



Northern  
Territory  
Government

DEPARTMENT OF HOUSING, LOCAL GOVERNMENT  
AND REGIONAL SERVICES

# Annual Report

## 2010-11



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**Dr Chris Burns MLA**  
Minister for Public and Affordable Housing  
Parliament House  
DARWIN NT 0800

**The Hon Malarndirri McCarthy MLA**  
Minister for Local Government  
Minister for Regional Development  
Minister for Indigenous Development  
Parliament House  
DARWIN NT 0800

Dear Ministers,

In accordance with the provisions of section 28 of the *Public Sector Employment and Management Act*, I am pleased to submit the Annual Report on the activities and achievements of the Department of Housing, Local Government and Regional Services and NT Home Ownership for the year ending 30 June 2011.

It is my view the system of internal control and audit provides reasonable assurance that:

- (a) proper records of all transactions by the Department of Housing, Local Government and Regional Services and NT Home Ownership are kept and all employees under my control observe the provisions of the *Financial Management Act*, the Financial Management Regulations and Treasurer's Directions;
- (b) procedures within the agency of Housing, Local Government and Regional Services and NT Home Ownership afford proper internal control and a current description of such procedures is recorded in the accounting and property manual and other Departmental documents, which have been prepared in accordance with the requirements of the *Financial Management Act*;
- (c) there is no indication of fraud, malpractice, major breach of legislation or delegation, major error or omission from the accounts and records;

- (d) in accordance with section 15 of the *Financial Management Act*, the internal audit capacity available to the agency is adequate and the result of internal audits have been reported to me;
- (e) financial statements included in the Annual Report have been prepared from proper accounts and records and are in accordance with the Treasurer's Directions;
- (f) all Employment Instructions issued by the Commissioner for Public Employment have been satisfied; and
- (g) in respect of my responsibilities pursuant to section 131 of the *Information Act*, I advise that to the best of my knowledge and belief, the agency has implemented processes to achieve compliance with the archives and records management provisions as prescribed in Part 9 of the *Information Act*.

I commend the report to you.

Yours sincerely



**KEN DAVIES**  
Chief Executive

30 September 2011



## ABOUT THIS REPORT

The 2010-11 Annual Report of the Department of Housing, Local Government and Regional Services has been prepared by the Chief Executive in compliance with by section 28 of the *Public Sector Employment and Management Act* and the *Financial Management Act*. This report also meets the obligations for annual reporting specified in the *Information Act*.

The primary purpose of the report is to report to the agency's two ministers: Minister for Public and Affordable Housing and Minister for Local Government, Indigenous and Regional Development. It informs the Northern Territory Legislative Assembly, other agencies, our staff and other stakeholders, of our agency's performance in 2010-11.

The report provides a comprehensive account of the agency's functions and performance against the approved budget and resources for 2010-11 and progress against the strategic goals outlined in the agency's Corporate Plan 2010-2013. Further, it identifies strategic priorities into 2011-12.

The report also provides information about the agency's responsibilities, internal governance arrangements and relationships with its external environment.



# CONTENTS

<b>PART ONE AGENCY OVERVIEW</b> .....	<b>1</b>
<b>Chief Executive’s Review</b> .....	<b>3</b>
<b>About the agency</b> .....	<b>6</b>
<b>Leadership</b> .....	<b>9</b>
<b>Structure of the agency</b> .....	<b>18</b>
<b>Regional snapshots</b> .....	<b>19</b>
<b>Future priorities</b> .....	<b>37</b>
<b>PART TWO PERFORMANCE</b> .....	<b>43</b>
<b>Performance reporting</b> .....	<b>45</b>
<b>NT Home Ownership</b> .....	<b>47</b>
<b>Territory Housing Services</b> .....	<b>51</b>
Urban Public Housing.....	51
Remote Indigenous Housing.....	56
Government Employee Housing.....	59
Indigenous Essential Services.....	61
Territory Housing Services Capital Works Program.....	63
<b>Local Government, Regional and Community Services</b> .....	<b>64</b>
Local Government.....	64
Regional Development.....	67
Interpreter and Translator Services.....	70
Water Safety and Animal Welfare.....	75
<b>Indigenous Policy and Service Delivery Coordination</b> .....	<b>78</b>
<b>A collaborative, influential and capable organisation</b> .....	<b>82</b>
<b>PART THREE PEOPLE MANAGEMENT</b> .....	<b>85</b>
<b>Overview</b> .....	<b>87</b>
<b>Celebrating key staff achievements</b> .....	<b>88</b>
<b>Equal employment opportunities and workforce diversity</b> .....	<b>91</b>
<b>Workforce development initiatives</b> .....	<b>94</b>
<b>Training and professional development</b> .....	<b>96</b>

<b>Performance management</b> .....	<b>102</b>
<b>Occupational health and safety</b> .....	<b>103</b>
<b>Reporting against the employment instructions</b> .....	<b>104</b>
<b>PART FOUR GOVERNANCE</b> .....	<b>107</b>
<b>Corporate governance</b> .....	<b>109</b>
<b>Risk management</b> .....	<b>115</b>
<b>Governing Legislation</b> .....	<b>125</b>
<b>Corporate communications</b> .....	<b>126</b>
<b>Community consultation</b> .....	<b>128</b>
<b>PART FIVE CONTRIBUTION TO GOVERNMENT STRATEGIES</b> .....	<b>135</b>
<b>Agency's contribution</b> .....	<b>137</b>
<b>Contributions to Northern Territory Government strategies</b> .....	<b>139</b>
Territory 2030.....	139
Housing the Territory.....	147
Working Future.....	150
Growing the Territory.....	153
Building Safer Communities.....	154
Greening the Territory.....	156
<b>National Strategies and Agreements</b> .....	<b>158</b>
Housing Policy.....	158
National Affordable Agreement.....	158
National Partnership Agreement on Social Housing.....	158
National Partnership Agreement on The Nation Building and Jobs Plan.....	159
National Partnership Agreement on Homelessness.....	159
National Partnership Agreement on Remote Indigenous Housing.....	165
Local Government and Planning Joint Officers Group.....	169
National Partnership Agreement to Support Local Government and Regional Development.....	170
National Indigenous Policy.....	170
National Partnership Agreement on Remote Service Delivery.....	170



National Partnership Agreement on Closing the Gap.....	171
National Indigenous Reform Agreement.....	172
<b>PART SIX FINANCIAL STATEMENTS.....</b>	<b>173</b>
<b>Agency Financial Statement.....</b>	<b>175</b>
Financial statement overview.....	175
Statement of financial position.....	181
Cash flow statement.....	183
Financial performance by output groups.....	184
Looking forward to 2011-12.....	187
Certification on the financial statement.....	188
Statement of comprehensive income.....	189
Statement of financial position.....	190
Statement of changes in equity.....	191
Cash flow statement.....	193
Notes to the financial statements.....	195
<b>NT Home Ownership Financial Statement.....</b>	<b>231</b>
Financial statement overview.....	232
Statement of comprehensive income.....	233
Statement of financial position.....	235
Certification on the financial statement.....	236
Statement of comprehensive income.....	237
Statement of financial position.....	238
Statement of changes in equity.....	239
Cash flow statement.....	240
Notes to the financial statements.....	241
<b>PART SEVEN APPENDICES.....</b>	<b>269</b>
Appendix one – Statutory authorities and bodies administered.....	271
Appendix two – Grant programs.....	276
Appendix three – Abbreviations and acronyms.....	288
Appendix four – Tables, figures and charts.....	290



# AGENCY OVERVIEW

## PART ONE

Providing an overview of the agency, this part includes the Chief Executive's review of achievements and future directions for 2011-12. It presents a profile of the agency including our vision, values, strategic goals, stakeholders, leadership and regional snapshots.





## CHIEF EXECUTIVE'S REVIEW



**Ken Davies**  
Chief Executive

I am proud to present the Annual Report of the Department of Housing, Local Government and Regional Services for 2010-11.

The Department of Housing, Local Government and Regional Services delivers social housing programs and related infrastructure across the Territory, builds stronger regions and communities through sustainable economic development and effective local government, provides interpreter and translator services, and delivers water safety and animal welfare programs.

The agency delivers services and programs in partnership with the Australian Government, Local Government, non-government community organisations and local communities.

Through effective partnerships we are able to deliver the Northern Territory Government's Territory 2030 and Working Future commitments to improve access to safe, secure, appropriate and affordable housing and develop strong regions and communities for Territorians. We are also delivering the largest Indigenous housing construction program in Australia through the National Partnership Agreement on Remote Indigenous Housing.

We have 611 full-time equivalent staff located across the regions, delivering the agency's core services. To succeed in the complex and challenging environment in which we operate, we have moved to strengthen our regional office leadership teams and began to place officers permanently in Territory Growth Towns to improve the coordination of service delivery, deliver housing services and drive regional economic development.

This report provides a comprehensive account of the agency's functions and performance against approved budgets and resources for 2010-11. The report also provides information about the agency's responsibilities, internal governance arrangements and relationships with its external environment.

In this report, you will see our strategic goals from the agency's Corporate Plan 2010-13 highlighted and references to our budget outputs. The Corporate Plan links the agency's responsibilities from Budget papers, Territory 2030, Working Future and National Partnerships so that they can be translated into business plans and staff development plans.

### Strategic Goal 1

#### **Improve access to safe, secure, appropriate and affordable housing.**

- Completed 141 new social housing dwellings and significant upgrade works to existing facilities under the Stimulus Program.
- Awarded seven urban Housing Maintenance Contracts to improve vacated property turn-around times.
- Introduced the Draft Public Housing Safety Officers Exposure Bill.
- Constructed 257 new houses, and 1248 refurbishments and rebuilds in a number of remote Indigenous communities and community living areas across the Territory under the National Partnership Agreement on Remote Indigenous Housing.
- Received 673 enquiries and over 60 HOMESTART NT applications.
- Sold 10 affordable housing lots at Johnston Stage 1B in December 2010, and six affordable house and land packages at Ridges Estate, Larapinta in May 2011.
- Built 68 new and upgraded 42 government employee housing dwellings in remote locations.

### Strategic Goal 2

#### **Strong regions, communities and local governments.**

- Finalised 13 Local Implementation Plans for Territory Growth Towns.
- Executed long-term leases over remote public housing in nine communities, to support new housing investment.
- Completed Baseline Data Mapping for 15 Territory Growth Towns.
- Completed a comprehensive gap analysis of roads in and around the Territory Growth Towns.
- Reviewed current governance capacity and support structures, elected member allowances and the effectiveness of Local Boards.
- Implemented a major Northern Territory Government Jobs package of \$8.4 million for three years for Indigenous people in shires.
- Supported and subsidised the development and presentation of the first Graduate Certificate in Local Government Leadership in the Northern Territory.
- Supported senior local government elected members and staff to attend Australian Centre of Excellence for Local Government courses.
- Supported local government through Special Purpose Grants.

### Strategic Goal 3

#### A collaborative, influential and capable organisation.

- Developed new Housing Operational Training and Housing Orientation programs.
- Enhanced executive leadership capabilities through 360 degree feedback, executive coaching and tailored professional development.
- Implemented middle management performance agreements.
- Increased investment in corporate learning and development from \$860 per person to \$1200 per person.
- Trained over 100 staff in recruitment and selection best practice.
- Enabled over 134 staff to participate in personal resilience and change workshops.
- Undertook comprehensive strategic and operational risk assessments of the agency and its functions.
- Improved agency procurement practices.
- Achieved our targets to reduce greenhouse emissions from the vehicle fleet.
- Amalgamated a number of offices to create better workplace environments.

I would like to thank the agency's staff for their dedication, professionalism and commitment over the past year. We have made significant progress in delivering our programs and services and tackling the many challenges that we have encountered during 2010-11.

I am proud of the progress that we have made and I look forward to our agency continuing to efficiently and effectively deliver Northern Territory Government priorities to achieve lasting benefits for all Territorians.



**Ken Davies**  
Chief Executive

30 September 2011

## ABOUT THE AGENCY

### VISION

**A strong thriving sustainable Territory community**

### ROLE

The primary role of the Department of Housing, Local Government and Regional Services is to deliver social housing programs and related infrastructure across the Territory, and build stronger regions and communities through sustainable economic development and effective local government.

### STRATEGIC GOALS

The agency's strategic goals pursue our vision and define how we operate and measure our performance.

The following three strategic goals and targets are set out in the Corporate Plan 2010-2013. Reviewed annually the plan guides the agency's actions for the year.



#### **Improving access to safe, secure, affordable and appropriate housing.**

- Deliver safe, secure and healthy public housing to low income households for the duration of their need
- Improve access to public housing assistance and support in Indigenous communities and town camps
- Build the capacity of the non-government sector to provide housing assistance to clients with special needs
- Provide opportunities for increasing home ownership for low to middle income earners in the Territory
- Maximise core government services through housing availability
- Deliver an affordable housing strategy



#### **Strong regions, communities and local governments.**

- Lead whole of government implementation of the Working Future policy, in partnership with other relevant stakeholders
- Contribute to whole of government management of Indigenous affairs
- Contribute to regional and economic development and job creation
- Strengthen local government capacity
- Provide interpreting and translating services to improve access to services for all Territorians
- Support water safety and animal welfare education and ensure legislative compliance





### **A collaborative, influential and capable organisation.**

- Our agency is recognised and valued for its advice, expertise, and leadership in the NTPS
- Attract, retain and develop a highly capable, skilled and professional workforce that reflects the diversity of the Territory population
- Implement and monitor high standards of governance and accountability in the organisation's operations
- Our organisation is a responsible environmental citizen

The agency is committed to continued performance and achieving our goals and targets by:

- developing effective partnerships and networks that deliver effective outcomes, to our clients
- learning from our experiences so we can deliver better services
- creating and sustaining a client-centred culture
- using regional perspectives to help shape and drive our business
- planning, anticipating and thinking ahead so that we operate proactively.

## STAKEHOLDERS

With a key role in developing and supporting a strong community, the agency's success depends heavily on a capacity to develop and foster key relationships and partnerships with:

- Territorians in need of housing assistance
- community housing providers and non-government organisations that provide housing services
- community and welfare organisations eligible for housing assistance
- government employees eligible for housing assistance
- local governments
- remote and urban Indigenous communities
- Indigenous community representative organisations
- land councils
- swimming pool owners
- Australian Government agencies
- Northern Territory Government agencies
- non-government sector agencies
- prospective home owners.

## PERFORMANCE AND GOVERNANCE

The strategic goals align to the agency's outcomes set out in the Northern Territory Government Budget (see Part Two Performance) and provide a framework for contributing to Australian and Territory government strategies (see Part Five Contribution to Government Strategies).

The agency measures its success in achieving the priorities and targets in the Corporate Plan and the outcomes in the Budget. Part Two reports on key achievements and performance measures.

## PEOPLE MANAGEMENT

Through effective people management and leadership the agency upholds its values:

- Be professional
- Be honest
- Be respectful
- Be accountable
- Work together
- Value diversity

As at 30 June 2011, the agency employed 611 full-time equivalent staff across the Territory to deliver the agency's services.

The agency's most important asset is its people who are valued and celebrated. The diverse workforce is represented in various backgrounds, experience and knowledge; inclusive of men, women, people with disability, mature aged people, Indigenous Australians, young people and people from culturally diverse backgrounds. This agency realises the benefit of a diverse workforce, particularly in an increasingly competitive labour market to attract and retain a talented and skilled workforce. Having a diverse workforce assists the agency to better understand our client needs, and ensure challenges of delivering services and programs to all Territorians are met. Part Three provides an overview of the agency's people management.

## LEADERSHIP

### SENIOR EXECUTIVE



**Ken Davies**  
Chief Executive

Ken was appointed Chief Executive of the Department of Housing, Local Government and Regional Services on 4 December 2009. Prior to this, he was the Deputy Chief Executive of the Department of the Chief Minister. In this role he was responsible for coordinating and monitoring whole of government policy and strategic responses relating to Indigenous policy and growth planning in the Northern Territory.

Ken began his career in the Northern Territory as a teacher at Papunya in 1978. He has worked as a principal in Alice Springs and Katherine, and as a regional superintendent in Tennant Creek. In 1999 he moved from Central Australia to Darwin to take up a short-term position in the Department of Chief Minister, and then General Manager Indigenous Education in the Department of Education. Ken has worked in a range of executive positions in the then Department of Education, most notably the position of Deputy Chief Executive, Education Services where he was responsible for a range of key areas including remote schools policy, student services, teaching learning and standards, distance learning and the non-government schools sector.

Ken has degrees in education and public sector management.



**Catherine Weber**  
Deputy Chief Executive, Strategic Policy and Governance

Catherine joined the agency in January 2010, from the Northern Territory Treasury where she had been Assistant Under Treasurer (Corporate and Superannuation) for a number of years. At the executive level since 1998, Catherine held positions in Treasury's public finance, strategic policy, financial management and intergovernmental areas. Prior to this, Catherine worked in several other Territory Government agencies, in Darwin and Alice Springs since the early 1980s.

Catherine has a Master of Public Policy and a Bachelor of Economics and is a member of the Australian Human Resources Institute.



**Mychelle Curran**  
Deputy Chief Executive, Territory Housing  
Programs and Performance

Mychelle started with the agency in August 2010. Prior to that, she was Director Urban Strategy and Asset Investment for Housing South Australia and held a range of executive roles since 2000. Mychelle has an extensive and diverse background in social housing policy, management and operations with state housing organisations in South Australia and Tasmania.

Mychelle completed post graduate studies in housing management and policy through Swinburne University in 2007.



**Fran Kilgariff**  
Senior Executive Director, Local Government,  
Regional and Community Services

In 2009, Fran commenced as the Executive Director, Regional and Indigenous Economic Development before taking up her current role in May 2010.

Prior to that Fran spent nearly a decade as the Mayor of Alice Springs. She began her working life as a radiographer, has a degree in archaeology, taught geography to secondary school students and worked as an Australian Government Business Manager. Fran has also served on many boards, including the Desert Knowledge Cooperative Research Centre, Territory and National YMCA, St John Ambulance and The Outback Highway Committee.

## SENIOR EXECUTIVE GROUP

The Senior Executive Group provides leadership across the agency and supports the Chief Executive in strategic decision making and policy setting for the agency's operational and internal processes.

A key focus of the Senior Executive Group is to build the agency's capabilities by developing our people systems and culture.

The Senior Executive Group meets weekly and consists of the above senior executive staff and the following members of the Executive Leadership Team:

- Trish Angus – Executive Director, Strategic Policy Development and Coordination
- Dwayne McInnes – Executive Director, Corporate Services and Chief Financial Officer
- Danielle Cross – Director, Human Resources
- Lisa Wilson – A/Director, Office of the Chief Executive

## EXECUTIVE LEADERSHIP TEAM

The Executive Directors of the agency support the Chief Executive to provide high level management across the agency.

The Executive Directors profiled below, meet every six weeks to:

- provide advice and leadership on policy and operational matters to ensure performance against agreed accountability frameworks
- discuss strategic issues which are referred to the Senior Executive Group for decision making.



**Andrea Martin**  
Executive Director, Central Australia

Andrea joined the agency in 2007 as the Executive Director, Central Australia where she oversees the delivery of all local government and housing initiatives throughout the Central Australia region.

Andrea has lived in Central Australia since 1994 apart from some time spent working in Timor Leste in 2006-07. Andrea has gained extensive experience working with Indigenous communities through her roles in Indigenous tourism and as a ministerial adviser in both South Australia and the Northern Territory.

Andrea has a Masters in Business Administration.



**Andrew Kirkman**  
Executive Director, Remote Housing NT

Andrew joined the agency in early 2009 as the Executive Director, Darwin Region before moving into his current role in August 2009. Andrew previously held key roles in the Darwin Waterfront Corporation, AustralAsia Railway and Department of the Chief Minister. He has worked in the Northern Territory Public Sector since 1999.

Andrew has previously worked in finance and commercial roles in the private sector, locally in the mining industry and overseas on public private partnerships. Andrew has largely lived in the Territory since 1975 and undertook all his schooling in Darwin.

He is a Certified Public Accountant and has tertiary qualifications in business.



**Christine Hart**  
A/Executive Director, Arnhem

Born in the Northern Territory, Christine began work for the Northern Territory Government in 1970 and has worked for a number of agency's including the then Transport and Works, Treasury, Mines and Energy, Parks and Wildlife Commission and NT Library.

In 2003 Christine began working as Development Officer in the Gulf region before joining the agency in 2006 to support the Local Government Reform and Remote Housing Reform in the Territory. Her current position is with the Big Rivers region managing community engagement and remote housing programs. In April 2011 she was appointed as acting Executive Director, Arnhem.

Christine holds a qualification in public sector management.



**Danielle Cross**  
Director, Human Resources

Danielle joined the agency in March 2010 from the Office of the Commissioner for Public Employment, where she was the Director Workforce Development for several years. She has wide public sector experience, particularly in training, development and change management. She has worked in the Department of the Chief Minister; Department of Infrastructure, Planning and Environment; Department of Employment, Education and Training; and Department of Corporate and Information Services.

She holds a Bachelor of Education, Diploma of Education (Adult Education) and a Graduate Certificate in Public Sector Leadership.



**Dwayne McInnes**  
Executive Director, Corporate Services  
(and Chief Financial Officer)

Dwayne is responsible for the agency's corporate services functions and is the Chief Financial Officer. Born in the Territory, Dwayne has held a range of diverse positions within the Northern Territory Public Sector over the past 13 years and has extensive experience in financial and budget management. This includes a period in the former Department of Transport and Works, Treasury, Territory Housing and the Department of Local Government and Housing, as well as extensive experience in the banking and retail industries.

Dwayne has a Bachelor of Business, majoring in accounting and is a Graduate Member of the Australian Institute of Company Directors.



**Garry Russell**  
Chief Information Officer

Garry joined the agency in 2007. He has over 30 years of experience in the Northern Territory Public Service in the information and communications technology sector including 16 years in Chief Information Officer roles in a range of different agencies including Infrastructure, Planning and Environment; Justice, Police, and Health and Community Services. His particular focus is business information systems to support the achievement of organisational goals.

He has tertiary qualifications in computer science, a Graduate Diploma in Public Sector Executive Management and is a Graduate Member of the Australian Institute of Company Directors.



**Jill Kleiner**  
A/Executive Director, Barkly

Jill came to the NT in 1980 to work for the then NT Department of Health and stayed in the health sector for many years. She commenced with the agency in Alice Springs in 2001 as a project officer working in the Pintubi-Luritja communities in the now Macdonnell Shire. With six years experience in local government she moved to Tennant Creek in late 2007 during the NT Local Government Reform as Manager Local Government, Barkly. In December 2010 Jill was appointed to acting Executive Director, Barkly Region.

Jill has post-graduate health qualifications and has undertaken the tertiary level Professional Management Program.



**John De Koning**  
Executive Director, Big Rivers

John joined the agency in July 2007 as the Executive Director for the Big Rivers Region (Katherine), moving from his previous position as Director of Parks and Wildlife in the Katherine region.

John has lived in the Northern Territory for about 30 years, working with both the Northern Territory and the Australian governments predominantly in the national parks and natural resource management fields. During this time, John worked extensively with Indigenous people in the Top End establishing joint management of national parks through on-ground facilitation and at the policy level. John has tertiary qualifications in natural sciences.





**Lisa Wilson**  
A/Director, Office of the Chief Executive

Lisa previously worked in finance-banking and a not for profit organisation providing playgroup services for children with disabilities. In 2000 she began working for this agency as a record clerk and over the past 11 years has worked in a number of roles in areas of tenancy management, policy and local government and ministerial liaison.

Lisa started in the Secretariat and Ministerial Liaison unit as a Ministerial Liaison Officer. In 2009 she was appointed to the role of Director of Secretariat and in 2011 was appointed as acting Director, Office of the Chief Executive.



**Lyn Allen**  
Executive Director, Darwin

Lyn Allen was appointed to the position of Executive Director, Darwin in December 2010. Prior to that she held the position of Executive Director, Office of Indigenous Policy since late September 2009 and was previously Executive Director, Environment, Heritage and the Arts at the Department of Natural Resources, Environment, The Arts and Sport.

Lyn has a wide range of experience working at the Territory, national and international levels. Before returning to the Northern Territory in 2004, Lyn was Director Environment and Resource Policy in the Queensland Department of Premier and Cabinet. Lyn has also worked for a number of Territory organisations including the Menzies School of Health Research, the former Katherine Regional Aboriginal Legal Aid Service, Greening Australia and the Environment Centre NT.

Lyn has tertiary qualifications in environmental studies and management including a Masters of Business Administration, and is a Graduate Member of the Australian Institute of Company Directors.



**Mathew Fagan**  
Executive Director, Service Delivery Coordination

Mathew joined the Department of Housing, Local Government and Regional Services in December 2009, when the Service Delivery Coordination Unit was transferred from the Department of the Chief Minister. In 2008-09, Mathew was a Senior Ministerial Adviser and a Senior Policy Officer in the Department of the Chief Minister. Prior to this, Mathew was Director Community Development in the Department of Local Government and Housing.

Mathew began his career in the Northern Territory in 1998 working for an Aboriginal organisation in the West Arnhem region. Since this time, he has worked in the community sector and the private sector, and within government on matters relating to service delivery, land tenure and community development in remote areas of the Northern Territory.

Mathew has a Bachelor of Laws and a Bachelor of Arts (Communications).



**Noelene Swanson**  
Executive Director, Territory Housing Development and Operations

Noelene Swanson joined the Department of Housing, Local Government and Regional Services in December 2009, when the Regional Operations Centre was transferred from the Department of the Chief Minister. Prior to this Noelene was the Director of Remote Health Services in the Department of Health and Families for a number of years.

Noelene spent time in the Territory in the early 1980's, working in health before travelling to live and work interstate and overseas. She resumed her career in the Northern Territory in 1991, working in a variety of roles in the public and private sector including higher education, vocational education and training and health.

Noelene holds a number of health qualifications, a degree in teaching and post graduate degree in public sector administration.

**Trish Angus**

Executive Director, Strategic Policy Development and Coordination

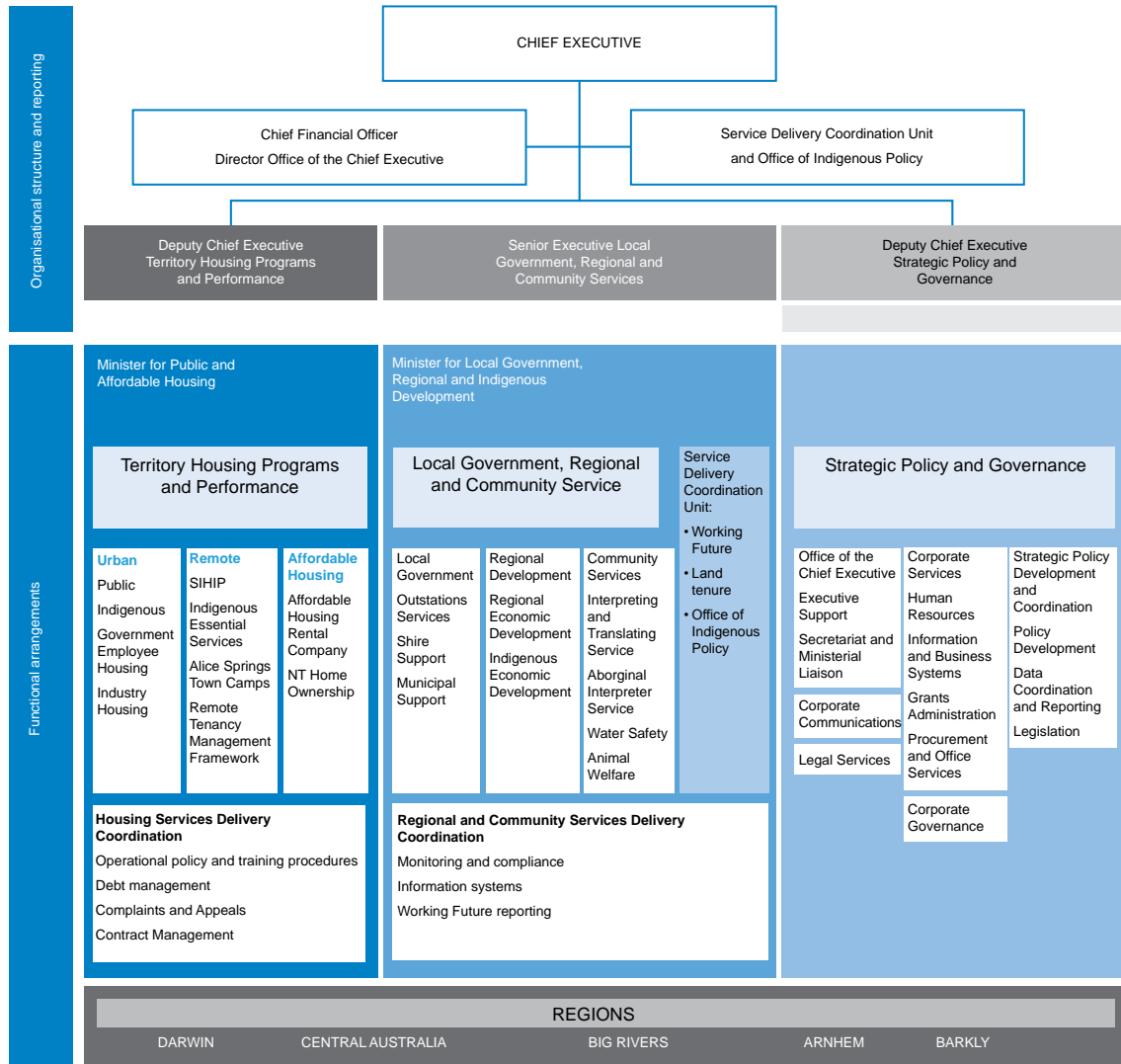
Trish has held a number of executive and management positions in government and the community sector over several decades. The majority of these positions have been in the human services field. She moved from the health sector to the housing sector in 1999. During the past 11 years, she has held a range of executive level positions within the areas of housing, local government and community services and has provided stewardship for the agency through a number of significant changes and reforms.

Trish has tertiary qualifications in health and management, including a Masters Degree in Tropical Health.

# STRUCTURE OF THE AGENCY

The structure of the agency and its divisions and regions are shown below.

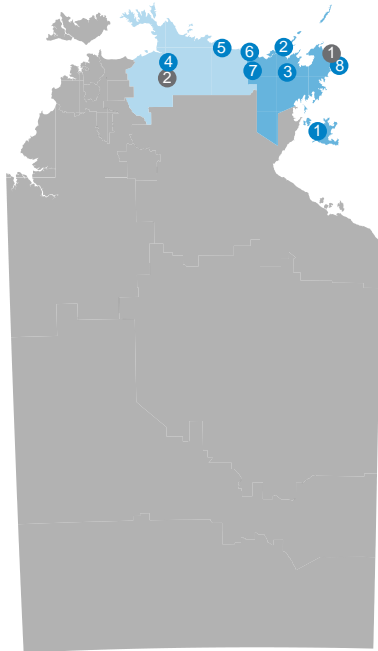
FIGURE 1: ORGANISATIONAL CHART



# REGIONAL SNAPSHOTS

## ARNHEM

FIGURE 2: ARNHEM REGION MAP



### Major centres

- ① Nhulunbuy
- ② Jabiru

### Territory Growth Towns

- ① Angurugu/Umbakumba
- ② Galiwin'ku
- ③ Gapuwiyak
- ④ Gunbalanya
- ⑤ Maningrida
- ⑥ Milingimbi
- ⑦ Ramingining
- ⑧ Yirrkala

### Shires

- West Arnhem Shire
- East Arnhem Shire

### Outstation/homeland communities

131 outstation/homeland communities.

### Economic Development Committee

- East Arnhem

### Indigenous languages

AREA	LANGUAGE SPOKEN	
North East Arnhem	21 Yolngu languages	
Groote Eylandt	Alawa	Kriol
	Anindilyakwa	Nunggubuyu
Gunbalanya/Jabiru	Burarra	Kunwinkju
Maningrida		
Warruwi	Burarra	Nakkara
	Djambarrpuyngu	Ndjebbana
	Djinang	Rembarrnga
	Guninggu	Yanyangu
	Gurrgoni	Maung
	Kriol	Walang

## Housing

The following presents government-supported housing profiles in the Arnhem region's respective local government areas.

CHART 1: ARNHEM HOUSING SNAPSHOT

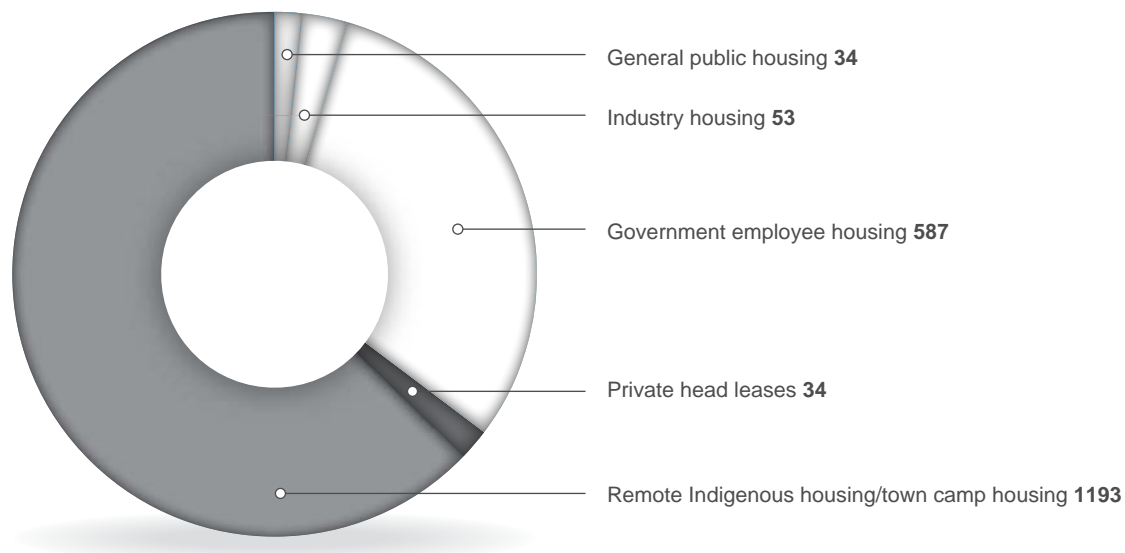


TABLE 1: ARNHEM GOVERNMENT-SUPPORTED HOUSING

ARNHEM HOUSING	NHULUNBUY	EAST ARNHEM	WEST ARNHEM
General public housing	34	0	0
Industry housing	17	0	36
Government employee housing	203	219	165
Private head leases*	23	3	8
Remote Indigenous housing /town camp housing**	N/A	758	435

\* Government leasing of private dwellings primarily for accommodating government employees in the region.

\*\* Includes housing numbers from communities identified in the National Partnership Agreement on Remote Indigenous Housing only.

## Key Achievement Highlights 2010-11

### Improve access to safe, secure, appropriate and affordable housing.

- Delivered 75 new homes through National Partnership Agreement on Remote Indigenous Housing (NPA RIH) in Galiwin'ku, Angurugu, Umbakumba, Milyakburra, Gunbalanya and Maningrida.
- Refurbished 146 dwellings and rebuilt 19 dwellings in Galiwin'ku, Angurugu, Umbakumba, Milyakburra, Gunbalanya, Maningrida and Warruwi.
- Commenced construction of six Government Employee Housing (GEH) dwellings in Nhulunbuy.
- Commenced water storage upgrades at Warruwi. The power station at Warruwi was also extended, including a fuel bunding upgrade (fuel bunding is a process undertaken to contain fuel/diesel spills).

### Strong regions, communities and local governments

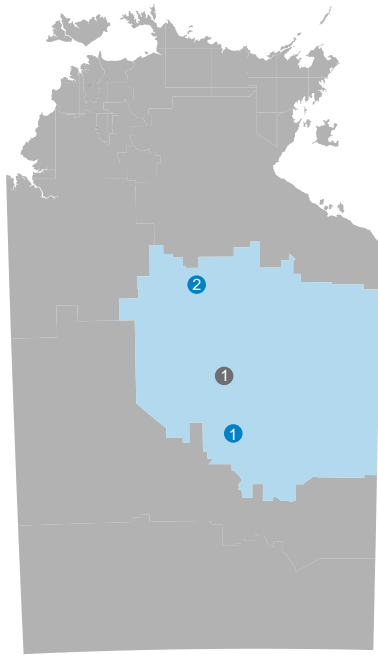
- Established four local advisory boards in East Arnhem Shire and two in West Arnhem Shire. There are now 11 local advisory boards established in the Arnhem region. These boards ensure local community input into shire council affairs, and act as an effective engagement tool for shire councils to liaise and consult with their communities.
- Signed Local Implementation Plans in Territory Growth Towns in Gunbalanya (November 2010), Angurugu and Umbakumba (December 2010), Yirrkala (December 2010), Galiwin'ku (March 2011), Milingimbi (March 2011) and Gapuwiyak (March 2011).
- Commenced local implementation planning in Ramingining and Maningrida.
- Established the Arnhem Regional Coordination Committee to work collaboratively across the three levels of government (national, territory and local) to facilitate the implementation of key government initiatives, policies and programs for the benefit of the Arnhem region.

### Future Priorities 2011-12

- Completion of new dwellings and refurbishments currently underway under NPA RIH:
  - Groote Eylandt and Bickerton Island – 14 new dwellings and 13 refurbishments
  - Galiwin'ku – 60 new dwellings and 6 refurbishments.
- Provision of intensive tenancy support to tenants of remote community housing and improve their capacity to maintain successful tenancies.
- Continue developing five year plans for all Arnhem communities not undergoing the Local Implementation Plan process.
- Research project on Backyard Burials across Arnhem region and the impact on the delivery of the Public Housing Model.
- Provision of support and governance education for elected councillors and local advisory board members to ensure strong representative structures in shire councils.

## BARKLY

FIGURE 3: BARKLY REGION MAP



### Major centres

- ① Tennant Creek

### Territory Growth Towns

- ① Ali Curung
- ② Elliott

### Shires

- Barkly Shire

### Outstation/homeland communities

84 outstation/homeland communities.

### Economic Development Committee

- Tennant Creek

### Indigenous languages

AREA	LANGUAGE SPOKEN	
Barkly	Alyawarre Anmatyerre Jingili Kaititj	Mudbarra Warlpiri Warnmanpa Warumungu



## Housing

The following presents government-supported housing profiles in the Barkly region’s respective local government areas.

CHART 2: BARKLY HOUSING SNAPSHOT

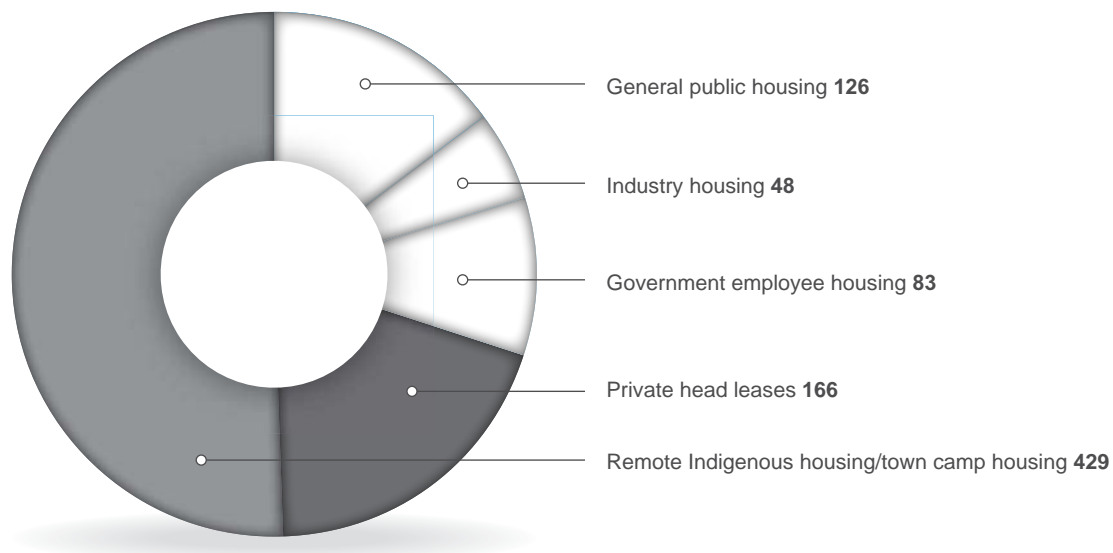


TABLE 2: BARKLY GOVERNMENT-SUPPORTED HOUSING

BARKLY HOUSING	TENNANT CREEK	BARKLY (OUTSIDE TENNANT CREEK)
General public housing	125	1
Industry housing	46	2
Government employee housing	15	68
Private head leases*	166	0
Remote Indigenous housing /town camp housing**	140	289

\* Government leasing of private dwellings primarily for accommodating government employees in the region.

\*\* Includes housing numbers from communities identified in the National Partnership Agreement on Remote Indigenous Housing only.

## Key Achievement Highlights 2010-11

### **Improve access to safe, secure, appropriate and affordable housing.**

- Secured nine lots in a new Tennant Creek subdivision in line with the Northern Territory Government's Housing the Territory strategy to provide social and affordable housing.
- Rebuilt 70 dwellings in Tennant Creek community living areas and refurbished 115 dwellings through NPA RIH in Ali Curung, Ampilatwatja, Alpururulam, Canteen Creek and Epenarra.
- There are currently 48 individual public housing dwellings, and three pending that are declared alcohol-restricted premises. There are also nine public housing complexes within Tennant Creek that have their common areas declared restricted. This is a significant tool used to assist tenants maintain a successful and sustainable tenancy.
- Housing Reference Groups established in all communities for which the Territory Government manages remote Indigenous housing under the National Partnership Agreement on Remote Indigenous Housing.
- Connected Irrultja to the Arlparra electricity grid.

### **Strong regions, communities and local governments.**

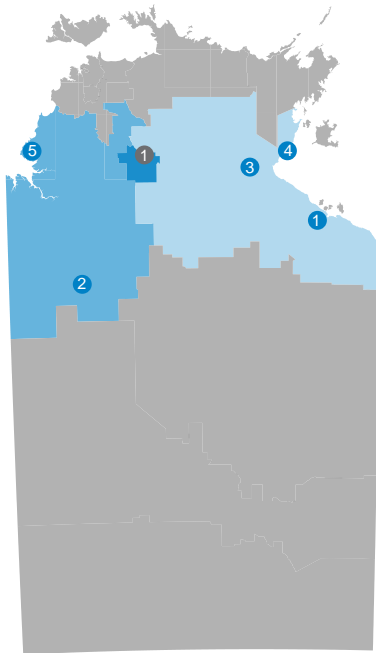
- Provided funding to the Tennant Creek Foundation to continue to develop the sustainability and commercial viability of the Battery Hill Mining Centre and Nyinkka Nyuyu Art and Culture Centre. Seventeen staff are employed at the Nyinkka Nyuyu Art and Culture Centre.
- Identified five AIS interpreters of Alyawarra, three in the Utopia region. This language group has not previously been able to be well serviced.
- Established the Barkly Regional Coordination Committee to work collaboratively across the three levels of government (national, territory and local) to facilitate the implementation of key government initiatives, policies and programs for the benefit of the Barkly region.

## Future Priorities 2011-12

- Upgrade the Blain Street public housing unit complex.
- Provide social and affordable housing on secured lots in the new Tennant Creek subdivision.
- Completion of 70 rebuilds of housing in Tennant Creek Town Camps.
- Commence the Tenancy Sustainability Program for public housing tenants in Tennant Creek, including community living areas.
- Construct three Government Employee Housing dwellings in Elliott and Avon Downs.
- Install renewable energy technology at Alpururulam to reduce diesel consumption and emission of greenhouse gases.
- Install a water treatment plant at Ali Curung.
- Finalise Local Implementation Plans in Ali Curung and Elliott.

## BIG RIVERS

FIGURE 4: BIG RIVERS REGION MAP



### Major centres

- ① Katherine

### Territory Growth Towns

- ① Borroloola
- ② Daguragu/Kalkarindji
- ③ Ngukurr
- ④ Numbulwar
- ⑤ Wadeye

### Shires

- Municipality of Katherine
- Victoria Daly Shire
- Roper Gulf Shire

### Outstation/homeland communities

116 outstation/homeland communities.

### Economic Development Committees

- Katherine
- Gulf (Borroloola)
- Victoria River District

### Indigenous languages

AREA	LANGUAGE SPOKEN	
Katherine	Gurrindji Jawoyn Kriol Mayali	Ngarinman Nunggubuyu Walpiri – Nauiyu Nambiyu (Daly River)
Peppiminarti	Kriol Ngangikurrungurr	Ngangiwumirri Marithiel
Ngukurr	Kriol	Marra
Wadeye	Mari-Jurran Murrinh-Patha	Nungu Jamidi
Borroloola	Yanyuwa Marra	Garrawa Gurdanji

## Housing

The following presents government-supported housing profiles in the Big Rivers region's respective local government areas.

CHART 3: BIG RIVERS HOUSING SNAPSHOT

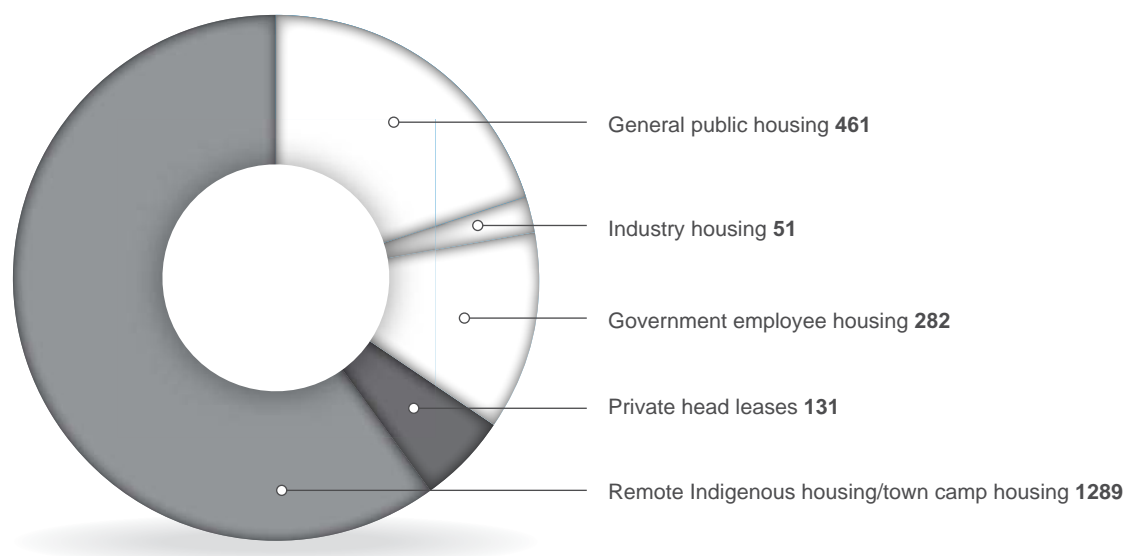


TABLE 3: BIG RIVERS GOVERNMENT-SUPPORTED HOUSING

BIG RIVERS HOUSING	KATHERINE	ROPER GULF	VICTORIA DALY
General public housing	427	18	16
Industry housing	47	4	0
Government employee housing	12	157	113
Private head leases*	110	14	7
Remote Indigenous housing /town camp housing**	36 (Binjari)	607 <sup>^</sup>	646

\* Government leasing of private dwellings primarily for accommodating government employees in the region.

\*\* Includes housing numbers from communities identified in the National Partnership Agreement on Remote Indigenous Housing only.

<sup>^</sup> Includes 88 Borroloola Community Living Areas.

## Key Achievement Highlights 2010-11

### Improve access to safe, secure, appropriate and affordable housing.

- Six public housing complex common areas declared alcohol restricted. There are currently 45 public housing tenants who have their homes declared alcohol-restricted to assist in sustaining their tenancies.
- Constructed six Government Employee Housing (GEH) dwellings in Borroloola.
- Upgraded 14 GEH dwellings and installed two additional GEH demountable dwellings in Mataranka.
- Through NPA RIH delivered:
  - 88 new dwellings
  - 335 refurbishments
  - 53 rebuilds.
- Provided the Tenancy Sustainability Program (TSP) and the A Place to Call Home (APTCH) program to support tenancies at risk of failure. Catholic Care was funded to provide TSP to 65 households and APTCH to six households in Katherine. Mabunji was funded to provide TSP for up to 19 households in Borroloola.
- Established a full-time office in Ngukurr to provide ongoing agency support for residents and to assist in NPA RIH consultations.
- Piloted Tenancy Management System in Jilkminggan (Territory Housing's tenancy information management system) to test and trial its application in the remote housing context.
- Upgraded road drainage to a section of the Barunga.
- Commenced sewerage upgrade work at Palumpa.

### Strong regions, communities and local governments.

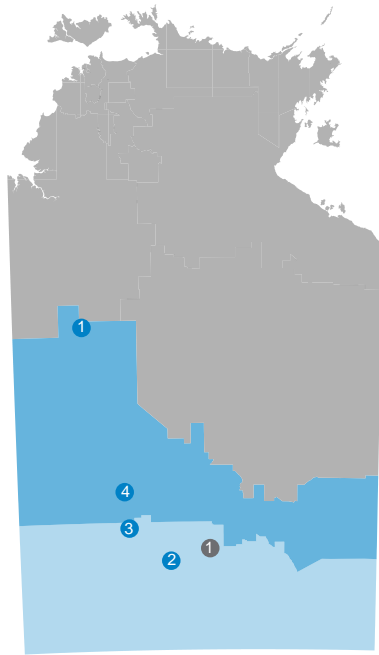
- Facilitated corporate governance training for members and directors of a number of corporations in the Borroloola and Robinson River areas.
- Expanded the AIS office in Katherine to accommodate three new full-time Community Based Interpreters.
- Signed Local Implementation Plans in the Territory Growth Towns of Ngukurr, Numbulwar and Wadeye. Commenced local implementation planning in Borroloola, Daguragu and Kalkarindji.
- Lead the recovery effort, clean up and repatriation in Daly River community following flooding which occurred in the aftermath of Cyclone Carlos.
- Established the Big Rivers Regional Coordination Committee to work collaboratively across the three levels of government (national, territory and local) to facilitate the implementation of key government initiatives, policies and programs for the benefit of the Big Rivers region.
- Held the first Futures Forum in Ngukurr. The forum provided an opportunity to access information on a range of government, non-government and private sector programs and services, including how to start and run a business, home ownership, job creation and cultural and sporting events.

### Future Priorities 2011-12

- Commence NPA RIH works in Amanbidji, Borroloola (Mara, Yanyula, Garawa 1 and Garawa 2), Bulman, Daguragu, Jilkminggan, Kalkarindji, Minyerri, Nauiyu Nambiyu, Numbulwar, Pigeon Hole, Robinson River and Weemol.
- Construct two new dwellings on higher ground and complete the causeway upgrade at Palumpa.
- Establish Housing Reference Groups within Borroloola, Nauiyu Nambiyu and Robinson River to ensure local community input into local NPA RIH work and housing management.
- Complete the Manthathpe road crossing upgrade near Wadeye.
- Develop a Community Plan for Nauiyu Nambiyu in conjunction with the Nauiyu Nambiyu Land Trust.
- Support local organisations and assist in establishment of long-term land tenure arrangements in Borroloola community living areas to facilitate delivery of NPA RIH in Borroloola and Robinson River.
- Support Roper Gulf Shire Council to name roads in Yanyula, Mara, Garawa 1 and Garawa 2 urban living areas (community living areas).
- Finalise Local Implementation Plans in Borroloola, Daguragu and Kalkarindji.

## CENTRAL AUSTRALIA

FIGURE 5: CENTRAL AUSTRALIA REGION MAP



### Major centres

- ① Alice Springs

### Territory Growth Towns

- ① Lajamanu
- ② Ntaria (Hermannsburg)
- ③ Papunya
- ④ Yuendumu

### Shires

- MacDonnell Shire
- Central Desert Shire

### Outstation/homeland communities

154 outstation/homeland communities.

### Economic Development Committees

- West MacDonnell
- Alice Springs
- Anmatjere (Ti Tree)

### Indigenous languages

#### LANGUAGES SPOKEN

Alyawerre  
Anmatyerre  
Central Arrernte  
Eastern Arrernte  
Jingili  
Kaititj  
Mudbarra  
Luritja  
Ngaanyatjarra  
Pintupi

Pitjantjatjara  
Southern Arrernte  
Wambaya  
Warlpiri  
Warnmanpa

Warumungu  
Western Arrernte  
Yankunytjatjara  
Wuriaki

## Housing

The following presents government-supported housing profiles in the Central Australia region's respective local government areas.

CHART 4: CENTRAL AUSTRALIA HOUSING SNAPSHOT

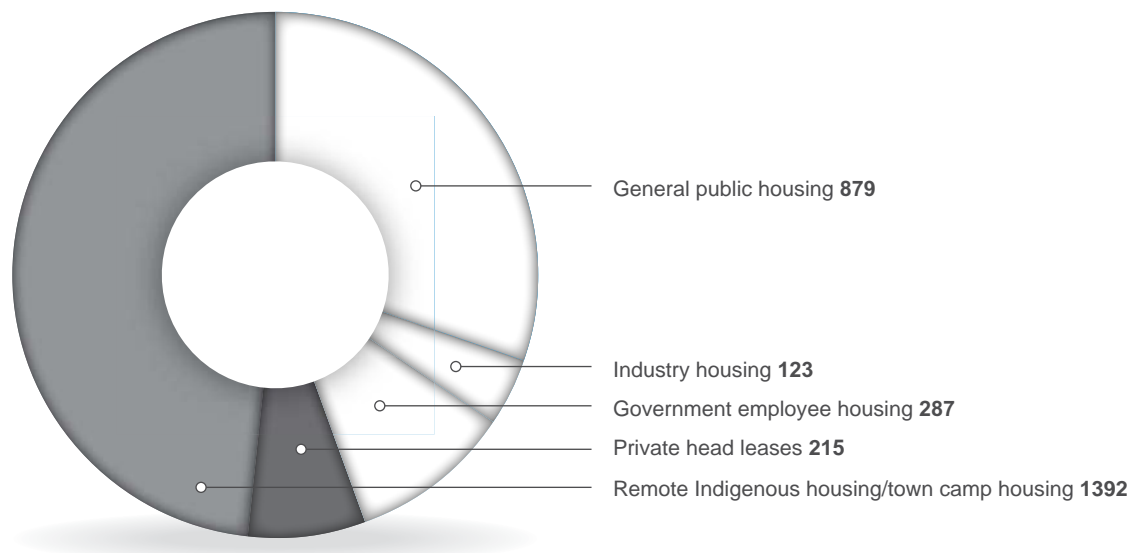


TABLE 4: CENTRAL AUSTRALIA GOVERNMENT-SUPPORTED HOUSING

CENTRAL AUSTRALIA HOUSING	ALICE SPRINGS	CENTRAL DESERT	MACDONNELL
General public housing	877	2	0
Industry housing	123	0	0
Government employee housing	40	113	134
Private head leases*	214	1	0
Remote Indigenous housing /town camp housing**	252	518	622

\* Government leasing of private dwellings primarily for accommodating government employees in the region.

\*\* Includes housing numbers from town camps in Alice Springs and communities identified in the National Partnership Agreement on Remote Indigenous Housing only.



## Key Achievement Highlights 2010-11

### Improve access to safe, secure, appropriate and affordable housing.

- Increased social housing through National Stimulus Package initiatives, including construction of managed and supported accommodation facilities at Percy Court, Goyder Street and Bath Street, and public housing at Willshire Street.
- Completed the refurbishment of 34 South Terrace (Akangkentye Hostel) to provide short-term and transitional accommodation. Operational funding was provided to Aboriginal Hostels Limited to manage this facility.
- Commenced construction of an 18 unit (two bedroom) seniors village at Larapinta.
- Completed 12 new dwellings (in Ntaria, Wallace Rockhole and Yuendumu) and upgraded five dwellings.
- Upgraded unit complex at 75 Gap Road and allocated under the Industry Housing Assistance Scheme.
- Rebuilt or refurbished 478 houses in remote communities in the Central Desert and MacDonnell shires from October 2009 to 30 June 2011 through NPA RIH.
- Commenced construction of 85 new houses and 196 rebuilds or refurbishments at the Alice Springs Town Camps due for completion September 2011.
- Contracted services at Apmere Mwerre Accommodation Park for short-term visitors with 8411 nights provided between 25 February 2011 to 30 June 2011. This is an initiative under the Alice Springs Transformation Plan.
- Provided short-term accommodation at the Stuart Lodge facility, with 17 308 nights provided in 2010-11 for short-term visitors accessing medical services and homeless people.
- Provided intensive tenancy support through TSP and APTCH program in urban areas and town camps. Anglicare was contracted to provide TSP for 66 households and APTCH for eight households. Tangentyere Council was contracted to provide TSP to 50 households in town camps.
- The Intensive Supported Tenancy Enabling Program (ISTEP), similar to APTCH, commenced with Mission Australia contracted to deliver ISTEP to six households for vulnerable tenancies in urban Alice Springs and town camps. Funding was provided through the Alice Springs Transformation Plan.
- Sold six affordable house and land packages at Ridges Estate, Larapinta in May 2011.
- There are currently 107 individual public housing dwellings, and one pending, that are declared alcohol-restricted premises in Alice Springs. There are also 16 public housing complexes within Alice Springs that have their common areas declared restricted. These alcohol restriction declarations are a significant tool used to assist public housing tenants maintain a successful and sustainable tenancy.

### **Strong regions, communities and local governments.**

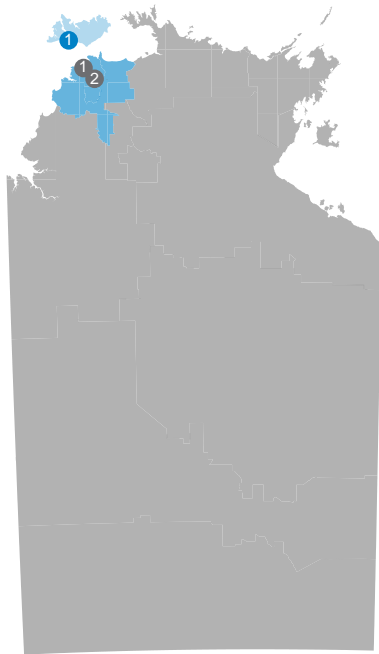
- Substantially completed the Road Naming Project in 24 remote communities across the region. This effectively established names for internal community roads following participation of local people through community Street Naming Committees.
- Negotiated service delivery outcome for municipal services for Mutitjulu.
- Local Implementation Plans were completed and signed in Yuendumu, Ntaria and Lajamanu.
- A Futures Forum was held in Ntaria. The forum provided an opportunity to access information on a range of government, non-government and private sector programs and services, including how to start and run a business, home ownership, job creation and cultural and sporting events.

### **Future Priorities 2011-12**

- Complete 18 units of seniors accommodation at Larapinta in early 2012.
- Complete construction of 85 new houses and continue rebuild and refurbishment of 196 houses at the Alice Springs Living Areas (Town Camps).
- Complete upgrade works (predominantly bathrooms) in Stuart Lodge and other associated repairs and maintenance in a targeted maintenance program.
- Complete construction of Percy Court (Aherlkeme Village) and establish contractual management arrangements with Mission Australia to deliver tenancy management and support services to tenants.
- Expand the TSP in Alice Springs Town Camps with funding from the Alice Springs Transformation Plan to the majority of tenants allocated new or rebuilt/refurbished public housing dwellings.
- Conduct a Community Housing Officers (CHO) workshop aimed at providing training and support to remotely based CHOs, most of whom are Indigenous and employed by shire councils. The training is designed to assist remote housing officers understand the contextual environment of their roles, in addition to housing management processes.

## DARWIN

FIGURE 6: DARWIN REGION MAP



### Major centres

- ① Darwin
- ② Palmerston

### Territory Growth Towns

- ① Wurrumiyanga (Nguiu)

### Shires

- Tiwi Islands Shire
- Municipalities of Darwin and surrounds

Local government in the region is summarised as follows:

- Darwin City Council
- City of Palmerston
- Litchfield Council
- Belyuen Community Government Council
- Coomalie Community Government Council
- Wagait Shire Council
- Tiwi Islands Shire Council

### Outstation/homeland communities

18 outstation/homeland communities.

### Indigenous languages

AREA	LANGUAGE SPOKEN	
Darwin	Larrakia	
Litchfield (Batchelor)	Madinarl	Mariamamu
Tiwi Islands	Tiwi	

## Housing

The following presents government-supported housing profiles in the Darwin region's respective local government areas.

CHART 5: DARWIN HOUSING SNAPSHOT

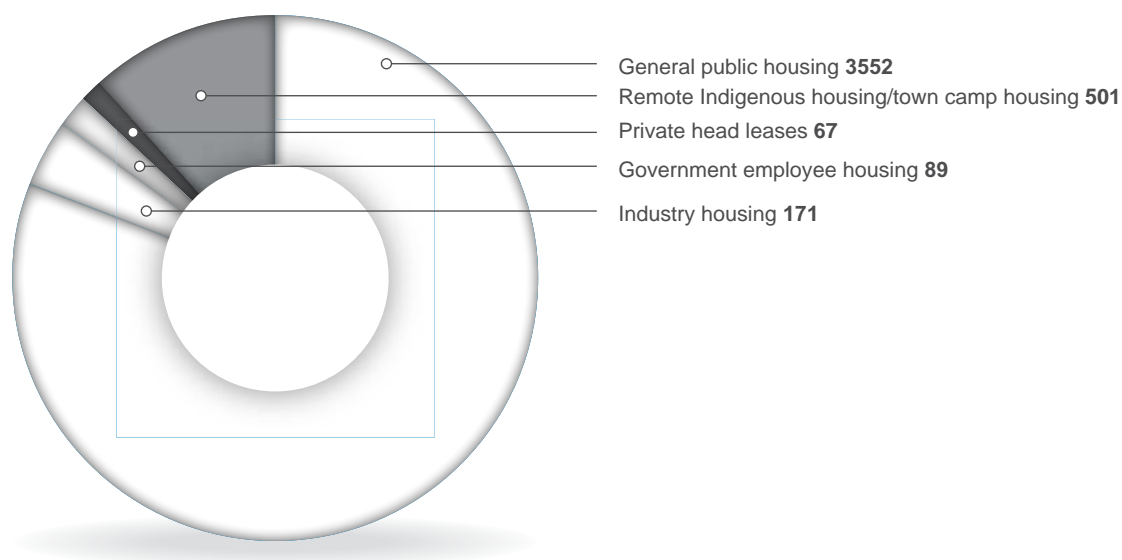


TABLE 5: DARWIN GOVERNMENT-SUPPORTED HOUSING

DARWIN HOUSING	DARWIN	PALMERSTON	COOMALIE/ BELYUEN/ WAGAIT	LITCHFIELD	TIWI ISLANDS
General public housing	2302	1173	63	14	0
Industry housing	138	32	0	1	0
Government employee housing	14	1	24	15	35
Private head leases*	55	0	12	0	0
Remote Indigenous housing /town camp housing	N/A	N/A	37 (Belyuen)	14 (Acacia Larrakia)	450**

\* Government leasing of private dwellings primarily for accommodating government employees in the region.

\*\* Includes housing numbers from communities identified in the National Partnership Agreement on Remote Indigenous Housing only.

## Key Achievement Highlights 2010-11

### Improve access to safe, secure, appropriate and affordable housing.

- Increased social housing through National Stimulus Package initiatives, including construction of managed and supported accommodation facilities at Patterson Street, Malak; Crerar Road, Berrimah; Dick Ward Drive; Coconut Grove and Catherine Booth House, Stuart Park.
- Upgraded 25 dwellings under the National Stimulus Package.
- Commenced construction of a 40 unit seniors village at Bellamack.
- Established a Priority Housing Committee, incorporating representation from non-government organisations, to improve efficiency of processing priority housing applications. Achieved an 86 per cent reduction in the number of pending priority housing applications in the Darwin region.
- Established a Housing Reference Group at Belyuen to ensure community input into housing allocation decisions and improve and maintain connections to the community.
- Constructed 33 dwellings at Wurrumiyanga through NPA RIH. Across the region, 62 refurbishments and 44 rebuilds were completed at Milikapiti, Pirlangimpi, Belyuen and Acacia Larrakia.
- Provided intensive tenancy support to 70 remote households across the Darwin region.
- Provided the TSP to 160 households through Mission Australia, Anglicare and CatholicCare. CatholicCare was also contracted to provide APTCH to ten households, a program which builds the capacity of participants to maintain an independent public housing tenancy.
- Facilitated the sale of 12 affordable house and land packages at Bellamack in line with the Housing the Territory strategy.
- Sold ten affordable housing lots, at Johnston Stage 1B, in December 2010.
- There are currently 129 individual public housing dwellings, and seven pending, that are declared alcohol-restricted premises within Darwin and Palmerston. There are also 28 public housing complexes within Darwin and Palmerston that have their common areas declared restricted. This is a significant tool used to assist tenants maintain a successful and sustainable tenancy.

### Strong Regions, communities and local governments.

- Provided support to Coomalie Community Government Council, Belyuen Community Government Council, Wagait Shire Council and Litchfield Council to complete Stage 1 investigations of local government boundary expansion into unincorporated areas.
- Completed Stage One of the Bagot Community election commitment including:
  - fencing of 36 residential houses
  - installing water meters at 56 residential houses
  - numbering 56 residential houses and erecting a map at the Bagot Road entrance

- fencing and shade for the basketball court
- upgrading the basketball court ablution block
- re-roofing the community hall
- building an ablution block with disabled access for the community hall.
- Delivered water safety lessons with visits to students in Middle Point, Belyuen, Woolanang and Dundee Beach.
- Undertook extensive consultations with the Litchfield community following the announcement of a 50 metre outdoor swimming pool at Freds Pass Reserve in the 2010-11 Budget.
- Investigated options for the establishment and development of a regional management waste facility in the Darwin region.

#### **Future Priorities 2011-12**

- Redevelopment of the former Wirrina Complex in Parap for the purpose of Affordable Housing Rental Company.
- Complete construction of new affordable housing across Darwin and Palmerston, including the development of the 40 unit Seniors Village and eight duplexes at Bellamack, and increasing managed accommodation facilities.
- Upgrade unit complexes in Runge Street, Drysdale Street and Smith Street.
- Complete NPA RIH works in Pirlangimpi and Acacia Larrakia.
- Completion of the Bagot election commitment by early 2012. Stages 1 and 2 have been completed at a cost of \$2.8 million. The remainder of the \$4 million will be spent on projects in 2011-12.
- Finalise the Local Implementation Plan in Wurrumiyanga.
- Development of regional waste management options for the Darwin region.
- Commence construction of the Litchfield Swimming Pool at Freds Pass Reserve.

## FUTURE PRIORITIES

### IMPROVE ACCESS TO SAFE, SECURE, APPROPRIATE AND AFFORDABLE HOUSING.

#### **Deliver safe, secure and healthy public housing to low income households for the duration of their need**

- Increase social housing supply by continuing commitment of \$49 million to construct 150 new dwellings over three years.
- Develop and implement a 10 year asset strategy with three year targets and regional delivery plans.
- Develop and implement principles for redevelopment of public housing complexes to increase social housing supply and reduce concentrations of disadvantage.
- Implement the Public Housing Safety Strategy, including Public Housing Safety Officers.
- Increase capacity of clients to sustain successful tenancies.
- Reduce the number of Territorians sleeping rough.
- Drive and implement key social housing initiatives, in partnership with the Australian Government, under the National Affordable Housing Agreement.
- Ensure public housing policies and procedures are outcomes and client focused.

#### **Improve access to public housing assistance and support in Indigenous communities and town camps**

- Deliver the NPA RIH new construction, refurbishment and rebuild targets.
- Reduce average occupancy rate per remote dwelling and improve housing quality to remote public housing standard by 2012-13.
- Continue to implement a tenancy management framework that is aligned to the urban and regional public housing model.
- Implement a Remote Housing Performance Reporting framework with measures consistent the Urban Public Housing Reporting Framework.
- Increase capacity of clients to sustain successful tenancies through the Intensive Tenancy Management program.

#### **Build the capacity of the non-government sector to provide housing assistance to clients with special needs**

- Improve access to housing for people with disabilities and special needs.
- Implement and monitor an integrated waitlist for public and non-government housing applicants.
- Develop the non-government sector through collaboration and engagement.
- Undertake homelessness profile studies in major urban centres and develop regional action plans.

- Increase new managed accommodation facilities and continue the industry housing program.
- Contribute to development of national legislation and regulation of the community housing sector.

#### **Contribute to the delivery of affordable rental and home ownership strategies**

- Establish the Affordable Housing Rental Company.
- Facilitate entrance to the housing market through the National Rental Affordability Scheme.
- Develop redevelopment options that contribute to mixed tenure housing including affordable rental and home ownership.

#### **Provide opportunities for increasing home ownership for low to middle income earners in the Territory**

- Increase home ownership opportunities in the Northern Territory for low to middle income earners through access to HOMESTART NT.
- Increase Indigenous home ownership opportunities in urban and remote locations.
- Ensure the Territory Housing Asset Strategy includes home ownership opportunities.

#### **Maximise core government services through housing availability**

- Implement a Government Employee Housing Asset and Operational Strategy with flexible housing solutions that support delivery of critical services in remote communities.

## **STRONG REGIONS, COMMUNITIES AND LOCAL GOVERNMENTS.**

#### **Lead whole of government implementation of the Working Future policy, in partnership with other relevant stakeholders**

- Progress and implement Local Implementation Plans that are agreed by all tiers of government and local people so that the Territory Growth Towns can enjoy normal facilities and services prevailing in other regional centres in Australia of a similar size, are properly planned and designed, and are connected by appropriate infrastructure.
- Implement land tenure reform in remote areas to facilitate service delivery and economic opportunities.
- Monitor and review baseline indicators in Territory Growth Towns and regularly monitor, report and evaluate progress.
- Review and develop homelands policy and support, establish a clear framework for services and seek adequate funding to address needs and realise benefits of homelands.



### Coordinate whole of government Indigenous policy

- Lead commitments made through the partnership agreements with the Australian Government, government policies and legislation.
- Build strong partnerships with Indigenous Territorians and organisations.
- Drive whole of government policy and effort to support Indigenous Territorians and communities.
- Provide high level policy advice and strategic direction in relation to the NT Emergency Response and Stronger Futures.
- Lead improvements in responsiveness to and incorporation of Indigenous issues in access to services and service delivery.

### Build regional economies through enterprise development, job creation and infrastructure investment

- Develop and implement business and employment strategies to stimulate and grow regional and remote economies.
- Facilitate the development of business and employment opportunities for Indigenous Territorians including targeted programs to stakeholders to increase economic participation and wealth creation.
- Develop, maintain and distribute comprehensive economic information about regional centres and remote economies to assist in facilitating economic growth.
- Promote development through Futures Forums and the Indigenous Economic Development Forum.
- Stimulate business and regional development for Indigenous Territorians and regional and remote communities through funding programs.

### Strengthen local government capacity

- Ensure the agency meets its responsibilities under the *Local Government Act*.
- Promote local government compliance with legislation via reviews, investigations, advice and assistance.
- Provide support to local governments to build their capacity to provide services and to improve their governance performance by providing training and advice.
- Work with shire councils to develop Indigenous employment.
- Manage grants to local governments to support delivery of core services.
- Engage councils in future planning to achieve an agreed vision and work with councils to achieve identified goals.

### **Provide interpreting and translating services to improve access to services for all Territorians**

- Strengthen and build on the capacity of the Aboriginal Interpreter Service in Territory Growth Towns.
- Increase the capacity of interpreters and translators through training and accreditation to provide a high standard of language services.
- Increase the uptake of interpreting and translating services by government and non-government agencies.

### **Support water safety and animal welfare education and ensure legislative compliance**

- Strengthen the animal welfare regulatory program including remote areas.
- Develop animal welfare education in remote areas.
- Deliver swimming pool safety advice and certification.
- Deliver water safety education across the Territory.

## A COLLABORATIVE, INFLUENTIAL AND CAPABLE ORGANISATION.

### **Our agency is recognised and valued for its advice, expertise, leadership and continuous improvement in the NTPS**

- Ensure our leaders inspire and model high performance, through professional and ethical decision-making and practice.
- Implement a Performance Management Framework to enable an effective and constructive staff management framework that fosters a high performance culture.
- Strengthen our partnerships and relationships with stakeholders.
- Continue to strengthen policy and program implementation capability, and performance monitoring, reporting and evaluation of programs.
- Strengthen our contract management capability.

### **Attract, retain and develop a highly capable, skilled and professional workforce that reflects the diversity of the Territory population**

- Continue to improve recruitment processes while upholding the merit principle to foster open competition and attract motivated, capable people from diverse backgrounds.
- Drive the Indigenous Career Development Strategy across the agency.
- Ensure our leaders champion diversity, Indigenous employment and client focused services.
- Implement a coordinated approach to learning and development to identify and respond to skill and capability gaps.

### **Our staff are supported in their business**

- Develop better ways to deliver services through technology and business systems.
- Equip staff with the right tools to do their jobs.
- Establish and support contemporary work places in Territory Growth Towns.
- Provide a supportive, friendly, respectful and safe working environment.
- Promote health and wellbeing programs.

### **Implement and monitor high standards of governance and accountability in the organisation's operations**

- Strengthen the governance framework through effective risk management and internal audit policy and processes.
- Ensure access for all staff to corporate policies, processes and procedures.
- Ensure regular monitoring and management reporting on agency resources and systems.

### **Our organisation is a responsible environmental citizen**

- Implement the Northern Territory Government's Greening the Fleet strategy to support the Greening the Territory initiative.
- Implement the Northern Territory Government's Energy Smart Buildings Policy.
- Reduce the agency's environmental impact.



# PERFORMANCE

## PART TWO

Divided into output groups, reports on key achievements and output performance in 2010-11 as measured in the Northern Territory Government Budget.





## PERFORMANCE REPORTING

Our achievements for 2010-11 are outlined by our Strategic Goals set out within the agency's Corporate Plan 2010-2013. The agency's goals correspond with the below outcomes from the Northern Territory Government Budget 2010-11, Paper No. 3. The alignment of the agency's strategic goals, outcomes and outputs is presented in figure 7.



### **Improving access to safe, secure, affordable and appropriate housing.**

Corresponds with the agency's first outcome of *Access to safe, affordable and appropriate housing for all eligible Territorians and essential services to promote the health and wellbeing of Territorians living in remote areas.*

Also corresponds with the agency's fourth outcome of *Access to affordable housing through home ownership.*



### **Strong regions, communities and local governments.**

Corresponds with the agency's second outcome of *Stronger regions and communities.*


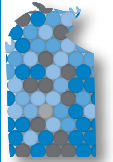

Also corresponds with the agency's third outcome of *Improved social wellbeing and living conditions for Indigenous Territorians, especially those living in remote communities.*



### **A collaborative, influential and capable organisation.**

To achieve the above outcomes, this goal aims to strategically align the agency's organisational arrangements including people and financial management and corporate governance.

FIGURE 7: ALIGNMENT OF THE AGENCY'S STRATEGIC GOALS, OUTCOMES, OUTPUT GROUPS AND OUTPUTS

	 <b>STRATEGIC GOAL</b> Improved access to safe, secure, appropriate and affordable housing.		 <b>STRATEGIC GOAL</b> Stronger regions, communities and local governments.	
<b>Outcomes</b>				
Intended result of the service provided by government to the community.	Access to affordable housing through home ownership.	Access to safe affordable and appropriate housing for all eligible Territorians and essential services to promote the health and wellbeing of Territorians living in remote areas.	Stronger regions and communities.	Improved social wellbeing and living conditions for Indigenous Territorians, especially those living in remote communities.
<b>Output groups</b>				
Outputs that contribute to the common outcome.	NT Home Ownership	Territory Housing Services	Local Government, Regional and Community Services	Indigenous Policy and Service Delivery Coordination
<b>Outputs</b>				
Services and goods produced by the agency for the benefit of the Territory community.	NT Home Ownership	Urban Public Housing Remote Indigenous Housing Government Employee Housing Indigenous Essential Services	Local Government Regional Development Interpreter and Translator Services Water Safety and Animal Welfare	Indigenous Policy and Service Delivery Coordination
	 <b>STRATEGIC GOAL</b> A collaborative, influential and capable organisation.			





## NT HOME OWNERSHIP

**Outcome** Access for low to middle income Territorians to affordable housing through home ownership.

### KEY ACHIEVEMENTS

#### **Provide opportunities for increasing home ownership for low to middle income earners in the Territory**

- Revised the HOMESTART NT criteria in April 2011, including increased income threshold and price caps to keep pace with growing housing markets. A total of 673 enquiries and more than 60 applications were received since release of the revised program to 30 June 2011.

#### **Contribute to the delivery of affordable housing strategies**

- Facilitated the sale of:
  - 10 affordable housing lots in Johnston
  - 20 house and land packages in Bellamack.



With increased income thresholds more Territory families have the opportunity to buy their own home.

TABLE 6: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
New home loans	The total number of new home loans funded over the year through HOMESTART NT.
Proportion of new Indigenous households receiving home purchase assistance	The proportion of total new home loans funded to Indigenous clients over the year.
Fee Assistance Loans granted as a percentage of new home ownership loans	The proportion of all new home loans funded which received Fee Assistance Loans. These loans are available to new HOMESTART NT loan applicants to assist with conveyancing fees, deposit, stamp duty and whitegoods.
Value of new home ownership loans	The total value of new loans funded over the year. This includes HOMESTART NT Standard Variable Loans and Shared Equity Loans, but not Fee Assistance Loans.
Value of new shared equity loans	The total value of shared equity investment by the Northern Territory Government to assist with affordability.
Loans funded to households with gross weekly income: <ul style="list-style-type: none"> <li>• \$0 to \$1346</li> <li>• \$1347 to \$2020</li> <li>• \$2021 to \$2451</li> </ul>	Measures the proportion of loans funded to households within each income range. This shows the mix of households accessing the scheme, and the impact of changes in eligibility criteria over time.
Loan accounts in arrears greater than 30 days	The percentage of loan accounts in arrears of more than 30 days as at 30 June 2011. This measures the effectiveness of arrears management processes.
Average loan amount	The average funded loan amount of Standard Variable Loans and Shared Equity Loans granted during the financial year.
Median Purchase Price	The median purchase price of properties bought with HOMESTART NT loans during the financial year.

TABLE 7: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
New home loans	82	101	145	95	<b>106<sup>1</sup></b>	103
Proportion of new Indigenous households receiving home purchase assistance	3%	4%	8%	8%	<b>6%<sup>2</sup></b>	6%
Fee assistance loans granted as a percentage of new home ownership loans	100%	99%	99%	100%	<b>100%</b>	99%
Value of new home ownership loans	\$14M	\$21M	\$36M	\$28M <sup>3</sup>	<b>\$28M</b>	\$28M
Value of new shared equity loans	\$5M	\$5M	\$8M	\$6M <sup>3</sup>	<b>\$6M</b>	\$6M
Loans funded to households with gross weekly income: <sup>4</sup>						
\$0 to \$1346	N/A*	N/A*	59%	31% <sup>5</sup>	<b>31%</b>	25%
\$1347 to \$2020	N/A*	N/A*	40%	62%	<b>62%</b>	60% <sup>6</sup>
\$2021 to \$2451	N/A*	N/A*	1%	7% <sup>7</sup>	<b>7%</b>	15%
Loan accounts in arrears greater than 30 days	1.5%	0.8%	1.4%	1.6%	<b>1.06%<sup>8</sup></b>	1.8%
Average loan amount (\$)	172 650	205 785	241 390	269 000	<b>254 400<sup>9</sup></b>	270 000
Median purchase price (\$)	235 500	270 000	312 000	338 000	<b>340 000<sup>10</sup></b>	335 000

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure in 2009-10.

1. The changing housing market and increasing interest rates led to a reduction in home loan take up earlier in the year. Changes to eligibility limits in April 2011 increased take up in the final quarter.
2. Due to an increase in property market values and interest rates, there are affordability constraints at the lower income brackets.
3. The decrease in estimated and actual values for 2010-11 compared to 2009-10 is a result of fewer people accessing the scheme.
4. Property prices and interest rates influence the household income mix accessing the scheme. Higher minimum income limits decrease the proportion of loans at the lower level, and an increase in income cap thresholds means more people on higher incomes are eligible for the scheme.

5. The minimum income required increased in May 2010, decreasing the percentage of loans to households in the lowest income category.
6. The income cap for loans in 2009-10 was \$2308. The increase to \$2451 means more people at a higher income level are eligible and therefore the proportion of loans to households in this category is expected to decrease.
7. The income cap in 2009-10 was \$2308. The increase to \$2451 means more people are eligible and therefore the proportion of loans to households in this category is expected to rise, with full impact from 2011-12.
8. Arrears are lower than expected due to tight policy and arrears management processes, however budget forecasts for 2011-12 remain conservative.
9. The average loan amount was lower than expected due to applicants having more of their own funds. Loan prices are expected to stay the same due to stabilising median property prices.
10. Continued increases in the housing market through the first half of 2010-11, and access to higher purchase caps from April 2011, continued the upward trend in median purchase price begun in previous years. However, these prices are expected to plateau for the 2011-12 financial year.



## TERRITORY HOUSING SERVICES

**Outcome** Access to safe, affordable and appropriate housing for all eligible Territorians and essential services to promote the health and wellbeing of Territorians living in remote areas.

### URBAN PUBLIC HOUSING



#### Strategic objective

Provide safe and appropriate public and affordable housing to eligible Territorians. Provide housing and manage tenancies for key employees of private sector businesses and community organisations in regional centres where no private rental market exists. In collaboration with the community housing sector, assist in delivering crisis and supported accommodation to clients with high and complex needs.

### KEY ACHIEVEMENTS

#### Deliver safe, secure and healthy public housing to low income households for the duration of their need

- Major housing infrastructure achievements highlights across the Territory include:
  - completed 141 new social housing dwellings in urban areas across the Territory improving access of Territorians to a broader spectrum of public, short-term and managed accommodation services.
- Awarded seven new Housing Maintenance Contracts during 2011-12. The improved public housing maintenance program will focus on improving turn-around times for recently vacated premises.
- Scoping of works and planning for a Targeted Upgrade Program completed, including:
  - roof replacements in Casuarina, Darwin, Jabiru, Nhulunbuy and Tennant Creek
  - solar hot water replacements and maintenance plan commencing in Palmerston
  - timber picket fence replacements in Palmerston
  - cyclical external painting in all regions
  - cyclical maintenance minor repairs and painting program for seniors and aged units under 15 years old to ensure continued aesthetics and asset life expectancy
  - upgrade program installing hard-wired smoke alarms
  - upgrading fuse boxes and circuit boards to RCD protection.
- Developed and implemented an Operational Policy Framework for the administration of operational housing policy across urban, remote and community living areas and government employee housing.
- Developed and implemented a new performance reporting framework for urban public housing.
- Appointed a new Territory Housing Appeals Board for a period of two years.

### Build the capacity of the non-government sector to provide housing assistance to clients with special needs

- Expanded the Tenancy Sustainability Program (TSP) throughout the Territory to provide intensive case management and life skills training to current and prospective housing clients. Eight service providers were contracted to deliver TSP to households in the Darwin region, Katherine, Borroloola, Tennant Creek and Alice Springs. Twenty TSP provider forums were held to assist in establishing networks between service providers, and to share experiences and resources.
- Expanded the 'A Place to Call Home (APTCH)' program to provide intensive tenancy support and case management to assist tenants maintain their Territory Housing tenancy. APTCH is being delivered in the Darwin region, Katherine and Alice Springs.
- Established new homelessness services and programs to assist people who are homeless or at risk of homelessness under the National Partnership Agreement on Homelessness.
- Rolled out an Integrated Wait List combining public and community housing wait lists and creating a single application and housing allocation system.
- Head leased properties to non-government organisations (NGOs) under the Industry Housing Assistance Scheme.

TABLE 8: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Urban public housing dwellings	Total dwellings for public housing in urban areas. These dwellings are owned, managed and maintained by Territory Housing.
Industry housing dwellings	Dwellings allocated to NGOs, mainly for transitional and supported accommodation programs. These dwellings are owned and maintained by Territory Housing but are managed by NGOs.
Social housing constructed for NGOs	Measures the number of dwellings constructed under the Social Housing Initiative with ownership vested with NGOs.
Urban public housing occupancy rate	Measures the proportion of urban public housing stock occupied by tenants.
Urban public housing dwellings inspected within the last six months	Measures the effectiveness of tenancy and dwelling management processes. Regular inspections enable timely identification of maintenance issues and tenant damage, which may result in improved tenancy sustainability and extend the life of dwellings.

*Continued*

KEY DELIVERABLES	CONTEXT
Average number of days to occupy vacant stock	Measures the efficiency of processes to manage tenant turnover and carry out routine repairs and maintenance works during vacancies. Vacancies attributed to major upgrade or significant maintenance works are excluded.
New households assisted in urban public housing - allocations to approved priority applicants	Measures the assistance provided to households entering the public housing system (excludes transfers), and the proportion of priority housing applicants housed during the year.
New households assisted through Bond Assistance Scheme	Bond assistance is provided in the form of interest-free loans to eligible applicants. Performance is measured through the number of households that receive this assistance throughout the year.
Households supported to maintain a successful tenancy through tenancy sustainability programs	The TSP provides case management support and life skills to clients to improve their ability to meet tenancy obligations. Performance is measured by the number of households supported through the program during the year.
Managed accommodation beds provided	Measures the bed capacity of facilities provided by Territory Housing for managed and supported accommodation programs that are generally managed by NGOs.

TABLE 9: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Urban social housing stock						
public housing dwellings	5 288	5 229	5 066	5 186	<b>5 052<sup>1</sup></b>	5 236
industry housing dwellings	314	350	352	426	<b>446<sup>2</sup></b>	426
Social housing constructed for non-government organisations	N/A*	N/A*	N/A*	75	<b>75</b>	0
Urban public housing occupancy rate	96%	95%	96%	97%	<b>97%</b>	98%
Urban public housing dwellings inspected within the last six months	N/A*	N/A*	N/A*	65%	<b>59%<sup>3</sup></b>	95%
Average number of days to occupy vacant stock	65	77	100	21	<b>59<sup>4</sup></b>	21
New households assisted in urban public housing	520	446	466	525	<b>469<sup>5</sup></b>	586
allocations to approved priority applicants	N/A*	N/A*	N/A*	52%	<b>42%<sup>6</sup></b>	75%
New households assisted through Bond Assistance Scheme	302	253	207	222	<b>247<sup>7</sup></b>	220
Households supported to maintain a successful tenancy through tenancy sustainability programs	N/A*	N/A*	N/A*	325	<b>346</b>	350
Managed accommodation beds provided	N/A*	N/A*	N/A*	549	<b>596<sup>8</sup></b>	728

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure in 2010-11.

1. Variations are explained by minor delays in the completion of construction projects as a result of significant wet season events and an error in the original estimate figure.
2. The increase in industry housing stock reflects government's commitment to build capacity in the community housing sector by leasing public housing dwellings to NGOs and providing increased supported housing for vulnerable households.
3. Inspections were also scheduled for a further 3 per cent of dwellings, but were incomplete as at 30 June 2011 as tenants failed to keep the appointment. The agency utilises processes under the *Residential Tenancies Act* to arrange access for inspections where tenants fail to attend.



4. Turnaround time for vacant stock is lower than previous years, however remains higher than the target of 21 days.
5. Lower than anticipated new households assisted is due to reducing vacancy rates, construction delays and the movement of stock to industry housing or managed and supported accommodation. Performance is consistent with previous years.
6. Reflects households that completed the full priority housing application and approval process. A further 12 per cent of new households were housed urgently due to identified emergency situations, high needs and priority circumstances.
7. In response to increased rental prices since the introduction of the program, eligibility for the Bond Assistance Scheme has been expanded.
8. The estimate was exceeded as some construction projects were completed earlier than expected.

## REMOTE INDIGENOUS HOUSING



### Strategic objective

Provide and manage public housing to ensure Territorians in remote areas and town camps have access to safe, healthy, sustainable and affordable housing, including appropriate tenancy management and maintenance. Meet the needs of Indigenous and remote communities by providing new and upgraded housing and related infrastructure. Provide strategic planning and policy advice, including community engagement, to support the implementation of the Remote Public Housing Management Framework.

## KEY ACHIEVEMENTS

### Improve access to public housing assistance and support in Indigenous communities and town camps

- Constructed 257 new houses, and 1248 refurbishments and rebuilds in a number of remote Indigenous communities and community living areas across the Northern Territory were completed in 2010-11, under the National Partnership Agreement on Remote Indigenous Housing (NPA RIH) which incorporates Strategic Indigenous Housing and Infrastructure (SIHIP).
- Implemented a Remote Rent Framework, introduced progressively and in line with improvements (construction, refurbishment and rebuild completions) under NPA RIH.
- Established Service Level Agreements with shire councils and other organisations to facilitate standardised public property and tenancy management services in remote locations.
- Introduced the Territory Housing Appeals Mechanism in remote communities and community living areas subject to the Remote Housing Management Framework.



Bernard Tipiloura and partner Lynette Johnson with children Ruth and Agnetha in their new home in Narrumiyanga (Nguiu).

### Explore opportunities for increasing Indigenous home ownership

- Identified options for home ownership on Aboriginal land with key stakeholders within the framework of the *Aboriginal Land Rights Act* (Northern Territory) 1976 (Cth) Section 19 and 19A land tenure arrangements

TABLE 10: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Remote public housing dwellings	Dwellings allocated for public housing in remote areas. This includes dwellings owned or managed by Territory Housing. It also includes outstation dwellings not owned by Territory Housing for which Territory Housing provides Management, and Repair and Maintenance funding.
Town camp housing dwellings	Measures the total number of town camp dwellings owned, managed and/or funded by Territory Housing.
Refurbished and rebuilt dwellings	Total number of dwellings rebuilt/refurbished under the National Partnership Agreement for Remote Indigenous Housing over the year. These are included in the number of remote and town camp dwellings.
New dwellings	Measures the total number of dwellings constructed under the National Partnership Agreement for Remote Indigenous Housing during the year.
Community housing reference groups established	The total number of Housing Reference Groups established under the National Partnership Agreement for Remote Indigenous Housing to provide local input into decisions about housing in the community.
Communities receiving repairs and maintenance services	The total number of remote communities receiving repairs and maintenance services through Territory Housing or contracted providers.
Indigenous employment on SIHIP projects	Measures the effectiveness of the program's Indigenous employment strategy. The proportion of full-time equivalent staff employed on SIHIP projects since the commencement of the program, who are Indigenous.
Indigenous employment in Tenancy Management	The proportion of employees providing tenancy management and property management services, who are Indigenous.

TABLE 11: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Remote public housing dwellings <sup>1</sup>	N/A*	4 249	4 370 <sup>2</sup>	5 498	<b>5 482</b>	6 924
Town camp housing dwellings <sup>1</sup>	N/A*	N/A*	370 <sup>2</sup>	522	<b>480<sup>3</sup></b>	621
Refurbished and rebuilt dwellings	N/A*	N/A*	344	1 030	<b>1 248<sup>4</sup></b>	1 175
New dwellings	N/A*	N/A*	76	250	<b>257</b>	350
Community housing reference groups established	N/A*	25	76	80	<b>77<sup>5</sup></b>	80
Communities receiving repairs and maintenance services <sup>6</sup>	N/A*	73	98	98	<b>98</b>	98
Indigenous employment on SIHIP projects	N/A*	N/A*	35%	20%	<b>34%</b>	20%
Indigenous employment in Tenancy Management	N/A*	N/A*	N/A*	40%	<b>50%</b>	40%

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure.

1. Anticipated dwelling numbers are subject to change when communities are scoped for construction.
2. 2009-10 figures included 73 remote communities, Alice Springs town camps and Tennant Creek urban living areas (town camps).
3. This figure includes dwellings from Alice Springs, Tennant Creek and Borroloola Town Camps. The variance is due to construction programs underway but incomplete as at 30 June 2011.
4. A total of 1248 dwellings have been rebuilt/refurbished under the National Partnership Agreement on Remote Indigenous Housing, exceeding program targets.
5. The 77 Housing Reference Groups counted serve 82 communities.
6. This includes 73 communities and 25 town camps and community living areas in Alice Springs and Tennant Creek.

## GOVERNMENT EMPLOYEE HOUSING



### Strategic objective

Provide housing and manage tenancies for eligible employees of Northern Territory Government agencies.

## KEY ACHIEVEMENTS

### Maximise core government services through housing availability

- Completed 68 new Government Employee Housing dwellings in remote areas across the Territory.
- Completed upgrades on 42 Government Employee Housing dwellings across the Territory.

TABLE 12: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Dwellings in urban localities	Dwellings owned by Territory Housing and allocated for Government Employee Housing in urban and regional areas, including locations such as Darwin, Casuarina, Palmerston, Katherine, Tennant Creek and Alice Springs. Government Employee Housing supports priority service delivery in these locations.
Dwellings in remote localities	Dwellings owned by Territory Housing and allocated for eligible government employees delivering services in remote communities.
Private head leasing arrangements	Total number of head leased dwellings for government employee housing in place at the end of June 2011. These arrangements enable accommodation of employees delivering core services in communities where there is no, or a limited, private rental market.

TABLE 13: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Dwellings in urban localities	293	287	293	292	<b>290</b>	292
Dwellings in remote localities <sup>1</sup>	881	903	936	1 028	<b>1 038</b>	1 060
Private head leasing arrangements	407	460	551	582	<b>613<sup>2</sup></b>	582

## Explanatory Notes

1. The number of Government Employee Housing dwellings in remote communities continues to increase due to new construction. Dwellings to be constructed in 2011-12 will be funded under the Government Employee Housing New Construction, Closing the Gap, Office for Aboriginal and Torres Strait Islander Health (OATSIH) and Additional Teachers programs.
2. There has been an increase in demand for private head leasing arrangements, predominantly from the Department of Health in Central Australia, in order to attract and retain staff to the region.

## INDIGENOUS ESSENTIAL SERVICES



### Strategic objective

Coordinate funding and provide strategic planning and policy advice for the delivery of electricity, water and sewerage to remote Indigenous communities through the contracted service provider, the Power and Water Corporation.

## KEY ACHIEVEMENTS

### Improving essential services in remote Indigenous communities

- Increased customer satisfaction with services.
- Commenced and completed upgrades to water storage, power stations, drainage and sewerage in remote Indigenous communities across the Territory including Warruwi, Barunga and Palumpa.

TABLE 14: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Services purchased for remote localities	Total annual cost of purchasing electricity, water and sewerage services for remote Indigenous communities through the Power and Water Corporation.
Customer satisfaction with services	Measures effectiveness and efficiency of services provided by the Power and Water Corporation, through annual customer satisfaction surveys conducted in remote Indigenous communities.
Indigenous Essential Service Officers (ESOs) employment	Measures the effectiveness of strategies to deliver Indigenous employment opportunities in remote communities by the proportion of full-time equivalent ESOs who are Indigenous as at 30 June 2011.
ESOs with Certificate II or III	Measures the effectiveness of strategies to promote a skilled workforce in remote areas through the proportion of total ESOs working in remote locations who had a Certificate II or III (nationally accredited qualifications) at the end of June 2011.

TABLE 15: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Services purchased for remote localities	\$65.3M	\$110.3M	\$60.8M	\$71.7M	<b>\$89.5M<sup>1</sup></b>	\$80.5M
Customer satisfaction with services	82%	84%	78%	75%	<b>82%<sup>2</sup></b>	75%
Indigenous ESO employment	N/A*	N/A*	N/A*	37%	<b>37%</b>	40%
ESOs with Certificate II or III	N/A*	N/A*	N/A*	50%	<b>41%<sup>3</sup></b>	55%

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure in 2010-11.

1. \$17.8M budgeted for 2011-12 was brought forward to accelerate the Wadeye gas-fired power station project.
2. Customer satisfaction surveys from remote Indigenous communities, where fair is rated 50 per cent, good 75 per cent and very good 100 per cent. Results for 2010-11 exceeded the target, which is aligned to the Agreement for Provision of Essential Services to Nominated Indigenous Communities 2010-2013.
3. In early 2011, it was identified that performance against this new indicator was lower than expected. In response, the Power and Water Corporation has commenced a strategic program targeting ESO training Territory wide.





## TERRITORY HOUSING SERVICES CAPITAL WORKS PROGRAM

TABLE 16: CAPITAL WORKS PROGRAM

PROGRAM (INCL.REVOTE) \$000	REVISED PROGRAM \$000	2010-11 ACTUAL EXPENDITURE \$000
<b>TOTAL HOUSING &amp; INFRASTRUCTURE PROGRAM</b>	<b>612 517</b>	<b>485 034</b>
<b>PUBLIC HOUSING</b>	<b>80 726</b>	<b>67 215</b>
Minor New Works	20 478	20 478
Construct general purpose housing	545	528
Larapinta Seniors Village	5 595	1 564
Redevelop unit complexes	5 260	1 288
Bellamack Seniors Village	11 073	9 326
Stimulus – Stage 1	1 857	1 857
Stimulus – Stage 2	33 342	32 108
A Place to Call Home	2 576	66
<b>GOVERNMENT EMPLOYEE HOUSING</b>	<b>63 400</b>	<b>30 153</b>
Minor New Works	3 687	3 687
Construct new housing	6 007	2 040
Replace existing housing	1 704	480
Upgrade existing housing	9 008	7 204
Additional teacher housing	10 517	3 653
Additional teacher housing (ICFC)	2	2
Closing the Gap	10 102	4 629
Closing the Gap – additional teacher housing	3 817	2 826
Land servicing	4 941	2 594
OATSIH – construct new housing	9 815	2 663
Gove District Hospital – construct 6 new units	3 800	375
<b>INDIGENOUS HOUSING AND INFRASTRUCTURE</b>	<b>461 254</b>	<b>380 726</b>
<b>OTHER</b>	<b>7 137</b>	<b>6 940</b>
Minor New Works	644	486
Program delivery	3 986	3 986
Co-location of Territory Housing to RCG Centre	2 507	2 468



## LOCAL GOVERNMENT, REGIONAL AND COMMUNITY SERVICES

**Outcome** Stronger regions and communities.

### LOCAL GOVERNMENT



#### Strategic objective

Develop the strength and capacity of shire and municipal councils to provide legitimate representation, effective governance, improved service delivery and sustainable development.

### KEY ACHIEVEMENTS

#### Strengthen local government capacity

- Completed a review of elected member allowances and introduced new guidelines for the structure and process for setting elected member allowances.
- Completed a review into the current effectiveness of Local Boards in the delivery of local government in shire councils. Recommendations are currently being examined, and implementation of new initiatives will be the subject of further consultation with key stakeholders.
- Completed an assessment and review into current governance capacity and support structures within shire councils. Recommendations are currently being examined, and implementation of new initiatives will be the subject of further consultation with key stakeholders.
- In conjunction with the Australian Government, funded and participated in the 'Year of Women in Local Government' in 2010, through:
  - Supporting promotional material and programs delivered by the Local Government Association of the Northern Territory (LGANT) encouraging women to participate in local government.
  - Sponsoring of a Year of Women in Local Government event in Alice Springs in November 2010, that invited women within local government across the Territory to a dinner and conference, including national guest speakers and entertainers.
- Funded the third phase of LGANT's Emerging Leaders Program, providing governance training to elected members across shire councils. This allowed continued support and training for the 'train the trainer' type model which had 14 participants throughout 2010-11.
- In partnership with LGANT, developed and substantially implemented the Council Asset Management and Financial Planning Implementation Plan. Initiatives include the offer of training to relevant council staff including a course tailored to remote councils and opportunities for professional development sessions for elected members.

TABLE 17: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Number of full-time jobs generated through the Shire Indigenous Employment Package	Measures the number of Indigenous positions managed under the Shire Indigenous Employment Package including new positions created under the National Job Creation Package and the Community Development Employment Projects, Conversion to Real Jobs initiative.
Local Government Grants	Measures the value of grants paid to Northern Territory local governments to deliver core services.
Municipal and essential services grants for homelands and outstations	Measures the value of grants paid to Northern Territory shire and municipal governments for essential and municipal services to outstations/homelands and other Indigenous Living Areas.
Local government key stakeholder forums working towards strengthening shire governance and service delivery	The total number of regional shire forums and local government statutory committee meetings held during the year.

TABLE 18: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Number of full-time jobs generated through the Shires Indigenous Employment Package <sup>1</sup>	N/A*	N/A*	N/A*	N/A*	N/A*	530
Local Government Grants	N/A*	\$70.53M	\$64.45M	\$55.3M	\$57.9M <sup>2</sup>	\$56.9M
Municipal and essential services grants for homelands and outstations <sup>3</sup>	N/A*	N/A*	N/A*	\$19.1M	\$16.5M <sup>4</sup>	\$21.7M
Local government key stakeholder forums working towards strengthening shire governance and service delivery <sup>5</sup>	N/A*	N/A*	N/A*	12	12	12

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of new measures.

- This is a new program to commence in 2011-12.
- This figure includes an increase of \$1.9M in General Purpose and Road Grants under the *Local Government (Financial Assistance) Act 1995* due to indexation to the Consumer Price Index.
- From July 2008, the NT Government assumed delivery responsibility for essential and municipal services to outstations/homelands and other Indigenous Living Areas, including 413 outstations, 35 town camps, 24 minor and 5 major communities. The Australian Government committed funds to provide for service delivery in those town camps and outstations historically funded by the Australian Government for the four years ending June 2012.
- This figure reflects \$2.6M in unexpended grants funds from the total pool in 2010-11. The annual grant pool for municipal and essential services will remain at similar levels in 2011-12.
- Regional shire forums were held in Darwin as follows:
  - 31 August 2010
  - 10 December 2010
  - 8 April 2011

Meetings of the Administration and Legislation Advisory Committee (ALAC) and the Local Government Accounting Advisory Committee (LGAAC) were held throughout the year in Darwin in accordance with the *Local Government Act*.

## REGIONAL DEVELOPMENT



### Strategic objective

Work in partnership with business, industry and communities to support activities that stimulate sustainable economic growth and wealth creation in all regions of the Territory.

## KEY ACHIEVEMENTS

### Build regional economies through enterprise development, job creation and infrastructure investment

- Provided Indigenous Business Development Grants to 26 businesses across the Northern Territory. See Appendices, Grant Programs, for recipients and projects funded in 2010-11.
- Provided 12 Regional Economic Development Fund grants to stimulate economic growth in major regional centres. See Appendices, Grant Programs, for recipients and projects funded in 2010-11.
- Strengthened and supported the development of Indigenous business enterprises operating in remote Indigenous communities and community living areas through opportunities created in manufacturing, supplies and labour in NPA RIH activity.
- Employed more than 1100 Indigenous people since the commencement of works under the NPA RIH across the Territory.

TABLE 19: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Indigenous businesses and organisations assisted under the Indigenous Business Development Program (IBDP)	The total number of Indigenous businesses and organisations that have been assisted under the IBDP. The IBDP is an application-based assistance program that provides financial assistance to Indigenous businesses and organisations to support business development activity.
Regional Indigenous businesses and organisations assisted under the Regional Economic Development Fund (REDF)	The total number of businesses and organisations that have been assisted under the REDF. The REDF is an application-based assistance program aimed at increasing the capability to deliver positive regional economic development outcomes for Indigenous businesses.
Future Forums held in Territory Growth Towns to promote economic and employment opportunities	The total number of forums the agency has delivered to the communities involved in the Territory Growth Towns initiative. The forums identify and promote future business and employment opportunities for people living in the Territory Growth Towns.

TABLE 20: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Indigenous businesses and organisations assisted under the Indigenous Business Development Program	N/A*	N/A*	39	25 <sup>1</sup>	<b>26</b>	36 <sup>2</sup>
Regional Indigenous businesses and organisations assisted under the Regional Economic Development Fund	N/A*	N/A*	11	12	<b>12</b>	12
Future Forums held in Territory Growth Towns to promote economic and employment opportunities	N/A*	N/A*	N/A*	4	<b>2<sup>3</sup></b>	15

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure.

1. There has been a strong focus on remote opportunities in 2010-11, and some applications are still in the process of being developed.
2. There is additional external funding available in 2011-12 and four new Indigenous Economic Development Officers based in regions.
3. Future Forums are community driven and decisions on when to hold or change dates are made by the community. Future Forums were held at Ngukurr (20 August 2010) and Ntaria (19-20 May 2011). There is a commitment to deliver the final forums in 2011-12.

## INTERPRETER AND TRANSLATOR SERVICES



### Strategic objective

Provide interpreter and translator services to alleviate language barriers for Territorians with English as their second language to enable fair and equitable access to government and non-government services.

## KEY ACHIEVEMENTS

### Provide interpreting and translating services to improve access to services for all Territorians

#### Aboriginal Interpreter Service

- The Aboriginal Interpreter Service (AIS) continued to provide Aboriginal language interpreting services across the NT and in jurisdictions across the border. Requests were mainly in the areas of legal, health and welfare, with other key clients being Australian Government agencies: Centrelink and Department of Families, Housing, Community Services and Indigenous Affairs assisting with the delivery of major community consultations throughout the Territory.
- The Community Liaison and Development Officer (CLDO) Program for remote Aboriginal interpreters continued with the following significant achievements:
  - new offices established in Gunbalanya and Wurrumiyanga (Nguuiu)
  - recruitment and employment of ten CLDOs in remote communities
  - two Interpreter Support and Development Officers
  - a total of fourteen full-time equivalent community-based interpreters (in remote communities), with most being contracted part-time, which equates to 30 individuals employed with AIS over the course of the year.
- In 2010-11, the number of interpreters increased to 409, maintaining the status of AIS as one of the largest employers of Aboriginal people in Australia.



AIS employees at opening of AIS branch in Wadeye 2010.



### Interpreter and Translating Service Northern Territory

- Interpreter bookings for languages other than English and Aboriginal languages through the Interpreting and Translating Service NT (ITSNT) increased in 2010-11 by 19 per cent. Requests were mainly in the areas of health, legal, welfare, settlement and education.

TABLE 21: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
<b>ABORIGINAL INTERPRETER SERVICES (AIS)</b>	
Bookings received for interpreting services	The total number of bookings for Aboriginal interpreter services.
Confirmed bookings attended	The total number of Aboriginal interpreter services delivered.
Registered interpreters	The total number of Aboriginal interpreters registered with AIS at 30 June. Interpreters are employed on a casual basis and engaged for interpreting jobs on a needs basis.
Community-based interpreters	The total number of full-time equivalent community-based interpreters. Interpreters employed on a full-time or part-time temporary basis and are based in various urban, regional and remote community locations.
NAATI accredited interpreters	The total number of interpreters who achieved accreditation over the year through the National Accreditation Authority for Translators and Interpreters (NAATI) and/or the Diploma of Interpreting for Aboriginal Interpreters from the Batchelor Institute of Indigenous Tertiary Education (BIITE).
Aboriginal interpreter training completion rate	The total number of Aboriginal participants who have completed interpreter training delivered by AIS Trainers.

*Continued*

KEY DELIVERABLES	CONTEXT
<b>INTERPRETER AND TRANSLATOR SERVICES NT (ITSNT)</b>	
Bookings received for interpreting services	The total number of bookings received for interpreting services.
Bookings received for translating services	The total number of bookings received for translator services.
Registered interpreters	The total number of interpreters registered with ITSNT at 30 June.
Registered translators	The total number of translators registered with ITSNT at 30 June.
NAATI accredited or recognised interpreters and translators	The total number of interpreters and translators who hold accreditation or recognition through the NAATI.
Languages covered	The total number of languages ITSNT has available locally for interpreting (oral) or translations (written). Languages not available in the Northern Territory are sourced through interstate suppliers.

TABLE 22: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
<b>ABORIGINAL INTERPRETER SERVICES</b>						
Bookings received for interpreting services <sup>1</sup>	3 945	6 452	6 124	6 800	<b>7 080</b>	7 000
Confirmed bookings attended	77%	93%	91%	93%	<b>91%</b>	95%
Registered interpreters <sup>2</sup>	266	326	382	350	<b>409</b>	400
Community-based interpreters <sup>3</sup>	N/A*	N/A*	N/A*	16	<b>14</b>	27
NAATI accredited interpreters <sup>4</sup>	N/A*	N/A*	N/A*	11	<b>15</b>	15
Aboriginal interpreter training completion rate	70%	90%	90%	90%	<b>90%</b>	90%
<b>INTERPRETING AND TRANSLATING SERVICE NT</b>						
Bookings received for interpreting services	4 842	4 585	5 361	4 165	<b>6 388<sup>5</sup></b>	5 000
Bookings received for translating services	881	979	1 045	800	<b>1 075<sup>6</sup></b>	900
Registered interpreters	125	127	156	180	<b>185<sup>7</sup></b>	200
Registered translators	57	59	120	80	<b>84<sup>8</sup></b>	90
NAATI accredited or recognised interpreters and translators <sup>9</sup>	N/A*	N/A*	N/A*	70	<b>84</b>	75 <sup>10</sup>
Languages covered	48	49	56	60	<b>62<sup>11</sup></b>	65

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure in 2020-11.

1. The methodology for measuring booking requests changed in 2010-11. It now reflects the time commitment involved when an interpreter is booked for a number of consecutive days. For example, weekly duty rosters at hospitals, court or Centrelink, previously counted as 1 request, are now calculated at an average rate of 2.5 requests to be consistent with counting of other part or full day job requests.
2. Estimates are based on current staffing information.
3. As at 30 June 2011, there were 14 full-time equivalent community-based interpreters employed with AIS. Commencement of additional staff was delayed until July 2011.

4. The 2010-11 Budget figure was revised down as a result of the cancellation of accreditation training due to restricted access caused by tropical weather conditions, however the initial target of 15 new accreditations was met. At the end of 2010-11, there were 66 accredited interpreters.
5. Interpreter demand was expected to decline but instead maintained its upward trend, and was unusually high in 2010-11 due to refugee and asylum seeker requirements in legal and health areas. The use of telephone interpreter services played a significant back-up role when ITSNT was unable to meet face-to-face requests. This demand is expected to continue in health and legal areas, especially for emerging languages.
6. Trends at the time that the Budget for 2010-11 was revised suggested a decrease in demand. However, there was an unanticipated increase in translation requests from both individuals and agencies, and this is predicted to continue in 2011-12.
7. An active annual recruitment drive has generated a moderate increase in interpreter numbers especially in new and emerging languages resulting from recent refugee and asylum seeker arrivals. This has resulted in an overall increase despite some loss in numbers due to natural attrition. Ongoing recruitment and training of new interpreters is a means of replenishing numbers for long-term languages and setting up a pool for new and emerging languages.
8. Additional translators were sourced interstate as new language or back-up practitioners, or to cater for language requests not able to be met by local translators.
9. There is an annual accreditation drive to enhance credibility and professionalism through accreditation with the NAATI. This is undertaken by the unit, with a corresponding budget allocation for this purpose.
10. The ongoing push for accreditation is likely to result in a modest increase in the number of accredited practitioners. However, given the degree of difficulty and the high percentage of failure among test candidates across Australia, the Northern Territory does not predict a high number of candidates passing these national exams on first or second attempt.
11. The expanded language pool catered for new and emerging languages for migrant and humanitarian arrivals. Additional language requirements are dictated by the new languages introduced through the migrant and humanitarian intake.

## WATER SAFETY AND ANIMAL WELFARE



### Strategic objective

Promote safer communities through the Water Safety Strategy and administration of the *Swimming Pool Safety Act* and the *Animal Welfare Act*.

## KEY ACHIEVEMENTS

### Support water safety and animal welfare education and ensure legislative compliance

- 530 new properties were inspected for pool or spa safety advice in 2010-11.
- 1000 certificates of compliance were issued against Modified Australian Standards in 2010-11.
- 1100 Territorians under the age of five participated in the Water Safety Awareness Program in 2010-11 funded by the Northern Territory Government.
- Delivered public education activities and events, including World Animal Day, Pets Day Out, Animal Welfare Awareness Week and Water Safety Week.
- In response to the Ombudsman's Report into Animal Welfare in Mataranka, the agency has strengthened its animal welfare investigative capacity through the:
  - expansion of the Animal Welfare Unit and acquiring access to experienced investigators
  - establishment of more appropriate and job-specific training for animal welfare inspectors
  - a review of the *Animal Welfare Act*.

TABLE 23: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
<b>ANIMAL WELFARE</b>	
Complaints responded to within 3 days	Measures the efficiency of responding to complaints received by Animal Welfare.
Funds granted	The total value of grants paid to recipients for the Animal Welfare Fund.
<b>WATER SAFETY</b>	
Enrolments in the Under 5 Water Safety Awareness Program	The total number of children enrolled in the Under 5 Water Safety Awareness Program over the year.
Under 5 Water Safety Awareness Program completion rate	Measures the proportion of participants who have completed the Under 5 Water Safety Awareness Program by the end of the financial year.
New pool fence inspections conducted within 3 weeks of application	Measures the efficiency of inspections completed on new fences.

TABLE 24: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
<b>ANIMAL WELFARE</b>						
Complaints responded to within 3 days	100%	99%	95.2%	90%	<b>94%</b>	90%
Funds granted	N/A*	N/A*	N/A*	\$0.2M	<b>\$0.2M</b>	\$0.2M
<b>WATER SAFETY</b>						
Enrolments in the Under 5 Water Safety Awareness Program	863	1 101	1 100	1 100	<b>1 100</b>	1 100
Under 5 Water Safety Awareness Program completion rate	61%	>100%	88%	80%	<b>80%</b>	80%
New pool fence inspections conducted within 3 weeks of application	57%	70%	90%	70%	<b>80%</b>	70%

Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure in 2010-11.



## INDIGENOUS POLICY AND SERVICE DELIVERY COORDINATION

**Outcome** Improved social wellbeing and living conditions for Indigenous Territorians, especially those living in remote communities.



### Strategic objective

Work with Northern Territory, Australian and local government agencies and Indigenous people to provide strategic policy and advice on Indigenous affairs from a whole of government perspective. Improve the outcomes for residents of remote areas of the Territory through the delivery of Working Future initiatives. Secure land tenure to establish and maintain government infrastructure and support private sector development on Aboriginal land. Coordinate whole of government reporting and monitor outcomes of the nationally agreed Closing the Gap targets.

## KEY ACHIEVEMENTS

### Lead whole of government implementation of the Working Future policy, in partnership with other relevant stakeholders and coordinate whole of government Indigenous policy

- Provided and coordinated of policy advice across a range of issues including the development and support of the Northern Territory Government's Working Future policy.
- Finalised 13 Local Implementation Plans for Territory Growth Towns under the National Partnership Agreement on Remote Service Delivery (NPA RSD). Local Implementation Plans for the remaining two NPA RSD sites are nearing completion. Local Implementation Plans are also a priority of the Working Future policy.
- Drafted Local Implementation Plans for Territory Growth Towns identified as part of the Working Future policy, but not included within the NPA RSD.
- Executed long-term leases over remote public housing in nine communities. These tenure arrangements are critical to supporting new housing investment under NPA RIH.
- Completed Baseline Data Mapping for 15 Territory Growth Towns. This includes the preparation of detailed community profiling that allows for more strategic planning and monitoring of government services at community and regional levels.
- Completed a comprehensive gap analysis of roads in and around Territory Growth Towns, including costing capital upgrade options. A funding submission for road upgrades has been made to the Australian Government.
- Commenced the Assessment of Governance and Community Engagement research project with a view to identifying future strategies to assess and improve governance and community engagement across the 15 NPA RSD priority communities in the Northern Territory.





Red flag dancers performing at the signing ceremony for the Numbulwar Local Implementation Plan.

### Coordinate whole of government monitoring and reporting on progress towards achieving nationally agreed Closing the Gap targets.

- Participated in working groups and national and cross-jurisdictional forums including:
  - Ministerial Council for Aboriginal and Torres Strait Islander Affairs
  - National Indigenous Reform Agreement working groups
  - Working Group on Indigenous Reform
  - Overarching Bilateral Indigenous Plan Governance committee.
- Finalised key agreements including:
  - Variation of the Closing the Gap National Partnership Agreement to include greater emphasis on community engagement and partnerships, and building capability and leadership within Indigenous communities.
  - Inclusion of a further schedule to the National Indigenous Reform Agreement on food security.
  - Drafted schedules to the Overarching Bilateral Implementation Plan, addressing data quality and urban and regional service delivery, and outlining strategies within these areas to support the National Indigenous Reform Agreement building blocks and meet Closing the Gap targets.

TABLE 25: OUTPUT PERFORMANCE MEASURES

KEY DELIVERABLES	CONTEXT
Closing the Gap targets reporting	The total number of reports on progress against the Closing the Gap on Indigenous Disadvantage targets. All Australian governments have agreed to targets set out in the National Indigenous Reform Agreement, which are reported on annually by the Council of Australian Governments (COAG).
Local Implementation Plans for Territory Growth Towns	The total number of Local Implementation Plans that have been signed by all parties. Local Implementation Plans are developed with local communities in Territory Growth Towns to determine priorities and timelines for action as part of the NPA RSD and the Working Future policy.
Remote towns where Aboriginal land tenure is secured	The total number of Territory Growth Towns located on or near Aboriginal land where the Northern Territory Government has secure tenure (including through long-term leases) over all or some of the Aboriginal land on which Territory Government infrastructure (excluding remote public housing) is located. Land tenure is required to establish and maintain government infrastructure and support private sector development on Aboriginal land.
Communities covered under Territory Government housing leases	The total number of communities on Aboriginal land where the Territory Government has long-term remote public housing leases. Long-term leases are required to underpin significant new investment via the NPA RIH.

TABLE 26: OUTPUT PERFORMANCE ANALYSIS

KEY DELIVERABLES	2007-08 ACTUAL	2008-09 ACTUAL	2009-10 ACTUAL	2010-11 ESTIMATE	2010-11 ACTUAL	2011-12 ESTIMATE
Closing the Gap targets reporting	N/A*	N/A*	N/A*	6	<b>6</b>	6
Local Implementation Plans for Territory Growth Towns	N/A*	N/A*	N/A*	15	<b>13<sup>1</sup></b>	21
Remote towns where Aboriginal land tenure is secured	N/A*	N/A*	N/A*	16	<b>2<sup>2</sup></b>	21
Communities covered under Territory Government housing leases	N/A*	N/A*	10	16	<b>13<sup>3</sup></b>	16

## Explanatory Notes

\*N/A – No historical data is available prior to the introduction of this measure.

1. Protracted stakeholder negotiations have delayed signings, however it is anticipated that formal signings of the remaining eight Local Implementation Plans will occur in 2011-12.
2. The Australian Government has carriage of negotiating whole-of-township leases. The Northern Territory Government secures tenure for its infrastructure via section 19 leases directly with land councils or via sub-lease with the Commonwealth Executive Director, Township Leasing.
3. A remote public housing lease is currently being executed in Numbulwar and leases in Yirrkala, Yuendumu and Borroloola town camps are still under negotiation. Although not a Territory Growth Town, a long-term lease for public housing was secured at Milyakburra under the terms of the Groote Eylandt and Bickerton Island Regional Partnership Agreement.



## A COLLABORATIVE, INFLUENTIAL AND CAPABLE ORGANISATION

### **Our agency is recognised and valued for its advice, expertise, leadership and continuous improvement in the Northern Territory Public Sector**

- Celebrated two individual staff awards from the Chief Minister's Award for Excellence in the Public Sector.
- Four nominations for agency initiatives in the Chief Minister's Award for Excellence in the Public Sector.

### **Attract, retain and develop a highly capable, skilled and professional workforce that reflects the diversity of the Territory's population; and our staff are supported in their business**

- Celebrated the valuable contribution our strong Indigenous workforce (21 per cent of our total workforce) makes to the agency through hosting NAIDOC events across the Northern Territory. The theme this year was 'Celebrating Unsung Heroes'. The agency has more than doubled the Northern Territory Public Sector target of Indigenous employment of 10 per cent of the workforce in 2012.
- 63 per cent of the Executive Leadership Team and 71 per cent of the Senior Executive Group are women.
- 12 employees graduated or were awarded qualifications in tertiary studies.
- 25 employees were supported to undertake tertiary study.
- Developed a new Housing Operational Training program and Housing Orientation Program designed to assist the public housing workforce deliver housing-related services in urban, remote and community living areas, and across government employee housing.
- Throughout 2010-11, the agency delivered operational training to a number of staff, specifically:

#### **Housing operational staff**

- Public Housing Sales Program policy and process – 59 staff
- Territory Housing Leadership Training – 28 staff
- Anti-discrimination Training – 134 staff (and non-government organisations)
- Tenancy Sustainability Program Training – 37 staff (and non-government organisations)

#### **Aboriginal Interpreters:**

- Specialist Training – 412 interpreters (many sessions delivered at various community locations)
- Induction training – 193 new interpreters
- Accreditation through NAATI – 15 Aboriginal language interpreters successfully gained NAATI accreditation in Tiwi, Murrinh-Patha, Kriol and Djambarrpuynu

### **Implement and monitor high standards of governance and accountability in the organisation's operations**

- Undertook a comprehensive strategic and operational risk assessment of the agency and its functions.
- Undertook a number of risk management activities during 2010-11 including:
  - Enhancement of the role of the Risk and Audit Committee in recognition of the agency's growing responsibilities and functions.
  - The development and implementation of the internal audit plan – planning for internal agency audits to be conducted in alignment with identified risk areas.
  - A major review of the agency's corporate delegations and alignment to the agency's structure and functions.
- Improved focus on transparency and efficiency in agency procurement practices through employment of a Procurement Director, and arrangement of better access to procurement expertise from the Department of Business and Employment.

### **Our organisation is a responsible environmental citizen**

- Consistent with agency commitments under the Greening the Territory strategy, the agency achieved a 14 per cent reduction in emissions from its vehicle fleet.
- A number of agency office amalgamations have occurred across the Territory. The large-scale amalgamation of non-operational housing offices in the Darwin region and the consolidation of agency offices in Katherine achieved greater occupancy ratios in office accommodation, and efficiencies in the use of lighting and air-conditioning.



# PEOPLE MANAGEMENT

## PART THREE

Profiles the agency's people management including staff demographics, workforce development initiatives and performance management.







## OVERVIEW

As at 30 June 2011, the agency employed 611 full-time equivalent staff across the Territory to deliver the agency's services.

People are the agency's most important asset and are essential to the agency's continued performance. As presented in the Corporate Plan 2010-2013 our strategic goal is:



### A collaborative, influential and capable organisation

- recognised and valued for its advice, expertise, leadership and continuous improvement in the Northern Territory Public Sector
- a high capable, skilled and professional workforce that reflects the diversity of the Territory's population; and our staff are supported in their business.

TABLE 27: STAFF SNAPSHOT AS AT 30 JUNE 2011

STAFF NUMBERS	
<b>Full-time equivalent staff</b>	<b>611</b>
<b>Part-time staff</b>	
Permanent part-time	8
Temporary part-time	9
Casual	479
<b>Graduates, apprentices and cadets</b>	<b>9</b>
<b>Demographics</b>	
Male (full-time equivalent)	37%
Female (full-time equivalent)	63%
Indigenous employees	126
Employees with a disability	22
Employees from culturally diverse backgrounds	13
Women in executive positions	32

The number of full-time equivalent staff employed by the agency has decreased by 34 since June 2010. This decrease is partly due to the agency's large number of casual employees.

## CELEBRATING KEY STAFF ACHIEVEMENTS

The agency is proud of its people and their achievements and there have been many successes during 2010-11. A summary of key achievements are included below.

**TABLE 28: KEY STAFF ACHIEVEMENTS**

<b>Leanne Caton</b>	Indigenous Economic Development	Presentation of paper on <i>Aboriginal Economic and Enterprise Development in the Northern Territory</i> at the 9th World Indigenous Women and Wellness Conference, hosted by Larrakia Nation Aboriginal Corporation in Darwin, with over 550 attendees.
<b>Lorraine Corowa</b>	Regional Development	Graduated with a Masters of International Management from Charles Darwin University.
<b>Megha Raut</b>	Regional Development	Travelled to Athens as part of undertaking her PhD studies, to speak at a conference about economic profiling in a regional context. Megha's PhD work has benefited the government in its regional development efforts.
<b>Libby Collins</b>	Indigenous Cadets	Awarded a Bachelor of Communications from Charles Darwin University.
<b>Peter Gillard</b>		Graduated with a Bachelor of Social Science from the University of South Australia.
<b>Kellie Ann Fawcett</b>		Completed a Bachelor of Accounting from Charles Darwin University.
<b>Leanne Evans</b>	Service Delivery Coordination	Graduated with a Masters Degree in Business Administration (MBA).
<b>Stuart MacLean</b>	Arnhem Region	Graduated with a Masters in Applied Finance
<b>Ann Vincent</b>	Human Resources	Both graduated with a Diploma of Management from the NT Public Sector Indigenous women's leadership development program, Lookrukin.
<b>Natasha Hamilton</b>	Big Rivers Region	

<b>Kate Smith</b>	Graduate	Winner of a Northern Territory Literary Award, in the Charles Darwin University Essay Award category, for her essay <i>Imagining Darwin</i> .
<b>Harry Appo</b> <b>Kevin Wanganeen</b>	Darwin Region	Successfully applied for scholarships to attend the 2nd Annual Indigenous Governance for Sustained Development Conference in Sydney.
<b>Jacqueline Phillips</b>	Aboriginal Interpreter Service	Recipient of a scholarship for a Certificate II in Indigenous Leadership with the Australian Indigenous Leadership Centre in Canberra.
<b>Rebecca Healy</b>	Barkly Region	Recipient of a Northern Territory Young Achievers Award - the McArthur River Mining Regional and Rural Initiative Award.  Also received the 2011 Barnardos Mother of the Year Award.
<b>Joshua Bonson</b>	Finance and Budget Management	Successful completion of apprenticeship with the agency, receiving a Certificate III in Business.
<b>Tolga Hucent</b> <b>Nanet Pagsanjan</b> <b>Darren Johnson</b>	Business Systems Central Australia Region	Graduated from the Public Sector Management Program and were awarded a Graduate Certificate in Public Sector Management from Flinders University.

### Achievements from the 2010 Chief Minister's Award for Excellence in the Public Sector

The awards are an opportunity for work teams and individuals to be recognised and rewarded for continuous improvement, innovation, outstanding performance and extraordinary results in the public sector. The awards night recognised the hard work and efforts of our staff, with specific achievements presented below.

<b>Christine Hart</b>	Big Rivers/Arnhem Region	Recipients of a 2010 Chief Minister's Public Sector Medal. Both have been important ambassadors for the agency over long careers and many periods of change.
<b>Grace Page</b>	Darwin Region	
<b>Remote Housing NT</b>	Employment and Workforce Development	Finalist in the Delivering Quality Education and Training Category for the Employment and Workforce Development through Remote Housing initiative.
<b>Local Government, Regional and Community Services</b>	Regional Services	Finalist in the Growing Prosperity Category for the Economic Profile Series – A Regional Development initiative.
<b>Central Australia Region</b>	Alice Springs Town Camps Engagement Team	Finalist in the Improving Health and Wellbeing category for the work with tenants in the Alice Springs Town Camps.
<b>Local Government, Regional &amp; Community Services</b>	Aboriginal Interpreter Service	Finalist in the Enriching our Society and Lifestyle category for the Establishment of a Remote Aboriginal Interpreter Service Office and Community Based Interpreters in Wadeye.

## EQUAL EMPLOYMENT OPPORTUNITIES AND WORKFORCE DIVERSITY

With a workplace comprising 126 Indigenous employees and 13 employees from culturally diverse backgrounds, the agency meets and exceeds diversity targets set by government. Nonetheless, the agency continues to strive to improve diversity in our workforce with a priority of developing a professional workforce reflective of the Northern Territory's diverse population.

Some examples of the agency's commitment to equal opportunity and the promotion of diversity within our organisation in 2010-11 are presented below.

### INDIGENOUS

- Two Indigenous male employees, from Nhulunbuy and Alice Springs, are currently participating in Kigaruk – Indigenous men's leadership development program offered by the Office of the Commissioner for Public Employment. The aim of this program is to provide an opportunity for Indigenous men to gain knowledge and skills necessary to increase their effectiveness in their current position and to improve their career progression. Upon successful completion participants will be awarded a Diploma of Management (Policy Development).
- Two female Indigenous employees successfully completed their studies and were awarded a Diploma of Management (Policy Development) from Charles Darwin University as part of the Lookrukin – Indigenous women leadership development program.
- NAIDOC Week is an important opportunity in this agency to celebrate Aboriginal and Torres Strait Islander cultures and the contribution of our Indigenous employees. The agency celebrated the annual NAIDOC week in our offices across the Territory. The theme for this year was Celebrating Unsung Heroes. The celebration included important guest speakers who shared their stories. In Darwin we were treated to a performance from the "One Mob" traditional dancers and a selection of great traditional food cooked by our staff. In Alice Springs, Donna McMasters and Walter Wesley spoke about where they grew up and shared memories of their childhood.

### AVERAGE AGE

- The average age of agency staff is 48 years, which is five years older compared with the rest of the Northern Territory Public Sector where the average age is 43 years.

**TABLE 29: AGE AND GENDER OF FULL-TIME EQUIVALENT STAFF AS AT 30 JUNE 2011**

AGE RANGE	MALE FULL-TIME EQUIVALENT	FEMALE FULL-TIME EQUIVALENT	TOTAL	%
18-25	13.11	51.09	64.2	11%
26-35	37.97	84.73	122.7	20%
36-45	52.67	95.68	148.35	24%
46-55	69.4	89.85	159.25	26%
56-65	43.48	61.44	104.92	17%
66-75	7.2	3.98	11.18	2%
<b>TOTAL</b>	<b>223.83</b>	<b>386.77</b>	<b>610.6</b>	<b>100%</b>

## WOMEN

- Women are strongly represented in the agency's management.
- 75 per cent of the agency's Senior Executive Group are women. This team is responsible for strategic decision making and policy setting of the agency's operational and internal processes; and provides strategic leadership and direction across the organisation.
- 65 per cent of the Executive Leadership Team are women. This group consists of Executive Directors of the agency's key business areas, and supports the Chief Executive in providing high level management and advice across the agency.
- 21 women were offered to participate in a life coaching workshop, Working Winning Women, to help focus their career direction and progression, set personal goals, develop a positive outlook and increase self confidence. This was a joint project in conjunction with the Department of Natural Resources, Environment, The Arts and Sport.
- Three women were sponsored to participate on Discovery – Women in Leadership. Discovery is designed to help women develop their self confidence; learn leadership skills and builds valuable support and business networks. This program is being offered in Alice Springs in September 2011.

**TABLE 30: CLASSIFICATION AND GENDER OF FULL-TIME EQUIVALENT STAFF AS AT 30 JUNE 2011**

DESIGNATION	FEMALE	MALE	TOTAL FULL-TIME EQUIVALENT
Aboriginal interpreter	16	13	29
Interpreter	3	3	6
NTPS apprentice	2	2	4
Graduate	3	2	5
Physical 3	3	2	5
Technical 5	1	34	35
Technical 6	0	2	2
Professional 3	0	1	1
Senior Professional Officer 1	0	1	1
Administrative Officer 2	28	10	38
Administrative Officer 3	47	8	55
Administrative Officer 4	67	20	87
Administrative Officer 5	55	22	77
Administrative Officer 6	66	23	89
Administrative Officer 7	32	20	52
Senior Administrative Officer 1	32	28	60

Senior Administrative Officer 2	10	10	20
*Executive Officer 2	1	0	1
*Executive Officer 3	0	1	1
Executive Contract Officer 1	11	11	22
Executive Contract Officer 2	7	9	16
Executive Contract Officer 3	1	2	3
Executive Contract Officer 4	2	0	2
Executive Contract Officer 6	0	1	1
<b>Total</b>	<b>387</b>	<b>224</b>	<b>611</b>

\*Staff at the Executive Officer 2 and 3 are non contract employees and were on temporary promotion as at 30 June 2011.

## WORK-LIFE BALANCE INITIATIVES

There are a range of initiatives implemented by the agency, providing staff with opportunities to more effectively balance work commitments with family, community and cultural responsibilities, interests and obligations.

In 2010-11, the agency approved:

- five employees to take leave without pay for periods for up to 12 months to undertake both personal and professional development opportunities
- three applications for home based work
- seven requests for part-time employment
- one employee purchased additional recreation leave.

## WORKFORCE DEVELOPMENT INITIATIVES

### REMOTE WORKFORCE DEVELOPMENT

The agency is committed to ensuring all employees have access to development opportunities to strengthen their ability to provide quality services throughout the Territory.

While acknowledging the importance of ongoing professional development for all employees, living in a remote locality poses unique challenges in accessing training and development opportunities. These include social and professional isolation, distance from major population and training centres and additional costs associated with travel and accommodation. To support our staff in remote localities, the agency supported and encouraged the following learning and development opportunities in 2010-11:

- Certificate IV in training and assessment
- Public Sector Management Program
- Kigaruk – Indigenous men’s leadership development program
- cross cultural awareness
- first aid
- recruitment and selection
- code of conduct
- change management
- team building and capacity development
- 4x4 wheel driving
- executive leadership
- 360 degree feedback
- TRIM (information and records management).



As at 30 June 2011, there are 509 agency staff including casual, temporary, part time and full time employees working in remote locations.

**TABLE 31: NUMBER OF AGENCY STAFF IN REGIONAL AND REMOTE LOCATIONS**

Ali Curung	1	Katherine	71	Nyirripi	1
Alice Springs	227	Lajamanu	3	Papunya	4
Alyangula	6	Maningrida	11	Pirlangimpi (Melville Island)	1
Angurugu	10	Milingimbi	7	Ramingining	4
Areyonga	3	Minjilang (Croker Island)	1	Tennant Creek	33
Atitjere (Harts Range)	6	Minyerri	2	Umbakumba	1
Borroloola	2	Mutitjulu	1	Wadeye	27
Bulman	1	Naiyu (Daly River)	1	Warruwi (Golbourn Island)	4
Galiwin'ku	8	Nganmariyanga (Palumpa)	1	Wurrumiyanga (Nguiu)	16
Gapuwiyak	2	Ngukurr	7	Yirrkala	2
Gunbalanya	5	Nhulunbuy	25	Yuendumu	3
Jabiru	1	Ntaria (Hermannsburg)	1	Yulara	1
Kalkarindji	1	Nturiya (Ti Tree)	4		
Kaltukatjara (Docker River)	1	Numbulwar	3		

## INDIGENOUS EMPLOYMENT AND CAREER DEVELOPMENT STRATEGY

The agency is proud of its continuous achievement in Indigenous representation in the workforce, with 21 per cent of employees identifying as Indigenous at June 2011. Our Indigenous representation is at least double the target for the whole of the Northern Territory Public Sector of 10 per cent by 2012. The acceptance, encouragement and fostering of diversity within our agency is essential if we are to become regarded as an attractive employer and an employer of choice for Indigenous Territorians.

Each region has developed a specific Indigenous employment action plan to focus on improving local Indigenous employment and development opportunities. Additionally, the agency continues to support Indigenous career development programs such as the Indigenous cadetship support, Indigenous leadership programs, Indigenous apprenticeships and work experience. The agency also participates in the Office of the Commissioner for Public Employment Indigenous Employment and Career Development coordinators network.

# TRAINING AND PROFESSIONAL DEVELOPMENT

## CORPORATE LEARNING AND DEVELOPMENT

Ongoing learning, development and education opportunities were offered to all employees. The agency's commitment to learning and professional development saw an increase in expenditure from approximately \$860 per person in 2009-10 to \$1200 per full-time employee in 2010-11.

During 2010-11, the agency established, maintained and promoted a range of corporate learning and development initiatives through well attended workshops covering areas including:

- recruitment and selection
- code of conduct
- change management
- anti-discrimination, harassment and bullying
- cross cultural awareness
- developing personal resilience in the workplace
- service delivery excellence
- team building and capability development
- giving and receiving performance feedback
- risk assessment
- career planning
- clear writing
- how to write a job analysis questionnaire.

Presentations of the Corporate Plan 2010-2013 and the Territory 2030 strategy were also offered and well attended by staff throughout the Territory.

The agency also strongly supported the Office of the Commissioner for Public Employment with representation on their leadership programs including:

- Lookrukin – Indigenous women's leadership development program
- Kigaruk – Indigenous men's leadership development program
- 360 degree feedback
- Public Sector Management Program
- Future Leaders
- Executive Leaders
- Discovery – women as leaders
- ANZSOG – Economics for public sector managers.

## STUDY ASSISTANCE

Staff are encouraged to increase their learning through formal studies in areas relevant to the agency core business. Support provided includes reimbursement of study fees, paid study leave to attend tutorials, lectures and examinations.

Over 25 employees received study assistance during 2010-11.

Areas of study supported by the agency in 2010-11 included:

- Certificate II in Indigenous Leadership
- Certificate III in Social Housing
- Certificate IV in Project Management
- Certificate IV in Training and Assessment
- Diploma of Human Resources
- Bachelor of Behavioural Science
- Bachelor of Business
- Bachelor of Commerce
- Bachelor of Environmental Science
- Bachelor of Social Work
- CPA Professional
- Graduate Certificate in Business
- Graduate Certificate in Legal Studies
- Masters in Business Administration
- Master of International Studies.

## DEVELOPMENT PROGRAMS

The agency continues to strengthen its investment in growing and supporting our own employees through on-the-job-training activities ranging from apprenticeships to the graduate program. These programs are essential in building a skilled, sustainable and capable workforce and developing the agency's future leaders.

## PUBLIC SECTOR MANAGEMENT PROGRAM

Public Sector Management Program (PSMP) is a national leadership program designed specifically for public sector managers from across Australian territory, state and local governments. The program combines tertiary study with experiential learning and focuses on building practical skills incorporating contemporary government case studies and challenging theory exercise.

Three employees were sponsored to undertake the PSMP in 2010-11, and three employees subsequently achieved a Graduate Certificate in Public Administration from Flinders University.

## GRADUATE DEVELOPMENT PROGRAM

The Graduate Development Program is run over a calendar year and is available to recent graduates of tertiary qualifications. The program is an on-the-job training program that combines continuous development and employment. It provides graduates with opportunities to put theory into practice and 'quick start' their career through work experience and further learning opportunities under a managed program. The organisational outcome is the development of a pool of potential leaders.

Over the 12 month program, graduates rotate through business units undertaking projects related to agency core business. Graduates are also offered work placements in regional centres, providing exposure to our corporate environment in remote and regional localities to broaden their knowledge and experience.

Five graduates were employed during 2010-11.



L to R: Darcy Brooke, Ken Davies, Peter Gillard, Kate Smith, Diwa Hopkins and Catherine Weber

## INDIGENOUS CADETSHIP SUPPORT PROGRAM

The Indigenous Cadetship Support Program is part of the Australian Government's Indigenous Economic Development Strategy aimed at increasing opportunities for Indigenous people to gain professional qualifications combined with work experience. Cadets receive a study allowance, book allowance and paid work placements during their semester breaks.

Six cadets were engaged by the agency during 2010-11.

Of this group:

- two cadets continue to study interstate
- one continues to study at Charles Darwin University
- one graduated with a Bachelor of Communications from Charles Darwin University - and accepted permanent appointment with the agency
- one graduated with a Bachelor of Social Science and has joined the agency's Graduate Development Program
- one recently completed studies toward a Bachelor of Accounting at Charles Darwin University and has accepted employment with this agency.

## APPRENTICESHIP PROGRAM

The objective of the agency's Apprenticeship Program is to provide Territorians with an opportunity to gain a qualification through structured employment and training over a 12 month period. During this time, the apprentice undertakes job rotation every three months, providing them with an opportunity to broaden their skills and experience. On successful completion of their apprenticeship, the agency endeavours to provide employment opportunities where possible.



L to R: Joshua Bonson, Catherine Weber, Nelsina Portaminni and Sean Heavey

During 2010-11, the agency employed six apprentices who undertook study towards a Certificate III in Business; and one school based apprentice.

- one Indigenous apprentice working in Territory Growth Town of Wurrumiyanga
- one located in Alice Springs
- five located in Darwin
- one apprentice from 2010 has graduated and has been permanently appointed
- one apprentice from 2010 is due to graduate with a Certificate III Business in August 2011.

## HOUSING OPERATIONAL TRAINING

### Housing Operational Training Program and Website

A new Housing Operational Training Program (HOTP) was designed to assist the housing workforce deliver housing services in urban, remote, town camps and government employee housing and develop the skills and knowledge to operate effectively and compliantly on behalf of the agency.

The program aligns to government's strategic corporate and regional initiatives and is linked to staff job performance, career advancement and accreditation.

The HOTP incorporates five training modules:

1. **Corporate:** provides employees with information on national and local strategic and operational housing environments, agency values, corporate directions, structure, services and other areas to contribute to staff understanding their role within the agency context.
2. **Housing:** focuses on specific job roles and responsibilities in delivering tenancy and property management services to enable housing staff to develop knowledge and practical skills to perform their role in accordance with legislation and Territory Housing policies and procedures, whilst ensuring a consistent and high level of client services are provided to public housing tenants.
3. **Systems:** provides staff with skills and knowledge to effectively access, navigate and perform system functions within housing related business systems.
4. **Professional Development:** a calendar of sourced and tailored outsourced training (where appropriate) to ensure that staff gain professional development skills relevant to the provision of housing services.
5. **Accredited Training:** relevant accredited courses for staff who wish to develop specialised skills in a particular field.

The HOTP is supported by a website which has been developed to provide accessibility and flexibility for managers and staff to access and undertake training units. The program offers a mixed delivery of self paced learning and includes theory/practical, face-to-face, online, on-the-job training and webinars.

The HOTP and website were launched to housing staff in all regional offices in November 2010.

Since implementation, the Housing Operational Training Unit has developed five Housing Module training units and six System Module training units, all incorporating comprehensive training manuals, demonstration checklists, theory and practical assessments.

### Housing Orientation

A new Housing Orientation Program was designed and delivered to provide staff with consistent messages and a sound understanding of national and local strategic and operational housing environments. It also provides staff with an opportunity to learn more about the support and services available within the agency and through wider community networks.

The Housing Operational Training unit delivered sessions to over 165 housing staff in all regional offices between May and June 2011.

## Regional Training Sessions

In addition to the development and delivery of the HOTP and Housing Orientation Program, tailored programs were delivered to regional officers on a needs basis. This training was delivered to housing operational staff as follows:

- **Public Housing Sales Program**  
59 staff trained in all regional housing offices
- **Territory Housing Leadership Training**  
28 staff trained in Darwin and Alice Springs
- **Anti-Discrimination Training (delivered by Anti-Discrimination Commission)**  
134 staff trained in all regional housing offices
- **Tenancy Sustainability Program Training**  
37 staff trained in all regional housing offices

## PERFORMANCE MANAGEMENT

The agency's Capability Enhancement Agreement provides staff an opportunity to receive feedback on their performance. The discussion points for this agreement reaffirm key responsibilities of the job, outcomes achieved and any identified learning and development opportunities in alignment with our Corporate Plan and required business outcomes.

The Northern Territory Public Service Capability and Leadership Framework is a valuable tool encouraged to be used in this process as it assists in performance discussions. The agency developed a self assessment tool for use with the Capability and Leadership Framework which helps staff to reflect and identify their strengths and those capabilities that, with focused development, will help them build greater capability at their current employment level and reach their career goals. This self assessment tool has since been made available to the whole of the public sector.



## OCCUPATIONAL HEALTH AND SAFETY

### WORKERS COMPENSATION

During 2010-11, nine new claims for workers compensation were received. Six cases were resolved and as at 30 June 2011 there were ten open compensation claims. The table below compares workers compensation data from 2007-08 through to 2010-11.

TABLE 32: WORKERS COMPENSATION CLAIMS

WORKERS COMPENSATION CLAIMS	2007-08	2008-09	2009-10	2010-11
Claims at as 1 July	3	4	4	7
New claims	4	5	6	9
Claims resolved	3	5	3	6
Open claims as at 30 June	4	4	7	10
Staff currently receiving workers compensation payments	1	0	0	6

### OCCUPATIONAL HEALTH AND SAFETY PROGRAMS

Safe Work Australia released Occupational Health and Safety (OH&S) model legislation that will be passed by all Australian Parliaments during 2011. This legislation becomes active on 1 January 2012. The agency developed an implementation plan, and supporting policies and procedures to meet the start date.

The implementation plan sees the progressive introduction of OH&S Work Site Committees at locations where the agency has a presence. The policy and procedures provide a formal framework to monitor OH&S activity to ensure the agency meets its legislative obligations.

### FLU VACCINATIONS

Free influenza vaccinations continued to be offered to all staff as part of the agency's health and wellbeing initiative.

### EMPLOYEE ASSISTANCE PROGRAM

The agencies Employee Assistance Program (EAP) is a professional, confidential counselling service available to staff and family members - offering support on work related issues or personal concerns. The service also provides career counselling, and training and development.

In 2010-11, the EAP service continued to be offered, with the agency spending approximately \$78 500.

# REPORTING AGAINST EMPLOYMENT INSTRUCTIONS

## INDUSTRIAL RELATIONS

No industrial relations claims were lodged against the agency by an employee during 2010-11.

The *Public Sector Employment and Management Act* provides direction to agencies on human resource management and prescribes that Chief Executives' are to report on their agency performance against each Employment Instruction. Consistent with this requirement, prescribed information is reported below.

**TABLE 33: DEPARTMENT OF HOUSING, LOCAL GOVERNMENT AND REGIONAL SERVICES REPORT AGAINST EMPLOYMENT INSTRUCTIONS**

EMPLOYMENT INSTRUCTIONS AND AGENCY REQUIREMENTS	ACTION
<p><b>Number 1 – Advertising, selection, appointment, transfer and promotion</b></p> <p>Agency to develop procedures on recruitment and selection for internal use.</p>	<ul style="list-style-type: none"> <li>Recruitment and establishment policies are available on the staff intranet. Human Resources Consultants continue to provide advice on recruitment and selection processes.</li> <li>Over 100 staff across the Territory attended recruitment and selection workshops.</li> </ul>
<p><b>Number 2 – Probation</b></p> <p>Chief Executive to develop a probationary process for their agency and convey details of the probationary process to employee within their first week of reporting for duty.</p>	<ul style="list-style-type: none"> <li>Probationary reports are coordinated and monitored by Human Resources.</li> <li>The probationary policy is currently being reviewed and will be available to all staff on the intranet.</li> <li>No staff received extension of probation period or were terminated in 2010-11.</li> </ul>
<p><b>Number 3 – Natural Justice</b></p> <p>The rules of natural justice to be observed in all dealings with employees.</p>	<ul style="list-style-type: none"> <li>The principles of natural justice are applied to all dealings with employees.</li> </ul>
<p><b>Number 4 – Performance Management</b></p> <p>Chief Executive to report annually to the Office of the Commissioner for Public Employment on management and training and staff development programs.</p> <p>Chief Executives to develop and implement performance management systems for their agency.</p>	<ul style="list-style-type: none"> <li>There is a capability enhancement agreement and a performance agreement for senior administrative officers available on the agency's intranet site. Feedback on performance is provided every six months.</li> <li>Earlier this year the agency provided information sessions on the new senior administrative officer annual performance assessment scheme.</li> </ul>

**Number 5 – Medical Incapacity**

No reporting requirements.

- The agency rarely requires the need to manage medical incapacity issues. When required, managers liaise with Human Resource Consultants or the Office of the Commissioner for Public Employment for specific advice.

**Number 6 – Inability to Discharge Duties**

Chief Executive to provide the Office of the Commissioner for Public Employment with information on the extent to which this employment instruction has been used by the agency.

Chief Executive may establish procedures regarding inability within their agency.

- There were no inability cases during 2010-11.
- Required information was provided to the Commissioner for Public Employment.
- The agency's human resources consultancy framework is designed to assist managers and staff when exploring inability matters.

**Number 7 – Discipline**

Chief Executive to provide the Office of the Commissioner for Public Employment with information on the extent to which this employment instruction has been used by the agency.

Chief Executive may establish procedures regarding discipline within their agency.

- Workshops on the Code of Conduct were held throughout the Territory for all staff.
- There were no formal disciplinary actions taken during 2010-11.

**Number 8 – Management of Grievances**

Chief Executive shall establish written procedures for the agency that should outline steps for dealing with grievances.

- Management of grievances policy is currently being reviewed and will be available to all staff on the intranet once completed.
- Mediation is used as an active mechanism to resolve potential grievances and continues to be used as an early intervention tool.
- Our human resources consultancy framework provides a contact point for staff who feel aggrieved in the workplace.

**Number 9 – Transfers**

Now incorporated in Employment Instruction 1

### **Number 10 – Employee Records**

Agencies are required to maintain appropriate employee records and implement procedures for maintaining and accessing these records.

- Employee personnel files are maintained by the Department of Business and Employment.
- Requests for access to employee records are made through the Director Human Resources.

### **Number 11 – Equal Employment Opportunity**

Chief Executive to devise and implement programs to ensure equal employment opportunities and outcomes are achieved.

Chief Executive to report annually to the Office of the Commissioner for Public Employment on programs and initiatives.

- Details of the agency's programs and initiatives are provided earlier in the relevant section of this report.

### **Number 12 – Occupational Health and Safety**

- The agency developed an implementation plan, associated policies and procedures in anticipation of national uniform *Work Health and Safety Act* effective from 1 January 2012.
- Annual flu vaccinations were offered to all employees and are fully funded by the agency.

### **Number 13 – Code of Conduct**

Chief Executive may issue guidelines regarding acceptance of gifts and benefits to employees.

Chief Executive may issue agency specific code of conduct.

- The code of conduct is available to all staff on the intranet and has been reinforced through our Human Resources Consultants' activities.
- Specific workshops on the code of conduct have been held throughout the Territory during 2010-11.

### **Number 14 – Part-time Employment**

Chief Executives to provide information on the number of part-time employees by salary stream.

- Part-time employment is supported in the agency.
- As at 30 June 2011, 27 Administrative Officers (AO) worked part-time as follows: one SAO1, three AO7s, three AO6s, one AO4, sixteen AO3s, and two AO2. Three were working in home-based arrangements. Flexible work practices are also encouraged.

# GOVERNANCE

## PART FOUR

Details the agency's governance, risk and financial management arrangements that support the agency to meet its objectives and monitor its achievements. It also includes information on audit practices, information management, communications and community consultation.





## CORPORATE GOVERNANCE

Sound corporate governance helps an organisation to achieve its outcomes and obligations through thorough planning, decision making, risk management and accountability. The agency's corporate governance arrangements are described and reported in this section.

Our corporate governance framework defines the agency's strategic objectives and enables it to manage risks, maintain stakeholder relationships and utilise resources in order to meet its strategic goals and deliver core business. Additionally, it ensures sound governance practices are in place and actioned appropriately throughout the agency, in order to achieve transparent and ethical decision making and accountability at all levels. Figure 8 illustrates the corporate governance framework.

The agency's corporate governance principles are accountability, transparency, integrity, stewardship, and leadership.

### ACCOUNTABILITY

The agency upholds this principle by implementing appropriate standards, controls and policies so staff understand expectations and take responsibility for their decisions and actions.

#### **Corporate Governance Policy**

The agency's corporate governance policy assists staff to understand expectations and responsibilities by:

- continually improving articulation of accountabilities, responsibilities and authority to act, associated with different staff classification levels and functional roles
- continually improving agency governance practices
- continually educating employees and stakeholders on their roles and responsibilities.

In line with best practice and the agency's continuous improvement approach, the corporate governance policy will be reviewed by the Risk and Audit Committee in 2011-12 to ensure it continues to meet agency corporate governance objectives.

### Corporate Delegations

Appropriate delegations enable staff to be accountable. Agency delegations were reviewed in 2010-11, and consequently, a more efficient and sustainable delegations system is being implemented across five categories:

1. finance
2. accounts payable
3. procurement
4. housing
5. human resources.

The new system is more responsive to organisational changes, and simpler to administer. It will be reviewed annually to ensure currency and consistency with agency requirements.

### Management and Staff

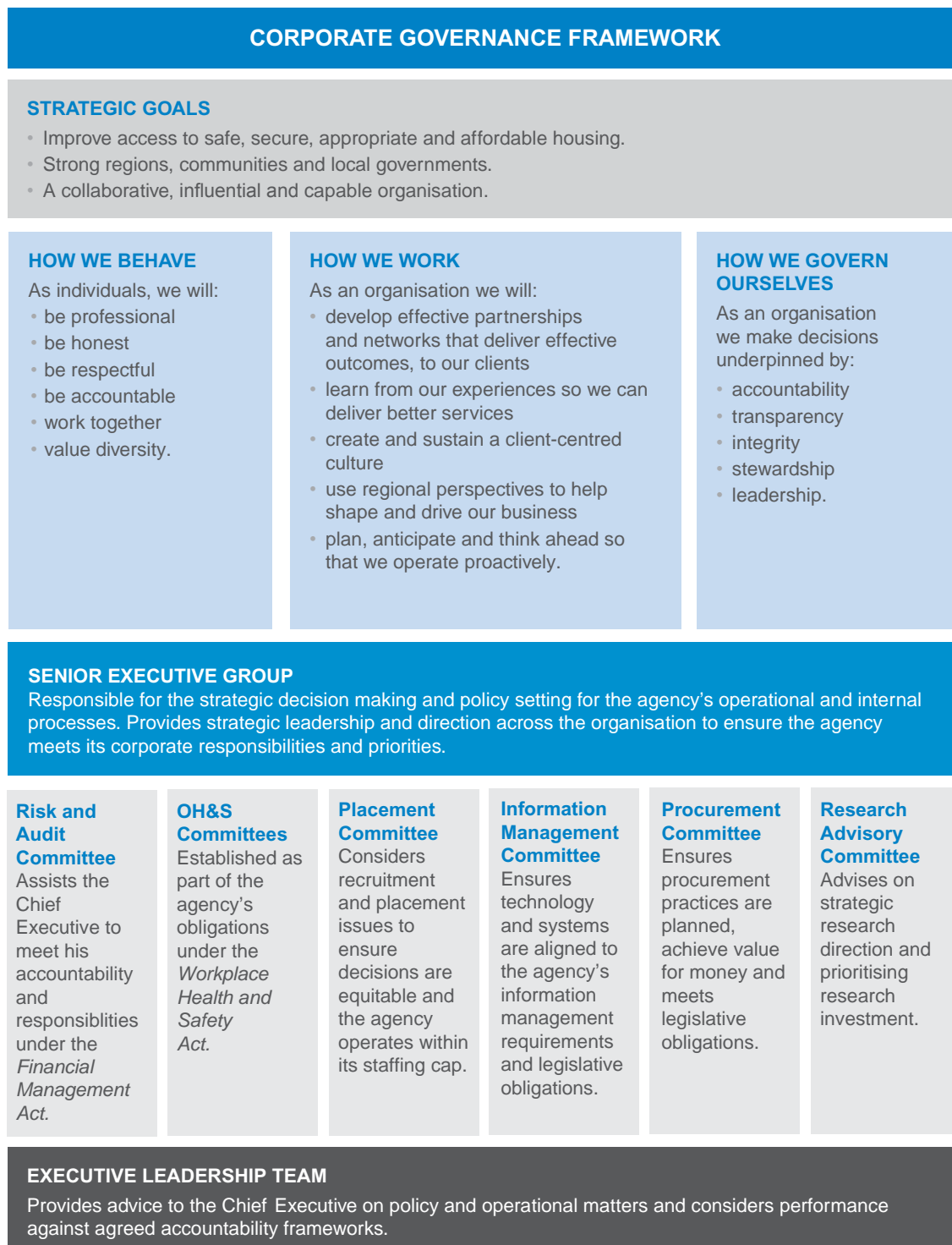
The agency's Senior Executive Group is responsible for strategic decision making and policy setting for operational and internal processes. Strategic issues are referred to the group by the agency's Executive Leadership Team, which provides high level management across the agency.

The Executive Leadership Team comprises the Executive Directors, who are responsible for managing the operations of the agency's business units and who are accountable to their respective Senior Executive Group member.

More information on the Senior Executive Group and Executive Leadership Team can be found in Part One Agency Overview.



FIGURE 8: CORPORATE GOVERNANCE FRAMEWORK



## TRANSPARENCY

Transparency ensures roles and responsibilities are clearly communicated, and clear advice and procedures are available to assist in decision making.

### Corporate Plan

The agency's Corporate Plan is an important tool to communicate the three high level strategic goals and annual operational priorities for the organisation.

The Department of Housing, Local Government and Regional Services Corporate Plan 2010-2013 was developed to explain the breadth of the agency's responsibilities and to reflect the significant role of the regional offices in implementing agency programs government priorities and agreements.

The Corporate Plan is reviewed and updated annually, ensuring agency strategies and priorities continue to reflect the operational and environmental challenges facing government and the agency in delivering its key responsibilities. Priorities for the agency in 2011-12 have been included in Agency Overview.

### Access to Information

In accordance with the *Information Act*, the agency has a range of policies and procedures to enable interested people to access information held by the agency.

An Information Access Policy provides an avenue for individuals to access information about themselves without the need for a formal application under the Freedom of Information process. During 2010-11, the agency responded to 70 informal and 52 formal information access requests. Details of formal requests are in the following table.

TABLE 34: APPLICATIONS TO ACCESS INFORMATION

APPLICATIONS UNDER THE <i>INFORMATION ACT</i>	2007-08	2008-09	2009-10	2010-11
Applications outstanding at start of year	4	0	1	0
Applications to access personal information	5	19	30	37
Applications to access government information	5	5	17	12
Accepted applications withdrawn	2	3	2	2
Applications transferred	0	0	1	0
Unaccepted applications	0	1	0	0
Applications completed within 30 days	9	19	44	47
Applications completed in more than 30 days	3	0	0	2
Open applications at end of year	0	1	0	1

The agency has also published a list of the information held and the most expedient methods of accessing that information. The listing and the agency's information access policy are available on our website or by contacting our Information Officer.

#### **Information Officer**

Department of Housing, Local Government and Regional Services  
GPO Box 4621  
DARWIN NT 0801

Tel: 08 8999 8490

Fax: 08 8942 6806

Email: [infoact.dhlgrs@nt.gov.au](mailto:infoact.dhlgrs@nt.gov.au)

[www.dhlgrs.nt.gov.au/corporate/freedom\\_of\\_information](http://www.dhlgrs.nt.gov.au/corporate/freedom_of_information)

#### **Personal Information**

All personal information is handled in accordance with the Information Privacy Principles set out in Schedule 2 of the *Information Act*. The agency's privacy policy is available from our Information Officer or website.

The agency undertakes to protect personal information it holds by collecting only the information necessary to perform its functions, holding the information for only the period of time required by business, legislative or historical reasons, and protecting such information from unauthorised disclosure or access.

No privacy breach complaints were lodged during 2010-11.

#### **Information Available**

In addition to meeting legislative reporting obligations, the agency endeavours to provide regular reporting on its activities by:

- publishing progress updates on key initiatives on the agency's websites.
- tabling reports in local and national forums such as Council of Territory Corporation and Estimates Committee.

## **INTEGRITY**

#### **Corporate Ethics**

The agency's values are articulated in our corporate governance framework and Corporate Plan. They are underpinned by the Northern Territory Public Sector's Principles and Code of Conduct, which provides guidance on a range of ethical and moral issues that staff may encounter.

The Code of Conduct applies to all staff and adherence to it is a condition of employment.

#### **Conflict of Interest Provisions**

The Northern Territory Public Sector Code of Conduct includes the principle that "employees shall disclose their private financial and other interests, where those interests may or may appear to conflict with their official duties, and take reasonable steps to prevent such conflict".

These conflicts of interest include any actual or perceived conflicts of interest relating to procurement. All staff involved in the evaluation of tenders of greater than \$200 000 are required to sign a Declaration of Interests and Confidentiality.

No staff undertaking procurement assessments identified any conflicts of interest during 2010-11.

## STEWARDSHIP

The agency strives to manage resources in a manner that is compliant with legislation and policy, and to achieve efficient and effective agency outcomes that benefit the Territory community.

### Procurement

Sound procurement practices support the agency's resource management. In 2010-11, the agency recruited a Procurement Director to provide rigor and drive process reform in procurement policy and practice throughout the agency, from which a procurement unit was established in support these activities.

A Procurement Management Plan has been developed in line with the agency's annual obligations under the Procurement Directions. Implementation of this plan will facilitate improved capability across the agency in associated procurement monitoring, reporting and processes.

## LEADERSHIP

Strong leadership is provided through the Chief Executive, supported by the Senior Executive Group and a clearly defined reporting structure. This group provides strategic leadership and direction across the organisation to ensure the agency meets its corporate responsibilities and priorities.

The agency recognises leadership (of people and issues) is undertaken across the various levels of the agency, wherever staff take responsibility for their work and are accountable for their actions. As detailed in Part Three People Management the agency encourages excellence in performance, has a strong emphasis on learning as an organisation and on professional developments for all staff.

### Corporate Values

The values and behaviours the agency expects of its staff are outlined in our Corporate Plan and corporate governance framework. Both documents are readily available to agency staff via the intranet, and are emphasised through regular workshops and forums with staff.

Part One of this report presents the agency's corporate framework, including vision, values and corporate priorities.

# RISK MANAGEMENT

## RISK MANAGEMENT FRAMEWORK

Risk management processes form part of the agency's corporate governance framework.

The governance framework requires processes and practices to manage, in an integrated way, all significant risks associated with the agency's operations and the achievement of its goals. The framework includes assessment and management of business risk from strategic through to operational levels, and a structured approach to audit and internal controls. It also builds risk management into corporate and business level planning, and develops our business continuity arrangements.

In April 2011, the agency procured the services of a consultant to conduct operational risk assessment of the twelve agency divisions. The recommendations will result in the preparation of a Strategic Risk Management Plan covering risks at agency and divisional levels, in line with goals, strategies and outcomes from the Corporate Plan; while enabling ongoing assessment of strategic business risks that potentially impact on the agency's business.

The strategic risk management plan and operational risk assessment will inform the 2011-12 internal audit and review plan, which will be developed and monitored by the agency's Risk and Audit Committee.

Specific risk management activities during 2010-11 include:

- the development and implementation of an internal audit plan
- a major review of the agency's corporate delegations
- re-establishment of the Risk and Audit Committee to reflect the agency's broader responsibilities
- the development of a procurement management plan.

## RISK AND AUDIT COMMITTEE

The Risk and Audit Committee assists the Chief Executive to meet his accountability and responsibilities under the *Financial Management Act* and the Treasurer's Directions. The Committee provides independent assurance and assistance to the Chief Executive and the Executive Leadership Team of the agency's risk, control and compliance framework, and its external accountabilities.

In 2011-12, the Risk and Audit Committee will establish a Finance Subcommittee to address financial and audit reports.

The current committee’s structure is detailed in the following table.

**TABLE 35: RISK AND AUDIT COMMITTEE STRUCTURE**

POSITION	DETAILS
Independent Chair	John Montague, Commissioner of Superannuation, Northern Territory Superannuation Office
<b>Department of Housing, Local Government and Regional Services members:</b>	
Deputy Chair	Mychelle Curran, Deputy Chief Executive, Territory Housing Programs and Performance
Member	Catherine Weber, Deputy Chief Executive, Strategic Policy and Governance
Member	Fran Kilgariff, Senior Executive Director, Local Government, Regional and Community Services
Member	Andrea Martin, Executive Director, Central Australia
Member	Andrew Kirkman, Executive Director, Remote Housing NT
Observer	Dwayne McInnes, Executive Director, Corporate Services and Chief Financial Officer

The committee’s charter sets out its objectives, authority, membership, roles and reporting and administrative responsibilities. The charter is approved by the Chief Executive and reviewed annually.

## AUDITS AND REVIEWS

During 2010-11 the agency was subject to a number of external audits as part of the Auditor-General’s annual audit program in accordance with the requirements of Australian Government funding agreements.

In accordance with requirements of Australian Government funding agreements, the agency also arranged for financial statements to be audited with respect to Australian Government funded programs.

Outcomes of audits were generally satisfactory. Audit findings were taken on board by the agency and processes and procedures were improved in line with audit recommendations.

Several agency internal reviews and assessments were also conducted during the period aimed at improving program performance and operational systems and processes.

The following tables summarise the external audits and internal reviews undertaken for the agency in 2010-11.

**TABLE 36: EXTERNAL AUDITS**

AUDIT/REVIEW	OUTCOME
<p><b>Agency Compliance Audit 2010-11</b></p> <p>To review the adequacy of the agency's internal controls and compliance with the <i>Financial Management Act</i> and other related Acts.</p>	<ul style="list-style-type: none"> <li>The audit identified some instances where internal procedures and controls could be strengthened. All matters are progressively being addressed in line with agency responses on audit recommendations.</li> </ul>
<p><b>Agency End of Financial Year Review 2010-11</b></p> <p>To review the adequacy of selected aspects of end of financial year controls over reporting, accounting and material financial transactions and balances with the primary purpose of providing support to the audit of the Treasurer's Annual Financial Statement.</p>	<ul style="list-style-type: none"> <li>The audit identified minor incidences of deviations from accounting and control procedures in relation to year end financial processing and some areas where corporate governance issues could be strengthened.</li> <li>To date, the agency has addressed a number of audit matters specifically relating to accounting control procedures.</li> <li>Other findings are progressively being addressed in line with agency responses on audit recommendations.</li> </ul>
<p><b>Procurement audit on select suppliers</b></p> <p>To ascertain whether the agency entered into procurement arrangements for the replacement of toner cartridges with a select group of vendors known to offer inducements to customers in the form of gift vouchers and which do not provide value for money.</p>	<ul style="list-style-type: none"> <li>The audit identified 12 transactions entered into by the agency with the select group of suppliers.</li> <li>No evidence was identified of any inducement or incentive offered to staff by any of the suppliers.</li> </ul>
<p><b>Northern Territory Government service wide procurement audit</b></p> <p>To ascertain the extent to which cost estimates for tenders are reliable and, for each procurement transaction selected if the appropriate tier activity was properly applied.</p>	<ul style="list-style-type: none"> <li>The audit identified that for each procurement transaction selected the appropriate tier activity process was properly applied.</li> </ul>

**Performance Management System Audit**

To assess the adequacy of the agency’s performance management systems to enable it to assess the effectiveness, efficiency and economy of its operations in relation to the stated outcome of ‘Access to safe, sustainable and affordable housing for all eligible Territorians’.

- The audit identified significant progress has been made to assess outcomes for Urban Public Housing and Remote Public Housing but a performance management system for Government Employee Housing was still to be implemented.

**NT Home Ownership – Financial Statement Audit end of financial year 2009-10**

To satisfy the Auditor-General that NT Home Ownership has prepared its financial statements for the year ended 30 June 2010 in accordance with Australian Accounting Standards and other mandatory financial reporting requirements.

- The Auditor-General issued an unqualified opinion on the audit of the financial statements.

**NT Home Ownership – Interim Financial Statement Audit 2010-11**

To satisfy the Auditor-General that Home Ownership has prepared its interim financial statements for 2010-11 in accordance with Australian Accounting Standards and other mandatory financial reporting requirements.

- The audit identified NT Home Ownership should review loan administration procedures with the Territory Insurance Office.

**TABLE 37: AUDITS COMPLETED IN ACCORDANCE WITH LEGISLATIVE ARRANGEMENTS**

PROGRAM	PURPOSE	OUTCOME
Jabiru Town Development Authority Financial Statement Audit 2009-10	To satisfy the Auditor-General that the Jabiru Town Development Authority has prepared its financial statements for the year ended 30 June 2010 in accordance with Australian Accounting Standards and other mandatory financial reporting requirements.	The financial statements were prepared in accordance with reporting requirements.



NT Grants Commission Financial Statement Audit 2009-10	To satisfy the Auditor-General that the NT Grants Commission has prepared its financial statements for the year ended 30 June 2010 in accordance with Australian Accounting Standards and other mandatory financial reporting requirements.	The financial statements were prepared in accordance with reporting requirements.
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TABLE 38: AUDITS OF AUSTRALIAN GOVERNMENT FUNDED PROGRAMS

PROGRAM	AUDIT PURPOSE	FINDINGS	STATUS
Aboriginal Interpreter Services (AIS) - general funding agreement	To audit the financial acquittal relating to the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
AIS – National Partnership Agreement acquittal	To audit the financial acquittal relating to the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
Community Development Employment Projects (CDEP) Conversion to Northern Territory Government Real Jobs/Matching Indigenous Employment Program	To audit the financial acquittal relating to the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
Municipal and Essential Services to Indigenous Living Areas	To audit the financial acquittal relating to the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
Morris Soak Ablution Block Demolition Commonwealth Agreement	To audit the financial acquittal relating to the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed

Municipal and Essential Services CDEP Converted Jobs Funding	To audit the financial acquittal for the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
Development Coordinators	To audit the financial acquittal for the year ended 30 June 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
ShiresNet	To audit the financial acquittal for the period ended 31 May 2010.	The acquittal was prepared in accordance with funding guidelines.	Completed
<i>Local Government Financial Assistance Act</i>	To provide an audit opinion to the Australian Government Minister by the Auditor-General that the funding acquittal statement prepared by the agency for the year ended 30 June 2010 was in accordance with the requirements of the <i>Local Government Financial Assistance Act</i> .	The funding acquittal was prepared in accordance with the Act.	Completed

TABLE 39: INTERNAL REVIEWS

OUTPUT	INTERNAL REVIEW	PROGRESS/OUTCOME
Agency Wide	Operational Risk Assessment - will inform the 2011-12 internal audit and review plan, which will be developed and monitored by the Risk and Audit Committee.	Consultant engaged in April 2011. Review completed and recommendations implemented.
	Review agency Corporate Delegations.	Established Procurement unit within the agency, employed a director and arranged for access to outsourced expertise from Department of Business Employment Procurement Services.
	Completed review of agency procurement processes.	
Local Government	Review of the effectiveness of local boards in shire council operation.	Report completed and recommendations being assessed.
	Review of representative governance in shire councils.	Report completed and recommendations being assessed.
	Review of the October 2008 shire council elections.	Review completed and final report released. Agency is progressing a number of recommendations including reviewing current legislative provisions relating to employees and council membership; appropriateness of the current preferential voting system; and development of an election process framework to support future elections.
	Review of elected member allowances.	Review completed. New structure for setting elected member allowances introduced.

	Review of local government voting system.	Public consultation completed. Further expert consultation continuing through 2011-12.
	Review council employment and membership.	Public consultation completed. Initial consultative review findings being considered by government.
Animal Welfare	Review of the <i>Animal Welfare Act</i> .	Review completed.  Recommendations will be considered in conjunction with the findings of the Animal Welfare Governance Subcommittee of the Council for Territory Co-operation's examination of the Act, in late 2012.
Service Delivery and Coordination	Commenced Assessment of Governance and Community Engagement (AGCE) research project with a view to identify future strategies to assess and improve governance and community engagement across 15 Remote Service Delivery priority communities in the Northern Territory.	Consultants engaged and project underway.

## INSURANCE

In accordance with Treasurer’s Directions, the agency and government business division are required to report on their mitigation strategies and processes in place to reduce the likelihood or severity of their insurable risks.

The agency mostly self-insures. The agency self-insures with regard to indemnities and there were no self-insurance claims for 2010-11.

Commercial public liability was procured for the agency’s housing assets at a cost of \$55 341. In 2010-11 there were no public liability claims.

INSURABLE RISK CATEGORY	MITIGATION STRATEGIES
Workers Compensation	<ul style="list-style-type: none"> <li>• Establishment of OH&amp;S committees has commenced in worksites with more than 20 staff.</li> <li>• An Employee Assistance Program is available to all staff and has been proactively communicated across the agency.</li> <li>• Work-life balance strategies have been implemented.</li> </ul>
Property and Assets	<ul style="list-style-type: none"> <li>• Construction under the agency’s Capital Works Program is governed by Northern Territory Government Construction Contracts, ensuring contractors and service providers have appropriate levels of insurance in place.</li> <li>• A Repairs and Maintenance (R&amp;M) Program is in place for the agency’s property and asset management.                             <ul style="list-style-type: none"> <li>• R&amp;M requests are classified as immediate, urgent or routine, based on potential or actual health, safety and security risks. Immediate works are attended to within four hours.</li> <li>• A process for tenants to report R&amp;M is in place and a call centre maintained.</li> <li>• All immediate works and a percentage of urgent and routine works are inspected, following completion, to ensure they have been completed satisfactorily.</li> <li>• Works to utility services are signed off by appropriate licensed tradespersons and certificates of compliance are issued where applicable.</li> </ul> </li> </ul>

### Public Liability

- Commercial public liability was procured for the agency's construction and asset management program.
- New tenants are required to sign a lease/tenancy agreement on allocation of a property, which states the responsibilities of the tenant and the agency.
- New tenants are provided with ingoing property condition report and an information pack on reporting repairs and maintenance.
- Tenancy inspections are conducted as per individual lease/tenancy agreement terms and conditions, to ensure the property is maintained

### Indemnities

- Comprehensive risk assessments conducted, with appropriate risk management and mitigation strategies in place for the duration of the agency's indemnities.
- The Financial Management Act and Treasurer's Directions are applied with respect to indemnities.

## GOVERNING LEGISLATION

The agency is responsible for administering 27 pieces of legislation, with 15 Acts and 12 pieces of subordinate legislation, on behalf of the Minister for Public and Affordable Housing and the Minister for Local Government.

The legislation provides an overarching direction for the many functions the agency performs and establishes the foundation to a number of its outputs. The agency also has statutory responsibility for certain statutory authorities and bodies, these are listed at Appendix 1 – Statutory Authorities and Bodies Administered.

The 15 Acts administered by the agency are as follows:

- *Animal Welfare Act*
- *Cemeteries Act*
- *Crown Lands Act (Section 79)*
- *Darwin Rates Act*
- *Housing Act*
- *Jabiru Town Development Act*
- *Local Government Act*
- *Local Government Grants Commission Act*
- *Local Government (Katherine Rates) Act*
- *Nudity Act*
- *Places of Public Entertainment Act*
- *Pounds Act*
- *Status of Darwin Act*
- *Status of Palmerston Act*
- *Swimming Pool Safety Act*

## CORPORATE COMMUNICATIONS

The agency maintains a consistent marketing approach that aligns with the directions set by the Northern Territory Government. Quality control checks are undertaken on all publications and communication materials, including the agency's internet site.

### 2010-11 ACHIEVEMENTS

- **Media management:** Managed proactive and reactive media and issued media releases to local, national and international media in relation to agencies activities.
- **Internet Site:** Launched the agency's internet site that enhanced our public online presence, provides a service focus and is responsive to our stakeholders needs.
- **Intranet Site:** Redeveloped the agency's intranet site to improve staff access to essential policies, procedures and information, deliver online training and recognise the achievements of the agency and its staff.
- **Show displays:** Designed and managed the annual displays for Housing the Territory and Working Future.
- **Territory 2030:** Supported communication activities under Territory 2030, A Safe Territory, Growing the Territory and Territory Together.
- **Housing the Territory campaign:** Provided whole of government leadership, redeveloped and launched new website and managed communications campaigns and activities under Housing the Territory.
- **Johnston and Bellamack ballots campaign:** Supported the Johnston and Bellamack ballots by developing and implementing campaigns including media management, promoting Johnston and Bellamack to potential buyers.
- **HOMESTART NT campaign:** Managed ongoing communications campaign to inform the public about HOMESTART NT.
- **Affordable Housing:** Support the establishment of the Affordable Housing Rental Company and promote the supply of affordable housing and rental options through various communication activities.
- **Remote housing:** Developed a suite of communication materials to support regional staff and tenants with property and tenancy management including audio books, storyboards, posters and press advertisements. The audio books were produced in 15 Indigenous languages.
- **Public housing garden competition:** Managed the 2010 competition an annual event to encourage public housing tenants to take pride in planting and maintaining their gardens.
- **Senior public housing tenants Christmas cakes:** An annual event where Territory Housing staff have the opportunity to connect with their senior tenants through the distribution of Christmas cakes. This year the program was expanded to include remote public housing tenants.



- **Working Future campaign:** Provided whole of government leadership, redeveloped and launched new website and managed communications campaigns and activities under Working Future.
- **Futures Forum:** Provided event and marketing support for Future Forums encouraging local community members to attend and have their say on the future development of the Territories Growth Towns.
- **Local Implementation Plans (LIPs):** Designed and published LIPs and factsheets for 13 Growth Towns and supported the coordination of signing ceremonies.
- **Business and Economic Profiles:** Designed and published community business and economic profiles for three Growth Towns.
- **Local Government:** Supported local government initiatives and preparations for the 2012 elections by developing communication strategies and materials.
- **Aboriginal Interpreter Service:** Continued to raise the profile of the Aboriginal Interpreter Service through the development of promotional merchandise and marketing materials and proactive media management.
- **Indigenous communications:** Provided whole of government leadership in the communications targeted at Indigenous Territorians.
- **Water Safety:** Supported annual water safety initiatives by managing campaigns including Don't play in pies and drains, Swimming Pool Safety, Water Safety Awareness Program and Water Safety Week.
- **Animal Welfare:** Supported annual animal welfare initiatives by managing campaigns for Animal Welfare and Animal Hero Awards.

## FUTURE PRIORITIES 2011-12

- Profiling the agency's achievements
- Territory 2030 Conference – A Balanced Housing Market
- Homelessness
- Indigenous Economic Development Forum
- 2012 Local Government Elections
- Housing the Territory and Working Future

## COMMUNITY CONSULTATION

As discussed in Part One of this report, the agency engages with a range of stakeholders to effectively deliver a diverse range of services to the Territory community.

To continually improve service delivery, the agency acknowledges the importance of “stakeholder” engagement in our core business. The agency achieves this through:

- Establishing and maintaining effective partnerships with key stakeholders and representative groups.
- Structured and coordinated consultation with communities on agency and broad government initiatives.
- Conduct of regular information and consultative forums.
- Encouraging establishment of local relationships by supporting regional agency capacity.
- Development and implementation of a customer charter and structured communication plans.

Specific engagement and consultative activity undertaken by the agency is presented below according to output groups.

## TERRITORY HOUSING SERVICES

### Remote Indigenous Housing

#### Housing Reference Groups

Housing Reference Groups have been established as the primary model for community engagement for all housing related services.

There are currently a total of 77 Housing Reference Groups established across the Territory, representing 82 communities and town camps/community living areas.

Membership is voluntary and consists of a balance of representatives within the community with different interests, such as:

- people from different cultural and family groups
- traditional land owners
- special interest groups, such as people who work with youth and aged care.

Community engagement has continued for town camps and community living areas where housing construction is being delivered under the National Partnership Agreement on Remote Indigenous Housing and for ongoing property and tenancy management.

The Tennant Creek Advisory Board is regularly consulted on all housing related activities involved with Tennant Creek Community Living Areas.

### Remote Rent Framework

The Remote Rent Framework was implemented on 1 July 2010 and based on differential housing amenity for repaired, refurbished, rebuilt or new houses. Transitioning into the new rent framework occurs as houses are completed and tenants sign a tenancy agreement under the *Residential Tenancies Act*. At 30 June 2011, 1639 households have entered into formal tenancy agreements under the Act.

A suite of communication materials were developed to provide key information to Indigenous Territorians in remote communities and to support regional staff and tenants with the new rent framework including audio books, storyboards, fact sheets and posters.

The audio books produced in 15 Indigenous languages and plain English, provided an interpretation of the looking after your home booklet. The audio books assist tenancy officers explain to tenants what they need to do to keep their home safe, clean and healthy.

### Urban Public Housing

#### Territory Housing Complaints and Appeals

- The rollout of the complaints and appeals mechanism to remote housing and town camp clients of Territory Housing commenced in 2010-11.
- Forums have been planned for delivery in 2011-12, to provide quality information, assistance and support to the community sector, advocates, housing staff and other stakeholders to promote awareness of the complaints and appeals mechanism.
- Strategic planning underway to improve access and visibility of the complaints and appeals mechanism to people residing in regional and remote communities such as accessible and multi-media formats which are culturally meaningful, simple and easily understood by members of the communities.

#### Public information sessions

- Delivered public information sessions on HOMESTART NT throughout Darwin, Palmerston, Katherine and Alice Springs in May/June 2011, with about 120 attendees.

## LOCAL GOVERNMENT, REGIONAL AND COMMUNITY SERVICES

### Local Government

- **Local Advisory Boards** met in all regions and were regularly attended by agency staff. Local Advisory Boards facilitate community involvement in local government issues, and provide the community with an opportunity to express their opinions and contribute to the development of local and regional policies.
- The **Palumpa Causeway Working Party** established by the agency met with community representatives approximately every six weeks to progress construction of the upgraded causeway. Representatives from the Mutchirr Corporation, traditional owners, Victoria Daly Shire Council, Australian Government and agency staff also participated.

- The agency met approximately every two months with **Bagot Community Incorporated** and community members regarding the implementation of the Northern Territory Government's election commitment to upgrade services and infrastructure in Bagot to a similar standard as any other suburb in Darwin.
- The agency provided support to Coomalie Community Government Council, Belyuen Community Government Council, Wagait Shire Council and Litchfield Council to complete the initial investigations of **local government boundary expansion** into unincorporated areas.
- A review of elected member allowances was completed, and consequently new guidelines for the structure and process for setting elected member allowances was introduced. The review process commenced during 2009-10, and encouraged participation from all local government councils in the Northern Territory, the Local Government Association of the Northern Territory, council residents and ratepayers.
- Further local government consultative reviews commenced in 2010-11 around the following matters:
  - the local government voting system
  - requirement for a \$100 nomination deposit for local government candidates
  - provisions in the *Local Government Act* related to council members simultaneously being council employees
  - procurement provisions in the Local Government (Accounting) Regulations.

### Water Safety and Animal Welfare

- Administration team consultations/presentations to Ray White Real Estate and to Raine & Horne Real Estate on the *Swimming Pool Safety Act* and our processes in relation to new and existing pools for pool fencing and safety barrier requirements, one was conducted in June 2011 the other in March 2011.
- The Animal Welfare Advisory Committee (AWAC) advises the Minister on all issues and aspects of animal welfare in the Northern Territory. The Director of the Animal Welfare Branch (AWB) is the government representative on the committee and the Manager of the Education unit is the secretariat role on the committee. The AWAC meets every three months which has occurred in the 2010-11 period.
- The Northern Territory Water Safety Advisory Council (NTWSAC) advises the Minister on all issues and aspects of water safety in the Northern Territory. The Director of the Water Safety Branch is the government representative on the council and the Manager of the Education unit is the secretariat role on the council. The NTWSAC met every three months in the 2010-11 period.
- Delivered public education activities and events, including World Animal Day, Pets day Out, Animal Welfare Awareness Week, and Water Safety Week.

### Interpreter and Translator Services

- The Aboriginal Interpreter Service (AIS) engaged in presentations and user training to promote the benefits, understanding and use of Aboriginal interpreters. This included engagement primarily with government and non-government organisations in providing interpreting services and recording of messages in local languages to broadcast over various media.
- Various meetings and workshops were held with interpreters and translators to discuss professional issues such as the practitioners' code of ethics, professional development, national accreditation, assignments, fees and payments.
- The Interpreting and Translating Service NT (ITSNT) continued ongoing consultations with migrant and refugee communities, government and non-government service providers, interpreters and translators to address emerging language needs and the skills shortage in the interpreting and translating profession.
- Attended meetings with the following agencies to discuss migrant and refugee concerns including language services needs:
  - Refugee Support Network (Melaleuca Refugee Centre)
  - Multicultural Advisory Forum (Centrelink-Department of Human Services)
  - Multicultural Aged Care Network (Carers NT and Partners in Culturally Appropriate Care - PICAC).
- Networked with migrant and refugee service agencies about sourcing, recruiting and training suitable interpreters for new and emerging languages in the community.

### Regional and Indigenous Economic Development

- Facilitated four NT Indigenous Economic Development Taskforce meetings to progress business and employment outcomes for Indigenous Territorians.
- Delivered Ntaria and Ngukurr Future Forums to provide access to updated information on programs and services relating to employment and economic development opportunities.
- Facilitated four Tanami Regional Partnership Agreement meetings.
- Supported nine regional economic development committees.

## EXTERNAL BOARDS AND COMMITTEES

### National bodies

- Animal Ethics Committee – State Regulators Working Group
- Animal Welfare Code Liaison Group
- Animal Welfare Council
- Australia and New Zealand Companion Animal Working Group
- Australian Standards Committee (as 1926 Swimming Pool Safety)
- Board of the National Accreditation Authority for Translators and Interpreters

- Child Protection Income Management Working Group
- Council of Australian Governments – Indigenous Reform Working Group
- Criminal Court User Group (Magistrates Court)
- Homelessness and Housing Policy Research Working Group
- Housing and Homelessness Advisory Group
- Housing and Homelessness Information Management Group
- Housing Supply and Affordability Reform Working Party
- Housing Ministers' Advisory Committee
- Indigenous Reform Coordination Sub-Group
- Joint Working Group on Indigenous Settlements
- Local Government and Planning Joint Officers' Group
- Ministerial Council Aboriginal and Torres Strait Islander Affairs
- National Indigenous Reform Agreement Working Group
- National Indigenous Reform Agreement Performance Information Management Group
- National Local Government Finance Managers' Forum
- National Water Safety Advisory Council
- Not for Profit Housing Sector Development Sub-Group
- Overarching Bilateral Implementation Plan Governance Committee
- Overcoming Indigenous Disadvantage Working Group
- Refugee Support Network
- Risk Assessment, Measurement and Mitigation Subcommittee (of the National Emergency and Disaster Committee)
- Standing Committee on Aboriginal and Torres Strait Islander Affairs
- Urban and Regional Service Delivery Strategy Subcommittee
- Working Group on Indigenous Reform

#### **Northern Territory bodies**

- Alcohol Reference Group
- Alcohol Reform Working Group
- Alice Springs Accommodation Action Group Committee
- Alice Springs Counter Disaster Committee
- Alice Springs Counter Disaster Welfare Committee
- Alice Springs Economic Development Committee
- Alice Springs Interagency Tasking Coordination Group (ITCG)
- Alice Springs Project Control Group (SIHIP)
- Alice Springs Regional Coordination Committee
- Alice Springs Transformation Plan – Joint Steering Committee

- Animal Welfare Advisory Committee
- Anmatjere Economic Development Committee
- Big Rivers Regional Coordination Committee
- Borroloola Interagency Meeting
- Borroloola Steering Committee
- Borroloola Women's Council
- Building a Better Future for Young Territorians
- Closing the Gap Coordination Group
- Community Helping and Information Network
- Community Safety Working Group
- Counter Disaster Welfare Group (Darwin)
- Daly River Management Advisory Committee
- Domestic Violence Network
- Early Childhood Steering Committee
- East Arnhem Counter Disaster Committee
- East Arnhem Economic Development Committee
- East Arnhem Regional Coordination Committee
- East Arnhem Regional Harmony Group
- Garma Steering Committee
- Government Employee Housing Interdepartmental Reference Group
- Growth Town Economic Development Team Wadeye
- Growth Towns Infrastructure Delivery Committee
- Gulf Economic Development Committee
- Healing Pathways Steering Committee
- Housing Payments Deductions Scheme Working Party
- Indigenous Affairs Advisory Council
- Indigenous Consultative Council - Department of Justice
- Indigenous Economic Development Taskforce
- Industry Reference Group
- Interagency Case Management
- Interagency Collaboration Panel
- Interagency Tasking and Coordination Group
- Jabiru Town Development Authority
- Katherine Accommodation Action Group
- Katherine Economic Development Committee
- Katherine Interagency Tasking and Coordination Group
- Katherine Regional Counter Disaster Planning Committee

- Katherine Youth Interagency Tasking and Coordination Group
- Local Government Accounting Advisory Committee
- Local Government (Administration and Legislation) Advisory Committee
- McArthur River Mining Community Benefit Trust
- Mission Australia service provider
- Nhulunbuy Cemetery Committee
- Nhulunbuy Town Board
- Nitmiluk (Katherine Gorge) National Park Board
- North Australian Aboriginal Justice Agency Board
- Northern Territory Council of Social Services Network
- Northern Territory Criminal Court Users' Group
- Northern Territory Grants Commission
- Northern Territory Regional Advisory Committee for the National Accreditation Authority of Translators and Interpreters
- Northern Territory Settlement Planning Committee (NT Housing Subcommittee)
- Northern Territory Water Safety Advisory Council
- NT Government Chief Information Committee
- NT Government Chief Information Officers' Forum
- Ord River Stage II Interdepartmental Committee
- Patrol Network Group
- Palumpa Inter Agency Forum
- Police Steering Committee
- Pools in Remote Areas Steering Group
- Rio Tinto Alcan Task Force
- Social Responsibility Subcommittee of Chief Executives
- Statistical Liaison Committee
- Strategic Indigenous Housing and Infrastructure Program – Joint Steering Committee
- Strategic Indigenous Housing and Infrastructure Program – Strategic Alliance Leadership Committee
- Tennant Creek Advisory Board
- Tennant Creek Economic Development Committee
- Tennant Creek Foundation
- Tiwi Islands Economic Development Committee
- Victoria River Economic Development Committee
- Wadeye Inter Agency Forum
- West MacDonnell Economic Development Committee



# CONTRIBUTION TO GOVERNMENT STRATEGIES

## PART FIVE

Outlines how key government strategies and partnership arrangements affects the agency and details the agency's performance in 2010-11 against them.





## AGENCY'S CONTRIBUTION

The agency's strategic goals and structure is designed to deliver the agency's responsibilities and obligations under a number of Northern Territory Government policy frameworks, strategies and partnership agreements with the Australian Government.

### NORTHERN TERRITORY GOVERNMENT STRATEGIES

The below Northern Territory Government policy frameworks and strategies are guided by the overarching Territory 2030 strategy.

The Territory 2030 strategy is a 20-year strategic plan for the Northern Territory. Developed in consultation with the Northern Territory community the strategy sets out priorities to guide government efforts over the next two decades.

<p><b>TERRITORY 2030</b></p> <ul style="list-style-type: none"> <li>• education</li> <li>• society</li> <li>• economic sustainability</li> <li>• health and wellbeing</li> <li>• the environment</li> <li>• knowledge, creativity and innovation</li> </ul>	<p><b>Agency lead:</b></p> <ul style="list-style-type: none"> <li>• Housing the Territory</li> <li>• Working Future</li> </ul>
	<p><b>Agency contributes to:</b></p> <ul style="list-style-type: none"> <li>• Growing the Territory</li> <li>• A Safe Territory</li> <li>• Greening the Territory</li> </ul>




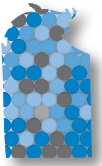


### NATIONAL STRATEGIES AND AGREEMENTS

The agency makes significant contributions to the following strategic policy and partnerships between the Northern Territory and Australian governments:

- National Affordable Housing Agreement
- National Partnership Agreement on Social Housing
- National Partnership Agreement on Building and Jobs Plan (Social Housing)
- National Partnership Agreement on Homelessness
- National Partnership Agreement on Remote Indigenous Housing
- National Partnership Agreement to Support Local Government and Regional Development
- National Partnership Agreement on Remote Service Delivery
- National Partnership Agreement on Closing the Gap
- National Indigenous Reform Agreement

The table below shows how the agency’s strategic goals are aligned to contributed to key Northern Territory Government strategies and Australian Government agreements.

**TABLE 40: KEY NORTHERN TERRITORY GOVERNMENT STRATEGIES AND NATIONAL PARTNERSHIP AGREEMENTS**

T2030 TARGETS		HTT	WF	NPA
 <p><b>Improve access to safe secure appropriate and affordable housing.</b></p>	<p><b>SOCIETY</b></p> <p><b>The Territory offers affordable and appropriate housing that meets the varying needs of Territorians.</b></p> <ul style="list-style-type: none"> <li>• Improve access to accommodation: by 2030 every Territorian will have access to appropriate accommodation.</li> <li>• A balanced housing market offering good value for money and affordability, ultimately becoming one of Australia’s most affordable housing markets, across all market segments.</li> </ul>			<ul style="list-style-type: none"> <li>• Affordable Housing</li> <li>• Social Housing</li> <li>• Building and Jobs Plan (Social Housing)</li> <li>• Homelessness</li> <li>• Remote Indigenous Housing</li> </ul>
	 <p><b>Strong regions, communities and local governments.</b></p>	<p><b>Investing in and valuing our people, cultures and communities.</b></p> <ul style="list-style-type: none"> <li>• By 2030, residents of the 20 Growth Towns will enjoy all normal facilities and services prevailing in other regional centres in Australia of a similar size.</li> <li>• Improve Indigenous employment rates.</li> </ul> <p><b>ECONOMIC SUSTAINABILITY</b></p> <p><b>Investment and infrastructure.</b></p> <ul style="list-style-type: none"> <li>• Develop economic infrastructure in Territory Growth Towns.</li> </ul> <p><b>Cutting edge businesses.</b></p> <ul style="list-style-type: none"> <li>• Increase Indigenous/non-Indigenous business partnerships.</li> </ul>		

HTT Housing the Territory  
 WF Working Future  
 NPA National Partnership Agreements

# CONTRIBUTIONS TO NORTHERN TERRITORY GOVERNMENT STRATEGIES

## TERRITORY 2030

As shown in Table 40 the agency is responsible for six targets under the Territory 2030 strategy. Detailed below is the agency's performance against these targets.

### Society

TARGET	AGENCY RELATED ACTIONS
<p><b>Improve access to accommodation: by 2030 every Territorian will have access to appropriate accommodation.</b></p>	<ul style="list-style-type: none"> <li>• Reduce the percentage of Territorians 'sleeping rough'.</li> <li>• Reduce waiting times for public housing.</li> <li>• Increase the percentage of rental stock allocated for social housing.</li> <li>• Reduce the number of Territorians being turned away from supported accommodation services for people who are homeless or who are escaping domestic and family violence.</li> <li>• Average occupancy per remote dwelling to be reduced by 2018, and achieve two people per bedroom by 2030.</li> <li>• Complete delivery of the current Strategic Indigenous Housing and Infrastructure Program (SIHIP) by 2013.</li> <li>• Develop an ongoing program for delivery of remote housing beyond SIHIP by 2012.</li> </ul>

### 2010-11 Agency Achievements

#### Public housing

- Conducted a rough sleeper headcount and survey in the Darwin/Palmerston region to better understand patterns and reasons people are sleeping rough.
- Contributed to a future reduction in public housing waiting times through increasing public housing stock with the:
  - completion of 34 new public housing dwellings
  - construction of a new 40-unit Seniors Village at Bellamack (95% complete)
  - preparation for the construction of a 18-unit Seniors Village at Larapinta in Alice Springs.
- Provided tenancy support program services throughout the Territory via Territory Housing and non-government organisations, to maximise public housing tenancy sustainability and prevent further homelessness.

*Managed accommodation, short term and transitional accommodation*

- Significant achievements have been made in provision of more short-term and transitional accommodation options for Territorians in Darwin and Alice Springs. The following presents specific projects the agency contributed to. Further information is presented under the National Partnership Agreement on Homelessness in this part of the Annual Report.



New management accommodation development Catherine Booth House opened in May 2010.

**TABLE 41: OVERVIEW OF MANAGED ACCOMMODATION DEVELOPMENTS**

TYPE OF DEVELOPMENT	LOCATION	TARGET GROUP	SERVICE PROVIDER
150 new bed facility	Alice Springs, Len Little Drive	Short-term accommodation for visitors to town.	Aboriginal Hostels Limited
18 refurbished units	Alice Springs, South Terrace	Supported, short-term accommodation, for homeless single men and women and families.	Aboriginal Hostels Limited
28 new units	Alice Springs, Percy Court	Supported, transitional accommodation, for homeless.	Mission Australia
8 new units	Alice Springs, Goyder Street	Supported, transitional accommodation for homeless men.	Salvation Army

35 room hostel refurbishment	Alice Springs, Bath Street	Managed, short-term accommodation for visitors to town, especially medical treatment.	Aboriginal Hostels Limited.
12 new units	Darwin, Crerar Road	Supported, transitional accommodation for women and children escaping family violence.	Anglicare NT
8 new units	Darwin, Patterson Street	Short-term, managed accommodation for women and children escaping family violence.	Darwin Aboriginal and Islander Women's Shelter (DAIWS)
12 refurbished units	Darwin, Crerar Road	Transitional, supported accommodation for homeless, particularly women.	Salvation Army
20 new units	Darwin, Dick Ward Drive	Transitional, supported accommodation for homeless people.	St Vincent De Paul
63 rooms refurbished & additional 15 x 1 bedrooms, and 1 x 2 & 3 bedroom dwellings	Darwin	Short-term accommodation	YMCA
Refurbishment	Katherine, Acacia Drive	Managed accommodation	Kalano Association

### Remote Housing

- Significant construction continued in remote Indigenous communities and community living areas with 257 new houses, and 1248 refurbishments and rebuilds completed in remote communities across the Northern Territory under the National Partnership Agreement on Remote Indigenous Housing (NPA RIH) which incorporates SIHIP and funding provided by the Northern Territory Government.

TARGET	AGENCY RELATED ACTIONS
<b>A balanced housing market offering good value for money and affordability, ultimately becoming one of Australia’s most affordable housing markets, across all market segments.</b>	<ul style="list-style-type: none"> <li>• Increase home ownership among all Territorians.</li> </ul>

**2010-11 Agency Achievements**

- Assisted 113 new home owners to purchase their own home, under the HOMESTART NT program, spending \$33 million in loans, fee assistance assistance and shared equity investment.
- Enabled greater access to home owner ship for low to middle income earners, through the introduction of higher caps on purchasing and means testing in the HOMESTART NT home loan program from April 2011.
- Facilitated the purchase of 30 affordable housing initiatives in Johnston and Bellamack.



TARGET	AGENCY RELATED ACTIONS
<p><b>By 2030 residents of the Territory Growth Towns will enjoy all normal facilities and services prevailing in other regional centres in Australia of a similar size.</b></p>	<ul style="list-style-type: none"> <li>By 2010, develop an agreed list of expected facilities and establish a timeline and associated targets for their introduction into the Growth Towns.</li> </ul>

**2010-11 Agency Achievements**

- Australian and Northern Territory governments, working closely with shire councils and communities, have developed Local Implementation Plans (LIPs) for 15 Growth Towns also identified as priority sites under the National Partnership Agreement on Remote Service Delivery (NPA RSD).
- The LIPs include an agreed list of expected facilities and services within communities, and identify responsible parties and time frames for achieving agreed priorities.
- By June 2011, 13 of the 15 NPA RSD LIPs had been formally signed by all stakeholders at signing ceremonies in communities. Implementation of actions identified in these LIPs is well underway and progress is published quarterly in the Northern Territory Coordinator General for Remote Services progress reports.



Members of the Numbulwar community signing their Local Implementation Plan.

TARGET	AGENCY RELATED ACTIONS
<b>Improve Indigenous employment rates.</b>	<ul style="list-style-type: none"> <li>Halve the gap in employment outcomes between Indigenous and non-Indigenous Australians by 2018, and equivalent rates of participation by 2030.</li> </ul>

### 2010-11 Agency Achievements

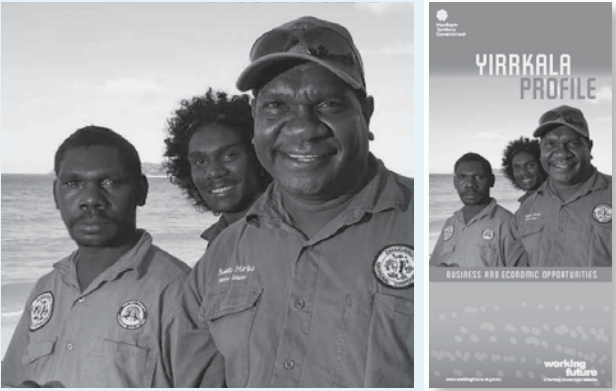
- The National Partnership Agreement on Remote Indigenous Housing incorporating Strategic Indigenous Housing and Infrastructure Program (SIHIP) continues to provide significant employment and training opportunities for Indigenous people across the Territory. 34 per cent of the SIHIP workforce at 30 June 2011 was Indigenous (amounting to approximately 270 people).
- Since commencement the program has employed approximately 1100 Indigenous people, leaving a legacy of construction related skills in communities often used in local repairs and maintenance programs.
- In 2010-11, the Indigenous Business Development Program provided \$0.5 million in grant assistance to 26 Indigenous businesses contributing to the support of 53 Indigenous jobs in Indigenous enterprises.
- To ensure continuity of employment opportunities beyond the cessation of the Australian Government's Community Development Employment Program (CDEP) conversion to real jobs after 30 June 2011, the Northern Territory Government committed \$8.4 million per year for three years to support up to 500 positions.
- Funding was also provided to outstation and homelands resource centres to support 130 positions to transfer from CDEP to paid employment.

## Economic Sustainability

TARGET	AGENCY RELATED ACTIONS
<p><b>Develop economic infrastructure in Territory Growth Towns.</b></p>	<ul style="list-style-type: none"> <li>• By 2010, undertake place-based studies of the economic potential of designated towns and the key gaps.</li> <li>• Encourage the Australian Government to implement tax incentives to establish businesses by 2011.</li> <li>• By 2012, in partnership with traditional owners and the private sector, construct 10 new commercial hubs.</li> </ul>

### 2010-11 Agency Achievements

- The first Business and Economic Opportunities Profile was launched for Ngukurr in August 2010. Three other profiles were completed by 30 June 2011, and are awaiting community sign off before publication.
- To facilitate private investment and consequent improved employment opportunities in remote communities, the agency prepared and submitted a tax incentive proposal to the Australian Government in 2010. The Australian Government has since indicated it prefers to pursue alternative options.
- The agency completed preparatory work on the development of a Government Business Centre (or commercial hubs) with the Department of Business and Employment on the pilot site in Wurrumiyanga on the Tiwi Islands.



Yirrkala Profile Business and Economic Opportunities.

TARGET	AGENCY RELATED ACTIONS
<b>Increase Indigenous/non-Indigenous business partnerships.</b>	<ul style="list-style-type: none"> <li>• Increase the number of Indigenous tourism hubs</li> <li>• Increase the number of new Indigenous joint-venture businesses.</li> <li>• Increase the take-up of the Indigenous Business Development Program.</li> </ul>

### 2010-11 Agency Achievements

- Distributed \$500 000 to support 26 Indigenous businesses and organisations under the Indigenous Business Development Fund in:
  - Darwin — \$160 000 (eight organisations)
  - Big Rivers (Katherine, Roper Gulf and Victoria Daly) — \$160 000 (eight organisations)
  - Arnhem — \$69 000 (five organisations)
  - Barkly — \$54 000 (two organisations)
  - Central Australia — \$59 000 (three organisations)
- Grants were made for a range of ventures including a mobile outdoor cinema, tourism, commercial garden contracting, arts, hospitality franchise and a recruitment and human resources service.

## HOUSING THE TERRITORY

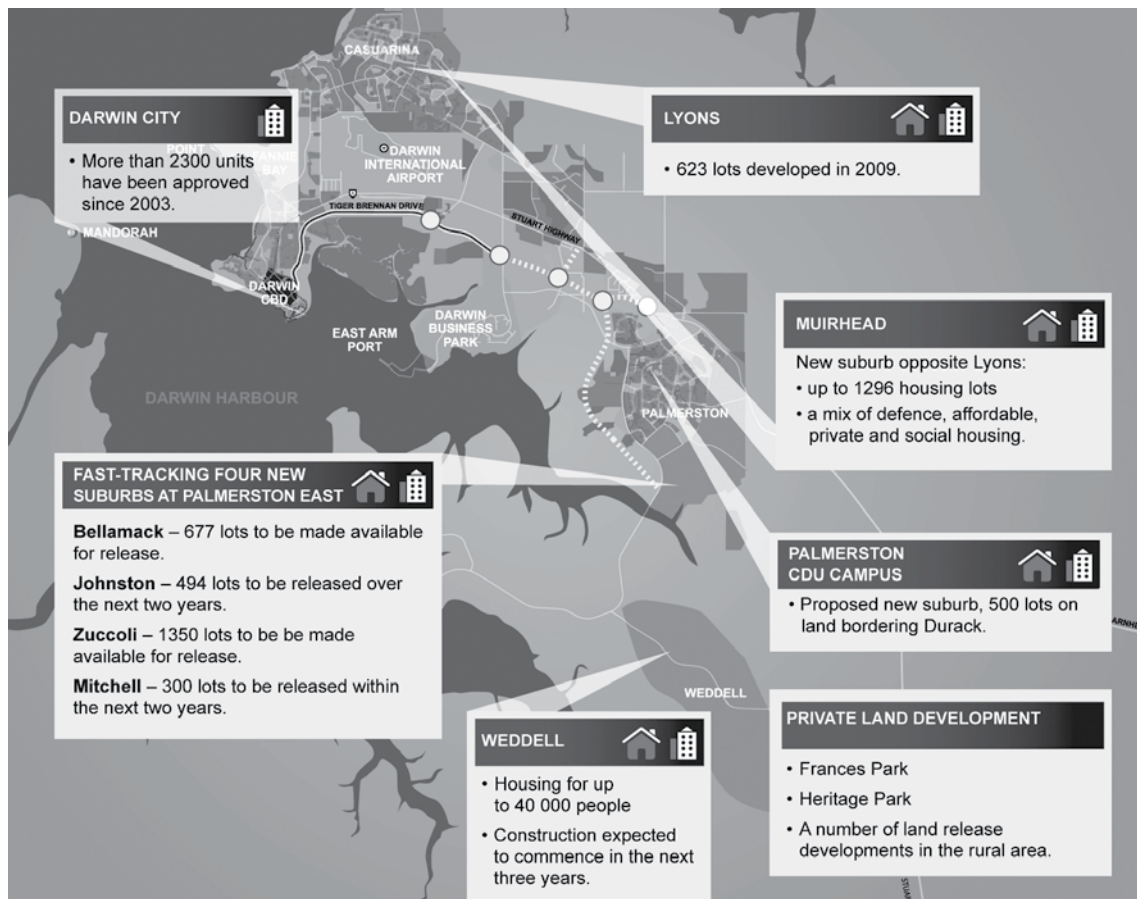
Housing the Territory is aimed at achieving balance in housing in the Territory. It includes four themes:

- land to grow
- new places to buy
- new places to rent
- new public housing.

### Land to Grow

This initiative involves accelerated land release by the Northern Territory Government to facilitate growth and development in major centres. It is driven by the Territory Government's Department of Lands and Planning.

FIGURE 9: OVERVIEW OF LAND DEVELOPMENT IN DARWIN REGION



### New Places to Buy

HOMESTART NT is a financial assistance scheme designed to help low to middle income Territorians buy their own home at an affordable price. In 2010-11 the scheme assisted 113 households in purchasing their own home.

In April 2011 limits on purchase price and means testing increased providing more low to middle income earners access to approximately 40 per cent of the property market without investing more than 30 per cent of their income in repayments.

### New Places to Rent

**Affordable Housing Rental Company (AHRC):** The AHRC will operate as a non-government entity that provides quality and affordable rental housing to medium and low income Territorians, in the segment between the public and private housing markets. The AHRC will rent affordable dwellings at costs below market value to eligible tenants. Preparatory work for the establishment of the AHRC was completed in 2010-11, with the actual establishment of the AHRC anticipated in early 2011-12.

**Wirrina Development:** Redevelopment at Wirrina in Darwin commenced, with progress estimated at approximately 10% at 30 June 2011. Construction is expected to be complete by mid 2012.

The Australian Government provided \$13.5 million towards the project under the National Partnership Agreement on Nation Building and Jobs Plan (NPA NBJP). The development will include 45 quality affordable and public rental units, including ten for seniors. The remainder of the units will be privately tenured.

### New Public Housing

The agency is addressing changing clients' needs, relating to people getting older, family sizes changing and a greater need for more single person accommodation, by implementing additional strategies that deviate from the traditional public housing model. To this end, 15 per cent of all new land releases is set aside for affordable and social housing to help more Territorians into home ownership and public housing.

Under the NPA NBJP, government has committed to \$55.6 million for new social housing (incorporating public housing and other short term and transitional housing units) over two stages:

- **Stage One:** \$7.1 million for 22 dwellings which have now been completed.
- **Stage Two:** \$48.5 million for 186 dwellings. Thirty four public housing dwellings completed in 2010-11. Wirrina development, and Bellamack Seniors Village also commenced. In addition other developments in managed accommodation were completed under this investment.

### **More managed and supported accommodation**

In 2010-11, the agency has made significant in-roads to achieving greater short-term and supported accommodation options, through construction of new facilities, refurbishment of existing facilities, and working with the non-government sector to manage these facilities and provide services on government's behalf.

Significant investment through the NPA NBJP has increased availability and access to short-term and transitional accommodation facilities across the Territory, with 500 beds made available to vulnerable Territorians. The primary targets for these facilities include:

- homeless Territorians (men, women , children and families)
- Territorians at risk of homelessness
- Territorians escaping domestic violence
- Territorians requiring short-term accommodation to access medical services
- Territorians requiring support to acquire and maintain longer-term accommodation options.

Further information on managed and supported accommodation services and facilities is provided under the National Partnership Agreement on Homelessness later in this part of the report.

### **More Public Housing**

Despite the shift in focus of social housing delivery to a more innovative community/ sector-wide model, Northern Territory Government continues its significant commitment and investment into maintaining and improving its traditional public housing model.

Consistent with this investment, the agency is continuing its three-year commitment to the construction of 150 new dwellings in Alice Springs and Darwin.

### **Seniors Housing**

In response to the Territory's aging population, agency is increasing its capacity to cater for older Territorians seeking housing assistance by increasing senior accommodation options. In 2010-11:

- construction commenced on the Larapinta Seniors Village (18 units) in Alice Springs
- construction contract awarded and works commenced on the 40 unit Seniors village at Bellamack.

### **Remote Housing**

Improving housing for Indigenous Territorians in remote communities is a key focus of the agency through Remote Housing NT supported under the National Partnership Agreement on Remote Indigenous Housing.

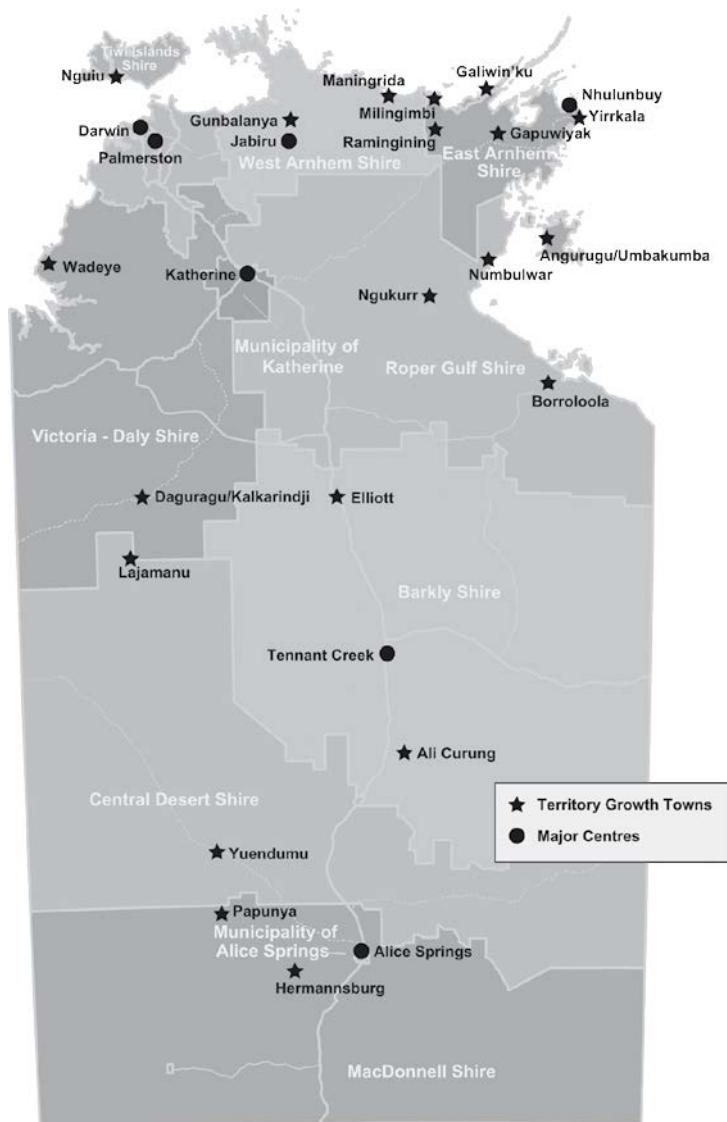
## WORKING FUTURE

The agency leads the implementation of the Northern Territory Government’s Working Future, in partnership with other relevant stakeholders.

Working Future has six parts:

- Territory Growth Towns
- Outstations and Homelands
- Remote Service Delivery
- Employment and Economic Development
- Remote Transport Strategy
- Closing the Gap Targets and Evaluation.

FIGURE 10: NORTHERN TERRITORY REGIONS





## Territory Growth Towns

A key component of the Territory Growth Towns initiative is the development of Local Implementation Plans (LIPs). LIPs set out the priorities that have been agreed with each community and include targets, actions, success measures and timelines for achieving these priorities.

LIPs for the 15 Territory Growth Towns, also identified as National Partnership Agreement on Remote Service Delivery (NPA RSD) priority locations, were formally agreed by the Northern Territory Government on 2 November 2010. Thirteen of the fifteen LIPs were formally signed by all stakeholders at community signing ceremonies by June 2011. Implementation of actions identified in these LIPs is well underway. The development of LIPs for the Territory Growth Towns not identified within the NPA RSD is now progressing.

## Homelands and Outstations

Through a Working Future (including commitments in LIPs), the Territory Government is:

- Working to achieve improved and more transparent service delivery, in close cooperation with service providers and residents of homelands.
- Working with residents and traditional owners of homelands to implement economic development initiatives to create jobs on country and ensure ongoing sustainability of homeland communities.
- Working with residents and traditional owners of homelands to put in place effective and cost efficient infrastructure management processes on homelands.
- Working with service providers and businesses to maximise access to services by residents of homelands.

## Remote Service Delivery

The agency made significant headway in establishing secure land tenure in key communities during 2010-11, with housing leases secured at Lajamanu, Ntaria (Hermannsburg) and Daly River. Importantly, template leases enabling security of tenure for Territory Government infrastructure are almost complete. The Central and Northern land councils undertook consultations with traditional owners on the template leases over government infrastructure in Territory Growth Towns, and achieved agreement in principle to grant such leases from traditional owners at these consultations.

The agency is improving the coordination of government services in remote communities through the undertaking a Single Government Shopfront project, which is currently in the planning and scoping phase. A business model has been developed to facilitate and deliver a range of government and potentially non-government services through a 'single or shared front counter' model in remote areas. It is a scalable model that could potentially operate out of existing growth town accommodation or, at the other end of the scale, result in a full Government Business Centre with both government and retail services operating in a 'town precinct' like model.

An integral component to ensuring quality administration of government services in remote locations is the provision of appropriate accommodation for government employees in these locations. In 2010-11, the agency completed 68 dwellings across the Territory to assist facilitate remote government initiatives.

## Employment and Economic Development

As part of a Working Future, the Northern Territory Government is tackling five key areas to boost Indigenous employment:

1. increasing the number of Indigenous people in existing remote area jobs
2. growing the number of jobs in remote areas to create additional Indigenous employment
3. improving and simplifying pathways to employment
4. providing motivation, incentives and support to stay in a job
5. providing opportunities for remote Indigenous people to build wealth.

### 2010-11 Achievements:

- Under the National Agreement Partnership of Remote Indigenous Housing 34 per cent of the SIHIP workforce at 30 June 2011 was Indigenous (amounting to approximately 270 people). Since commencement the program has employed approximately 1100 Indigenous people, leaving a legacy of construction related skills in communities often used in local repairs and maintenance programs.
- Continuation of the Shire Matching Grants for Indigenous employment, which has seen in excess of \$50 million supporting real Indigenous jobs in local government over the past three years.
- Power and Water Corporation achieving 40 per cent Indigenous employment outcomes in its remote contracts totalling \$7.9 million per annum.
- Increasing the number of people working as Indigenous rangers, either in the Territory Parks and Wildlife Service or in Indigenous land management organisations, to more than 600 persons.
- Steady increase in the Indigenous employment proportions across the Northern Territory Public Service (now at 8.2 per cent at 2010-11 to achieve a target of 10 per cent).
- Conducting an annual census of employers (both public and private) in Territory Growth Towns to measure Indigenous employment in these locations. Profiles for Territory Growth Towns are developed for each town based on the census results.
- Continuing to work with mining, pastoral, tourism and agricultural sectors on industry Indigenous employment programs with an emphasis on remote populations. This includes the Indigenous Training for Employment Program (ITEP), which has funded 49 projects across regional and remote areas of the Territory with 1232 separate opportunities provided for Indigenous Territorians to achieve employment outcomes in 2010-11. The program is led by the Department of Business and Employment.

## Remote Transport Strategy

The Northern Territory Integrated Regional Transport Strategy was finalised in 2010-11. Initiatives underway include bus trials in Gove Peninsula, Central Australia, and in Gulf region of Roper Gulf; and community transport planning workshops. Government has also committed \$6.2 million over three years from 2010-11 to improve freight vessel handling and storage facilities at a number of coastal barge landings. The Department of Lands and Planning are the lead agency for this initiative.

## Closing the Gap Targets and Evaluation

As part of Working Future, the agency plans, monitors and reports on progress against seven key building blocks endorsed by Council of Australian Governments (COAG): Early Childhood, Schooling, Health, Economic Development, Healthy Homes, Safe Communities, Governance and Leadership. LIPs include performance indicators that are agreed by key stakeholders and which integrate with these COAG targets.

# GROWING THE TERRITORY

## Regions

The growth of the Northern Territory economy is associated with the successful development of our regions, with Indigenous business development vital for strong regional economies.

To assist the development and coordination of improved economic outcomes in regional areas, the agency:

- Administers an Indigenous Business Development Program providing \$600 000 per annum in grants to kick start and grow Indigenous business throughout the Territory. In 2010-11, the agency granted \$0.5 million in funding to 26 Indigenous businesses under this scheme 2010-11 grant recipients are included in the Appendices.
- Facilitates regional coordination of economic activity through continued support of nine Economic Development Committees established throughout the regions. Committees are formed around communities of interest and are facilitated by the agency in:
  - The Gulf
  - Timber Creek
  - Katherine
  - Tiwi Islands
  - East Arnhem
  - Tennant Creek
  - Anmatjere
  - MacDonnell
  - Alice Springs.
- Provides funding to support regional economic growth through the Regional Economic Development Fund. In 2010-11 this supported 12 regional organisations at a cost of \$260 000. Details of the program are included in the Appendices.

## BUILDING SAFER COMMUNITIES

As a contributing agency to this government strategy, the agency promotes safety and welfare of Territorians from those in need of accommodation to improving water safety for young Territorians.

### Priority Area: Children and Young People

The Board of Inquiry into the Child Protection System in the Northern Territory completed its inquiry into the Child Protection System in the Northern Territory and submitted a report to the Chief Minister in October 2010. The agency has senior representation on key groups established from its recommendations, including:

- the Chief Executives Child Protection Taskforce
- the Child Safety and Wellbeing Directors Network
- the Child Safety and Legislative Reform Reference Group.

The agency collaborates with other agencies through forums such as the Community Safety Working Group and the Remote Service Delivery Subcommittee.

The agency also promotes safety and welfare of the Territory's young population through the Under 5 Water Safety Awareness Program which continued through 2010-11, providing free water safety lessons for children aged under five and their parents and guardians in urban, rural and remote areas. Further, agency staff inspected 530 new properties and offered advice on pool or spa safety, and issued 1100 certificates of compliance, including provisional compliance certificates under the *Swimming Pool Safety Act*.

### Priority Area: Preventing Violence – Protecting Territorians

Territory Housing's core business is the provision of safe, secure and affordable housing to Territorians most in need. In achieving this, Territory Housing takes incidents of antisocial behaviour in public housing properties seriously and has introduced a number of initiatives to ensure Territorians can enjoy their residences without experiencing anti-social behaviour originating from public housing properties.

Territory Housing employs a variety of techniques to manage antisocial behaviour in public housing. It maintains a policy that tenants must treat neighbours in a reasonable manner and not permit anti-social behaviour at their property. This responsibility extends to monitoring the behaviour of their visitors.

Four specialist Antisocial Behaviour Investigators (ABIs) are employed (three in the Darwin Region and one in Alice Springs – providing support in other regions as required). These specialist officers are trained to respond quickly to serious incidents of antisocial behaviour.

ABIs provide an important conduit between the agency and neighbours of public housing tenants affected by anti-social behavior. In 2010-11, ABIs investigated 307 tenancies following complaints of antisocial behaviour made to the agency. Methods used by the ABIs to mitigate incidences of antisocial behaviour in appropriate cases, include:

- Encouragement of tenants with issues of anti-social behavior to enter into **Acceptable Behaviour Agreements (ABA)**. ABAs are voluntary agreements entered into by tenants, and are effective in abating low-level incidents of anti-social behaviour generally lasting for a period of three months. In 2010-11, 89 ABAs were entered into by Territory Housing tenants.
- Issuing of **Notices to Remedy** – typically are issued for more serious incidences of antisocial behaviour. They constitute a more formal process than the voluntary ABAs, and are often a precursor to formal termination processes should they fail to remedy or adequately address. In 2010-11, 34 notices were issued.
- **Termination** of tenancies – last resort following investigations into incidences of antisocial behaviour. Terminations may occur by enforced evictions, voluntary vacation of premises by tenants, transfer of tenants to other areas; or abandonment by tenant of premises. In 2010-11, there were 28 tenancy terminations.

Other measures aimed at reducing the incidence of antisocial behaviour adopted by the agency, including:

- providing tenancy management and support
- alcohol dry area declarations
- increased scrutiny of probationary leases
- security services, predominantly patrolling and surveillance, for public housing after hours and working with Northern Territory Police to target known hot spots.

Activities undertaken by the agency in 2010-11 included:

- Participating in fortnightly meetings of the Territory Government's Interagency Tasking and Coordination Group in Darwin, Alice Springs, Katherine, Tennant Creek and Batchelor.
- Referred two families of concern to the Family Support Centre.
- Under the Family Responsibility Program participated in regular meetings of the Interagency Collaboration Panel and the newly established Strategic Inter-agency Group.
- Continued to develop a program to implement recommendations of Northern Territory Police Crime Prevention Through Environmental Design (CPTED) audits on several unit/flat complexes.
- Had the common areas of a further 37 public housing complexes declared to be restricted from alcohol, in an effort to reduce the level of antisocial behaviour attributed to drinking in these areas.

TABLE 42: RESTRICTED PREMISES DECLARATIONS BY REGION (AT 30 JUNE 2011)

MAJOR CENTRE	CURRENT DECLARATIONS (AT 30 JUNE 2011)				2010 DECLARATIONS (AT 30 JUNE 2010)		
	DWELLINGS	UNIT COMPLEX COMMON AREAS	PENDING	TOTAL	DWELLINGS	UNIT COMPLEX COMMON AREAS	TOTAL
<b>Alice Springs</b>	107	16	1	124	76	17	93
<b>Darwin*</b>	129	28	7	164	156	22	178
<b>Katherine</b>	54	8	5	67	59	14	73
<b>Nhulunbuy</b>	2	0	0	2	2	-	2
<b>Tennant Creek</b>	48	9	3	60	37	5	42
<b>TOTAL</b>	<b>340</b>	<b>61</b>	<b>16</b>	<b>417</b>	<b>330</b>	<b>58</b>	<b>388</b>

\*Includes Darwin, Casuarina and Palmerston declarations

## GREENING THE TERRITORY

### Environmental Management

The agency is mindful of its environmental responsibility and strives to meet obligations under whole of government initiatives by encouraging and promoting energy smart practices.

Agency offices across the Territory use a number of environmental and energy saving strategies which include:

- office amalgamations to achieve higher occupancy ratios in agency office accommodation and more efficient use of lighting and airconditioning
- working with lessors of office accommodation to provide environment friendly accommodation, for example, re-tinting windows and improving after hours lighting systems to reduce power consumption
- introducing double-sided printing as a default across the majority of printers and photocopiers to reduce paper consumption
- recycling printer toner cartridges
- recycling bins for office waste
- recycling mobile phones
- timed after-hours lighting and airconditioning
- encouraging electronic distribution of documents to minimise the use of paper
- delamping (reducing number of globes)
- activating energy save options on copiers and printers after hours.

## Vehicles

The agency is working towards targets to reduce greenhouse gas emissions set in the Northern Territory Greening the Fleet Strategy (20 per cent by 2014, and 50 per cent by 2020) for passenger and light commercial fleet.

At 30 June 2011, the agency has achieved the target 14 per cent reduction in greenhouse emissions under Greening the Territory.

With a fleet of 170 vehicles, vehicles are selected to balance operational requirements with environmental and economic considerations.

A total of 88 of these vehicles (representing 52 per cent of the fleet) meet the minimum greenhouse rating, in line with Greening the Fleet Strategy. Due to the remote nature of much of the agency's business, a large proportion of the vehicle fleet in regional and remote areas comprise of 4WD vehicles to ensure access to many locations. These vehicles do not meet the minimum greenhouse ratings, however diesel vehicles are used where possible.

## Climate Change

The Northern Territory Government has committed to become carbon neutral by 2018 under the Northern Territory Climate Change Policy. Under this target, whole of government systems to account for greenhouse gas emissions according to recognised international greenhouse accounting standards will be progressively rolled out over the next eight years.

The agency has initiated a number of strategies to reduce its carbon emissions including:

- Office amalgamations to achieve higher occupancy ratios in agency office accommodation strategies to reduce energy consumption.
- Use of diesel vehicles in remote and regional areas where appropriate.
- Encouragement of use of video conferencing facilities as an alternative to intra and interstate travel.

## NATIONAL STRATEGIES AND AGREEMENTS

### HOUSING POLICY

The agency participates on a number of national committees where national housing policy issues are developed and implemented including:

- **Housing Ministers' Advisory Committee**, providing support to the Housing Ministers' Conference. This group comprises Chief Executives of public housing agencies from around Australia.
- **Housing and Homelessness Policy Research Working Group** providing support to Housing Ministers' Advisory Committee -responsible for progressing actions and undertaking research projects agreed by the Housing Ministers Council and the Housing Ministers Advisory Committee. Housing and Homelessness Policy Research Working Group subgroups.
- **Homelessness Working Group** focuses specifically on delivery of the National Partnership Agreement on Homelessness,.

Under the new Council of Australian Governments (COAG) arrangements, the Housing Ministers' Conference will combine with the Community and Disability Services Ministers' Conference to become the new "Standing Council on Community, Housing and Disability Services" early 2011-12. In addition, a Select Council on Homelessness will be established to focus on the homelessness agenda under the new COAG arrangements.

### NATIONAL AFFORDABLE HOUSING AGREEMENT

The National Affordable Housing Agreement (NAHA) aims to ensure that all Australians have access to affordable, safe and sustainable housing that contributes to social and economic participation.

The NAHA is an agreement by the Council of Australian Governments that commenced on 1 January 2009, initiating a whole-of-government approach in tackling the problem of housing affordability.

The NAHA provides \$6.2 billion worth of housing assistance to low and middle income Australians in the first five years.

The NAHA is supported by the National Partnership Agreements on:

- social housing
- homelessness
- Indigenous Australians living in remote areas

### NATIONAL PARTNERSHIP AGREEMENT ON SOCIAL HOUSING

The primary aim of the National Partnership Agreement on Social Housing (NPA SH) is to increase the supply of social housing through new construction; to ensure people are able to rent housing that meets their needs; and to ensure that people who are homeless or at risk of homelessness can access sustainable housing.



Under the Agreement, a Social Housing Growth Fund has been established. The fund provides Australian Government funding to increase the supply of social housing and is sourced from the Social Housing Initiative under the National Partnership Agreement on National Building and Jobs Plan (see below).

The 40 unit Bellamack Seniors Village is the key initiative under the NPA SH.

## NATIONAL PARTNERSHIP AGREEMENT ON THE NATION BUILDING AND JOBS PLAN

The National Partnership Agreement on the Nation Building Job Plan (NPA NBJP) was established to stimulate economic growth and jobs following the global financial crisis. The agreement provides for a Social Housing Initiative, which provides funding to increase the supply of public and social housing through new construction and refurbishment of existing stock otherwise unavailable for occupancy.

Investment for improved supported and managed accommodation facilities is predominantly sourced from the Social Housing Initiative. Details of these activities are presented in the National Partnership Agreement on Homelessness below.

## NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

As the lead for the National Partnership Agreement on Homelessness (NPAH), the agency plays a key role in the governance, execution, coordination and reporting of the Northern Territory's Implementation Plan.

The NPAH Implementation Plan comprises a package of measures delivered by the agency, Department of Children and Families, Department of Health and Department of Justice.

The agency leads negotiations with the Australian Government for initiatives under the NPAH and participates in a number of interjurisdictional working groups dealing directly with homelessness.

In 2010-11, \$19.365 million was allocated to key homelessness projects including:

- Street to Home initiatives – addressing issues including youth homelessness and mental health accommodation, including Percy Court in Alice Springs.
- Tenancy support programs that support households to sustain their tenancies and provide domestic and family violence support, including the Tenant Sustainability Program, eight service providers were engaged to deliver services in Darwin, Katherine, Borroloola, Tennant Creek and Alice Springs.
- Assistance for people leaving child protection services, correctional and health facilities, including managed and supported accommodation programs in facilities in Alice Springs, Darwin and Katherine (see managed and supported accommodation).
- A Place to Call Home, providing intensive support for households who are homeless or at risk of homelessness moving into public housing and including construction of dwellings and accommodation facilities, was expanded throughout the Northern Territory, (see managed accommodation).

The agency administers the agreement on the Northern Territory Government's behalf, while also directly administering the above programs. The agreement continues until June 2013 and will assist in meeting national core targets of a seven percent reduction in the number of Australians who are experiencing homelessness, a one third reduction in the number of Indigenous Australians who are homeless, and a 25 per cent reduction in the number of Australians sleeping rough.

### **Managed and Supported Accommodation**

Managed accommodation is an important initiative to address homelessness, alternative to public housing. Working in partnership, the Northern Territory and Australian governments continued in 2010-11 to deliver improved access to transitional and short term accommodation facilities throughout the Northern Territory. Capital funding was provided to construct, upgrade and refurbish existing properties in Darwin and Alice Springs.

In 2010-11, a number of facilities were completed that provide managed and supported accommodation. Details of these projects and facilities are included in the following table.

#### **Related initiatives incorporate the following terminology:**

**Managed accommodation** – accommodation facility incorporating on-site caretaking or management for purposes of responding to maintenance needs and offering security.

**Supported accommodation** – accommodation facility providing support and services to clients to promote self-reliance and independence.

**Crisis and emergency accommodation** – accommodation facility for people experiencing homelessness providing short duration accommodation including refuges, shelters, motels, flats, boarding houses or caravan parks.

**Short term accommodation** – short term option for remote area residents requiring somewhere safe and affordable to stay while they are in town accessing services, such as health services.

**Transitional accommodation** – provides help for people who have limited or no experience in living in an urban environment. Purpose built facilities have been designed to provide a packaged accommodation and client support service; delivered by Community Service Organisations directly to clients.

TABLE 43: INVESTMENT IN MANAGED AND SUPPORTED ACCOMMODATION FACILITIES IN 2010-11

TYPE OF WORKS	LOCATION AND TYPE OF WORKS	FACILITY TYPE AND FEATURES	OWNER	NO. OF BEDS (APPROX)	PURPOSE	SERVICE PROVIDER	COST AND SOURCE OF FUNDING
<b>New</b>	Apmere Mwerre Visitor Park	Managed, short term accommodation.	DHLGRS	150	For visitors from outlying areas and remote communities, the facility consists of a mix of units, cabins, safari style tents and open camping areas.	Aboriginal Hostels Limited	\$11 million.
	15 Len Little Drive <b>Alice Springs</b>						Part of the Alice Springs Transformation Plan (ASTP)
<b>Refurbishment</b>	Akangkentye Hostel	Supported, short term accommodation.	DHLGRS	50	Provides accommodation and support services for:	Aboriginal Hostels Limited	\$1.3 million NTG Funding.
	34 South Terrace <b>Alice Springs</b>				<ul style="list-style-type: none"> <li>homeless and those at risk of homelessness</li> <li>transient Indigenous people including single men, single women, and families with children</li> <li>affordable temporary accommodation for residents decanted from town camps during NPA RIH construction work.</li> </ul>		
					Hostel style accommodation. Offers three meals a day and general domestic services.		

TYPE OF WORKS	LOCATION AND TYPE OF WORKS	FACILITY TYPE AND FEATURES	OWNER	NO. OF BEDS (APPROX)	PURPOSE	SERVICE PROVIDER	COST AND SOURCE OF FUNDING
<b>New</b>	1 Percy Court <b>Alice Springs</b>	Supported, transitional accommodation. 28 units, mixture of 1, 2, 3 and 4 bedroom units; administration area, manager's accommodation; multi-purpose function room.	DHLGRS	75	Provides accommodation and on-site support services for homeless Territorians or those at risk of homelessness.	Mission Australia	\$8.3 million.  Capital funding under the NPA under the NPA NBJP, SHI.
<b>New</b>	75 Gap Road <b>Alice Springs</b>	Managed, Short term accommodation.  8 units of accommodation 6 x 1 bedroom – short term accommodation; and 2 x 1 bedroom for administration, counseling and triage.	DHLGRS	8	Provision of short-term accommodation to young people aged between 8 and 15 years.	Department of Families and Children	
	11 Goyder Street <b>Alice Springs</b>	Supported, transitional accommodation  8 x 1 bedroom units	Salvation Army	8	Delivered in partnership with the Salvation Army, provides accommodation to support homeless and disadvantaged men.	Salvation Army	\$1.43 million  Capital funding under NPA under the NPA NBJP, SHI.

TYPE OF WORKS	LOCATION AND TYPE OF WORKS	FACILITY TYPE AND FEATURES	OWNER	NO. OF BEDS (APPROX)	PURPOSE	SERVICE PROVIDER	COST AND SOURCE OF FUNDING
<b>Redevelopment</b>	16 Bath Street <b>Alice Springs</b>	Managed, short-term accommodation 35 room hostel, commercial kitchen, common area kitchens, manager's unit with office.	Synod of the Diocese of the Northern Territory Inc. – leased to the Department of Health for 20 years.	35	Offers accommodation to people visiting Alice Springs for medical treatment, particularly renal patients.	Aboriginal Hostels Limited	\$4.6 million Capital funding, provided under NPA NBJP SHI.
<b>New</b>	52 Patterson Street <b>Darwin</b>	Transitional, supported accommodation 12 one-bedroom residences	Salvation Army	12	Providing accommodation options for homeless and disadvantaged people; particularly women at risk of homelessness.	Salvation Army	\$1.6 million Capital funding under the NPA NBJP, SHI Administered under a Funding Agreement.
<b>Refurbishment</b>	15 Henry Street <b>Darwin</b>	Transitional, supported accommodation 12 one-bedroom residences	Salvation Army	12	Providing accommodation options for homeless and disadvantaged people; particularly women at risk of homelessness.	Salvation Army	\$1.6 million Capital funding under the NPA NBJP, SHI Administered under a Funding Agreement.

TYPE OF WORKS	LOCATION AND TYPE OF WORKS	FACILITY TYPE AND FEATURES	OWNER	NO. OF BEDS (APPROX)	PURPOSE	SERVICE PROVIDER	COST AND SOURCE OF FUNDING
<b>New</b>	107 Dick Ward Drive <b>Darwin</b>	Transitional, supported accommodation  There are 20 v two-bedroom units of accommodation.	St Vincent De Paul	40	Providing accommodation options for the homeless and disadvantaged people.	St Vincent De Paul	\$5.8 million  Capital funding under the NPA NBJP, SHI  (administered through Funding Agreement)
<b>Refurbishment</b>	Doctor's Gully Road <b>Darwin</b>	Managed Medium-term accommodation	YMCA	63	Provision of short to medium term accommodation options for low income Territorians including pensioners and the unemployed.	YMCA	\$1.097 million – repairs and upgrades under a Funding Agreement.  Funded through the NPAH Street to Home Initiative.
<b>Refurbishment</b>	Acacia Drive <b>Katherine</b>		Kalano Community Association		Managed accommodation providing a twelve week residential program for people who have completed an alcohol and drug program.	Kalano Community Association	\$0.54 million  Capital funding provided under the NPA NBJP, SHI, Stimulus Package

## NATIONAL PARTNERSHIP AGREEMENT ON REMOTE INDIGENOUS HOUSING

The Australian and Northern Territory governments are working together with industry and communities to improve housing in remote Indigenous communities across the Northern Territory.

The National Partnership Agreement on Remote Indigenous Housing (NPA RIH), agreed by the Council of Australian Governments (COAG), was signed by all states and territories in December 2008. The NPA RIH subsumes all other arrangements made between the Australian and Northern Territory governments relating to reforming the provision of housing for Indigenous people in 73 prescribed remote Territory communities. Under the NPA RIH, the Northern Territory Government assumed immediate responsibility for property and tenancy management of all community housing in the 73 prescribed communities. The NPA RIH also includes some community living areas (also referred to as town camps).

The NPA RIH recognises that housing standards need to be improved to help close the gap on Indigenous disadvantage. Better housing will help make families healthier, strengthen communities and enable economic growth through job and training opportunities, contributing directly to Territory 2030 and Working Future targets.

### Key Components

#### Improved Housing Management

Under the NPA RIH, the Territory Government is also responsible for implementing a new remote public housing management system and is working with the Australian Government to improve living conditions so people can live in safer and healthier homes. A key focus of this initiative is also to provide jobs for Indigenous people.

Throughout 2010-11, the Remote Housing Management Framework continued to be implemented, ensuring standardised practices and policies for delivery and management of dwellings in remote Indigenous communities and community living areas. Further alignment to urban policies was made where applicable, and Service Level Agreements with shire councils were agreed for the delivery of property and tenancy management services in remote communities.

The Remote Rent Framework was implemented and applied to all tenancies for houses built, refurbished or rebuilt under NPA RIH throughout 2010-11. The remote rent framework ensures consistency with urban rent policies, while ensuring flexibility in policy application given the unique circumstances facing remote Indigenous Territorians in maintaining a successful tenancy in remote areas, for example overcrowding.

#### Strategic Indigenous Housing and Infrastructure Program (SIHIP)

NPA RIH, which incorporates the SIHIP, is a joint housing program that will deliver in excess of 750 new houses, 230 rebuilds and 2500 refurbishments across 73 remote Indigenous communities and a number of community living areas/town camps across the Northern Territory by the end of 2013.

Two consortiums made up of private construction companies known as alliances are the program, working closely with communities and government. A target of 20 per cent has been set for Indigenous employment across the program. The alliances use local businesses wherever possible, with an emphasis on local Indigenous businesses.

At 30 June 2011, NPA RIH work was completed in 36 minor communities, and a number of town camps/community living areas. More than 1100 local Indigenous people have been employed since the program commenced.

As at 30 June 2011, the program has constructed 324 new houses, refurbished and rebuilt a further 1592 houses, exceeding its June 2011 targets by seven new houses and 218 rebuilds and refurbishments. Specific achievements by location are outlined below.

**Remote Housing highlights by locality:**

**New Construction** – new houses constructed in 16 communities and a number of community living areas. Scheduled houses have been allocated to communities.

**Refurbishments** – works completed to improve the safety of houses, including the repair of electrical and plumbing components and restoring functionality. Numbers of refurbishments scheduled in communities depends on budget availability, and condition of dwellings.

**Rebuilds** – restoration of houses previously in very poor condition, at a lower cost than building a new house. Numbers of rebuilds scheduled in communities depends on budget availability, and condition of dwellings.

**TABLE 44: OVERVIEW OF REMOTE HOUSING DEVELOPMENTS**

LOCATION	SCHEDULED WORKS	COMPLETED ( AT 30 JUNE 2011)	CURRENT WORKS	ACHIEVEMENTS IN 2010-11
<b>Tiwi Islands -</b> Wurrumiyanga (Nguuu) Milikapiti Pirlangimpi	90 New (Wurrumiyanga)	51 New 121 Rebuilds	26 new 10 rebuilds	
<b>Tennant Creek</b> Community Living Areas	78 Rebuilds	70	8 pending employment and training projects	
<b>Central Australian Region</b>	708 Refurbishments	708 Refurbishments		



<b>Groote Eylandt and Bickerton Island</b> Angurugu Milayakburra Umbakumba	80 new houses	32 new houses 53 rebuilds and refurbishments	14 new houses 13 rebuilds and refurbishments
<b>Maningrida, Warruwi and Minjilang</b>	110 new houses (Maningrida)	47 new houses (Maningrida) 54 rebuilds and refurbishments	55 new houses (Maningrida) 4 rebuilds and refurbishments
<b>Wadeye, Nganmariyanga and Peppiminarti</b>	105 new houses (Wadeye)	100 new houses (Wadeye) 143 rebuilds and refurbishments	5 new houses (Wadeye) 3 rebuilds and refurbishments
<b>Gunbalanya, Acacia Larrakia and Belyuen</b>	62 new houses (Gunbalanya)	23 new houses (Gunbalanya) 82 rebuilds and refurbishments	10 new houses (Gunbalanya) 6 rebuilds and refurbishments
<b>Galiwin'ku</b>	90 new houses	11 new houses 24 rebuilds and refurbishments	60 new houses 6 rebuilds and refurbishments
<b>Ngukurr and surrounding region</b> Eva Valley Barunga Beswick Rittarangu Bulla Yarralin Binjari Jilkminggan Kybrook Farm	90 new houses	57 rebuilds and refurbishments (Ngukurr) 161 refurbishments (other communities)	6 refurbishments (other communities)
<b>Alice Springs Community Living Areas</b>	85 new houses	60 new houses 89 rebuilds and refurbishments	21 new houses 18 rebuilds and refurbishments

## Housing Reference Groups

Housing Reference Groups have been established by the agency in key locations to provide cultural and local advice on issues relating to

- housing design
- living arrangements
- housing allocations (community advice as to who is allocated new or upgraded housing)
- tenancy support services
- employment initiatives and workforce development in delivery of housing programs
- other cultural and family-related matters that affect decisions about housing and infrastructure.

The reference groups work with government and ensure local communities have input into decisions about housing in their community.

There are currently a total of 77 reference groups established across the Territory, representing 82 communities and town camps/community living areas.

Membership is voluntary and consists of a balance of representatives within the community with different interests, such as:

- people from different cultural and family groups
- traditional land owners
- special interest groups, such as people who work with youth and aged care.

## Indigenous Essential Services

Provision and establishment of subdivisions and utility infrastructure works to support remote Indigenous housing activities are provided for under the NPA RIH and complement growth town initiatives in Working Future, and the NPA RSD. In 2010-11, a range of infrastructure works complementing housing construction through development of new subdivisions and sewerage and water facility upgrades, were completed in

- Wurrumiyanga (Nguiu)
- Angurugu
- Umbakumba
- Maningrida
- Gunbalanya
- Galiwin'ku
- Wadeye
- Tennant Creek community living areas
- Alice Springs community living areas.

Other infrastructure related works completed in 2010-11 included:

- Wadeye - completion of subdivision works (electricity, water, sewer, and drainage) for Manthape and Nilnh subdivision
- Wadeye – minor new works larger distribution switchboard to meet increased demand
- Galiwin'ku – upgrade of power station to meet future demand
- Ngukurr – upgrade of power station to meet future demand
- Maningrida – upgrade of fuel storage to increase storage capacity to meet future demands
- Palumpa – new sewage pump station and gravity sewer to improve sewerage services
- Ramingining – new 1ML ground storage tank to improve reliability
- Papunya – minor new works to equip extra bore to improve security of supply
- Wurrumiyanga (Nguui) – minor new works to extend power station to meet future demand.

A range of minor asset replacement projects were completed for communities not included in major NPA RIH works or Territory Growth Towns in 2010-11, including:

- Waruwi – new elevated water storage to improve pressure and reliability
- Wilora – upgrade water storage to improve reliability
- Yarralin and Kalkatjara - electrical transformer upgrades carried out to meet increased demand
- Kintore and Harts Range - switchboards upgraded to maintain reliability of supply
- Water disinfection plants were commissioned at Santa Teresa, Harts Range, Imanpa and Finke to ensure the portability of drinking water supplies.

## LOCAL GOVERNMENT AND PLANNING JOINT OFFICERS GROUP

The agency has been represented on the Local Government and Planning Joint Officers Group which supports the Local Government and Planning Ministers Council.

Membership of the Local Government and Planning Joint Officers Group comprised local government and planning senior officials from all jurisdictions, in Australian and, New Zealand, and the Chief Executive of the Australian Local Government Association. Face to face meetings are held approximately four times per year, with teleconferences held when required.

The agency also participates on sub-groups of the Local Government and Planning Joint Officers Group which target various issues depending on Local Government and Planning Ministers Council priorities.

Under new arrangements introduced by COAG, the local council ceased operating on 30 June 2011. A new ministerial forum, outside the COAG ministerial arrangements, has been established to progress local government matters at the national level. The forum will meet as required to progress reforms in the area of local government financing, resource management and inter governmental relations.

## NATIONAL PARTNERSHIP AGREEMENT TO SUPPORT LOCAL GOVERNMENT AND REGIONAL DEVELOPMENT

The key objective of the National Partnership Agreement to Support Local Government and Regional Development (NPA LGRD) is to improve the capacity, resilience and infrastructure in communities and build capacity and resilience of local governments.

Under the NPA LGRD, is the Local Government Reform Fund, from which funding has been sourced for the joint project between Local Government Association of the Northern Territory and Northern Territory Government on Asset Management and Long Term Financial Planning for Councils in 2010-11.

This capacity building project has offered training and professional development for local government staff and elected members in financial and asset management.

## NATIONAL INDIGENOUS POLICY

The agency participates in a number of working groups and national and cross-jurisdictional forums on Indigenous affairs including:

- Ministerial Council for Aboriginal and Torres Strait Islander Affairs
- National Indigenous Reform Agreement working groups
- Working Group on Indigenous Reform
- Overarching Bilateral Indigenous Plan Governance committee.

## NATIONAL PARTNERSHIP AGREEMENT ON REMOTE SERVICE DELIVERY

The Australian, Northern Territory and local governments are working together with communities to reduce Indigenous disadvantage through the National Partnership Agreement on Remote Service Delivery ( NPA RSD).

Although the NPA RSD and associated Bilateral Implementation Plan are aligned with initiatives in the Working Future policy, they are distinct government frameworks that work alongside one another.

Under the NPA RSD the Australian and Northern Territory governments are working with Indigenous Australians in 15 priority communities to:

- improve Indigenous families' access to a range of government services
- raise these services to the standard provided to other Australians living in communities of similar size and location

- improve governance and leadership within the communities, including among Indigenous community organisations
- achieve better coordinated government services
- increase economic and social participation wherever possible and promote personal responsibility and positive behaviours.

This approach is supported by developing Local Implementation Plans in 21 remote Indigenous communities identified as Territory Growth Towns under the Working Future. 15 Territory Growth Towns are additionally identified as priority sites under the NPA RSD.

Delivery of the NPA RSD is guided by the Remote Service Delivery Bilateral Implementation Plan. The Plan has been agreed by the Australian and Northern Territory governments and is regularly monitored and reviewed.

Local Implementation Plan development progress; land tenure reform and other initiatives were comprehensively discussed under Working Future, earlier in this part of the report. They are initiatives that cross both Northern Territory and Australian government initiatives and frameworks related to remote service delivery.

## NATIONAL PARTNERSHIP AGREEMENT ON CLOSING THE GAP

The National Partnership Agreement on Closing the Gap (NPA CTG) continues to June 2012, and provides for the continuation of a number of measures commenced in 2007 under the Northern Territory Emergency Response (NTER) and relevant legislation.

The agreement maintains and strengthens core NTER measures while placing a greater emphasis on community engagement and partnerships, and building capability and leadership within Indigenous communities.

### Aboriginal Interpreter Services

One of the key outputs of the NPA CTG is to build the capacity of interpreter services to support engagement between Indigenous communities and government and non-government agencies.

Schedule E to the NPA CTG includes Australian Government investment to the Northern Territory Government to:

- Recruit Community Liaison/mentor officers to coordinate and support the work of Indigenous interpreters providing their services in identified communities/regions.
- Recruit and develop Indigenous interpreters to provide interpreting services to Indigenous communities and government and non-government agencies.
- Develop and deliver training programs and training materials for Indigenous interpreters.

In 2010-11, the Aboriginal Interpreter Service:

- Continued to provide interpreter services in fields of legal, health and welfare across the Northern Territory and across the border jurisdictions (Western Australia, South Australia and Queensland).

- Provided specialist training to 412 interpreters across the Territory.
- Established new offices for the administration of the Community Liaison and Development Officer (CLDO) Program in Gunbalanya and Wurrimiyanga, making a total of ten CLDOs across the Territory.
- At 30 June 2011, employed a pool of 409 Casual Interpreters, and 16 full-time equivalent community-based interpreters.

## NATIONAL INDIGENOUS REFORM AGREEMENT

The National Indigenous Reform Agreement (Closing the Gap), provides an integrated framework for the task of Closing the Gap, based on seven building blocks. It brings together commitments from across Indigenous specific and mainstream National Partnership Agreements.

Notable developments in 2010-11 to the Agreement include:

- Inclusion of a further schedule to the National Indigenous Reform Agreement on Food security
- Drafted schedules to the Overarching Bilateral Implementation Plan, addressing data quality and urban and regional service delivery, and outlining strategies within these areas to support the National Indigenous Reform Agreement building blocks and meet Closing the Gap targets.

Progress against this National Agreement and other key National Indigenous Targets are available at [www.coagreformcouncil.gov.au/reports/indigenous.cfm](http://www.coagreformcouncil.gov.au/reports/indigenous.cfm)







# FINANCIAL STATEMENT OVERVIEW

For the Year Ended 30 June 2011

The Department of Housing, Local Government and Regional Services is a general government agency under the *Financial Management Act*. The agency also includes NT Home Ownership, a government business division which forms part of the agency's management structure and contributes to the agency's strategic directions. However, under the *Financial Management Act*, the agency and NT Home Ownership are considered to be separate reporting entities for end of financial year reporting purposes and, as such, two separate financial reports are presented in this annual report.

## KEY POINTS

The agency's budget is published in Budget Paper No. 3 which contains detailed information on the current and next year's budgets for all agencies within the Northern Territory Government budget sector.

The agency's 2010-11 expenditure budget is the third largest budget of all Northern Territory Government agencies. Grant expenditure comprises 62 per cent of the agency's total expenditure budget. The agency's capital works budget represents 36 per cent of the Northern Territory Government major capital works program. This reflects the significant investment in housing and related infrastructure works across urban and remote areas of the Territory. The agency is a significant asset holder for the Northern Territory Government.

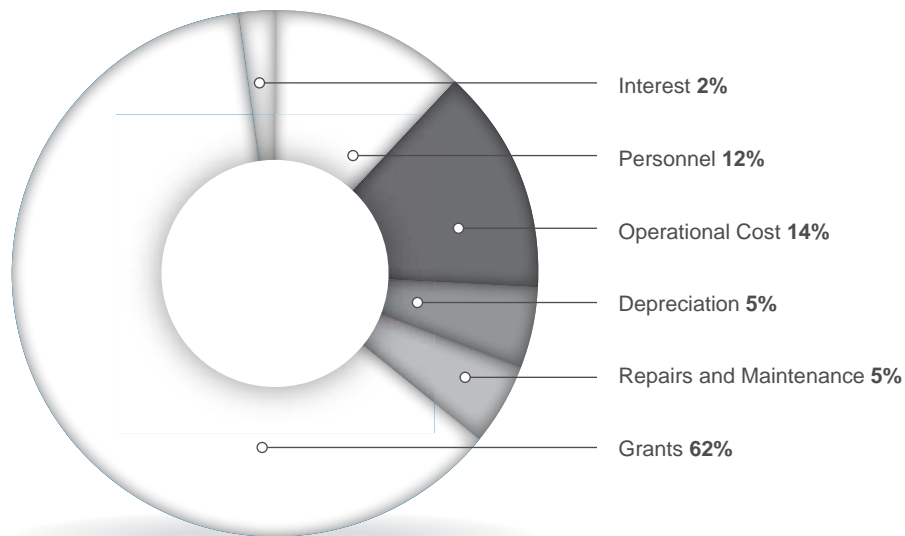
The agency's revenue budget is also significant in terms of whole of government numbers with 40 per cent of the Territory Government's Australian Government tied grant funding budget attributed to this agency. Australian Government tied funding agreements for the agency includes Specific Purpose Payments totaling \$35.1 million and funding under various National Partnership Agreements totalling \$547.5 million. Further information on the agency's National Partnership Agreements can be found in Part Five of this report.

The agency's 2010-11 expenditure budget totalled \$464.9 million of which only 26 per cent was available for discretionary personnel and operational costs and the remaining 74 per cent was allocated for non discretionary items including grants, interest expense and repairs and maintenance costs.

The agency's expenditure budget is funded by revenue from these sources:

Territory Government	42%
Australian Government	35%
Sales of goods and services	12%
Other	11%

CHART 6: EXPENDITURE



In terms of financial performance, for the 2010-11 year, the agency had budgeted for a deficit of \$62.1 million, largely due to depreciation expense of \$24.2 million for which there is no matching revenue, and \$38 million of expenditure relating to programs for which revenue was received in prior years. The actual result was an operating deficit of \$68.5 million. The variance of \$6.4 million was largely due to the early release of specific grant payments for which funding will be recouped in 2011-12.

A cash expenditure budget of \$452.8 million was allocated for infrastructure works in 2010-11 for the ongoing upgrade and construction of new dwellings in urban and remote areas of the Territory, and investment in land servicing and essential services infrastructure in remote areas. Funding for the majority of capital construction costs for both urban and remote dwellings was sourced through joint partnership agreements between the Territory and Australian governments. In total, \$396.9 million in Australian Government capital appropriation was received by the agency for the year ended 30 June 2011.

## STATEMENT OF COMPREHENSIVE INCOME

The Statement of Comprehensive Income provides agency-wide information on income earned and expenses incurred over a 12 month period.

TABLE 45: SUMMARY OF STATMENT OF COMPREHENSIVE INCOME

	2009-10 ACTUAL \$M	2010-11 ACTUAL \$M	2010-11 BUDGET \$M	VARIATION \$M
Income	363.1	458.6	402.8	55.8
Expenses	459.8	527.1	464.9	62.2
<b>TOTAL INCOME</b>	-96.7	-68.5	-62.1	-6.4

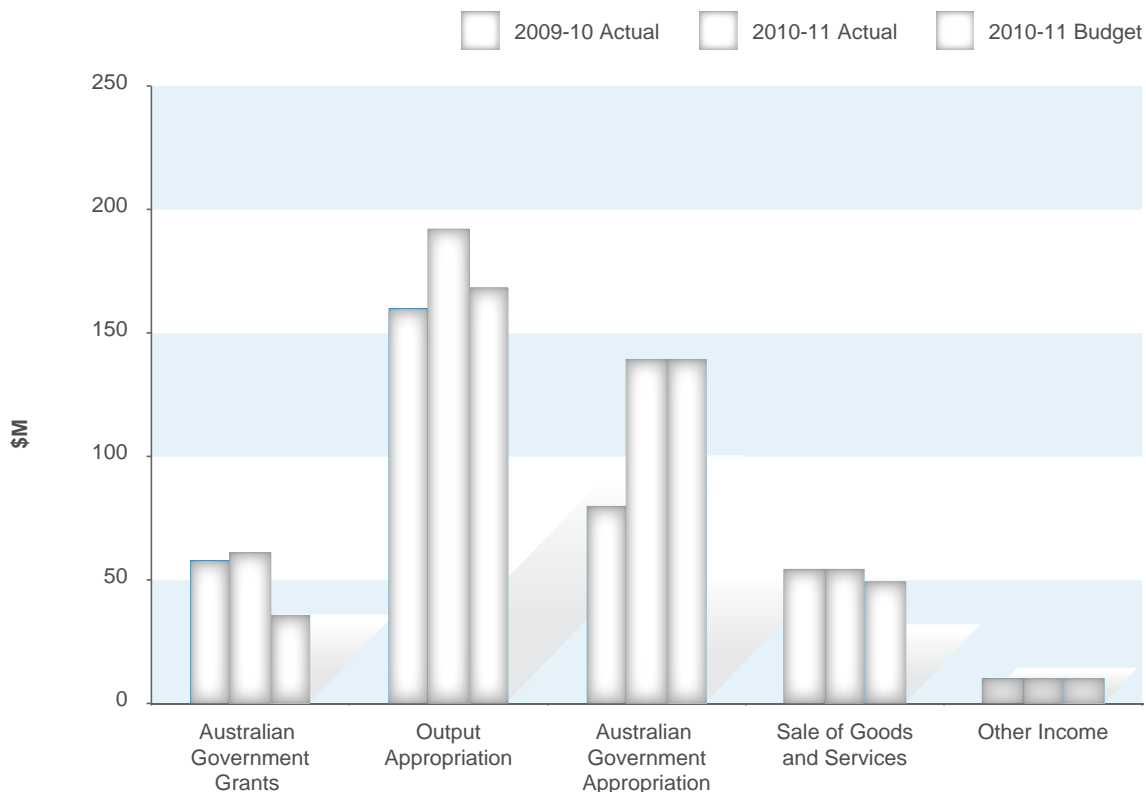
In 2010-11, the agency's sources of income in order of magnitude were:

1. Territory Government output appropriation, which includes recurrent output funding and finite programs
2. Australian Government appropriation via National Partnership Agreements (NPA) such as the NPA for Remote Indigenous Housing and the National Affordable Housing Agreement
3. Australian Government grants and subsidies related to programs such as local government financial assistance and road grants and funding to deliver Aboriginal interpreting services
4. sale of goods and services, predominantly relating to rent from public housing dwellings
5. other income including notional revenue for corporate type services received free of charge from the Department of Business and Employment, and gains on disposal of assets.

In 2010-11, the agency's operating income totalled \$458.6 million compared with \$363.1 million in 2009-10. The variance of \$95.5 million in income between the two years is largely due to higher output revenue of \$32.7 million and \$58.4 million more in Australian Government appropriations. Both these increases are largely related to expenditure associated with the upgrade and maintenance works for urban and remote dwellings across the Territory.

Chart 7 below compares 2010-11 income with the final 2010-11 budget and actual income for 2009-10.

**CHART 7: INCOME IN 2009-10 AND 2010-11**

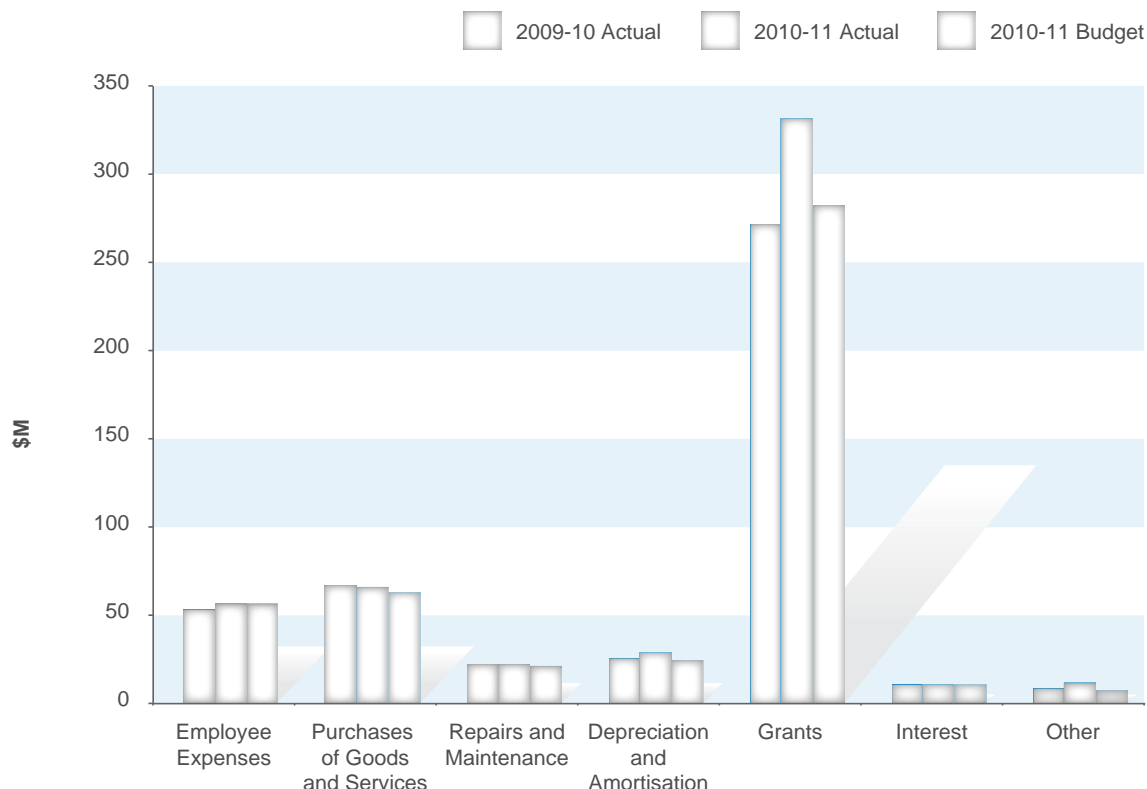


**Expenditure**

The expenditure budget for the agency totalled \$464.9 million, and actual expenditure was \$527.1 million. The variance of \$62.2 million is largely due to grant payments relating to programs for which funding was received in 2010-11 but not budgeted for. This position can be seen on the above graph where actual Australian Government grants and, to a certain degree, output appropriation received is higher than budget resulting in higher than budgeted grant expenditure. Grant expenditure is also higher than budget due to the early payment of some grant commitments with matching revenue expected to be received in 2011-12.

The chart below compares the 2010-11 expenditure by category of cost with the final 2010-11 budget and the 2009-10 actual figures.

CHART 8: 2009-10 AND 2010-11 EXPENDITURE



Employee expenditure was on par with the 2010-11 budget, but increased by \$2.7 million from 2009-10 largely attributed to the 3 per cent increase in wages under the Northern Territory Public Service 2010-2013 Enterprise Agreement. Purchases of goods and services expenses were 5 per cent higher than budget largely due to end of year accrual accounting adjustments.

Property management costs in 2010-11 were \$33.7 million, \$6.3 million higher than budget and \$3.4 million more than the previous year. This increase was due to a combination of rental expenditure relating to head leased properties and costs associated with water and sewerage charges relating to urban public housing and government employee housing owned by the agency. The agency enters into head leasing arrangements on behalf of other government agencies where limited labour markets exist and housing cannot be provided by the private sector. In 2010-11 more than 200 new private lease agreements were entered into which led to higher rent expenditure and contributed to the increase in property management costs.

Repairs and maintenance expenditure of \$22 million largely relates to urban public housing and government employee housing owned by the agency and, to much a lesser extent, office accommodation repairs and maintenance. Expenditure in 2010-11 was on par with budget and similar to 2009-10 expenditure of \$21.9 million.

Grants and subsidies expenditure is the highest category of expenditure for the agency (almost two thirds of total expenditure). Grant expenditure increased in 2010-11 by \$59.4 million compared to 2009-10, largely due to expenditure associated with upgrade works and repairs and maintenance on dwellings by non-government organisations such as the Yilli Rreung Housing Aboriginal Corporation and Somerville Foundation Inc. Grant expenditure was also incurred for property management and maintenance expenditure in remote areas of the Territory. Actual 2010-11 expenditure was \$26.3 million higher than budget due to the early receipt and disbursement of Australian Government funding for local government financial assistance grants and grants provided to maintain community housing assets owned by non-government organisations.

TABLE 46: MAJOR GRANT PROGRAMS OF THE AGENCY

PROGRAM	AMOUNT \$M
Local Government Financial Assistance grants	54.2
Shires Employment Program	8.2
Public Housing redevelopment	27
Remote Public Housing property management grants	45.1
Remote Housing upgrade works and repairs and maintenance	70.5
Indigenous Essential Services grants	89.6
Municipal and Essential Services grants	17.1

## STATEMENT OF FINANCIAL POSITION

The Statement of Financial Position provides details of the value of assets (owned by the agency), liabilities (owned by the agency) and equity interest (what the agency is worth) on a particular reporting date, in this case 30 June.

TABLE 47: STATEMENT OF FINANCIAL POSITION SUMMARY

	2009-10 ACTUAL \$M	2010-11 ACTUAL \$M	2010-11 BUDGET \$M	VARIATION \$M
Assets	1 876.3	2 490.6	2 343.5	147.1
Liabilities	112.5	147.6	111.5	36.1
Equity	1 763.8	2 343.0	2 232.0	111.0

### ASSETS

The most significant item on the agency's Statement of Financial Position is the \$2.44 billion value of its housing stock (reported under Property, Plant and Equipment) which is largely made up of \$1.8 billion of land and housing assets and \$625.2 million of works currently under construction.

The value of the agency's housing assets is not only material in the context of the its total asset balance but is also significant in terms of whole of government Property, Plant and Equipment asset balances. All housing stock is revalued annually to ensure the value of assets recorded in the financial statement accurately reflects their fair value. In 2010-11 asset values increased by \$133 million as a result of the revaluation.

At \$625.2 million, works in progress is the next largest element of the agency's asset base. This reflects the unprecedented levels of investment in urban public housing and remote Indigenous housing across the Territory.

The agency manages its own construction program for urban public housing, social housing and remote housing. A cash expenditure budget of \$452.8 million was allocated for infrastructure works in 2010-11 for the ongoing upgrade and construction of new dwellings in urban and remote areas of the Territory and investment in land servicing and essential infrastructure in remote areas. A large portion of the infrastructure works in progress at 30 June 2011 is expected to be completed in 2011-12.

## LIABILITIES

A unique feature reported under liabilities on the agency's financial statement in comparison to most other general government agencies is the inclusion of Borrowings and Advances. The balance of \$83.3 million reflects the value of loans owed to Northern Territory Treasury Corporation, historically relating to loans taken out by the former government business division, Territory Housing, for the provision of public and government employee housing. Interest on loans is paid in regular monthly installments to the Northern Territory Treasury Corporation.

Another point to note under liabilities is the noticeable increase in the value of payables of \$48.3 million in 2010-11 in comparison to the previous financial year's balance of \$13.8 million. The increase between the two years is largely due to one-off accrued expenditure for capital works-in-progress for the Remote Indigenous Housing program.



## CASH FLOW STATEMENT

The Cash Flow Statement provides detail of cash receipts and payments transacted throughout the year which directly affects movements in the cash at bank account.

TABLE 48: CASH FLOW STATEMENT SUMMARY

	2009-10 ACTUAL \$M	2010-11 ACTUAL \$M	2010-11 BUDGET \$M	VARIATION \$M
<b>CASH AT BEGINNING OF FINANCIAL YEAR</b>	<b>124.2</b>	<b>41.3</b>	<b>41.3</b>	
Net cash used in operating activities	-59.3	-66.2	-39.1	-27.2
Net cash from investing activities	-228.9	-462.9	-446.1	-16.8
Net cash from financing activities	205.3	512.8	531.3	-18.4
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>41.3</b>	<b>25.0</b>	<b>87.4</b>	<b>-62.4</b>

Cash at the end of the financial year was \$25 million in comparison to the budgeted net cash position of \$87.4 million. The difference of \$62.4 million is largely due to accelerated grants expenditure and capital works activities. A large component of cash will be replenished in 2011-12 once funding is received from the Australian Government under the National Partnership Agreement on Remote Indigenous Housing. Net cash used in operating activities was \$27.2 million greater than anticipated due to this timing difference.

Net cash from investing activities reflects the difference between the value of capital works spent on housing assets offset by sales of housing stock during the year. In comparison to 2009-10, net cash used in investing activities increased by \$234 million in 2010-11 largely due to significantly greater capital works expenditure for both urban and public housing programs in 2010-11.

Net cash from financing activities reflects capital appropriation funding received from both the Territory and Australian governments offset by loan repayments. Actual receipts are lower than budget mainly due to the budget including an amount for Australian Government appropriation which was received in 2009-10 without a corresponding budget adjustment.

## FINANCIAL PERFORMANCE BY OUTPUT GROUPS

### FUNDING SOURCES

Under the Territory Government's financial management framework, the agency is funded for the delivery of core government activities which are grouped together as Outputs and further consolidated into three Output Groups:

1. Territory Housing Services
2. Local Government, Regional and Community Services
3. Indigenous Policy and Service Delivery Coordination.

TABLE 49: OUTPUT GROUP EXPENDITURE AGAINST BUDGET

OUTPUT GROUP	2009-10 ACTUAL \$M	2010-11 ACTUAL \$M	2010-11 BUDGET \$M	VARIATION \$M
Territory Housing Services	347.7	419.6	363.9	-55.7
Local Government, Regional and Community Services	108.6	103.8	95.3	-8.5
Indigenous Policy and Service Delivery Coordination	3.5	3.7	5.7	2.0
<b>TOTAL EXPENDITURE</b>	<b>459.8</b>	<b>527.1</b>	<b>464.9</b>	<b>-62.2</b>

### Territory Housing Services

This Output Group is funded to deliver a range of housing services and support across the Territory. The 2010-11 final budget for this Output Group totalled \$363.95 million and the final outcome was \$419.61 million. The variance of \$55.7 million is predominantly due to grant expenditure associated with upgrades and repairs and maintenance programs on remote Indigenous housing and grants provided to maintain assets owned by non-government organisations such as the Yilli Rreung Housing Aboriginal Corporation and Somerville Foundation Inc.

Territory Housing Services provides housing and related services to more than 22 500 Territorians (almost 10 per cent of the Territory's total population) who reside in more than 5 000 urban dwellings across the Territory. During the year, more than \$41 million in rent was earned from combined urban public housing and government employee housing. \$21.8 million was spent on repairing housing stock with a further \$33.3 million spent on property management costs, and \$28.3 million in depreciation was allocated for the year.

In addition to its urban responsibilities, Territory Housing Services has expanded its housing footprint into remote areas of the Territory with \$70.5 million spent on capital grants and \$45.1 million for property management and maintenance services to improve the standard of remote Indigenous housing.

This Output Group also provides financial support to Indigenous Essential Services Pty Ltd (a Power and Water Corporation subsidiary) to enable the delivery of essential services and infrastructure in remote areas across the Territory. During the year, grants totalling \$89.6 million were expensed for this purpose.

During 2010-11, Territory Housing Services received \$168.7 million in direct Australian Government funding and \$135.9 million under various National Partnership Agreements. The purpose and use of these funds is detailed below:

- \$88.3 million under the National Partnership Agreement on Remote Indigenous Housing. This funding was primarily used for upgrade works and repairs and maintenance on dwellings owned by non-government organisations and for property management and maintenance expenditure in remote areas of the Territory. In addition, a further \$383.1 million of capital appropriation was also received for the upgrade and construction of Indigenous dwellings housing in remote areas.
- \$13.2 million under the National Partnership Agreement on the Nation Building and Jobs Plan for the construction of new social housing dwellings and managed accommodation facilities across the Territory.
- \$34.4 million under the National Affordable Housing Agreement used to fund housing related services and grants to non-government organisations and deliver a range of services aimed at reducing homelessness.

### Local Government, Regional and Community Services

The Local Government, Regional and Community Services Output Group is funded to deliver a range of services and financial support to local government and local governing bodies; support regional development through business and economic development; provide interpreting and translating services; and deliver water safety and animal welfare programs across the Territory.

The final 2010-11 budget for Local Government, Regional and Community Services totalled \$95.3 million and the final outcome was \$103.8 million. The variance of \$8.5 million is largely due to the early payment of the first 2011-12 quarter funding to local governing bodies as a result of the early receipt of the Australian Government funding in 2010-11.

During 2010-11, a total of \$43.8 million in direct Australian Government funding and \$3.24 million of National Partnership Agreement funding was received for services and programs such as:

- \$30.2 million in direct Australian Government funding was combined with matching output appropriation from the Territory of \$24.1 million and paid as grants to local governing bodies across the Territory to deliver a range of municipal services including roads maintenance, rubbish collections, waste management and parks maintenance.
- \$5.5 million in direct Australian Government funding was paid as a grant for the purpose of creating sustainable municipal services employment programs in rural and remote Indigenous communities through the creation of government service delivery jobs from the former Community Development Employment Programs.

- \$2.5 million in direct Australian Government funding and \$2.9 million under the Closing the Gap National Australian Agreement was used to deliver and expand a range of Aboriginal interpreting services across the Territory.

### **Indigenous Policy and Service Delivery Coordination**

The central agency type of services provided by the Indigenous Policy and Service Delivery Coordination Output Group play a significant role in the current and future development of the Territory Growth Towns and the Working Future strategy and indigenous policy more broadly. Funding for this output group is provided by the Territory Government and \$0.6 million of Australian Government funding supports governance and leadership activities in 15 communities.

The final 2010-11 budget for Indigenous Policy and Service Delivery Coordination Output Group totalled \$5.7 million and the final outcome was \$3.7 million. The variance of \$2 million is largely due to grant program funding which rolled over into 2011-12 and will be incorporated into the Indigenous jobs in shires program..

## LOOKING FORWARD TO 2011-12

Looking forward, the agency's financial management challenges for 2011-12 include, but are not limited to:

- unprecedented capitalisation of works in progress as a large number of remote Indigenous housing construction programs are completed
- managing a limited discretionary budget to cover emerging priorities as the agency expands its services across the Territory and funds the 3 per cent increase in wages under the 2010-2013 Enterprise Agreement from within existing agency resources
- considering the impact of Australian Accounting Standard AASB 117 "Finance Leases" which relates to accounting for long-term land leases, in the context of any long-term land tenure agreements entered into with Indigenous communities in 2011-12; and
- continuing to account for joint Australian and Territory government funding agreements to ensure financial reporting requirements under all agreements are met.

## CERTIFICATION OF THE FINANCIAL STATEMENT

We certify that the attached financial statements for the Department of Housing, Local Government and Regional Services have been prepared from proper accounts and records in accordance with the prescribed format, the *Financial Management Act* and Treasurer's Directions.

We further state that the information set out in the Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity, Cash Flow Statement, and notes to and forming part of the financial statements, presents fairly the financial performance and cash flows for the year ended 30 June 2011 and the financial position on that date.

At the time of signing, we are not aware of any circumstances that would render the particulars included in the financial statements misleading or inaccurate.



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Ken Davies  
Chief Executive  
30 September 2011



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Dwayne McInnes  
Chief Financial Officer  
30 September 2011

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>INCOME</b>			
<b>Grants and subsidies revenue</b>			
Current		58 847	51 330
Capital		2 122	5 930
<b>Appropriation</b>			
Output		193 337	160 664
Commonwealth		139 149	80 769
Sales of goods and services		54 899	54 655
Goods and services received free of charge	4	7 380	7 244
Gain on disposal of assets	5	573	1 821
Other income		2 292	716
<b>TOTAL INCOME</b>	<b>3</b>	<b>458 599</b>	<b>363 129</b>
<b>EXPENSES</b>			
Employee expenses		56 228	53 468
<b>Administrative expenses</b>			
Purchases of goods and services	6	32 203	37 205
Repairs and maintenance		22 018	21 851
Property management		33 676	30 260
Depreciation and amortisation	9	28 395	25 595
Other administrative expenses	4	11 929	8 111
<b>Grants and subsidies expenses</b>			
Current		184 905	183 078
Capital		145 714	88 118
Community service obligations		1 239	1 239
Interest expenses		10 808	10 919
<b>TOTAL EXPENSES</b>	<b>3</b>	<b>527 115</b>	<b>459 844</b>
<b>NET (DEFICIT)</b>		<b>(68 516)</b>	<b>(96 715)</b>
<b>OTHER COMPREHENSIVE INCOME</b>			
Asset revaluation reserve	14	133 070	84 581
Transfers to revaluation reserves		(352)	
<b>TOTAL OTHER COMPREHENSIVE INCOME</b>		<b>132 718</b>	<b>84 581</b>
<b>COMPREHENSIVE RESULT</b>		<b>64 202</b>	<b>(12 134)</b>

The Statement of Comprehensive Income is to be read in conjunction with the notes to the financial statements.

## STATEMENT OF FINANCIAL POSITION

As At 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>ASSETS</b>			
<b>Current assets</b>			
Cash and deposits	7	24 907	41 255
Receivables	8	25 052	3 968
Advances		1 000	1 000
Prepayments		973	826
<b>Total current assets</b>		<b>51 932</b>	<b>47 049</b>
<b>Non-current assets</b>			
Property, plant and equipment	9	2 438 638	1 829 288
<b>Total non-current assets</b>		<b>2 438 638</b>	<b>1 829 288</b>
<b>TOTAL ASSETS</b>		<b>2 490 570</b>	<b>1 876 337</b>
<b>LIABILITIES</b>			
<b>Current liabilities</b>			
Deposits held	20	3 413	3 267
Payables	10	48 348	13 764
Borrowings and advances	11	1 054	928
Provisions	12	6 020	5 661
Other liabilities	13	2 426	1 849
<b>Total current liabilities</b>		<b>61 261</b>	<b>25 469</b>
<b>Non-current liabilities</b>			
Deposits held	20	1 984	1 833
Borrowings and advances	11	82 227	83 281
Provisions	12	2 148	1 914
<b>Total non-current liabilities</b>		<b>86 359</b>	<b>87 028</b>
<b>TOTAL LIABILITIES</b>		<b>147 620</b>	<b>112 497</b>
<b>NET ASSETS</b>		<b>2 342 950</b>	<b>1 763 840</b>
<b>EQUITY</b>			
Capital		825 013	310 105
Land and buildings revaluation/serves reserves	14	1 629 761	1 496 691
Accumulated funds		(111 824)	(42 956)
<b>TOTAL EQUITY</b>		<b>2 342 950</b>	<b>1 763 840</b>

The Statement of Financial Position is to be read in conjunction with the notes to the financial statements



## STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2011

	NOTE	Equity at 1 July \$000	Comprehensive result \$000	Transactions with owners in their capacity as owners \$000	Equity at 30 June \$000
<b>2010-11</b>					
Accumulated funds		(42 956)	(68 516)		(111 472)
Transfers to reserves			(352)		(352)
		<b>(42 956)</b>	<b>(68 868)</b>		<b>(111 824)</b>
<b>Land and buildings revaluation reserves</b>	<b>14</b>	<b>1 496 691</b>	<b>133 070</b>		<b>1 629 761</b>
Capital - transactions with owners		310 105			310 105
<b>Equity injections</b>					
Capital appropriation				102 172	102 172
Equity transfers in				1 447	1 447
Other equity injections				16 000	16 000
Specific purpose payments				396 889	396 889
National partnership payments					
<b>Equity withdrawals</b>					
Capital withdrawal				(1 600)	(1 600)
		<b>310 105</b>		<b>514 908</b>	<b>825 013</b>
<b>TOTAL EQUITY AT END OF FINANCIAL YEAR</b>		<b>1 763 840</b>	<b>64 202</b>	<b>514 908</b>	<b>2 342 950</b>

This Statement of Changes in Equity is to be read in conjunction with the notes to the financial statements.

	NOTE	Equity at 1 July \$000	Comprehensive result \$000	Transactions with owners in their capacity as owners \$000	Equity at 30 June \$000
<b>2009-10</b>					
Accumulated funds		53 759	(96 715)		(42 956)
		<b>53 759</b>	<b>(96 715)</b>		<b>(42 956)</b>
<b>Land and buildings revaluation reserves</b>	14	<b>1 412 110</b>	<b>84 581</b>		<b>1 496 691</b>
Capital - transactions with owners		101 633			101 633
<b>Equity injections</b>					
Capital appropriation				57 455	57 455
Equity transfers in				2 376	2 376
Other equity injections				5 481	5 481
Specific purpose payments				142 459	142 459
National partnership payments				1 304	1 304
<b>Equity withdrawals</b>					
Capital withdrawal				(603)	(603)
		<b>101 633</b>		<b>208 472</b>	<b>310 105</b>
<b>TOTAL EQUITY AT END OF FINANCIAL YEAR</b>		<b>1 567 502</b>	<b>(12 134)</b>	<b>208 472</b>	<b>1 763 840</b>

This Statement of Changes in Equity is to be read in conjunction with the notes to the financial statements.

# CASH FLOW STATEMENT

For the year ended 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Operating receipts</b>			
Grants and subsidies received			
Current		42 047	51 330
Capital		2 122	5 930
Appropriation			
Output		193 337	160 664
Commonwealth		139 149	80 769
Receipts from sales of goods and services		68 375	74 017
<b>Total operating receipts</b>		<b>445 030</b>	<b>372 711</b>
<b>Operating payments</b>			
Payments to employees		(55 467)	(51 816)
Payments for goods and services		(113 133)	(93 292)
Grants and subsidies paid			
Current		(184 905)	(183 078)
Capital		(145 714)	(88 118)
Community service obligations		(1 239)	(1 239)
Interest paid		(10 808)	(10 919)
<b>Total operating payments</b>		<b>(511 266)</b>	<b>(428 462)</b>
<b>NET CASH FROM/(USED IN) OPERATING ACTIVITIES</b>	15	<b>(66 236)</b>	<b>(55 751)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Investing receipts</b>			
Proceeds from asset sales	5	3 065	19 116
<b>Total investing receipts</b>		<b>3 065</b>	<b>19 116</b>
<b>Investing payments</b>			
Purchases of assets			
Advances and investing payments		(466 007)	(251 552)
<b>Total investing payments</b>		<b>(466 007)</b>	<b>(251 552)</b>
<b>NET CASH FROM/(USED IN) INVESTING ACTIVITIES</b>		<b>(462 942)</b>	<b>(232 437)</b>

	NOTE	2011 \$000	2010 \$000
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Financing receipts</b>			
Proceeds from borrowings			
Deposits received		297	
Equity injections			
Capital appropriation		102 171	57 455
Commonwealth appropriation		396 889	143 763
Other equity injections		16 000	5 481
<b>Total financing receipts</b>		<b>515 357</b>	<b>206 699</b>
<b>Financing payments</b>			
Repayment of borrowings		(928)	(816)
Equity withdrawals		(1 600)	(603)
<b>Total financing payments</b>		<b>(2 528)</b>	<b>(1 419)</b>
<b>NET CASH FROM/(USED IN) FINANCING ACTIVITIES</b>		<b>512 830</b>	<b>205 280</b>
Net (decrease) / increase in cash held		(16 348)	(82 908)
Cash at beginning of financial year		41 255	124 162
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>7</b>	<b>24 907</b>	<b>41 254</b>

The Cash Flow Statement is to be read in conjunction with the notes to the financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2011

## INDEX OF NOTES TO THE FINANCIAL STATEMENTS

1. Objectives and Funding
2. Statement of Significant Accounting Policies
3. Statement of Comprehensive Income by Output Group

### INCOME

4. Other Administrative Expenses
5. Gain on Disposal of Assets

### EXPENSES

6. Purchases of Goods and Services

### ASSETS

7. Cash and Deposits
8. Receivables
9. Property, Plant and Equipment

### LIABILITIES

10. Payables
11. Borrowings and Advances
12. Provisions
13. Other Liabilities

### EQUITY

14. Reserves

### OTHER DISCLOSURES

15. Notes to the Cash Flow Statement
16. Financial Instruments
17. Commitments
18. Contingent Liabilities and Contingent Assets
19. Events Subsequent to Balance Date
20. Accountable Officer's Trust Account
21. Write-offs, Postponements and Waivers
22. Schedule of Territory Items

## 1. OBJECTIVES AND FUNDING

The primary role of the Department of Housing, Local Government and Regional Services is to deliver social housing programs and related infrastructure across the Territory, and to build stronger regions and communities through sustainable economic development and effective local government.

The agency provides a range of services to support and strengthen communities throughout the Northern Territory including public housing, government employee housing, supported accommodation, interpreter and translator services, regional and Indigenous development, coordination of remote service delivery, water safety and animal welfare.

The agency has three output groups for budgeting and reporting purposes:

- Territory Housing Services
- Local Government, Regional and Community Services
- Indigenous Policy and Service Delivery Coordination

## 2. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

### a) Basis of Accounting

The financial statements have been prepared in accordance with the requirements of the *Financial Management Act* and related Treasurer's Directions. The *Financial Management Act* requires the Department of Housing, Local Government and Regional Services to prepare financial statements for the year ended 30 June based on the form determined by the Treasurer. The form of agency financial statements is to include:

- (i) a Certification of the Financial Statements;
- (ii) a Statement of Comprehensive Income;
- (iii) a Statement of Financial Position;
- (iv) a Statement of Changes in Equity;
- (v) a Cash Flow Statement; and
- (vi) applicable explanatory notes to the financial statements.

The financial statements have been prepared using the accrual basis of accounting, which recognises the effect of financial transactions and events when they occur, rather than when cash is paid out or received. As part of the preparation of the financial statements, all intra agency transactions and balances have been eliminated.

Except where stated, the financial statements have also been prepared in accordance with the historical cost convention and do not take into account changing money values or fair values of non-current assets. These accounting policies have been consistently applied and, except where there is a change in accounting policy, are consistent with those of the previous year.

The form of the agency financial statements is also consistent with the requirements of Australian Accounting Standards. The effects of all relevant new and revised Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that are effective for the current annual reporting period have been evaluated. The Standards and Interpretations and their impacts are:

AASB 101 Presentation of Financial Statements (September 2007), AASB 2007-8 Amendments to Australian Accounting Standards arising from AASB 101, AASB 2007-10 Further Amendments to Australian Accounting Standards arising from AASB 101.

This Standard has been revised and introduces a number of terminology changes as well as changes to the structure of the Statement of Comprehensive Income and Statement of Changes in Equity. Other Comprehensive Income is now disclosed in the Statement of Comprehensive Income and the Statement of Changes in Equity discloses owner changes in equity separately from non-owner changes in equity.

AASB 2009-2 Amendments to Australian Accounting Standards – Improving Disclosures about Financial Instruments

The Standard amends AASB 7 Financial Instruments: Disclosures to require enhanced disclosures about fair value measurements. It establishes a three-level hierarchy for making fair value measurements, requiring those financial instruments measured at fair value in the Statement of Financial Position to be categorised into levels.

**b) Australian Accounting Standards and Interpretations Issued but not yet Effective**

The agency did not adopt any new standards, amendments to standards and interpretations that were available for early adoption at 30 June 2011. These new standards, amendments to standards and interpretations are not likely to have any material impact on the agency in the period of initial adoption.

**c) Agency and Territory Items**

The financial statement of the agency includes income, expenses, assets, liabilities and equity over which the agency has control (agency items).

**Central Holding Authority**

The Central Holding Authority is the 'parent body' that represents the Government's ownership interest in Government controlled entities.

The Central Holding Authority also records all Territory items, such as income, expenses, assets and liabilities controlled by the Government and managed by agencies on behalf of the Government. The main Territory item is Territory income, which includes taxation and royalty revenue, Commonwealth general purpose funding (such as GST revenue), fines, and statutory fees and charges.

The Central Holding Authority also holds certain Territory assets not assigned to agencies as well as certain Territory liabilities that are not practical or effective to assign to individual agencies such as unfunded superannuation and long service leave.

The agency does not collect any Territory Items on behalf of the Central Holding Authority.

**d) Comparatives**

Comparative information for the 2009-10 financial year has been reclassified where required to provide consistency with current year disclosures.

**e) Presentation and Rounding of Amounts**

Amounts in the financial statements and notes to the financial statements are presented in Australian dollars and have been rounded to the nearest thousand dollars, with amounts of \$500 or less being rounded down to zero.

**f) Changes in Accounting Policies**

There have been no changes to accounting policies adopted in 2010-11 as a result of management decisions.

**g) Accounting Judgements and Estimates**

The preparation of the financial report requires the making of judgements and estimates that affect the recognised amounts of assets, liabilities, revenues and expenses and the disclosure of contingent liabilities. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements and estimates that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements. Notes that include significant judgements and estimates are:

- Employee Benefits – Note 2(u) and Note 12: Non-current liabilities in respect of employee benefits are measured as the present value of estimated future cash outflows based on the appropriate Government bond rate, estimates of future salary and wage levels and employee periods of service.
- Contingent Liabilities – Note 18: The present value of material quantifiable contingent liabilities are calculated using a discount rate based on the published 10-year Government bond rate.



- Doubtful Debts – Note 2(o), 8: Receivables and 16: Financial Instruments
- Depreciation and Amortisation – Note 2(k), Note 9: Property, Plant and Equipment

#### **h) Goods and Services Tax**

Income, expenses and assets are recognised net of the amount of Goods and Services Tax (GST), except where the amount of GST incurred on a purchase of goods and services is not recoverable from the Australian Tax Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the Australian Taxation Office (ATO) is included as part of receivables or payables in the Statement of Financial Position.

Cash flows are included in the Cash Flow Statement on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows. Commitments and contingencies are disclosed net of the amount of GST recoverable or payable unless otherwise specified.

#### **i) Income Recognition**

Income encompasses both revenue and gains.

Income is recognised at the fair value of the consideration received, exclusive of the amount of goods and services tax (GST). Exchanges of goods or services of the same nature and value without any cash consideration being exchanged are not recognised as income.

#### **Grants and Other Contributions**

Grants, donations, gifts and other non-reciprocal contributions are recognised as revenue when the agency obtains control over the assets comprising the contributions. Control is normally obtained upon receipt.

Contributions are recognised at their fair value. Contributions of services are only recognised when a fair value can be reliably determined and the services would be purchased if not donated.

#### **Appropriation**

Output Appropriation is the operating payment to each agency from the Central Holding Authority for the outputs they provide and is calculated as the net cost of agency outputs after taking into account funding from agency income. It does not include any allowance for major non-cash costs such as depreciation.

Commonwealth appropriation follows from the Intergovernmental Agreement on Federal Financial Relations, resulting in Specific Purpose Payments and National Partnership Payments being made by the Commonwealth Treasury to state

treasuries, in a manner similar to arrangements for GST payments. These payments are received by Treasury on behalf of the Central Holding Authority and then on passed to the agency as Commonwealth Appropriation.

Revenue in respect of appropriations is recognised in the period in which the agency gains control of the funds.

### **Sale of Goods**

Revenue from the sale of goods is recognised (net of returns, discounts and allowances) when:

- the significant risks and rewards of ownership of the goods have transferred to the buyer;
- the agency retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold;
- the amount of revenue can be reliably measured;
- it is probable that the economic benefits associated with the transaction will flow to the agency; and
- the costs incurred or to be incurred in respect of the transaction can be measured reliably.

### **Rendering of Services**

Revenue from rendering services is recognised by reference to the stage of completion of the contract. Revenue is recognised when:

- the amount of revenue, stage of completion and transaction costs incurred can be reliably measured; and
- it is probable that the economic benefits associated with the transaction will flow to the entity.

### **Interest Revenue**

Interest revenue is recognised as it accrues, taking into account the effective yield on the financial asset.

### **Goods and Services Received Free of Charge**

Goods and services received free of charge are recognised as revenue when a fair value can be reliably determined and the resource would have been purchased if it had not been donated. Use of the resource is recognised as an expense.

### **Disposal of Assets**

A gain or loss on disposal of assets is included as a gain or loss on the date control of the asset passes to the buyer, usually when an unconditional contract of sale is signed. The gain or loss on disposal is calculated as the difference between the carrying amount of the asset at the time of disposal and the net proceeds on disposal. Refer also to note 5.

### Contributions of Assets

Contributions of assets and contributions to assist in the acquisition of assets, being non-reciprocal transfers, are recognised, unless otherwise determined by Government, as gains when the agency obtains control of the asset or contribution. Contributions are recognised at the fair value received or receivable.

#### j) Repairs and Maintenance Expense

Funding is received for repairs and maintenance works associated with agency assets as part of Output Revenue. Costs associated with repairs and maintenance works on agency assets that do not meet the capitalisation criteria are expensed as incurred.

#### k) Depreciation and Amortisation Expense

Items of property, plant and equipment, including buildings but excluding land, have limited useful lives and are depreciated or amortised using the straight-line method over their estimated useful lives.

Amortisation applies in relation to intangible non-current assets with limited useful lives and is calculated and accounted for in a similar manner to depreciation.

The estimated useful lives for each class of asset are in accordance with the Treasurer's Directions and are determined as follows:

	2011
Buildings	
Urban buildings	50 years
Remote area buildings	40 years
Leased building upgrades	Remaining period of lease
Plant and equipment	5 years

Assets are depreciated or amortised from the date of acquisition or, in respect of internally constructed assets, from the time an asset is completed and held ready for use. Where an asset is revalued due to capital construction or upgrade, or due to market movements, the useful life is reassessed and the annual depreciation charge is adjusted to reflect the new value of the asset.

#### l) Interest Expense

Interest expense is expensed in the period in which they are incurred.

**m) Cash and Deposits**

For the purposes of the Statement of Financial Position and the Cash Flow Statement, cash includes cash on hand, cash at bank and cash equivalents. Cash equivalents are highly liquid short-term investments that are readily convertible to cash. Cash at bank includes monies held in the Accountable Officer's Trust Account (AOTA) that are ultimately payable to the beneficial owner – refer also to note 20.

**n) Inventories**

The Department of Housing, Local Government and Regional Services held no inventories in the financial year ending 30 June 2011.

**o) Receivables**

Receivables include accounts receivable and other receivables and are recognised at fair value less any allowance for impairment losses. The allowance for impairment losses represents the amount of receivables the agency estimates are likely to be uncollectible and are considered doubtful. Analysis of the age of the receivables that are past due as at the reporting date are disclosed in an aging schedule under credit risk in Note 16 Financial Instruments. Reconciliation of changes in the allowance accounts is also presented.

Accounts receivable are generally settled within 30 days and other receivables within 60 days.

**Rental and Other Charges**

The collectability of debts is assessed at year end for current rental, current maintenance and other debtors. An allowance for doubtful debts is made when there is objective evidence that a rental receivable is impaired. It is not considered practical to provide a specific allowance. The amount of the allowance as such has been measured as the difference between the carrying amount and the future cash flows expected to be received within the next 12 months from each category of rental debtor. Debts are written off during the year to the allowance account where tenants become deceased or collectability is similarly assessed as not viable.

**p) Property, Plant and Equipment****Acquisitions**

All items of property, plant and equipment with a cost, or other value, equal to or greater than \$5000 are recognised in the year of acquisition and depreciated as outlined below. Items of property, plant and equipment below the \$5000 threshold are expensed in the year of acquisition.

The construction cost of property, plant and equipment includes the cost of materials and direct labour, and an appropriate proportion of fixed and variable overheads.

### **Complex Assets**

Major items of plant and equipment comprising a number of components that have different useful lives, are accounted for as separate assets. The components may be replaced during the useful life of the complex asset.

### **Subsequent Additional Costs**

Costs incurred on property, plant and equipment subsequent to initial acquisition are capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the agency in future years. Where these costs represent separate components of a complex asset, they are accounted for as separate assets and are separately depreciated over their expected useful lives.

Costs incurred on property, plant and equipment including repairs and maintenance that do not meet the criteria for capitalisation are expensed as incurred.

### **Construction (Work in Progress)**

As part of the Financial Management Framework, the Department of Construction and Infrastructure is responsible for managing general government capital work projects on a whole of government basis. Appropriation relating to some office accommodation works for agency's capital works is provided directly to the Department of Construction and Infrastructure and the cost of construction work in progress is recognised as an asset of that agency. Once completed, capital works assets are transferred to the agency.

Capitalising Works in Progress – The Department of Housing, Local Government and Regional Services is responsible for managing government capital and minor works projects for current and new rental housing stock. The Department of Housing, Local Government and Regional Services is provided appropriation directly for the cost of work in progress for existing and new rental housing. This includes urban and remote Indigenous housing programs.

All new works projects where costs over \$5000 can be measured reliably against an asset are capitalised.

### **Rental Dwellings**

#### ***Acquisitions***

Constructed rental dwellings, upgrading costs and minor capital works carried out on existing rental dwellings are recorded at their expended completed contract price, including tendering costs, contract management and supervision fees and all fees and charges relating to construction as property assets. Rental dwelling contracts not completed at 30 June 2011 are stated as Works in Progress. Capital Works are capitalised when incurred.

### **Demolitions / Gifts**

Obsolete rental dwellings demolished and dwellings, which are gifted or reverted under land rights legislation, are written off in the financial year of occurrence. The write-offs represent the written-down historical cost component of such dwellings. Appropriate adjustments are made against the asset revaluation reserve where previous revaluations have occurred.

### **Sales – Rental Dwellings**

Dwellings to be sold are valued immediately prior to the sale. The entity's policy is to record the difference between the sale price and the asset-carrying amount as a gain or loss on sale.

## **q) Revaluations and Impairment**

### **Revaluation of Assets**

Subsequent to initial recognition, assets belonging to the following classes of non-current assets are revalued with sufficient regularity to ensure that the carrying amount of these assets does not differ materially from their fair value at reporting date:

- Land
- Buildings

Fair value is the amount for which an asset could be exchanged, or liability settled, between knowledgeable, willing parties in an arms length transaction. Land and buildings held by the agency, not classified for rental use have not been re-valued by the agency during the year ended 30 June 2011.

Plant and equipment are stated at historical cost less depreciation, which is deemed to equate to fair value.

### **Revaluations**

#### **Urban Rental Properties**

An independent valuation of urban rental properties was completed at 30 June 2011 by the Australian Valuation Office, the results of which are reflected in these financial statements.

The basis for the valuation of urban rental properties is that of 'fair value', being the amount for which an asset could be exchanged between knowledgeable willing parties in an arm's length transaction. The entity has adopted the policy of revaluing its urban rental properties – which consist of land, houses, flat complexes and interest in bodies corporate, every year to ensure that the carrying amount does not differ materially from their fair value at reporting date.

Where the carrying amount of any urban rental property was determined to be greater than its recoverable amount, the carrying amount of that dwelling has been written down to its recoverable amount. Details of the related carrying amount written down and any recoverable amount write-downs have been disclosed in the financial statements.

Existing urban rental properties that have incurred major renovations or upgrading costs are re-valued as soon as possible after the contracts have been completed for these works. Useful lives of all urban rental dwellings have been reassessed at the time of valuation.

### **Remote Rental Dwellings**

The Australian Valuation Office completed an independent valuation of remote rental dwellings at 30 June 2011, the results of which are reflected in these financial statements. The entity has adopted the policy of revaluing its remote area rental dwellings at 30 June each year.

Remote rental dwellings are measured on the basis of 'fair value', using the replacement cost methodology.

The useful lives of all remote rental dwellings are also reassessed at the time of valuation.

### **Impairment of Assets**

An asset is said to be impaired when the asset's carrying amount exceeds its recoverable amount.

#### **Rental Properties**

The entity has adopted the policy of revaluing its rental property assets annually, to ensure that assets are carried at amounts that are not in excess of their recoverable amounts.

Where indications of impairment exist, the entity determines the asset's recoverable amount as the asset's depreciated replacement cost for remote area assets and fair value less costs to sell for urban area assets.

Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss in the Statement of Comprehensive Income unless the asset is carried at a revalued amount. Where the asset is measured at a revalued amount, the impairment loss is offset against the Asset Revaluation Reserve for that class of asset to the extent that an available balance exists in the Asset Revaluation Reserve.

When a prior impairment loss is required to be reversed, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. A reversal of an impairment loss is recognised in the Statement of Comprehensive Income as income, unless the asset is carried at a revalued amount, in which case the impairment reversal results in an increase in the Asset Revaluation Reserve. Note 14 provide additional information in relation to the Asset Revaluation Reserve.

Non-current physical and intangible agency assets are assessed for indicators of impairment on an annual basis. If an indicator of impairment exists, the agency determines the asset's recoverable amount. The asset's recoverable amount is determined as the higher of the asset's depreciated replacement cost and fair value less costs to sell. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

Impairment losses are recognised in the Statement of Comprehensive Income unless the asset is carried at a revalued amount. Where the asset is measured at a revalued amount, the impairment loss is offset against the Asset Revaluation Surplus for that class of asset to the extent that an available balance exists in the Asset Revaluation Surplus.

In certain situations, an impairment loss may subsequently be reversed. Where an impairment loss is subsequently reversed, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. A reversal of an impairment loss is recognised in the Statement of Comprehensive Income, as income, unless the asset is carried at a revalued amount, in which case the impairment reversal results in an increase in the Asset Revaluation Surplus. Note 14 provides additional information in relation to the Asset Revaluation Surplus.

#### r) **Assets Held for Sale**

The entity applies the strict held for sale criteria before an asset is classified as held for sale including:

- the asset is available for immediate sale;
- the sale is highly probable;
- management is committed to the sale;
- the asset has been actively marketed; and
- the sale is expected to be completed within one year.

Where an asset has been identified as 'held for sale' these assets are measured at the lower of carrying amount and fair value less costs to sell. Assets held for sale are not depreciated, and are disclosed separately on the face of the Statement of Financial Position.

The strict held for sale criteria and the fact that a majority of the entity's assets are held for service delivery purposes are expected to result in very few held for sale assets. There are no assets held for sale in the current year.



**s) Leased Assets**

Leases under which the agency assumes substantially all the risks and rewards of ownership of an asset are classified as finance leases. Other leases are classified as operating leases.

**Finance Leases**

Finance leases are capitalised. A leased asset and a lease liability equal to the present value of the minimum lease payments are recognised at the inception of the lease.

Lease payments are allocated between the principal component of the lease liability and the interest expense.

The agency did not enter into any finance leases during the year.

**Operating Leases**

Operating lease payments made at regular intervals throughout the term are expensed when the payments are due, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased property. Lease incentives under an operating lease of a building or office space is recognised as an integral part of the consideration for the use of the leased asset. Lease incentives are to be recognised as a deduction of the lease expenses over the term of the lease.

**t) Payables**

Liabilities for accounts payable and other amounts payable are carried at cost which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the agency. Accounts payable are normally settled within 30 days.

**u) Employee Benefits**

Provision is made for employee benefits accumulated as a result of employees rendering services up to the reporting date. These benefits include wages and salaries and recreation leave. Liabilities arising in respect of wages and salaries and recreation leave and other employee benefit liabilities that fall due within twelve months of reporting date are classified as current liabilities and are measured at amounts expected to be paid. Non-current employee benefit liabilities that fall due after twelve months of the reporting date are measured at present value, calculated using the Government long term bond rate.

No provision is made for sick leave, which is non-vesting, as the anticipated pattern of future sick leave to be taken is less than the entitlement accruing in each reporting period.

Employee benefit expenses are recognised on a net basis in respect of the following categories:

- wages and salaries, non-monetary benefits, recreation leave, sick leave and other leave entitlements; and
- other types of employee benefits.

As part of the Financial Management Framework, the Central Holding Authority assumes the long service leave liabilities of government agencies, including the Department of Housing, Local Government and Regional Services and as such no long service leave liability is recognised in agency financial statements.

#### v) **Superannuation**

Employees' superannuation entitlements are provided through the:

- Northern Territory Government and Public Authorities Superannuation Scheme (NTGPASS);
- Commonwealth Superannuation Scheme (CSS); or
- non-government employee nominated schemes for those employees commencing on or after 10 August 1999.

The agency makes superannuation contributions on behalf of its employees to the Central Holding Authority or non-government employee nominated schemes. Superannuation liabilities related to government superannuation schemes are held by the Central Holding Authority and as such are not recognised in agency financial statements.

#### w) **Contributions by and Distributions to Government**

The agency may receive contributions from Government where the Government is acting as owner of the agency. Conversely, the agency may make distributions to Government. In accordance with the *Financial Management Act* and Treasurer's Directions, certain types of contributions and distributions, including those relating to administrative restructures, have been designated as contributions by, and distributions to, Government. These designated contributions and distributions are treated by the agency as adjustments to equity.

The Statement of Changes in Equity provides additional information in relation to contributions by, and distributions to, Government.

#### x) **Commitments**

Disclosures in relation to capital and other commitments, including lease commitments are shown at note 17 and are consistent with the requirements contained in AASB 101, AASB 116 and AASB 117.

Commitments are those contracted as at 30 June where the amount of the future commitment can be reliably measured.

**y) Borrowings**

Government loans are initially recognised at the fair value of the consideration received less directly attributable transaction costs.

After initial recognition, borrowings are subsequently measured at amortised cost using the effective interest method.

**z) Nature and Purpose of Reserves**

Reserves of the entity are categories of retained equity or proprietorship of the going concern. Transfers into and out of these reserves are disclosed in order to show the impact which transactions affecting assets during the year have on retained equity. The entity operates the following reserve accounts:

- Asset revaluation reserve: includes the net revaluation increments and decrements arising from the revaluation of non-current assets. Impairment adjustments and transfers of asset carrying values for sale or disposal of assets may also be recognised in the asset revaluation reserve.
- Asset realisation reserve: tracks transactions relating to transfer of asset carrying values for sale or disposal of assets.

3. STATEMENT OF COMPREHENSIVE OPERATING BY OUTPUT GROUP

KEY DELIVERABLES	NOTE	TERRITORY HOUSING SERVICES		LOCAL GOVERNMENT, REGIONAL AND COMMUNITY SERVICES		INDIGENOUS POLICY AND SERVICE DELIVERY COORDINATION		INDIGENOUS POLICY AND SERVICE DELIVERY COORDINATION		TOTAL
		2011 \$000	2010 \$000	2011 \$000	2010 \$000	2011 \$000	2010 \$000	2011 \$000	2010 \$000	
<b>INCOME</b>										
Grants and subsidies Revenue										
Current		14 750	5 263	43 797	45 530	300	537	58 847	51 330	
Capital		2 122	5 770		160			2 122	5 930	
Appropriation										
Output		140 362	113 889	49 400	44 067	3 575	2 708	193 337	160 664	
Commonwealth		135 904	79 869	3 245	900			139 149	80 769	
Sales of goods and services		52 607	52 221	2 107	2 434	185		54 899	54 655	
Goods and services received free of charge	4	6 560	5 664	790	1 537	30	43	7 380	7 244	
Gain on disposal of assets	5	573	1 821					573	1 821	
Other income		1 046	348	1 246	359		9	2 292	716	
<b>TOTAL INCOME</b>		<b>353 924</b>	<b>264 845</b>	<b>100 585</b>	<b>94 987</b>	<b>4 090</b>	<b>3 297</b>	<b>458 599</b>	<b>363 129</b>	
<b>EXPENSES</b>										
Employee expenses		41 041	35 932	12 891	15 158	2 296	2 378	56 228	53 468	
Administrative expenses										

Purchases of goods and services	6	25 372	23 969	5 465	12 242	1 366	994	32 203	37 205
Repairs and maintenance		21 800	21 841	217	10	1		22 018	21 851
Property management		33 318	29 770	315	431	43	59	33 676	30 260
Depreciation and amortisation		28 316	25 526	74	64	5	5	28 395	25 595
Other administrative expenses		11 109	6 536	790	1 532	30	43	11 929	8 111
Grants and subsidies expenses									
Current		105 340	108 233	79 564	74 845	1		184 905	183 078
Capital		141 266	83 773	4 448	4 343		2	145 714	88 118
Community service obligations		1 239	1 239					1 239	1 239
Interest expenses		10 808	10 919					10 808	10 919
<b>TOTAL EXPENSES</b>		<b>419 609</b>	<b>347 738</b>	<b>103 764</b>	<b>108 625</b>	<b>3 742</b>	<b>3 481</b>	<b>527 115</b>	<b>459 844</b>
<b>NET SURPLUS/ (NET DEFICIT)</b>		<b>(65 685)</b>	<b>(82 893)</b>	<b>(3 179)</b>	<b>(13 638)</b>	<b>348</b>	<b>(184)</b>	<b>(68 516)</b>	<b>(96 715)</b>
<b>OTHER COMPREHENSIVE INCOME</b>									
Asset revaluation / realisation reserve	14	133 070	84 581					133 070	84 581
Transfers to asset revaluation reserve		(352)						(352)	84 581
<b>TOTAL EXPENSES</b>		<b>132 718</b>	<b>84 581</b>					<b>132 718</b>	<b>84 581</b>
<b>COMPREHENSIVE RESULT</b>		<b>67 033</b>	<b>1 688</b>	<b>(3 179)</b>	<b>(13 638)</b>	<b>348</b>	<b>(184)</b>	<b>(64 202)</b>	<b>(12 134)</b>

	2011 \$000	2010 \$000
<b>4. OTHER ADMINISTRATIVE EXPENSES</b>		
Goods and services received free of charge – Department of Business and Employment	7 380	7 244
Gifted assets	3 418	
Write offs and doubtful debts expensed	1 131	867
<b>TOTAL OTHER ADMINISTRATIVE EXPENSES</b>	<b>11 929</b>	<b>8 111</b>
<b>5. GAIN ON DISPOSAL OF ASSETS</b>		
Net proceeds from the disposal of non-current assets	3 065	19 116
Less: carrying value of non-current assets disposed	(2 492)	(17 295)
<b>GAIN ON DISPOSAL OF NON-CURRENT ASSETS</b>	<b>573</b>	<b>1 821</b>
<b>6. PURCHASES OF GOODS AND SERVICES</b>		
The net (deficit) has been arrived at after charging the following expenses:		
<b>Goods and services expenses</b>		
Consultants	6 453	14 950
Advertising	14	70
Marketing and promotion	949	709
Document production	62	87
Legal expenses	553	975
Recruitment	164	183
Training and study	765	553
Official duty fares	2 071	1 841
Travelling allowance	902	792
Other operating expenses	20 270	17 045
<b>TOTAL GOODS AND SERVICES EXPENSE</b>	<b>32 203</b>	<b>37 205</b>
<b>7. CASH AND DEPOSITS</b>		
Cash on hand	11	11
Cash at bank	24 896	41 244
<b>TOTAL CASH AND DEPOSITS</b>	<b>24 907</b>	<b>41 255</b>
<b>8. RECEIVABLES</b>		
<b>Current</b>		
Accounts receivable	29 568	12 193
Less: allowance for impairment losses	(9 131)	(8 793)
	<b>20 437</b>	<b>3 400</b>
GST receivables	4 615	568
<b>TOTAL RECEIVABLES</b>	<b>25 052</b>	<b>3 968</b>

	2011 \$000	2010 \$000
<b>9. PROPERTY, PLANT AND EQUIPMENT</b>		
Owned land		
Local government	1 794	1 794
<b>Total value of owned land</b>	<b>1 794</b>	<b>1 794</b>
Housing rental properties		
Urban rental properties		
Urban vacant land at fair value	8 592	10 344
Urban improved land at fair value	834 339	744 307
Urban buildings at fair value	709 003	581 021
<b>Total value of urban rental properties</b>	<b>1 551 934</b>	<b>1 335 672</b>
Remote rental properties		
Remote vacant land at replacement cost	69	528
Remote improved land at replacement cost	6 340	2 062
Remote buildings at replacement cost	296 245	250 531
Less: accumulated depreciation	(48 740)	(42 952)
<b>Total value of remote rental properties</b>	<b>253 914</b>	<b>210 169</b>
<b>TOTAL VALUE OF HOUSING RENTAL PROPERTIES</b>	<b>1 805 848</b>	<b>1 545 841</b>
Construction (work in progress)		
At capitalised cost	625 224	280 794
<b>Total capitalised cost of construction</b>	<b>625 224</b>	<b>280 794</b>
Plant and equipment		
At fair value	7 885	2 565
Less: accumulated depreciation	(2 127)	(1 714)
<b>Total value of plant and equipment</b>	<b>5 758</b>	<b>851</b>
Computer hardware		
At capitalised cost	64	45
Less: accumulated depreciation	(50)	(37)
<b>Total value of computer hardware</b>	<b>14</b>	<b>8</b>
<b>TOTAL PROPERTY, PLANT AND EQUIPMENT</b>	<b>2 438 638</b>	<b>1 829 288</b>

### 2011 Property, Plant and Equipment Reconciliations

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2010-11 is set out below.

	Land \$000	Buildings \$000	Construction (work in progress) \$000	Plant and Equipment \$000	Computer Hardware \$000	TOTAL \$000
<b>CARRYING AMOUNT AS AT 1 JULY 2010</b>	<b>12 666</b>	<b>1 534 969</b>	<b>280 794</b>	<b>851</b>	<b>8</b>	<b>1 829 288</b>
Additions	1 561		507 936	(19)	19	<b>509 497</b>
Disposals	(1 003)	(1 489)				<b>(2 492)</b>
Depreciation*		(5 787)		(412)	(13)	<b>(6 212)</b>
(Disposals) from administrative restructuring						
Additions/(disposals) from asset transfers	(8 789)	164 978	(163 506)	5 338		<b>(1 979)</b>
Revaluation increments	(2 641)	113 177				<b>110 536</b>
<b>CARRYING AMOUNT AS AT 30 JUNE 2011</b>	<b>1 794</b>	<b>1 805 848</b>	<b>625 224</b>	<b>5 758</b>	<b>14</b>	<b>2 438 638</b>



## 2010 Property, Plant and Equipment Reconciliations

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2009-10 is set out below:

	Land \$000	Buildings \$000	Construction (work in progress) \$000	Plant and Equipment \$000	Computer Hardware \$000	TOTAL \$000
<b>CARRYING AMOUNT AS AT 1 JULY 2009</b>	<b>6 760</b>	<b>1 492 769</b>	<b>33 467</b>	<b>660</b>	<b>16</b>	<b>1 533 672</b>
Additions	1 565		249 945	42		<b>251 552</b>
Disposals		(17 294)				<b>(17 294)</b>
Depreciation*		(3 660)		(410)	(8)	<b>(4 078)</b>
(Disposals) from administrative restructuring				(10)		<b>(10)</b>
Additions/(disposals) from asset transfers	1 632	2 800	(2 618)	569		<b>2 383</b>
Revaluation increments	2 709	60 354				<b>63 063</b>
<b>CARRYING AMOUNT AS AT 30 JUNE 2010</b>	<b>12 666</b>	<b>1 534 969</b>	<b>280 794</b>	<b>851</b>	<b>8</b>	<b>1 829 288</b>

\* The basis for the valuation of urban rental properties is that of 'fair value', being the amount for which an asset could be exchanged between knowledgeable willing parties in an arms length transaction. As the value of these assets is updated, all depreciation relating to these assets is transferred to the asset revaluation reserve.

	2011 \$000	2010 \$000
<b>10. PAYABLES</b>		
Accounts payable	3 534	1 443
Accrued expenses	44 785	12 292
Interest payable	29	29
<b>TOTAL PAYABLES</b>	<b>48 348</b>	<b>13 764</b>
<b>11. BORROWINGS AND ADVANCES</b>		
<b>Current</b>		
Loans and advances	1 054	928
<b>Non-current</b>		
Loans and advances	82 227	83 281
<b>TOTAL BORROWING AND ADVANCES</b>	<b>83 281</b>	<b>84 209</b>
<b>12. PROVISIONS</b>		
Employee benefits		
Recreation leave	4 250	4 044
Leave loading	614	577
Recreation leave fares	94	85
Other current provisions		
Fringe benefits tax	127	117
Payroll tax	476	439
Superannuation contributions	459	399
	<b>6 020</b>	<b>5 661</b>
<b>Non-current</b>		
Employee benefits		
Recreation leave	2 148	1 914
<b>TOTAL PROVISIONS</b>	<b>8 168</b>	<b>7 575</b>
The agency employed 611 employees as at 30 June 2011.		
<b>13. OTHER LIABILITIES</b>		
<b>Current</b>		
Deposits held	3 413	3 267
Unearned revenue – rent charged / paid in advance	2 426	1 849
	<b>5 839</b>	<b>5 116</b>
<b>Non-current</b>		
Deposits held – rental security bond deposits	1 984	1 833

	2011 \$000	2010 \$000
<b>14. RESERVES</b>		
(i) Land and Buildings		
The asset revaluation surplus includes the net revaluation increments and decrements arising from the revaluation of non-current Land and Buildings. Impairment adjustments may also be recognised in the Land and Buildings Revaluation Surplus.		
(ii) Movements in the Land and Buildings Revaluation Surplus		
<b>BALANCE AS AT 1 JULY</b>	<b>1 496 691</b>	<b>1 412 110</b>
Increment - land	(2 641)	2 709
Increment - buildings	113 529	60 354
Transfer accumulated depreciation to reserve	22 182	21 518
	<b>133 070</b>	<b>84 581</b>
<b>BALANCE AS AT 30 JUNE</b>	<b>1 629 761</b>	<b>1 496 691</b>

## 15. NOTES TO THE CASH FLOW STATEMENT

### Reconciliation of Cash

The total of agency Cash and Deposits of \$24 907 413 recorded in the Statement of Financial Position is consistent with that recorded as 'cash' in the Cash Flow Statement.

### Reconciliation of Net Surplus/(Net Deficit) to Net Cash From Operating Activities

<b>NET (DEFICIT)</b>	<b>(68 516)</b>	<b>(96 715)</b>
Non-cash items:		
Depreciation and amortisation	28 395	25 595
Gifted assets	3 418	
(Gain) on disposal of assets	(573)	(1 821)
Repairs and maintenance expense – non-cash	9	3
Changes in assets and liabilities:		
(Increase) / decrease in receivables	(21 084)	6 559
(Increase) / decrease in prepayments	(148)	43
(Increase) / decrease in other assets		(14)
Increase / (decrease) in payables	(8 906)	9 200
Increase / (decrease) in provision for employee Benefits	486	1 283
Increase / (decrease) in other provisions	107	105
Increase / (decrease) in other liabilities	576	11
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>(66 236)</b>	<b>(55 751)</b>

## 16. FINANCIAL INSTRUMENTS

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Financial instruments held by the Department of Housing, Local Government and Regional Services include cash and deposits, receivables, payables. The Department of Housing, Local Government and Regional Services has limited exposure to financial risks as discussed below.

### a) Categorisation of Financial Instruments

The carrying amounts of the Department of Housing, Local Government and Regional Services financial assets and liabilities by category are disclosed in the table below.

	2011 \$000	2010 \$000
<b>FINANCIAL ASSETS</b>		
Cash and deposits	24 907	41 255
Loans and receivables	26 052	4 968
Advances	973	826
<b>FINANCIAL LIABILITIES</b>		
Deposits held	5 397	5 100
Unearned revenue	2 426	1 849
Payables	48 348	13 764
Advances and provisions	8 168	7 575
Borrowings	83 281	84 209

### b) Credit Risk

The agency has limited credit risk exposure (risk of default) with government agencies. In respect of any dealings with organisations external to Government and individuals, the agency has adopted a policy of only dealing with credit worthy organisations and obtaining sufficient collateral or other security where appropriate, as a means of mitigating the risk of financial loss from defaults.

The agency's exposure to credit risk is influenced mainly by the individual characteristics of each non-government debtor. In monitoring debtor credit risk, debtors are grouped according to their aging profile and existence of previous financial difficulties. The entity requires bond deposits from customers in respect of rental dwellings.

The agency has established an allowance for impairment that represents its estimate of incurred losses in respect of debtor receivables and loan receivables. The main components of this allowance are a specific loss component that relates to individual exposures, and / or collective loss component established for groups of similar assets.

The collective loss allowance is determined based on percentages derived from historical data of payment statistics.

Based on historic default rates, the agency believes that no impairment allowance is necessary in respect of receivables from government agencies including Local Government organisations, rental and sundry debts less than 2 months old, ceased rental and sundry debts less than one month old, and bond assistance debts less than one month old.

The carrying amount of financial assets recorded in the financial statements, net of any allowances for losses, represents the agency's maximum exposure to credit risk without taking account of the value of any collateral or other security obtained.

## Receivables

Receivable balances are monitored on an ongoing basis to ensure that exposure to bad debts is not significant. A reconciliation and ageing analysis of receivables is presented below.

	Ageing of Receivables	Ageing of Impaired Receivables	Net Receivables
	\$000	\$000	\$000
<b>2010-11</b>			
Not overdue	18 738		18 738
Overdue for less than 30 days	515	30	485
Overdue for 30 to 60 days	391	146	245
Overdue for more than 60 days	9 924	8 955	969
<b>TOTAL</b>	<b>29 568</b>	<b>9 131</b>	<b>20 437</b>

### RECONCILIATION OF THE ALLOWANCE FOR IMPAIRMENT LOSSES

Opening	8 793
Written off during the year	(897)
Recovered during the year	54
Increase in allowance recognised in profit or loss	1 181

**TOTAL** **9 131**

### 2009-10

Not overdue	2 719	2 719
Overdue for less than 30 days	298	289
Overdue for 30 to 60 days	43	34
Overdue for more than 60 days	9 133	358

**TOTAL** **12 193** **8 793** **3 400**

### RECONCILIATION OF THE ALLOWANCE FOR IMPAIRMENT LOSSES

Opening	7 875
Written off during the year	(24)
Recovered during the year	77
Increase in allowance recognised in profit or loss	865

**TOTAL** **8 793**

### c) Liquidity risk

Liquidity risk is the risk that the agency will not be able to meet its financial obligations as they fall due. The agency's approach to managing liquidity is to ensure that it will always have sufficient liquidity to meet its liabilities when they fall due. The following tables detail the agency's remaining contractual maturity for its financial assets and liabilities. It should be noted that these values are undiscounted, and consequently totals may not reconcile to the carrying amounts presented in the Statement of Financial Position.

2011	FIXED INTEREST RATE					TOTAL	WEIGHTED AVERAGE %
	VARIABLE INTEREST	LESS THAN A YEAR	1 TO 5 YEARS	MORE THAN 5 YEARS	NON INTEREST BEARING		
	\$000	\$000	\$000	\$000	\$000	\$000	
<b>ASSETS</b>							
Cash and deposits					24 907	24 907	
Receivables					25 052	25 052	
Advances					973	973	
Investment, loans and placements					1 000	1 000	
<b>TOTAL FINANCIAL ASSETS</b>					<b>51 932</b>	<b>51 932</b>	
<b>LIABILITIES</b>							
Deposits held					7 823	7 823	
Payables					48 348	48 348	
Provisions					8 168	8 168	
Borrowings				83 281		83 281	12.90%
<b>TOTAL FINANCIAL ASSETS</b>				<b>83 281</b>	<b>64 339</b>	<b>147 620</b>	

2010	FIXED INTEREST RATE					TOTAL \$000	WEIGHTED AVERAGE %
	VARIABLE INTEREST	LESS THAN A YEAR	1 TO 5 YEARS	MORE THAN 5 YEARS	NON INTEREST BEARING		
	\$000	\$000	\$000	\$000	\$000		
<b>ASSETS</b>							
Cash and deposits					41 255	41 255	
Receivables					3 967	3 967	
Advances					826	826	
Investment, loans and placements					1 000	1 000	
<b>TOTAL FINANCIAL ASSETS</b>					<b>41 255</b>	<b>41 255</b>	
<b>LIABILITIES</b>							
Deposits held					6 949	6 949	
Payables					13 764	13 764	
Provisions					7 575	7 575	
Borrowings				84 209		84 209	12.90%
<b>TOTAL FINANCIAL ASSETS</b>				<b>84 209</b>	<b>28 288</b>	<b>112 497</b>	

#### d) Market Risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. It comprises interest rate risk, price risk and currency risk.

#### i) Interest Rate Risk

The Department of Housing, Local Government and Regional Services has limited exposure to interest rate risk as agency financial assets and financial liabilities, with the exception of Treasury Loans are non-interest bearing. The Department of Housing, Local Government and Regional Services exposure to interest rate risk on financial assets and financial liabilities is set out in the following tables.

#### Market Sensitivity Analysis

Changes in the variable rates of 100 basis points (1 per cent) at reporting date would have the following effect on the agency's profit or loss and equity



	Profit or Loss and Equity	
	100 basis points increase	100 basis points decrease
	\$000	\$000
<b>30 JUNE 2011</b>		
Financial assets – cash at bank	249	(249)
Financial assets – receivable loans	10	(10)
Financial liabilities – borrowings	(833)	833
<b>NET SENSITIVITY</b>	<b>(574)</b>	<b>574</b>

	Profit or Loss and Equity	
	100 basis points increase	100 basis points decrease
	\$000	\$000
<b>30 JUNE 2010</b>		
Financial assets – cash at bank	413	(413)
Financial assets – receivable loans	10	(10)
Financial liabilities – borrowings	(842)	842
<b>NET SENSITIVITY</b>	<b>(419)</b>	<b>419</b>

## ii) Price Risk

The Department of Housing, Local Government and Regional Services is not exposed to price risk as it does not hold units in unit trusts.

## iii) Currency Risk

The Department of Housing, Local Government and Regional Services is not exposed to currency risk as it does not hold borrowings denominated in foreign currencies or transactional currency exposures arising from purchases in a foreign currency.

### e) Net Fair Value

The fair value of financial instruments is estimated using various methods. These methods are classified into the following levels:

**Level 1** – fair value is calculated using quoted prices in active markets. Instruments whose carrying amount is deemed to be equal to its fair value qualify for this level of classification.

**Level 2** – to be used for those instruments that cannot be classified as either Level 1 or Level 3.

**Level 3** – fair value is estimated using inputs other than quoted market data, for example, net present value.

2010-11	TOTAL CARRYING AMOUNT	NET FAIR VALUE LEVEL 1	NET FAIR VALUE LEVEL 2	NET FAIR VALUE LEVEL 3	NET FAIR VALUE TOTAL
	\$000	\$000	\$000	\$000	\$000
<b>FINANCIAL ASSETS</b>					
Cash and deposits	24 907	24 907			24 907
Receivables	26 052	26 052			26 052
Advances and investments	973	973			973
<b>TOTAL FINANCIAL ASSETS</b>	<b>51 932</b>	<b>51 932</b>			<b>51 932</b>
<b>FINANCIAL LIABILITIES</b>					
Deposits held	7 823	7 823			7 823
Payables	48 348	48 348			48 348
Provisions	8 168	8 168			8 168
Borrowings and advances	83 281		123 987		123 987
<b>TOTAL FINANCIAL LIABILITIES</b>	<b>147 620</b>	<b>64 339</b>	<b>123 987</b>		<b>188 326</b>

2009-10	TOTAL CARRYING AMOUNT	NET FAIR VALUE LEVEL 1	NET FAIR VALUE LEVEL 2	NET FAIR VALUE LEVEL 3	NET FAIR VALUE TOTAL
	\$000	\$000	\$000	\$000	\$000
<b>FINANCIAL ASSETS</b>					
Cash and deposits	41 255	41 255			41 255
Receivables	4 967	4 967			4 967
Advances and investments	826	826			826
<b>TOTAL FINANCIAL ASSETS</b>	<b>47 048</b>	<b>47 048</b>			<b>47 048</b>
<b>FINANCIAL LIABILITIES</b>					
Deposits held	6 949	6 949			6 949
Payables	13 764	13 764			13 764
Provisions	7 575	7 575			7 575
Borrowings and advances	84 209		129 187		129 187
<b>TOTAL FINANCIAL LIABILITIES</b>	<b>112 497</b>	<b>27 833</b>	<b>129 187</b>		<b>157 475</b>

	2011 \$000	2010 \$000
<b>17. COMMITMENTS</b>		
<b>i) Capital Expenditure Commitments</b>		
Capital expenditure commitments primarily relation to the construction of urban and remote housing and essential services. Capital expenditure commitments contracted for at balance date but not recognised as liabilities are payable as follows:		
Within one year	320 043	154 770
Later than one year and not later than five years	9 913	141 692
Later than five years		
	<b>329 956</b>	<b>296 462</b>
<b>ii) Other Expenditure Commitments</b>		
Other non-cancellable expenditure commitments not recognised as liabilities are payable as follows:		
Within one year	39 679	45 620
Later than one year and not later than five years	5 058	48 492
Later than five years		
	<b>44 737</b>	<b>94 112</b>
<b>iii) Operating Lease Commitments</b>		
The agency leases property under non-cancellable operating leases expiring from 1 to 13 years. Leases generally provide the agency with a right of renewal at which time all lease terms are renegotiated. The agency also leases items of plant and equipment under non-cancellable operating leases. Future operating lease commitments not recognised as liabilities are payable as follows:		
Within one year	6 893	5 361
Later than one year and not later than five years	5 045	5 349
Later than five years	5 350	5 856
	<b>17 288</b>	<b>16 566</b>
<b>iv) Finance Lease Commitments</b>		
The Department of Housing, Local Government and Regional Services had no finance lease commitments as at 30 June 2011.		

## 18. CONTINGENT LIABILITIES AND CONTINGENT ASSETS

### a) Contingent liabilities

The Department of Housing, Local Government and Regional Services has one category of Contingent Liability of materiality as follows:

#### Appeals Board Members Indemnification

Territory Housing Appeals Board members in Alice Springs and Darwin are indemnified against all actions, proceedings, claims, demands, liabilities, losses, expenses (legal or otherwise) and payments whatsoever arising out of or in respect of an act or thing done or omitted to be done by Members in their capacity as a Member of the Board. To date there have been no claims.

### b) Contingent assets

The Department of Housing, Local Government and Regional Services had no contingent assets as at 30 June 2011 or 30 June 2010.

## 19. EVENTS SUBSEQUENT TO BALANCE DATE

No events have arisen between the end of the financial year and the date of this report that require adjustment to, or disclosure in these financial statements.

## 20. ACCOUNTABLE OFFICERS TRUST ACCOUNT

In accordance with section 7 of the *Financial Management Act*, an Accountable Officer's Trust Account has been established for the receipt of money to be held in trust. A summary of activity is shown below:

NATURE OF TRUST MONEY	OPENING BALANCE		CLOSING BALANCE	
	1 JULY 2010	RECEIPTS	PAYMENTS	30 JUNE 2011
Jabiru Town Development Authority	3 197	140	(99)	3 238
Unclaimed money	63	155	(50)	168
Tenants security bond deposits	1 833	203	(52)	1 984
Contractors retention	7			7
	5 100	498	(201)	5 397

## 21. WRITE-OFFS, POSTPONEMENTS AND WAIVERS

	Agency		Agency	
	2011 \$000	NO. OF TRANS.	2010 \$000	NO. OF TRANS.
<b>WRITE-OFFS, POSTPONEMENTS AND WAIVERS UNDER THE FINANCIAL MANAGEMENT ACT</b>				
Represented by:				
Amounts written off, postponed and waived by Delegates				
Irrecoverable amounts payable to the Territory or an agency written off	407	955	11	20
Losses or deficiencies of money written off			2	5
Public property written off				
Waiver or postponement of right to receive or recover money or property				
<b>TOTAL WRITTEN OFF, POSTPONED AND WAIVED BY DELEGATES</b>	<b>407</b>	<b>955</b>	<b>13</b>	<b>25</b>
Amounts written off, postponed and waived by the Treasurer				
Irrecoverable amounts payable to the Territory or an agency written off	341	155	12	1
Losses or deficiencies of money written off				
Public property written off				
Waiver or postponement of right to receive or recover money or property	149	40		
<b>TOTAL WRITTEN OFF, POSTPONED AND WAIVED BY THE TREASURER</b>	<b>490</b>	<b>195</b>	<b>12</b>	<b>1</b>

<b>TOTAL WRITE-OFFS, POSTPONEMENTS AND WAIVERS UNDER THE <i>FINANCIAL MANAGEMENT ACT</i></b>	<b>897</b>	<b>1150</b>	<b>25</b>	<b>26</b>
<b>TOTAL WRITE-OFFS, POSTPONEMENTS AND WAIVERS AUTHORISED UNDER OTHER LEGISLATION (A)</b>				
<b>TOTAL GIFTS UNDER THE <i>FINANCIAL MANAGEMENT ACT</i></b>	<b>3 418</b>	<b>1</b>		
<b>TOTAL EX GRATIA PAYMENTS UNDER THE <i>FINANCIAL MANAGEMENT ACT</i></b>				

## 22. SCHEDULE OF TERRITORY ITEMS

The Department of Housing, Local Government and Regional Services has no Territory items for the year ending 30 June 2011.







**Auditor-General**

**Independent Auditor's Report  
to the Minister for Public and Affordable Housing  
NT Home Ownership  
Year Ended 30 June 2011**

I have audited the accompanying financial report of NT Home Ownership which comprises the statement of financial position as at 30 June 2011, the statement of comprehensive income, the statement of changes in equity and the cash flow statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification of the financial statements by the Chief Executive.

**The Chief Executive's responsibility for the Financial Report**

The Chief Executive of the Department of Housing, Local Government and Regional Services is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Financial Management Act*, and for such internal controls as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

**Auditor's Responsibility**

My responsibility is to express an opinion on the financial report based on my audit. I conducted my audit in accordance with Australian Auditing Standards. Those standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Chief Executive, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

**Opinion**

In my opinion the financial report presents fairly, in all material respects, the financial position of NT Home Ownership as at 30 June 2011, and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards and the *Financial Management Act*.

F McGuinness  
Auditor-General for the Northern Territory  
Darwin, Northern Territory

10 October 2011

Level 12 Northern Territory House 22 Mitchell Street Darwin 0800 Tel: 08 8999 7155

# FINANCIAL STATEMENT OVERVIEW

For the Year Ended 30 June 2011

NT Home Ownership has been operating for three years as a government business division (ie an agency or part of an agency established under the *Financial Management Act* that recovers a significant proportion of its operating costs through user charges). Pursuant to the *Financial Management Act*, a government business division (GBD) is a separate reporting entity and, as such is, required to prepare its annual financial statements in accordance with the format as determined by the Treasurer and in compliance with Australian Accounting Standards.

Consistent with general commercial principles, GBDs are also required to pay tax and dividends on any profit made during the year.

## OPERATING ACTIVITIES

A key objective under the Government's Territory 2030 plan is to offer affordable and appropriate housing that meets the varying needs of Territorians.

NT Home Ownership's core business is to oversee the Northern Territory Government's home purchase assistance products including HOMESTART NT.

HOMESTART NT was launched on 1 June 2009, succeeding the HomeNorth Xtra program. These programs provide affordable loans to low and middle income earners to assist Territorians into home ownership.

HOMESTART NT is designed to enable eligible applicants to access around 40 per cent of the housing market in their regions using no more than 30 per cent of their gross income. The scheme offers Territorians two options for purchasing their homes:

1. HOMESTART NT 100 per cent ownership: This option enables applicants to purchase 100 per cent of their interest in a property; and
2. HOMESTART NT Shared Equity Loan: Under this option, the Government will buy a share of the property with the client. The shared equity scheme offers assistance of up to \$75 000 or 30 per cent of the property value, whichever is the lesser amount.

HOMESTART NT also offers an interest-free fee assistance loan to help with costs associated with purchasing a home, such as stamp duty and conveyancing costs. HOMESTART NT has a low 2 per cent deposit requirement.

NT Home Ownership continues to explore options to increase home ownership within the Territory community. In this regard, HOMESTART NT thresholds for income and property market values are regularly reviewed to ensure the option continues to be open to as many Territorians as possible.

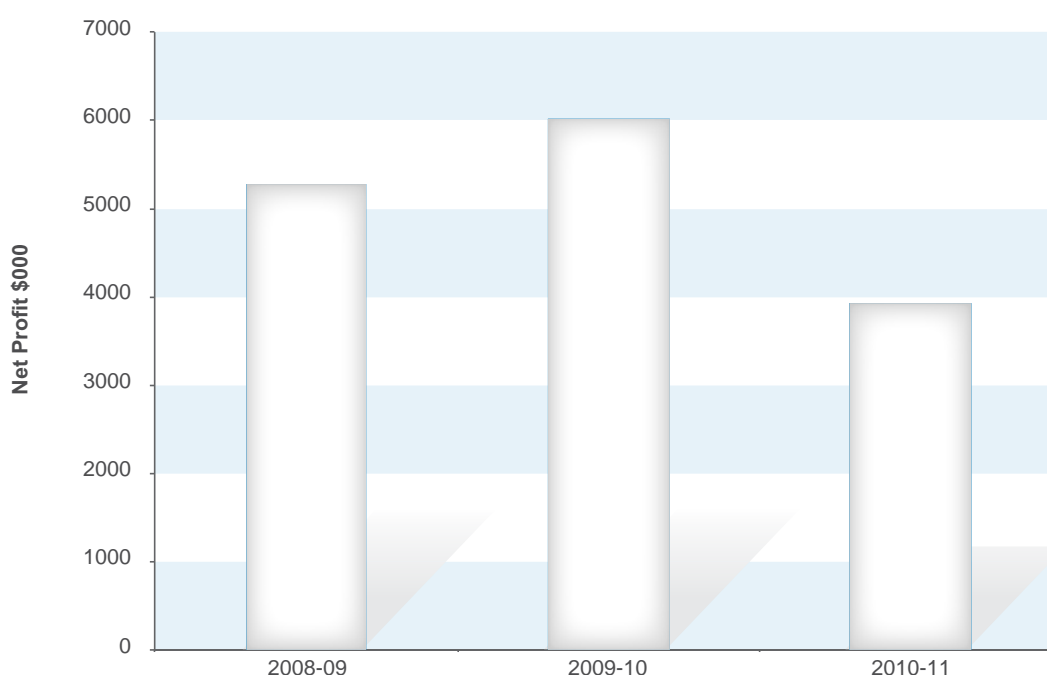
In addition to providing home purchase assistance products, NT Home Ownership also facilitated the sale of house and land packages across the Territory including thirteen house and land packages at Bellamack, ten vacant lots at Johnston Stage 1B and six house and land packages at Ridges Estate, Larapinta.

## STATEMENT OF COMPREHENSIVE INCOME

NT Home Ownership has continued to show a positive outcome in its financial performance, posting a net surplus in operating activities after income tax of \$3.9 million in 2010-11. The comprehensive result was down from the previous year's net surplus of \$6.02 million, largely due to the income tax adjustment in 2009-10.

As shown in the graph below, 2010-11 is the third consecutive year NT Home Ownership has recorded a net operating surplus after tax since its establishment as a government business division.

**Chart 9: Net operating surplus after tax**



### INCOME

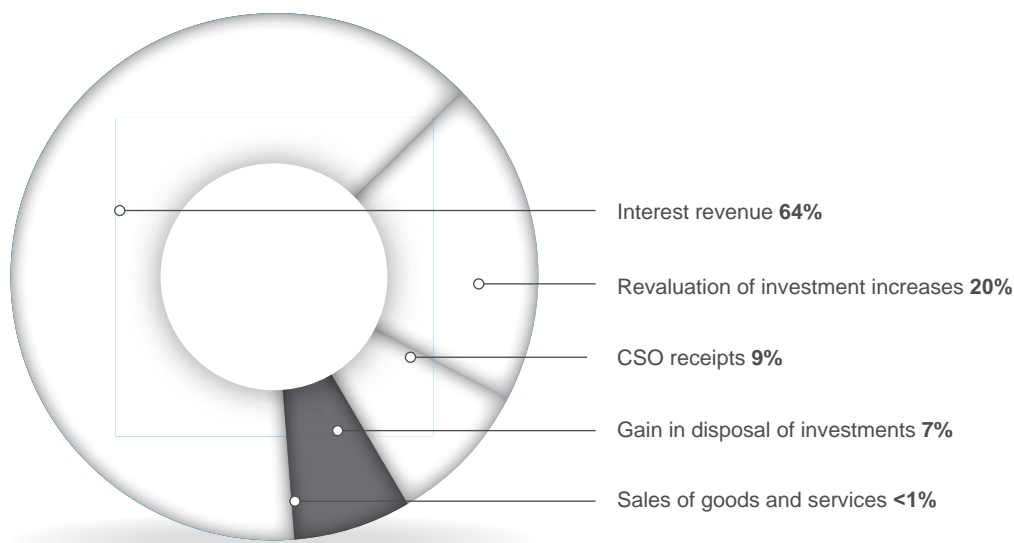
On 30 June 2011, NT Home Ownership's loan portfolio comprised 1668 loans issued to Territorians totalling \$138 million. NT Home Ownership's largest source of income is interest revenue from these loans which comprises two thirds of its income.

Other sources of income during the year, in order of magnitude include:

- revaluation of investments – the net increase in the value of shared equity properties, revalued annually by the Australian Valuation Office;
- community service obligation (CSO) receipts and other income;
- gain on disposal of investments – the net result between the book value and sale price of a property in which the Government has a shared equity interest; and
- sales of goods and services – fees from clients for loan applications and property revaluation fees.

The following chart illustrates the various components of income.

**Chart 10: Income**



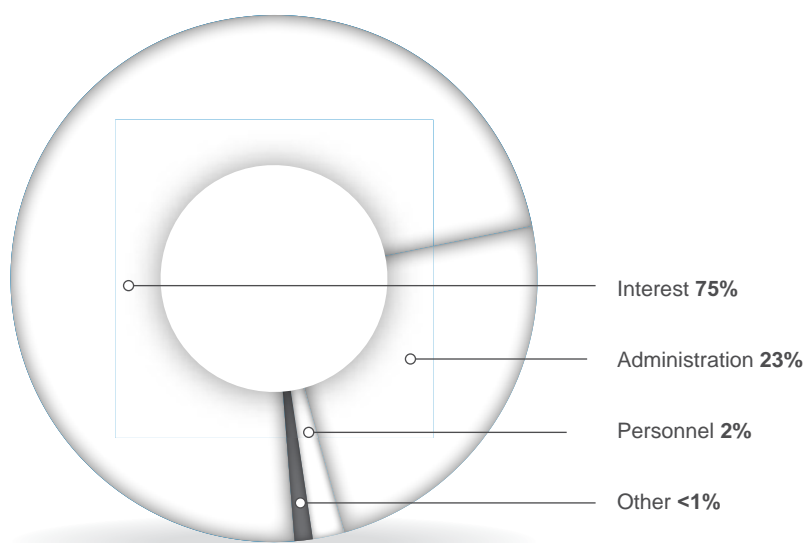
**EXPENSES**

NT Home Ownership’s largest expense relates to interest on its loans, payable to the Northern Territory Treasury Corporation. Interest payments are based on an interest rate agreed with Northern Territory Treasury Corporation and are payable in regular monthly instalments.

Administrative expenses incurred during the year predominantly relate to non discretionary costs such as Territory Insurance Office (TIO) administration fees and marketing and promotion costs associated with land releases. Administration fees are paid to TIO for managing NT Home Ownership’s loan portfolio and are based on the number of loan applications assessed and processed.

The chart below illustrates the various components of expenses and their relative magnitude.

**Chart 11: Expenses**



## STATEMENT OF FINANCIAL POSITION

The Statement of Financial Position reports the value of assets, liabilities and equity interest of an entity on a particular reporting date, in this case 30 June.

### ASSETS

As at 30 June 2011, NT Home Ownership held an interest in 701 shared equity properties to the value of \$52.24 million and a housing loan portfolio of \$138 million, constituting 1668 loans to Territorians.

During 2010-11, 106 new home ownership loans were funded valued at over \$34 million. The average new loan amount was \$258 922 and the median purchase price was \$337 886. The difference between these amounts largely relates to Government's shared equity purchases.

#### Home Loans

NT Home Ownership's home loan portfolio increased by almost \$10 million over the 12 months to 30 June 2011 from \$127.97 million to \$138 million. This is a result of the value of new loans provided (\$34.96 million) exceeding the value of loans discharged (\$26.13 million). As at 30 June 2011, there were 1668 loans in NT Home Ownership's home loan portfolio, compared to 1692 at 30 June 2010.

#### Shared Equity

NT Home Ownership's total interest in shared equity arrangements increased in the 12 months to 30 June 2011 from \$50.07 million to \$52.73 million, with 97 per cent of clients purchasing properties through the shared equity scheme. During the year, 7 new shared equity arrangements were entered into, compared with 115 in 2009-10. Although there were a lower number of new shared equity arrangements entered into in 2010-11 in comparison to the prior year, the increase in the value of the shared equity investments is largely due to higher property values.

### LIABILITIES

The largest component of liabilities on NT Home Ownership's Statement of Financial Position is the value of loans, reported under Note 15, Borrowings and Advances.

The total balance of loans owed to Northern Territory Treasury Corporation at 30 June 2011 increased from \$159.62 million in 2009-10 to \$163.14 million. This increase is largely due to additional funding required to finance new home loan applications and shared equity interests in properties, which exceeded loan discharges. Interest payments on the new \$10 million loan will commence in 2011-12.

## CERTIFICATION OF THE FINANCIAL STATEMENT

We certify that the attached financial statements for the Department of Housing, Local Government and Regional Services' government business division NT Home Ownership have been prepared from proper accounts and records in accordance with the prescribed format, the *Financial Management Act* and Treasurer's Directions.

We further state that the information set out in the Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity, Cash Flow Statement, and notes to and forming part of the financial statements, presents fairly the financial performance and cash flows for the year ended 30 June 2011 and the financial position on that date.

At the time of signing, we are not aware of any circumstances that would render the particulars included in the financial statements misleading or inaccurate.



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Ken Davies  
Chief Executive  
31 August 2011



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Dwayne McInnes  
Chief Financial Officer  
31 August 2011

# STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>INCOME</b>			
Sales of goods and services	6	22	30
Interest revenue	5	9 280	7 684
Gain on disposal of investments	4	1 032	1 518
Other revenue	6	1 309	1 241
Revaluation of investments increase / (decrease)	8	2 838	4 054
<b>TOTAL INCOME</b>	<b>3</b>	<b>14 481</b>	<b>14 527</b>
<b>EXPENSES</b>			
Employee expenses		212	209
Administrative expenses			
Purchases of goods and services	7	2 362	2 365
Other administrative expenses		12	9
Grants and subsidies expenses			
Current	7	1	62
Interest expenses		7 492	7 761
<b>TOTAL EXPENSES</b>	<b>3</b>	<b>10 079</b>	<b>10 406</b>
<b>NET SURPLUS BEFORE INCOME TAX</b>		<b>4 402</b>	<b>4 121</b>
Income tax expense	9	469	20
Income tax adjustment 2008-09	9		(1 921)
<b>NET SURPLUS AFTER INCOME TAX</b>		<b>3 933</b>	<b>6 022</b>
<b>OTHER COMPREHENSIVE INCOME</b>			
<b>TOTAL OTHER COMPREHENSIVE INCOME</b>			
<b>COMPREHENSIVE RESULT</b>		<b>3 933</b>	<b>6 022</b>

The Statement of Comprehensive Income is to be read in conjunction with the notes to the financial statements.

## STATEMENT OF FINANCIAL POSITION

As At 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>ASSETS</b>			
<b>Current assets</b>			
Cash and deposits	10	10 300	15 152
Receivables	11	40	80
Advances	11	2 329	1 925
<b>Total current assets</b>		<b>12 669</b>	<b>17 157</b>
<b>Non-current assets</b>			
Advances	11	135 675	126 045
Property, plant and equipment	12	562	562
Shared equity investments	13	52 730	50 076
<b>Total non-current assets</b>		<b>188 967</b>	<b>176 683</b>
<b>TOTAL ASSETS</b>		<b>201 636</b>	<b>193 840</b>
<b>LIABILITIES</b>			
<b>Current liabilities</b>			
Payables	14	426	514
Borrowings and advances	15	6 787	6 475
Provisions	16	1 047	63
Other liabilities	17		15
<b>Total current liabilities</b>		<b>8 260</b>	<b>7 067</b>
<b>Non-current liabilities</b>			
Borrowings and advances	15	156 356	153 143
Provisions	16	7	2
<b>Total non-current liabilities</b>		<b>156 363</b>	<b>153 145</b>
<b>TOTAL LIABILITIES</b>		<b>164 623</b>	<b>160 212</b>
<b>NET ASSETS</b>		<b>37 013</b>	<b>33 628</b>
<b>EQUITY</b>			
Capital		22 745	22 745
Accumulated funds		14 268	10 883
<b>TOTAL EQUITY</b>		<b>37 013</b>	<b>33 628</b>

The Statement of Financial Position is to be read in conjunction with the notes to the financial statements.



## STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2011

	Equity at 1 July \$000	Comprehensive result \$000	Transactions with owners in their capacity as owners \$000	Equity at 30 June \$000
<b>2010-11</b>				
<b>Accumulated funds</b>	10 883	3 933		14 816
2010-11 dividend payable			(548)	(548)
	<b>10 883</b>	<b>3 933</b>	<b>(548)</b>	<b>14 268</b>
<b>Capital - transactions with owners</b>	22 745			22 745
	<b>22 745</b>			<b>22 745</b>
<b>Total equity at end of financial year</b>	<b>33 628</b>	<b>3 933</b>	<b>(548)</b>	<b>37 013</b>
<b>2009-10</b>				
<b>Accumulated funds</b>	2 643	6 022		8 665
2008-09 dividend adjustment			2 642	2 642
2008-09 dividends paid			(401)	(401)
2009-10 dividend payable			(23)	(23)
	<b>2 643</b>	<b>6 022</b>	<b>2 218</b>	<b>10 883</b>
<b>Capital - transactions with owners</b>	22 745			22 745
	<b>22 745</b>			<b>22 745</b>
<b>Total equity at end of financial year</b>	<b>25 388</b>	<b>6 022</b>	<b>2 218</b>	<b>33 628</b>

This Statement of Changes in Equity is to be read in conjunction with the notes to the financial statements.

# CASH FLOW STATEMENT

For the year ended 30 June 2011

	NOTE	2011 \$000	2010 \$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Operating receipts</b>			
Receipts from sales of goods and services		1 500	1 421
Interest received		9 312	7 633
<b>Total operating receipts</b>		<b>10 812</b>	<b>9 054</b>
<b>Operating payments</b>			
Payments to employees		(196)	(212)
Payments for goods and services		(2 637)	(2 542)
Income tax paid		(20)	(344)
Grants and subsidies paid			
Current		(1)	(62)
Interest paid		(7 464)	(7 761)
<b>Total operating payments</b>		<b>(10 318)</b>	<b>(10 921)</b>
<b>Net cash (used in) / from operating activities</b>	18	<b>494</b>	<b>(1 867)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Investing receipts</b>			
Repayment of advances		18 755	30 757
Sales of investments	4	7 379	11 500
<b>Total investing receipts</b>		<b>26 134</b>	<b>42 257</b>
<b>Investing payments</b>			
Purchases of assets	12		(562)
Advances and investing payments		(34 964)	(40 033)
<b>Total investing payments</b>		<b>(34 964)</b>	<b>(40 595)</b>
<b>Net cash from investing activities</b>		<b>(8 830)</b>	<b>1 662</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Financing receipts</b>			
Proceeds from borrowings		10 000	
Deposits received		(15)	
<b>Total financing receipts</b>		<b>9 985</b>	
<b>Financing payments</b>			
Repayment of borrowings		(6 478)	(6 180)
Dividends paid		(23)	(401)
<b>Total financing payments</b>		<b>(6 501)</b>	<b>(6 581)</b>
<b>Net cash (used in) / from financing activities</b>		<b>3 484</b>	<b>(6 581)</b>
Net (decrease) / increase in cash held		(4 852)	(6 786)
Cash at beginning of financial year		15 152	21 938
<b>CASH AT END OF FINANCIAL YEAR</b>	10	<b>10 300</b>	<b>15 152</b>

The Cash Flow Statement is to be read in conjunction with the notes to the financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2011

## INDEX OF NOTES TO THE FINANCIAL STATEMENTS

1. Objectives and Funding
2. Statement of Significant Accounting Policies
3. Statement of Comprehensive Income by Business Line

### INCOME

4. Gain on Disposal of Investments
5. Interest Revenue
6. Sales and Other Revenue

### EXPENSES

7. Purchases of Goods and Services
8. Revaluation of Investments
9. Income Tax Expense and Tax Equivalent Regime

### ASSETS

10. Cash and Deposits
11. Receivables and Advances
12. Property, Plant and Equipment
13. Shared Equity Investments

### LIABILITIES

14. Payables
15. Borrowings and Advances
16. Provisions
17. Other Liabilities

### OTHER DISCLOSURES

18. Notes to the Cash Flow Statement
19. Financial Instruments
20. Commitments
21. Contingent Liabilities and Contingent Assets
22. Events Subsequent to Balance Date
23. Write-offs, Postponements, Waivers, Gifts and Ex Gratia Payments
24. Community Service Obligations

## 1. OBJECTIVES AND FUNDING

NT Home Ownership provides HOMESTART NT as a Northern Territory Government initiative to assist Territorians to buy their own home. HOMESTART NT is administered by the Territory Insurance Office. NT Home Ownership is a distinct legal entity operated as a government business division of the Department of Housing, Local Government and Regional Services.

With financial support from HOMESTART NT, eligible Territorians earning low to middle incomes can buy their own home using less than 30 per cent of their income. There is a range of loan types and fee assistance loans to help with costs such as stamp duty, purchase fees and white goods.

## 2. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

### a) Basis of Accounting

The financial statements have been prepared in accordance with the requirements of the *Financial Management Act* and related Treasurer's Directions. The *Financial Management Act* requires the NT Home Ownership (the entity) to prepare financial statements for the year ended 30 June based on the form determined by the Treasurer. The form of the entity's financial statements is to include:

- (i) a Certification of the Financial Statements;
- (ii) a Statement of Comprehensive Income;
- (iii) a Statement of Financial Position;
- (iv) a Statement of Changes in Equity;
- (v) a Cash Flow Statement; and
- (vi) applicable explanatory notes to the financial statements.

The financial statements have been prepared using the accrual basis of accounting, which recognises the effect of financial transactions and events when they occur, rather than when cash is paid out or received. As part of the preparation of the financial statements, all intra entity transactions and balances have been eliminated.

The financial statements have been prepared in accordance with the historical cost convention and, except where stated, do not take into account changing money values or fair values of non-current assets.

The form of the entity's financial statements is also consistent with the requirements of Australian Accounting Standards. The effects of all relevant new and revised Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that are effective for the current annual reporting period have been evaluated. The Standards and Interpretations and their impacts are:

*AASB 2009-5 Further Amendments to Australian Accounting Standards arising from the Annual Improvements Project [AASB 5, 8, 101, 107, 117, 118, 136 & 139].*

A number of amendments are largely technical, clarifying particular terms or eliminating unintended consequences. Other changes include current/non-current classification of convertible instruments, the classification of expenditure on unrecognised assets in the cash flow statement and the classification of leases of land and buildings. The Standard does not impact the financial statements.

**b) Australian Accounting Standards and Interpretations Issued but not yet Effective**

The entity did not adopt any new standards, amendments to standards and interpretations that were available for early adoption at 30 June 2011. These new standards amendments to standards and interpretations are not likely to have any material impact on the entity in the period of initial adoption.

At the date of authorisation of the financial statements, the Standards and Interpretations listed below were in issue but not yet effective.

Standard/ Interpretation	Summary	Effective for annual reporting periods beginning on or after	Impact on financial statements
AASB 2010-4 Further Amendments to Australian Accounting Standards arising from the Annual Improvements Project [AASB 1, 7, 101 & 134 and Interpretation 13]	Key amendments include clarification of content of statement of changes in equity (AASB 101) and financial instrument disclosures (AASB 7)	1 Jan 2011	No material impact on the financial statements
AASB 2010-5 Amendments to Australian Accounting Standards [AASB 1, 3, 4, 5, 101, 107, 112, 118, 119, 121, 132, 133, 134, 137, 139, 140, 1023 & 1038 and Interpretations 112, 115, 127, 132 & 1042]	Makes numerous editorial amendments to a range of Standards and Interpretations	1 Jan 2011	No material impact on the financial statements
Interpretation 4 Determining whether an Arrangement contains a Lease	Provides guidance on identifying lease arrangements	1 Jan 2011	No material impact on the financial statements

**c) Comparatives**

Comparative information for the 2009-10 financial year has been reclassified, where required, to provide consistency with current year disclosures.

**d) Presentation and Rounding of Amounts**

Amounts in the financial statements and notes to the financial statements are presented in Australian dollars and have been rounded to the nearest thousand dollars, with amounts of \$500 or less being rounded down to zero.

**e) Changes in Accounting Policies**

The accounting policies adopted are consistent with those of the previous year.

**f) Accounting Judgements and Estimates**

The preparation of the financial report requires the making of judgements and estimates that affect the recognised amounts of assets, liabilities, revenues and expenses and the disclosure of contingent liabilities. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements and estimates that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements. Notes that include significant judgements and estimates are:

- Employee Benefits – Note 2(u) and Note 16: Non-current liabilities in respect of employee benefits are measured as the present value of estimated future cash outflows based on the appropriate Government bond rate, estimates of future salary and wage levels and employee periods of service.
- Contingent Liabilities – Note 21: The present value of material quantifiable contingent liabilities are calculated using a discount rate based on the published 10-year Government bond rate.
- Doubtful Debts – Note 2(m), Note 11: Receivables and Note 19: Financial Instruments.
- Depreciation and Amortisation – Note 2(n), Note 12: Property, Plant and Equipment.

**g) Goods and Services Tax**

Income, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred on a purchase of goods and services is not recoverable from the Australian Taxation Office (ATO).

In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Statement of Financial Position.

Cash flows are included in the Cash Flow Statement on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows. Commitments and contingencies are disclosed net of the amount of GST recoverable or payable unless otherwise specified.

**h) Income Recognition**

Income encompasses both revenue and gains.

Income is recognised at the fair value of the consideration received, exclusive of the amount of goods and services tax (GST). Exchanges of goods or services of the same nature and value without any cash consideration being exchanged are not recognised as income.

**Grants and Other Contributions**

Grants, donations, gifts and other non-reciprocal contributions are recognised as income when the entity obtains control over the assets comprising the contributions. Control is normally obtained upon receipt.

Contributions are recognised at their fair value. Contributions of services are only recognised when a fair value can be reliably determined and the services would be purchased if not donated.

**Rendering of Services**

Revenue from rendering services is recognised upon the rendering of services to customers. Revenue is recognised when:

- the amount of revenue, stage of completion and transaction costs incurred can be reliably measured; and
- it is probable that the economic benefits associated with the transaction will flow to the entity.

**Interest Revenue**

Interest revenue is recognised as it accrues, taking into account the effective yield on the financial asset.

### **Disposal of Assets – Investments**

A gain or loss on disposal of assets is included as a gain or loss on the date control of the asset passes to the buyer, usually when an unconditional contract of sale is signed. The gain or loss on disposal is calculated as the difference between the carrying amount of the asset at the time of disposal and the net proceeds on disposal.

### **Community Service Obligation Funding**

Community service obligation funding is received from the Northern Territory Government where the entity is required to carry out activities on a non-commercial basis. Revenue in respect of this funding is recognised in the period in which the entity gains control of the funds or when the goods or services have been delivered by the entity to agreed specifications and have been certified according to agreed performance measures.

### **Contributions of Assets**

Contributions of assets and contributions to assist in the acquisition of assets, being non-reciprocal transfers, are recognised, unless otherwise determined by Government, as gains when the entity obtains control of the asset or contribution. Contributions are recognised at the fair value received or receivable.

#### **i) Interest Expense**

Interest expenses include interest and finance lease charges. Interest expenses are expensed in the period in which they are incurred.

#### **j) Taxation**

The entity is required to pay income tax on its accounting surplus, at the company tax rate of 30 per cent in accordance with the requirements of the Treasurer's Directions and the Tax Equivalents Regime.

#### **k) Cash and Deposits**

For the purposes of the Statement of Financial Position and the Cash Flow Statement, cash includes cash on hand, cash at bank and cash equivalents. Cash equivalents are highly liquid short-term investments that are readily convertible to cash.

#### **l) Financial Instruments**

##### **Non-derivative**

Non-derivative financial instruments comprise cash and cash equivalents, trade and other receivables, loans and borrowings, and trade and other payables.

Non-derivative financial instruments are recognised initially at fair value plus, for instruments not at fair value through profit or loss, any directly attributable transaction costs. Subsequent to initial recognition non-derivative financial instruments are measured as described below.



A financial instrument is recognised if the entity becomes a party to the contractual provisions of the instrument. Financial assets are recognised at trade date (less impairment). Financial assets are derecognised if the entity transfers the financial asset to another party without retaining control or substantially all risks and rewards of the asset. Financial liabilities are derecognised if the entity's obligations specified in the contract expire or are discharged or cancelled.

### **Derivative**

The entity does not have any derivative financial instruments.

### **m) Receivables**

Receivables include accounts receivable and other receivables and are recognised at fair value less any allowance for impairment losses.

The allowance for impairment losses represents the amount of receivables the entity estimates are likely to be uncollectible and are considered doubtful. Analysis of the age of receivables that are past due as at the reporting date are disclosed in an aging schedule under credit risk in Note 19 Financial Instruments. Reconciliation of changes in the allowance accounts is also presented.

Accounts receivable are generally settled within 30 days and other receivables within 60 days.

### **Home Loans**

The collectability of debts is assessed at yearend for home loan debtors. The entity will recognise an allowance for doubtful loans when objective evidence exists that all or part of a loan is impaired and unlikely to be collected. Loans are written off to the allowance account when they are assessed as not viable.

### **n) Depreciation and Amortisation Expense**

Items of property, plant and equipment, including buildings but excluding land, have limited useful lives and are depreciated or amortised using the straight-line method over their estimated useful lives. As at 30 June 2011 the entity did not hold any depreciable property, plant or equipment assets.

### **o) Property, Plant and Equipment**

#### **Acquisitions**

All items of property, plant and equipment with a cost, or other value, equal to or greater than \$5000 are recognised in the year of acquisition. Items of property, plant and equipment below the \$5000 threshold are expensed in the year of acquisition.

**p) Revaluations and Impairment**

**Revaluation of Assets**

Subsequent to initial recognition, assets are revalued with sufficient regularity to ensure that the carrying amount of these assets does not differ materially from their fair value at reporting date. Fair value is the amount for which an asset could be exchanged, or liability settled, between knowledgeable, willing parties in an arms length transaction.

**Non-Current Investment – Minority Interest Holding Revaluations**

These are properties held under HOMESTART NT and properties purchased and/or constructed from/by external parties under HOMESTART NT.

Minority interest holdings are measured on the fair value basis, being the amount for which an asset could be exchanged by knowledgeable willing parties in an arm's length transaction. The entity has adopted the policy of revaluing its minority interest holdings every year with any changes in fair value recognised as a gain or loss in the Statement of Comprehensive Income.

An independent valuation was completed at 30 June 2011 by the Australian Valuation Office, the results of which are reflected in these financial statements.

**Impairment of Assets**

An asset is said to be impaired when the asset's carrying amount exceeds its recoverable amount. The entity's non-current physical and intangible assets are assessed for indicators of impairment on an annual basis. If an indicator of impairment exists, the entity determines the asset's recoverable amount. The asset's recoverable amount is determined as the higher of the asset's depreciated replacement cost and fair value less costs to sell. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss. Impairment losses are recognised in the Statement of Comprehensive Income.

**Impairment of Financial Assets**

Financial assets are reviewed at each Statement of Financial Position date to determine whether there is objective evidence of impairment. A financial asset or group of financial assets is impaired and impairment losses are incurred if there is objective evidence of impairment, resulting from one or more loss events that occurred after initial recognition that indicates that it is probable that the entity will be unable to collect all amounts due. The carrying amount of a financial asset identified as impaired is reduced to its estimated recoverable amount.

**q) Assets Held for Sale**

Assets held for sale consists of those assets which management has determined are available for immediate sale in their present condition, and their sale is highly probable within the next 12 months.

These assets are measured at the lower of the asset's carrying amount and fair value less costs to sell. These assets are not depreciated. Non-current assets held for sale have been recognised on the face of the financial statements under plant and equipment.

**r) Leased Assets**

Leases under which the entity assumes substantially all the risks and rewards of ownership of an asset are classified as finance leases. Other leases are classified as operating leases.

The entity has no finance or operating leases.

**s) Payables**

Liabilities for accounts payable and other amounts payable are carried at cost which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the entity. Accounts payable are normally settled within 30 days.

**t) Borrowings**

Government loans are initially recognised at the fair value of the consideration received less directly attributable transaction costs.

**u) Employee Benefits**

Provision is made for employee benefits accumulated as a result of employees rendering services up to the reporting date. These benefits include wages and salaries and recreation leave. Liabilities arising in respect of wages and salaries and recreation leave and other employee benefit liabilities that fall due within 12 months of reporting date are classified as current liabilities and are measured at amounts expected to be paid. Non-current employee benefit liabilities that fall due after 12 months of the reporting date are measured at present value, calculated using the Government long-term bond rate.

No provision is made for sick leave, which is non-vesting, as the anticipated pattern of future sick leave to be taken is less than the entitlement accruing in each reporting period.

Employee benefit expenses are recognised on a net basis in respect of the following categories:

- wages and salaries, non-monetary benefits, recreation leave, sick leave and other leave entitlements; and
- other types of employee benefits.

The Central Holding Authority assumes the long service leave liabilities of Government agencies, including NT Home Ownership, and as such no long service leave liability is recognised in the entity's financial statements.

**v) Superannuation**

Employees' superannuation entitlements are provided through the:

- Northern Territory Government and Public Authorities' Superannuation Scheme (NTGPASS);
- Commonwealth Superannuation Scheme (CSS); or
- non-government employee nominated schemes for those employees commencing on or after 10 August 1999.

The entity makes superannuation contributions on behalf of its employees to the Central Holding Authority or non-government employee nominated schemes. Superannuation liabilities related to government superannuation schemes are held by the Central Holding Authority and as such are not recognised in the entity's financial statements.

**w) Dividends**

The entity provides for a dividend payable at the rate of 50 per cent of net surplus after tax in accordance with the Northern Territory Government's dividend policy. A dividend is payable by NT Home Ownership in respect to the 2010-11 financial year.

**x) Economic Dependence**

The entity established by the *Financial Management Act* is subject to the direction of the Minister for Public and Affordable Housing. The entity is partially funded by Government through community service obligation payments in recognition that it carries out activities on a non-commercial basis and is reflected as such in the Statement of Comprehensive Income. These statements are prepared on a "going concern" basis in the expectation that such funding will continue.

**y) Nature and Purpose of Reserves**

NT Home Ownership currently does not hold any reserves.

**z) Administration Fees**

Administration fees are paid by the entity throughout the year to Territory Insurance Office for services provided in respect of home loans.

**aa) Contributions by and Distributions to Government**

The entity may receive contributions from Government where the Government is acting as owner of the entity. Conversely, the entity may make distributions to Government. In accordance with the *Financial Management Act* and Treasurer's Directions, certain types of contributions and distributions, including those relating to administrative restructures, have been designated as contributions by, and distributions to, Government. These designated contributions and distributions are treated by the entity as adjustments to equity. The Statement of Changes in Equity provides additional information in relation to contributions by, and distributions to, Government.

**ab) Commitments**

Disclosures in relation to capital and other commitments, and are consistent with the requirements contained in AASB 101, and AASB 116.

Commitments are those contracted at 30 June where the amount of the future commitment can be reliably measured.

## 3. STATEMENT OF COMPREHENSIVE INCOME BY BUSINESS LINE

	Note	2011 \$000	2010 \$000
<b>INCOME</b>			
Sales of goods and services	6	22	30
Interest revenue	5	9 280	7 684
Gain on disposal of investments	4	1 032	1 518
Other revenue	6	1 309	1 241
Revaluation of investments increase / (decrease)	8	2 838	4 054
<b>TOTAL INCOME</b>	<b>3</b>	<b>14 481</b>	<b>14 527</b>
<b>EXPENSES</b>			
Employee expenses		212	209
Administrative expenses			
Purchases of goods and services	7	2 362	2 365
Other administrative expenses		12	9
Grants and subsidies expenses			
Current	7	1	62
Interest expenses		7 492	7 761
<b>TOTAL EXPENSES</b>	<b>3</b>	<b>10 079</b>	<b>10 406</b>
<b>NET SURPLUS BEFORE INCOME TAX</b>		<b>4 402</b>	<b>4 121</b>
Income tax expense	9	469	20
Income tax adjustment 2008-09	9		(1 921)
<b>NET SURPLUS AFTER INCOME TAX</b>		<b>3 933</b>	<b>6 022</b>
<b>OTHER COMPREHENSIVE INCOME</b>			
<b>TOTAL OTHER COMPREHENSIVE INCOME</b>			
<b>COMPREHENSIVE RESULT</b>		<b>3 933</b>	<b>6 022</b>

This Statement of Comprehensive Income by Business Line is to be read in conjunction with the notes to the financial statements.

	2011 \$000	2010 \$000
<b>4. GAIN ON DISPOSAL OF INVESTMENTS</b>		
Net proceeds from the sale of investments	7 379	11 500
Less: carrying value of investments disposed	(6 347)	(9 982)
<b>Gain on the disposal of investments</b>	<b>1 032</b>	<b>1 518</b>
<b>5. INTEREST REVENUE</b>		
Interest on home loans	8 809	7 203
Interest on cash balances	471	481
<b>Total interest revenue</b>	<b>9 280</b>	<b>7 684</b>
<b>6. SALES AND OTHER REVENUE</b>		
Sales of goods and services	22	30
Community service obligations	1 239	1 239
Sundry income	70	2
<b>Total sales and other revenue</b>	<b>1 331</b>	<b>1 271</b>
<b>7. PURCHASES OF GOODS AND SERVICES</b>		
The net surplus has been arrived at after charging the following expenses:		
<b>Employee expenses</b>	<b>212</b>	<b>209</b>
<b>Grant and subsidy expenses</b>		
Home purchase assistance	1	62
<b>Agent service agreements with NTG</b>		
Other administrative fees (Department of Business and Employment)	12	9
<b>Goods and services expenses</b>		
Consultants	3	23
Administration fees (Territory Insurance Office)	1 974	2 049
Valuation fees	132	116
Marketing and promotion	99	54
Document production	6	3
Legal expenses	30	38
Audit fees	49	39
Official duty fares	5	5
Travelling allowance	4	4
Write offs / provision doubtful loans	13	7
Other operational expenditure	47	27
<b>Total goods and services expenses</b>	<b>2 362</b>	<b>2 365</b>

	2011 \$000	2010 \$000
<b>8. REVALUATION OF INVESTMENTS</b>		
Revaluation of investments	52 730	50 076
Less: book values prior to revaluation	(49 892)	(46 022)
<b>Gain on the revaluation of non-current investments</b>	<b>2 838</b>	<b>4 054</b>
<b>9. INCOME TAX EXPENSE AND TAX EQUIVALENT REGIME</b>		
Income tax payable:		
Surplus before income tax	4 402	4 121
Less: revaluation of investments	(2 838)	(4 054)
<b>Taxable income</b>	<b>1 564</b>	<b>67</b>
<b>Income tax expense @ 30%</b>	<b>469</b>	<b>20</b>
Adjustment relating to prior year's tax*		(1 921)
<b>10. CASH AND DEPOSITS</b>		
Cash on hand	775	416
Cash at bank	9 525	14 736
<b>Total cash and deposits</b>	<b>10 300</b>	<b>15 152</b>
<b>11. RECEIVABLES AND ADVANCES</b>		
<b>Current</b>		
Loans to home purchasers	2 329	1 925
Accounts receivable	8	
Interest receivables	20	52
GST receivables	12	28
	40	80
<b>Non-current</b>		
Loans to home purchasers	135 865	126 222
Less impairment	(190)	(177)
	135 675	126 045
<b>Total receivables</b>	<b>138 044</b>	<b>128 050</b>

\*In 2008-09, income tax expense was based on total income including revaluations resulting in total tax payable of \$2.26 million being recognised in the Statement of Financial Position. However, revaluation of investments totalling \$6.41 million should have been excluded from tax liability calculations. An adjustment was therefore required in respect of prior year's provision for income tax amount of \$1.92 million. From 2009-10, revaluation of investments is excluded in tax calculations.



## 12. PROPERTY, PLANT AND EQUIPMENT

	2011 \$000	2010 \$000
<b>Land</b>		
At fair value	562	562
<b>Total property, plant and equipment</b>	<b>562</b>	<b>562</b>

**Property, plant and equipment valuations**

The valuations as at 30 June 2011 are at fair value at the time of acquisition.

**Impairment of property, plant and equipment**

The entity's property, plant and equipment assets were assessed for impairment as at 30 June 2011. No impairment adjustments were required as a result of this review.

**2011 property, plant and equipment reconciliations**

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2010-11 is set out below:

	Land \$000	Buildings \$000	Total \$000
<b>Carrying amount as at 1 July 2010</b>	<b>562</b>		<b>562</b>
Additions / disposals			
<b>Carrying amount as at 30 June 2011</b>	<b>562</b>		<b>562</b>

**2010 property, plant and equipment reconciliations**

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2009-10 is set out below:

	Land \$000	Buildings \$000	Total \$000
<b>Carrying amount as at 1 July 2009</b>	<b>562</b>		<b>562</b>
Additions / disposals			
<b>Carrying amount as at 30 June 2010</b>	<b>562</b>		<b>562</b>

	2011 \$000	2010 \$000
<b>13. SHARED EQUITY INVESTMENTS</b>		
Minority interest holding at independent valuation	52 241	49 979
Minority interest holding construction works in progress at cost	489	97
<b>Total investments in shared equity</b>	<b>52 730</b>	<b>50 076</b>
Shared equity investments		
Opening balance	50 076	48 629
Additions	6 163	7 374
Disposals	(6 347)	(9 981)
Net revaluation increments less decrements	2 838	4 054
<b>Total investment in shared equity</b>	<b>52 730</b>	<b>50 076</b>
<b>14. PAYABLES</b>		
Accounts payable	1	298
Accrued expenses	377	196
Interest payables	48	20
<b>Total payables</b>	<b>426</b>	<b>514</b>
<b>15. BORROWINGS AND ADVANCES</b>		
<b>Current</b>		
Loans and advances	6 787	6 475
<b>Non-current</b>		
Loans and advances	156 356	153 143
<b>Total borrowings and advances</b>	<b>163 143</b>	<b>159 618</b>

	2011 \$000	2010 \$000
<b>16. PROVISIONS</b>		
<b>Current</b>		
Employee benefits		
Recreation leave	25	15
Leave loading	3	2
	28	17
Other current provisions		
Dividend provision	548	23
Income tax provision	469	20
Provision for employer superannuation	2	2
Fringe benefits tax provision		1
	1 019	46
<b>Non-current</b>		
Employee benefits		
Recreation leave	7	2
<b>Total provisions</b>	<b>1 054</b>	<b>65</b>
The entity employed 2 full-time employees as at 30 June 2011.		
<b>17. OTHER LIABILITIES</b>		
<b>Current</b>		
Other liabilities unclaimed loan receipts		15
<b>Total unclaimed loan receipts</b>		<b>15</b>

## 18. NOTES TO THE CASH FLOW STATEMENT

**Reconciliation of cash**

The total of the entity's cash and deposits of \$10.3 million recorded in the Statement of Financial Position is consistent with that recorded as 'cash' in the Cash Flow Statement.

**Reconciliation of net surplus/(deficit) to net cash from operating activities**

	2011 \$000	2010 \$000
<b>Net surplus/(deficit)</b>	3 933	6 022
Non-cash items		
Asset write-offs/write-downs		
Gain on disposal of investments	(1 032)	(1 518)
Gain on revaluation of assets	(2 838)	(4 054)
Changes in assets and liabilities		
Increase / (decrease) in receivables	53	(55)
(Decrease) in payables	(88)	(11)
Increase in provision for employee benefits	15	3
Increase / (decrease) in other provisions	451	(2 254)
<b>Net cash from operating activities</b>	<b>494</b>	<b>(1 867)</b>

## 19. FINANCIAL INSTRUMENTS

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Financial instruments held by NT Home Ownership include cash and deposits, receivables, payables.

NT Home Ownership has limited exposure to financial risks as discussed below. The fair values of the financial assets, liabilities and borrowings approximate the carrying values.

### a) Categorisation of Financial Instruments

The carrying amounts of NT Home Ownership's financial assets and liabilities by category are disclosed in the table below.

	2011 \$000	2010 \$000
<b>Financial assets</b>		
Cash and deposits	10 300	15 152
Receivable loans*	138 194	128 147
Receivables other	40	80
<b>Financial liabilities</b>		
Payables	426	514
Borrowings	163 143	159 619
Other	1 019	46
Employee benefits	34	19

\* Doubtful debts excluded from this analysis.

### b) Credit Risk

Credit risk is the risk of financial loss and/or increased costs due to the failure of a counterparty to meet its financial obligations. The entity's exposure to credit risk arises from funds advanced to loan counterparties and the possibility that a counterparty will not adhere to the terms of the contract with the entity when settlement becomes due.

The entity has limited credit risk exposure risk of default with Government agencies. In respect of any dealings with organisations external to Government and individuals, the entity has adopted a policy of only dealing with credit worthy organisations and obtaining sufficient collateral or other security where appropriate, as a means of mitigating the risk of financial loss from defaults.

The entity's exposure to credit risk is influenced mainly by the individual characteristics of each non-government debtor. In monitoring debtor credit risk, debtors are grouped according to their aging profile and existence of previous financial difficulties. Loans are provided to home purchasers subject to the retention of title clauses, so that in the

event of non-payment, the entity may have a secured claim.

The entity has established an allowance for impairment that represents its estimate of incurred losses in respect of loan receivables. The main components of this allowance are a specific loss component that relates to individual exposures, and/or collective loss component established for groups of similar assets.

The collective loss allowance is determined based on percentages derived from historical data of payment statistics.

The entity believes that no impairment allowance is necessary in respect of receivables.

The carrying amount of financial assets recorded in the financial statements, net of any allowances for losses, represents the entity's maximum exposure to credit risk without taking account of the value of any collateral or other security obtained.

### Receivables

Receivable balances are monitored on an ongoing basis to ensure that exposure to bad debts is not significant. A reconciliation and aging analysis of receivables is presented below.

	Aging of Receivables \$000	Aging of Impaired Receivables \$000	Net Receivables \$000
<b>2010-11</b>			
Not overdue	32		32
Over 90 days overdue	8		8
<b>Total</b>	<b>40</b>		<b>40</b>
<b>2009-10</b>			
Not overdue	80		80
<b>Total</b>	<b>80</b>		<b>80</b>

### c) Liquidity risk

Liquidity risk is the risk that the entity will not be able to meet its financial obligations as they fall due. The entity's approach to managing liquidity is to ensure that it will always have sufficient liquidity to meet its liabilities when they fall due.

The following tables detail the entity's remaining contractual maturity for its financial assets and liabilities. It should be noted that these values are undiscounted, and consequently totals may not reconcile to the carrying amounts presented in the Statement of Financial Position.

## 2011 Maturity analysis for financial assets and liabilities

	Fixed Interest Rate				Non Interest Bearing \$000	Total \$000	Weighted Average %
	Variable Interest \$000	Less than a Year \$000	1 to 5 Years \$000	More than 5 Years \$000			
<b>Assets</b>							
Cash and deposits	10 300					10 300	4.44
Receivables					40	40	N/A
Investments and loans*	138 194					138 194	7.64
<b>Total financial assets</b>	<b>148 494</b>				<b>40</b>	<b>148 534</b>	
<b>Liabilities</b>							
Deposits held							N/A
Payables					426	426	N/A
Borrowings		6 787		156 356		163 143	4.86
Other					1 019	1 019	N/A
Employee benefits					35	35	N/A
<b>Total financial liabilities</b>		<b>6 787</b>		<b>156 356</b>	<b>1 480</b>	<b>164 623</b>	

\* Doubtful debts excluded from this analysis.

**2010 Maturity analysis for financial assets and liabilities**

	Fixed Interest Rate				Non Interest Bearing \$000	Total \$000	Weighted Average %
	Variable Interest \$000	Less than a Year \$000	1 to 5 Years \$000	More than 5 Years \$000			
<b>Assets</b>							
Cash and deposits	15 152					15 152	3.42
Receivables					80	80	N/A
Investments and loans*	128 147					128 147	6.56
<b>Total financial assets</b>	<b>143 299</b>				<b>80</b>	<b>143 379</b>	
<b>Liabilities</b>							
Deposits held					15	15	N/A
Payables					514	514	N/A
Borrowings		6 476		153 143		159 619	4.76
Other					46	46	N/A
Employee benefits					19	19	N/A
<b>Total financial liabilities</b>		<b>6 476</b>		<b>153 143</b>	<b>594</b>	<b>160 213</b>	

\* Doubtful debts excluded from this analysis.

**d) Market Risk**

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. It comprises interest rate risk, price risk and currency risk. The market risk has been assessed to be minimal.

**i) Interest Rate Risk**

Interest rate risk is the risk of financial loss and or increased costs due to adverse movements in the values of financial assets and liabilities as a result of changes in interest rates. The entity's exposure to interest rate risk and the average interest rate for classes of financial assets and financial liabilities is set above. The average interest rate is based on the outstanding balance at the end of the year.



The entity's operating account earns quarterly interest at a variable interest rate Northern Territory Treasury Corporation's weighted average cash return less 50 basis points.

### Market Sensitivity Analysis

Assuming the financial assets and liabilities at 30 June 2011 were to remain until maturity or settlement without any action by the entity to alter the resulting interest rate risk exposure, an immediate and sustained increase of 1 per cent in market interest rates across all maturities would have the following impact on the entity's profit or loss and equity

	Profit or Loss and Equity	
	100 basis points increase \$000	100 basis points decrease \$000
<b>30 June 2011</b>		
Financial assets – cash at bank	103	(103)
Financial assets – receivable loans	1 382	(1 382)
Financial liabilities – borrowings	(1 631)	1 631
<b>Net sensitivity</b>	<b>(146)</b>	<b>146</b>
<b>30 June 2010</b>		
Financial assets – cash at bank	152	(152)
Financial assets – receivable loans	1 281	(1 281)
Financial liabilities – borrowings	(1 596)	1 596
<b>Net sensitivity</b>	<b>(163)</b>	<b>163</b>

#### ii) Price Risk

NT Home Ownership is not exposed to price risk as NT Home Ownership does not hold units in unit trusts.

#### iii) Currency Risk

The NT Home Ownership is not exposed to currency risk as NT Home Ownership does not hold borrowings denominated in foreign currencies or transactional currency exposures arising from purchases in a foreign currency.

### e) Net Fair Value

The fair value of financial instruments is estimated using various methods. These methods are classified into the following levels.

**Level 1** – fair value is calculated using quoted prices in active markets. Instruments whose carrying amount is deemed to be equal to its fair value qualify for this level of classification.

**Level 2** – to be used for those instruments that cannot be classified as either Level 1 or Level 3.

**Level 3** – fair value is estimated using inputs other than quoted market data, for example, net present value.

The carrying amount of financial assets and liabilities recorded in the financial statements represents their respective net fair values with the exception of borrowings from Northern Territory Treasury Corporation.

2011	Total Carrying Amount \$000	Net Fair Value Level 1 \$000	Net Fair Value Level 2 \$000	Net Fair Value Level 3 \$000	Net Fair Value Total \$000
<b>Financial assets</b>					
Cash and deposits	10 300	10 300			10 300
Receivables	40	40			40
Advances and investments	138 194	138 194			138 194
<b>Total financial assets</b>	<b>148 534</b>	<b>148 534</b>			<b>148 534</b>
<b>Financial liabilities</b>					
Deposits held					
Payables	426	426			426
Borrowings and advances	163 143		140 667		140 667
Other	1 019	1 019			1 019
Employee benefits	35	35			35
<b>Total financial liabilities</b>	<b>164 623</b>	<b>1 480</b>	<b>140 667</b>		<b>142 147</b>

2010	Total Carrying Amount \$000	Net Fair Value Level 1 \$000	Net Fair Value Level 2 \$000	Net Fair Value Level 3 \$000	Net Fair Value Total \$000
<b>Financial assets</b>					
Cash and deposits	15 152	15 152			15 152
Receivables	80	80			80
Advances and investments	128 147	128 147			128 147
<b>Total financial assets</b>	<b>143 379</b>	<b>143 379</b>			<b>143 379</b>
<b>Financial liabilities</b>					
Deposits held	15	15			15
Payables	514	514			514
Borrowings and advances	159 619		137 217		137 217
Other	46	46			46
Employee benefits	19	19			19
<b>Total financial liabilities</b>	<b>160 213</b>	<b>594</b>	<b>137 217</b>		<b>137 811</b>

	2011 \$000	2010 \$000
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## 20. COMMITMENTS

### Capital expenditure commitments

Capital expenditure commitments primarily relate to the provision of HOMESTART NT loans. Capital expenditure commitments contracted for at balance date but not recognised as liabilities are payable as follows:

Within one year:

Loan commitments for dwellings under construction	579	1 099
Loan commitments where approval for the facility has been given but drawdown on the facilities have not commenced	2 548	1 671

<b>Total commitments</b>	<b>3 127</b>	<b>2 770</b>
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## 21. CONTINGENT LIABILITIES AND CONTINGENT ASSETS

### a) Contingent liabilities

The entity has no contingent liabilities as at 30 June 2011.

### b) Contingent assets

The entity has no contingent assets as at 30 June 2011.

## 22. EVENTS SUBSEQUENT TO BALANCE DATE

No events have arisen between the end of the financial year and the date of this report that require adjustment to or disclosure in these financial statements.

## 23. WRITE-OFFS, POSTPONEMENTS, WAIVERS, GIFTS AND EX GRATIA PAYMENTS

There were no write-offs, postponements, waivers, gifts or ex gratia payments during the year.

	2011 \$000	2010 \$000
<b>24. COMMUNITY SERVICE OBLIGATIONS</b>		
<b>Interest subsidy – low interest rates</b>		
The entity offers low interest rate loans for low to moderate income Territorians through the HOMESTART NT. The aim of HOMESTART NT is to increase the level of home ownership in the Territory and reduce the demand on public housing.		
Community service obligation funding received	1 131	1 131
Net cost of delivering service	1 131	1 131
<b>CSO surplus/(deficit)</b>		
<b>Assist Interest Subsidy Scheme</b>		
The Interest Assist Subsidy Scheme assists Territorians purchasing homes with private finance through assistance payments made directly to private lenders. The Interest Assist Subsidy Scheme is an incentive for home ownership for low to moderate income earners.		
Community service obligation funding received		
Net cost of delivering service	1	62
<b>CSO surplus/(deficit)</b>	<b>(1)</b>	<b>(62)</b>
<b>Stamp duty differential</b>		
The stamp duty differential is a grant paid to public housing tenants purchasing their public housing properties through private finance.		
Community service obligation funding received	60	60
Net cost of delivering service		
<b>CSO surplus/(deficit)</b>	<b>60</b>	<b>60</b>
<b>Fringe benefits tax</b>		
The entity pays fringe benefits tax on all low interest loans previously offered to Northern Territory Government public sector employees as an incentive to attract long-term residency in the Northern Territory. Although the scheme is no longer available, the tax liability remains for the life of existing loans. Fringe benefits tax is due on the difference between market loan interest rates and the interest rate of existing loans.		
Community service obligation funding received	48	48
Net cost of delivering service		1
<b>CSO surplus/(deficit)</b>	<b>48</b>	<b>47</b>

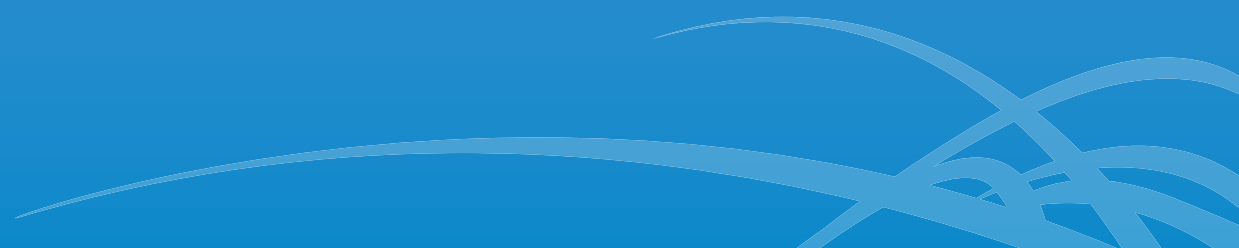




# APPENDICES

## **PART SEVEN**

Additional information relating to the agency's activities including details of statutory bodies and authorities, and grants programs administered.







## APPENDIX ONE – STATUTORY AUTHORITIES AND BODIES ADMINISTERED

### ANIMAL WELFARE ADVISORY COMMITTEE

The Animal Welfare Advisory Committee is a statutory body established pursuant to section 69 of the *Animal Welfare Act*.

The committee is responsible for:

- advising the Minister on animal welfare legislation and other matters relevant to animal welfare
- investigating and reporting on matters relevant to animal welfare referred to it by the Minister
- participating in the development of codes of practice and the review of adopted codes of practice
- providing advice to bodies, organisations or the general community on programs for the improvement of community awareness about animal welfare.

The committee met four times during the 2010-11 financial year.

As at 30 June 2011, members of the Animal Welfare Advisory Committee were:

Dr Stephen Cutter	Chairperson
Ms Juanita Croft	Royal Society for the Prevention of Cruelty to Animals (NT) Inc (RSPCA)
Dr Alexandra Hesford	Australian Veterinary Association Ltd.
Mr Merg Mikaelian	Director, Animal Welfare, Department of Housing, Local Government and Regional Services
Alderman Robin Knox	Local Government Association of the Northern Territory
Dr Richard Morton	Senior Field Veterinary Officer, Department of Resources
Mr Luke Bowen	Executive Director, Northern Territory Cattleman's Association Incorporated
Professor Keith Christian	Chair, Charles Darwin University, Animal Ethics Committee
Mr Scott Anderson	Member of the Pet Industry Association of Australia
Ms Julia Hardaker	Animal Management in Rural and Remote Indigenous Communities
Mr Brett Easton	Senior Scientist, Biodiversity Conservation Division, Department of Natural Resources, Environment, the Arts and Sport.

## SWIMMING POOL SAFETY AUTHORITY

The Swimming Pool Safety Authority was established pursuant to Section 38 of the *Swimming Pool Safety Act*. The purpose of the Act is to establish safety standards for certain swimming pools, and to require the enclosure of those swimming pools by barriers that restrict access by children to the swimming pool and for related purposes.

Ms Fran Kilgariff, Senior Executive Director, Local Government Regional and Community Services of the Department of Housing, Local Government and Regional Development, is the appointed Swimming Pool Safety Authority.

## SWIMMING POOL SAFETY REVIEW COMMITTEE

The Swimming Pool Safety Review Committee is an appointed committee established pursuant to Section 48 of the *Swimming Pool Safety Act* to review decisions made by the Swimming Pool Safety Authority under the Act.

As at 30 June 2011, the position of Registrar of the Swimming Pool Safety Review Committee was vacant and a replacement is being sought. The committee met once during 2010-11 period.

As at 30 June 2011, members of the Swimming Pool Review Committee were:

Mr Robert Beadman	Chairperson, recently resigned, replacement being sought.
Ms Annette (Floss) Roberts	Royal Life Saving Society Australia (Northern Territory Branch)
Mr Ryan O'Hanlon	Real Estate Institute of the NT Inc.

## LOCAL GOVERNMENT (ADMINISTRATION AND LEGISLATION) ADVISORY COMMITTEE

The Local Government (Administration and Legislation) Advisory Committee is established under the *Local Government Act (Administration) Regulations* to provide advice to the Minister for Local Government and the agency on legislative, administrative and operational questions relevant to local government in the Northern Territory.

The committee met once during 2010-11.

At 30 June 2011, members of the Local Government (Administration and Legislation) Advisory Committee were:

Mr Tony Tapsell	Chairperson Chief Executive Officer, Local Government Association of the Northern Territory
Ms Sandra Cannon	Chief Executive Officer, Victoria Daly Shire Council
Mr Frank Crawley	General Manager Corporate Services, Darwin City Council
Ms Lee Williams	Director, Legislation, Department of Housing, Local Government and Regional Services

Mr Royden Robertson	Chief Executive Officer, Central Desert Shire Council
Mr Derrick Tranter	Governance Manager, Litchfield Council
Mr Ray Woolridge	Council Member, Victoria Daly Shire Council

## LOCAL GOVERNMENT ACCOUNTING ADVISORY COMMITTEE

The Local Government Accounting Advisory Committee is established under the *Local Government Act (Accounting)* Regulations to provide advice to the Minister for Local Government and the agency on -

- contemporary financial management and accounting practices relevant and appropriate to local government
- appropriate legislative changes necessary to improve standards of local government financial management and accounting.

The committee met five times during 2010-11.

As at 30 June 2011, members of the LGAAC were:

Ms Julie Crisp	Chairperson Account Director, Deloitte Touche Tohmatsu, Darwin
Mr Mark Gardner	Deputy Chairperson Director Community and Corporate Services, West Arnhem Shire Council
Mr Frank Crawley	General Manager Corporate Services, Darwin City Council
Mr David Gomez	Principal, Merit Partners, Darwin
Mr Tony Tapsell	Chief Executive Officer, Local Government Association of the Northern Territory
Ms Julie Bryce	Chief Financial Officer, Nhulunbuy Corporation Limited
Mr Greg Arnott	Director Corporate and Community Services, Victoria Daly Shire Council
Mr David Alexander	Director Business Strategy and Performance, Department of Housing, Local Government and Regional Services
Mr Neil Murray	Manager Grants and Business Services, Department of Housing, Local Government and Regional Services
Ms Chris Kendrick	Director Finance, Alice Springs Town Council, Alice Springs

## LOCAL GOVERNMENT DISCIPLINARY COMMITTEE

The Local Government Disciplinary Committee is established pursuant to section 80 of the *Local Government Act*. Section 80 (1) of the Act provides that the Minister may establish one or more disciplinary committees. Section 80 (2) further provides that the disciplinary committee consists of:

- a legal practitioner nominated by the Attorney-General

- a nominee of the Minister
- a nominee of the Local Government Association of the Northern Territory (LGANT).

The committee met once during 2010-11.

As at 30 June 2011, members of the Local Government Disciplinary Committee were:

Mr Richard Bruxner	Legal Practitioner, nominated by the Attorney General
Mr Bill Stuchbery	Minister for Local Government nominee
Mr Robert McLeod	Mayor, City of Palmerston, nominee of LGANT

## NORTHERN TERRITORY GRANTS COMMISSION

The Northern Territory Grants Commission is an appointed Board of Commissioners under the *Local Government Grants Commission Act*, which has responsibility to make recommendations to the Minister concerning the distribution of Commonwealth financial assistance (general purpose and local road grants) to local governing bodies from the money provided to the Territory under the Commonwealth *Local Government Financial Assistance Act*.

The commission produces its own annual report as required by the *Local Government Grants Commission Act*.

The commission conducted a public hearing in Litchfield and community visits to five shire councils and their related service delivery centres during 2010-11.

As at 30 June 2011, members of the Northern Territory Grants Commission were:

Mr Robert Beadman	Chairperson (appointed by Minister), retired public servant
Ms Trish Angus	Department of Housing, Local Government and Regional Services
Mr Damien Ryan	Municipal Council representative
Mr Steve Hennessy	Shire Council representative
Ms Lissa Herrmann	Municipal Council alternative
Ms Margaret Vigants	Shire Council alternative

## TERRITORY HOUSING APPEALS BOARD

The Territory Housing Complaints and Appeals Mechanism is a two tiered process that ensures all appeals are dealt with in a fair, consistent and transparent manner.

Territory Housing has a designated Complaints and Appeals Unit that provides a transparent and fair process for housing clients, an independent review of Territory Housing operational decisions and the provisions of the secretariat function for all appeals.

**First Tier Appeals** – Are undertaken either by the Regional Housing Office or the Territory Housing Complaints and Appeals Unit who after a full review of a clients matter will put forward recommendations to the Regional Housing Manager for a decision.

Should the client remain dissatisfied with the outcome of the First Tier Appeal, they can lodge a Second Tier Appeal to have their matter reviewed by the Territory Housing Appeals Board.

**Second Tier Appeals** - Are reviewed by the Territory Housing Appeals Board.

The Appeals Board is independent from Territory Housing and Board Members are appointed by the Minister for Public and Affordable Housing. Board Members are appointed for their experience in areas such as housing, community services, health, law, psychology and social welfare.

On 7 June 2011, the Minister appointed eight new members to the Territory Housing Appeals Board and reappointed nine of the previous Board Members for an initial two year period.

The Territory Housing Appeals Board convened 15 times in 2010-11.

As of 1 July 2011, the Territory Housing Appeals Board Members are:

Ms Vicki O'Halloran	Chairperson CEO of Somerville Community Services.
Ms Janet Taylor	Deputy Chairperson
Joanne Pulsford	Deputy Chairperson
Ian Ross	Member
Graham Kemp	Deputy Chairperson
Judith Dikstein	Member
Vanessa Lethlean	Member
Marianne Conaty	Deputy Chairperson
Bradley McIver	Deputy Chairperson
Kylie Jericho	Member
Sally Bolton	Member
Robyn Harrison	Member
Loris Semple	Community Member
Preston Lee	Community Member
Kate McGarry	Community Member
Patricia Hilder	Community Member
Sofie Georgalis	Community Member

## APPENDIX TWO – GRANT PROGRAMS

The Department of Housing, Local Government and Regional Services provides grant funding assistance to eligible organisations and community groups through a number of funding programs.

The agency administers the following housing grants, local government grants and regional development grants programs.

### HOUSING PROGRAMS

#### **Property and Tenancy Management Grant Program**

Property and Tenancy Management Program funding is offered to Shire Councils and Outstation Resource Centres to deliver tenancy management and repairs and maintenance services to communities identified under the National Partnership Agreement for Remote Indigenous Housing (NPA RIH).

The overall aim of the program is to engage shire councils and resource centres in standardizing property and tenancy management services through implementation of a public housing model in remote areas.

#### **Housing Management and Maintenance Program**

Housing Management and Maintenance Program funding is offered as a contribution to housing services delivered by shire councils, outstation resource centres and other organisations to remote communities, outstation communities and community living areas, not included within the scope of the NPA RIH.

#### **Community Housing Program**

The Community Housing Program is an application-based program, which offers financial assistance to eligible community organisations providing longer-term accommodation for people who have special housing needs.

Capital funding is available for the purchase, upgrade or renovation of housing to accommodate people with special needs. Funding is also available for project proposals and infrastructure development relating to accommodation for special needs groups.

Community housing groups may include people with disabilities, the elderly, youth, Indigenous people and people exiting supported accommodation assistance programs.

The following table outlines recipients of Community Housing Program funding in 2010-11.

TABLE 50: COMMUNITY HOUSING PROGRAM 2010-11

## 2010-11 Pool - \$700,000

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Carpentaria Disability Services	Assist with professional costs for a development proposal to expand Tiwi facilities	70 000
HPA Incorporated	Renovations to disability services property in Nightcliff	71 400
Mental Health Association of Central Australia	Purchase one x 1 bedroom unit for Housing Support Program	261 700
Somerville Community Services Inc	Replace air conditioners (13) in three disability service properties	33 060
Somerville Community Services Inc	Installation of car port in disability service property at Howard Springs	16 198
Top End Association for Mental Health	Completion of renovations at Nightcliff property	31 500
Top End Association for Mental Health	Replace air conditioners at unit complex in Nightcliff	42 000
UCA Assembly Ltd (Frontier Services)	Engage a consultant to identify crisis accommodation needs in Tennant Creek	25 000
YWCA of Darwin	Purchase three bedroom residence for Family & Domestic Violence Program	460 400
<b>TOTAL</b>		<b>1 011 258</b>

### Crisis Accommodation Program

The Crisis Accommodation Program is an application-based program through which assistance is offered to eligible community organisations providing accommodation and support services for people who are in crisis and/or homeless.

Capital funding is available for the purchase, upgrade or renovation of accommodation for this client group.

The following table outlines recipients of Crisis Accommodation Grant Program funding in 2010-11.

**TABLE 51: CRISIS ACCOMMODATION PROGRAM 2010-11**

**Pool - \$420,000**

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Naiyu Nambiyu Inc	Upgrade security at the women's refuge centre	145 000
St Vincent de Paul Society (NT)	Upgrade kitchen amenities at the Bakhita Centre	36 700
<b>TOTAL</b>		<b>181 700</b>

### Municipal and Essential Services Grant Program

Municipal and Essential Service funding is offered to shire councils and resource centres that deliver municipal and essential services to eligible Indigenous living areas, as recognized by the Northern Territory and Australian governments.

Eligible items under this program include:

- Operational funding for maintenance of power, water and sewerage services and infrastructure, rubbish collection, internal road maintenance, dog health programs, dust control and landscaping activities;
- Costs associated with the management and administration of municipal and essential services delivery.

### Capital Infrastructure Grant Program

Funding is available under this submission-based program to assist eligible organisations with the purchase of capital items and to undertake capital works to improve service delivery to homelands/outstations.

Eligible activities funded under this program include:

- Costs associated with major capital repairs and for items such as aerodromes, barge landings, heavy plant and equipment on internal roads within homelands/outstations, where they are not the responsibility of another government service provider.
- Urgent major repairs and replacement for items required to assist in preventing disruptions to essential services provision to homelands/outstations.



### CDEP Converted Jobs Grant Program

The converted jobs funding is offered to shire councils and resource centres that deliver municipal and essential services to Indigenous Living Areas.

Funding assists organisations to convert previous CDEP jobs into real and sustainable positions.

## LOCAL GOVERNMENT GRANTS

### Local Government Reserves and Other Organisation Funding

This program provides funding to assist with the ongoing activities of reserves and other smaller organisations that provide local government type services.

The following table outlines recipients of Local Government Reserves and Other Organisation program funding in 2010-11.

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Katherine Town Council	Operational funding for service delivery to the Binjari community	195 789
Blatherskite Park Reserve	Operational funding for the Blatherskite Park Reserve	145 000
Roper Gulf Shire Council	Operational funding for service delivery to the Daly Waters community	8 963
Jabiru Town Development Authority	Operational funding for administrative support to the JTDA	31 385
Larrimah Progress Association	Operational funding for service delivery to the Larrimah community	8 922
Robbie Robins Reserve	Operational funding for the Robbie Robbins Reserve	75 000
Yilli Rreung Housing Aboriginal Corporation	For the provision of municipal services to the Bagot community	100 000
Nhulunbuy Public Cemetery Trust	Operational funding for the maintenance of the Nhulunbuy Public Cemetery	10 000
Roper Gulf Shire Council	Operational funding for the maintenance of the Mataranka Elsey Cemetery	2 000
Australia Day Council (Inc) of the NT	To assist with the Australia Day awards	2 500
<b>TOTAL</b>		<b>579 559</b>

### Closing the Gap – Local Representative Boards/Infrastructure Maintenance Capital Grants

Closing the Gap grants support local government representative boards and provide for infrastructure development. Funding under this program is application based and only shire councils with majority Indigenous populations are eligible to apply.

The following table outlines recipients of Local Government Closing the Gap program funding in 2010-11.

**TABLE 52: LOCAL GOVERNMENT CLOSING THE GAP FUNDING 2010-11**

#### **Pool - \$1M community infrastructure; \$700,000 Local Community Boards**

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Belyuen Community Government Council	To purchase two generators; one for the council office and the other for the pension centre.	10 222
Belyuen Community Government Council	To facilitate the expansion and upgrade of the Delissaville cemetery.	59 802
Belyuen Community Government Council	To purchase a generator for the community store.	29 000
Tiwi islands Shire Council	Shade structures at cemeteries across all three communities.	60 000
Tiwi Islands Shire Council	Two day workshop for female employees and councillors to become "Strong Leaders"	22 500
Roper Gulf Shire Council	To upgrade the kitchen facilities at the Mataranka sport and recreational complex.	59 600
Roper Gulf Shire Council	To purchase and install a dedicated retransmission site at Numbulwar.	83 600
Roper Gulf Shire Council	To fit out the Barunga women's/family and community services centre.	117 021
Victoria Daly Shire Council	To purchase a 2nd hand Prime Mover and step deck trailer for the shire waste management facility to transport excavator and traxcavator.	200 000
Barkly Shire Council	Connecting fibre optic cable to Ali Curung and Elliott Council buildings.	66 068
Barkly Shire Council	To publish historical manuscript of the Elliott district.	18 182
Barkly Shire Council	To purchase and install an air-conditioner for the Tennant Creek 'Youthlinx' building.	12 291

Barkly Shire Council	To purchase and install an air-conditioner in the Arlparra women's centre.	15 341
Barkly Shire Council	To purchase and install a non-genuine air conditioner, filtration and pressurised system for the Shire's grader.	16 399
Central Desert Shire Council	Elected member training - balance of CTG approved 2009-10.	40 364
Central Desert Shire Council	To fund the next stage of the Yuelamu Shire Office this involves the construction of the slab, structural steel and framing and roofing and cladding.	175 000
Central Desert Shire Council	To provide ongoing governance capacity development for local board members.	93 487
Central Desert Shire Council	To purchase a round table video conferencing (RTVC) facility for installation in the Lajamanu community.	6 592
Central Desert Shire Council	Funding for the Willowra workshop roof extension.	7 682
MacDonnell Shire Council	To purchase play ground equipment for Docker River.	50 306
MacDonnell Shire Council	To complete stage 1 Kintore Community Park.	60 845
East Arnhem Shire Council	To replace foot bridge at beach camp area at Yirrkala.	35 000
East Arnhem Shire Council	To fund a governance and community leadership program.	159 500
West Arnhem Shire Council	To purchase video conferencing facilities in Darwin, Waruwi and Minjilang.	22 374
West Arnhem Shire Council	To fund governance systems support and training.	42 100
West Arnhem Shire Council	To extend the Gunbalanya council office.	165 470
West Arnhem Shire Council	To cover publication cost of the shire newsletter the West Arnhem Wire for a period of 12 months.	33 480
West Arnhem Shire Council	To purchase furniture and equipment for meeting rooms at Gunbalanya, Maningrida, Waruwi and Minjilang.	37 774
<b>TOTAL</b>		<b>1 700 000</b>

### Matching Funds – Indigenous Employment Program

The Matching Funds scheme provides additional funding to shire councils to support more Indigenous employment opportunities, provided the council is committed to matching the value of funding from the program. For every dollar a council spends on Indigenous employment related costs from its NT Operational, Sport and Recreation and Library Grants, it will receive a dollar from the Matching Funds Scheme.

### Needs Based Special Purpose Grants

The Special Purpose Grants are available to all councils. Special Purpose Grants are at the Minister's discretion for specific purposes related to specific projects councils may wish to undertake in line with local government service delivery.

The focus of needs based funding has been in the areas of:

- training
- key staff housing
- road plant/equipment
- social infrastructure/recreation facilities
- management consultancies.

### Northern Territory Operational Subsidy

The Northern Territory Operational Subsidy provides funding to shire councils to assist with the provision of local government services. Funding under this program is the main Northern Territory Government support offered to majority Indigenous shire councils, and is not available to municipal councils.

### Australian Government Financial Assistance Grants (FAGs)

Each year, the Australian Government makes financial assistance available to the Northern Territory Government for allocation to local governing bodies under the provisions of its *Local Government (Financial Assistance) Act 1995* (FAA). Funding is distributed through the following programs in accordance with the recommendations of the Northern Territory Grants Commission:

- general purpose
- road funding.

To be eligible for a financial assistance grants, an organisation must be either a council gazetted under the *Local Government Act* or a declared local governing body pursuant to section 4(2) of the *Local Government (Financial Assistance) Act 1995* and section 19 of the *Local Government Grants Commission Act*.

## Animal Welfare Fund

The Animal Welfare Fund supports non-profit animal welfare organisations in the Territory undertaking projects aiming to:

- improve animal wellbeing
- raise community awareness of responsibilities in regard to animal welfare
- help progress good animal management practice, including in remote communities.

The maximum grant available for a project is \$75,000 per annum (from a pool of funds totaling \$200, 000).

The following table outlines recipients of Animal Welfare Fund funding in 2010-11.

**TABLE 53: ANIMAL WELFARE FUND FUNDING 2010-11**

### Pool - \$200,000

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
AMMRIC	Two year project to fund an Education Officer position to undertake an education strategy to promote better health and ownership in shires.	75 000
RSPCA Katherine	To purchase administration building and construction goods to complete building of a shelter.	74 400
Wildcare NT	To provide training for members of the public on caring for native mammals.	6 000
RSPCA Central Australia	To construct dog and puppy exercise yards at the Alice Springs shelter.	25 765
RSPCA Nhulunbuy	Provide fencing at the current shelter to establish a fully fenced area for exercising and training impounded dogs.	18 835
<b>TOTAL</b>		<b>181 700</b>

## Water Safety Awareness Program Grant

A grant of \$450,000 (+GST) has been approved to Royal Life Saving Society Australia NT Branch for the purpose of the delivery of the Water Safety Awareness Program over three years.

The program provides for parents to receive 5 free water safety sessions for their children aged 6 months to 5 years old - Royal Life Saving Australia, NT Branch conducts these programs.

## REGIONAL DEVELOPMENT

### Regional Economic Development Fund

The purpose of the Regional Economic Development Fund is to assist with the development of business and industry capability in all regions of the Northern Territory. The Fund stimulates and supports regional economic development through locally based initiatives.

The following table outlines recipients of Regional Economic Development Fund funding in 2010-11.

**TABLE 54: REGIONAL ECONOMIC DEVELOPMENT FUND FUNDING 2010-11**

**Pool - \$300 000\***

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Desert Knowledge Australia	Desert Leadership Program	5 000
Central Land Council	Tanami Regional Partnership Agreement (2011)	50 000
Central Land Council	Tanami Regional Partnership Agreement (2009 – 2010)	30 000
Alice Springs Town Council	Alice workforce project with CCNT	5 000
Tennant Creek Foundation	Commercial web sites	31 850
YBE(2)	Gove Public Bus Service trial	34 800
Thamarrurr Development Corporation	Public Bus Service Business Plan	25 000
Northern Land Council	Employer excellence awards	20 000
Bunuwal Investments Pty Ltd	Commercial website	16 500
Katherine Region Cultural Precinct Inc	Business planning and policy development	25 000
Central Australian Territory Craft	Promotional trip	3 200
Artback NT	Business planning	5 000
Buku-Larrnggay Mulka Centre	Commercial sales and archiving website	14 680
<b>TOTAL</b>		<b>260 030</b>

\*A sum of \$50 000 was set aside as part of the Northern Territory Government's contribution to the Australian Agricultural Company (AACo) business plan for their proposed Darwin abattoir. AACo have now decided not to take up the offer of a Northern Territory contribution to the business plan.

## Indigenous Business Development Program

The Indigenous Business Development Program:

- assists Indigenous people to enter or expand commercial business arrangements that will achieve employment and/or wealth creation opportunities and will help close the economic gap between non Indigenous and Indigenous Territorians; and
- provides for a flexible funding program that meets Indigenous business needs and is based on sound commercial practice.

The following table outlines recipients of Indigenous Business Development Program funding in 2010-11.

**TABLE 55: INDIGENOUS BUSINESS DEVELOPMENT PROGRAM FUNDING 2010-11**

### Pool - \$500,000

ORGANISATION	BRIEF DESCRIPTION	APPROVED \$
Elite Concreting Services (Darwin)	New business support - specialised tools and equipment	27 271
Triodia Consultancy (Darwin)	Business development - satellite phone, Personal Locator Beacon (PLB) and laptop computer.	5 095
Darwin Regional Indigenous Advancement & CDEP – Aboriginal Bush Traders (Darwin)	Business development - consultancy for analysis of the Indigenous body products market	30 000
Rainbow Mowing & Gardening (Darwin)	New business support - specialised landscaping equipment	10 000
Indigenous Business Network (Darwin)	Business development – support the Chairperson and Deputy Chairperson to participate in the inaugural Australian Indigenous Minority Suppliers Council business opportunity fair and conference	3 535
HVE Diesel Services (Darwin)	New business support – specialised tools and equipment	29 393
Outbush Pitchas (Darwin)	Business development – specialised cinema and projector equipment for inflatable cinema	29 623
J9 Recruitment Pty Ltd Trading As All Aspects Recruitment and HR. (Darwin)	New business support - computer equipment, office equipment and removable signage	25 460
Katherine Tilt Tray and Tipper Hire (Katherine)	Business development - business premises improvements	3 000

Mangarrayi Aboriginal Corporation – Mangarrayi Meatworks (Katherine)	Business development – completion of practical component of current training	21 748
Craig McBean NT Pty Ltd (Katherine)	Business development - contracted a bulldozer and driver to Stick Rake & Windrow 200ha of land.	30 000
JG Mechanical (Katherine)	New business support - Computer and software, Air Compressor, Satellite Phone, Hoist, Petrol Welder, Tools, Engel Fridge, Office Furniture, HTC Touch Pro.	29 928
Djerrkura Enterprises Pty Ltd (East Arnhem)	Business development - support for computer equipment and web design.	4 697
Banubanu Pty Ltd t/as Nomad Tours (East Arnhem)	Business development - support for infrastructure improvements	29 597
Laynhapuy Homelands Association Inc (East Arnhem)	Business development - consultancy for mud brick enterprise	11 537
Yothu Yindi Foundation Aboriginal Corporation (East Arnhem)	Business development - upgrade of website and data base to enhance commercial outcomes	20 000
Gapaguchi (East Arnhem)	Business development - purchase store and storage equipment, including financial management hardware and software.	3 605
LeGra Investments Pty Ltd (Subway Franchise)	New business – purchase pans/covers drain trays, bred forms, furniture & store fit out, hardware, signs and lighting and pressure cleaning equipment	4 263
RD Mowing & Curbing (Central Australia)	New business support - specialised landscaping equipment and insurance	25 586
Central Australia Aboriginal Media Association (Central Australia)	Business development, support fit out of the first carbon zero mobile radio station	29 000
Thamarrurr Development Corporation - Thamarrurr Rangers (Victoria Daly)	Business development – support the establishment of a crocodile egg incubator.	10 555
Thamarrurr Development Corporation - Thamarrurr Nursery (Victoria Daly)	New business support – specialised landscaping equipment to meet contract commitments.	30 000



Yugul Mangi Aboriginal Corporation (Roper Gulf)	New business support – consultancy services to introduce business joint venture models to the board of directors and present at the Ngukurr Future Forum held in August 2010.	4 600
Bradley (NT) Pty Ltd (Roper Gulf)	Business development – purchase refrigeration/ freezer container to be based in Darwin.	30 000
Bakers Gold (Barkly)	New business – purchase equipment to establish bakery business.	30 000
Arlpwe Art Aboriginal Corporation (Barkly)	Business development – upgrade power supply, including the development of marketing, and promotional material.	23 782
<b>Total</b>		<b>502 279</b>

### Tennant Creek Foundation

The objectives of the Tennant Creek Foundation are to:

- manage the business operations of the Battery Hill Mining Centre and the Nyinkka Nyunyu Art & Culture Centre
- encourage learning and understanding in relation to the Barkly region and its history, culture and language
- provide for economic development in and around Tennant Creek
- provide employment opportunities for Indigenous people
- secure funding necessary for the activities of the Foundation.

Funding for the Tennant Creek Foundation in 2010-11 was \$289 850.

## APPENDIX THREE – ABBREVIATIONS AND ACRONYMS

AASB	Australian Accounting Standards Board
AIS	Aboriginal Interpreter Service
AOTA	Accountable Officer's Trust Account
ARDS	Aboriginal Resource and Development Services
ASB	Anti-social Behaviour
ASTP	Alice Springs Transformation Plan
ATO	Australian Taxation Office
BIITE	Batchelor Institute for Indigenous Tertiary Education
CAT	Condition Assessment Tool
CDEP	Community Development Employment Projects
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CIO	Chief Information Officer
CSO	Community Service Obligation
CSS	Commonwealth Superannuation Scheme
CPA	Certified Practising Accountant
DHLGRS	Department of Housing, Local Government and Regional Services
EEO	Equal Employment Opportunity
FTE	Full-time Equivalent
GBD	Government Business Division
GEH	Government Employee Housing
GST	Goods and Services Tax
HRG	Housing Reference Group
IAAC	Indigenous Affairs Advisory Council
IBA	Indigenous Business Australia
ITSNT	Interpreting and Translating Services Northern Territory
LGANT	Local Government Association of the Northern Territory
LIP	Local Implementation Plan
NAATI	National Accreditation Authority for Translators and Interpreters
NPA	National Partnership Agreement
NPA –H	National Partnership Agreement on Homelessness
NPA- RIH	National Partnership Agreement on Remote Indigenous Housing
NPA-RSD	National Partnership Agreement on Remote Service Delivery
NRAS	National Rental Affordability Scheme
NT	Northern Territory
NTGPASS	Northern Territory Government Public Authorities Superannuation Scheme
NTPS	Northern Territory Public Sector
OATSIH	Office of Aboriginal and Torres Strait Islander Health

OH&S	Occupational Health and Safety
OIP	Office of Indigenous Policy
PPP	Personal Performance Program
PSMP	Public Sector Management Program
R&M	Repairs and Maintenance
RSPCA	Royal Society for the Prevention of Cruelty to Animals
SDCU	Service Delivery and Coordination Unit
SIHIP	Strategic Indigenous Housing and Infrastructure Program
THAM	Territory Housing Appeals Mechanism
TIO	Territory Insurance Office
TMS	Tenancy Management System
TSP	Tenancy Sustainability Program

## APPENDIX FOUR – TABLES, FIGURES AND CHARTS

### TABLES

Table 1: Arnhem government-supported housing.....	20
Table 2: Barkly government-supported housing.....	23
Table 3: Big Rivers government-supported housing.....	26
Table 4: Central Australia government-supported housing.....	30
Table 5: Darwin government-supported housing.....	34
Table 6: Output performance measures (NT Home Ownership).....	48
Table 7: Output performance analysis (NT Home Ownership).....	49
Table 8: Output performance measures (Urban Public Housing).....	52
Table 9: Output performance analysis (Urban Public Housing).....	54
Table 10: Output performance measures (Remote Indigenous Housing).....	57
Table 11: Output performance analysis (Remote Indigenous Housing).....	58
Table 12: Output performance measures (Government Employee Housing).....	59
Table 13: Output performance analysis (Government Employee Housing).....	60
Table 14: Output performance measures (Indigenous Essential Services).....	61
Table 15: Output performance analysis (Indigenous Essential Services).....	62
Table 16: Capital Works Program (Territory Housing Services).....	63
Table 17: Output performance measures (Local Government).....	65
Table 18: Output performance analysis (Local Government).....	66
Table 19: Output performance measures (Regional Development).....	68
Table 20: Output performance analysis (Regional Development).....	69
Table 21: Output performance measures (Interpreter and Translator Services).....	71
Table 22: Output performance analysis (Interpreter and Translator Services).....	73
Table 23: Output performance measures (Water Safety and Animal Welfare).....	76
Table 24: Output performance analysis (Water Safety and Animal Welfare).....	77
Table 25: Output performance measures (Indigenous Policy and Service Delivery Coordination).....	80
Table 26: Output performance analysis (Indigenous Policy and Service Delivery Coordination).....	81

Table 27: Staff snapshot as at 30 June 2011.....	87
Table 28: Key staff achievement.....	88
Table 29: Age and gender of full-time equivalent staff as at 30 June 2011.....	91
Table 30: Classification and gender of full-time equivalent staff as at 30 June 2011.....	92
Table 31: Number of agency staff in regional and remote locations.....	95
Table 32: Workers compensation claims.....	103
Table 33: Department of Housing, Local Government and Regional Services report against employment instructions.....	104
Table 34: Applications to access information.....	112
Table 35: Risk and audit committee structure.....	116
Table 36: External audits.....	117
Table 37: Audits completed in accordance with legislative arrangements.....	118
Table 38: Audits of Australian Government funded programs.....	119
Table 39: Internal review.....	121
Table 40: Key Northern Territory Government strategies and national partnership agreements.....	138
Table 41: Overview of managed accommodation developments.....	140
Table 42: Restricted premises declarations by region (at 30 June 2011).....	156
Table 43: Investment in managed and supported accommodation facilities in 2010-11.....	161
Table 44: Overview of remote housing developments.....	166
Table 45 Summary of statement of comprehensive income.....	177
Table 46: Major grant programs of the agency.....	180
Table 47: Statement of financial position summary.....	181
Table 48: Cash flow statement summary.....	183
Table 49: Output group expenditure against Budget.....	184
Table 50: Community Housing Program 2010-11.....	277
Table 51: Crisis Accommodation Program 2010-11.....	278
Table 52: Local government Closingthe Gap funding 2010-11.....	280
Table 53: Animal Welfare Fund funding 2010-11.....	283

Table 54: Regional Economic Development Fund funding 2010-11 .....	284
Table 55: Indigenous Business Development Program funding 2010-11 .....	285

## FIGURES

Figure 1: Organisational chart .....	18
Figure 2: Arnhem region map .....	19
Figure 3: Barkly region map .....	22
Figure 4: Big Rivers region map .....	25
Figure 5: Central Australia region map .....	29
Figure 6: Darwin region map .....	33
Figure 7: Alignment of the agency's strategic goals, outcomes, output groups and outputs .....	46
Figure 8: Corporate governance framework .....	111
Figure 9: Overview of land development in Darwin region .....	147
Figure 10: Northern Territory regions .....	150

## CHARTS

Chart 1: Arnhem housing snapshot .....	20
Chart 2: Barkly housing snapshot .....	23
Chart 3: Big Rivers housing snapshot .....	26
Chart 4: Central Australia housing snapshot .....	30
Chart 5: Darwin housing snapshot .....	34
Chart 6: Expenditure (agency) .....	176
Chart 7: Income in 2009-10 and 2010-11 (agency) .....	178
Chart 8: 2009-10 and 2010-11 expenditure (agency) .....	179
Chart 9: Net operating surplus after tax (NT Home Ownership) .....	233
Chart 10: Income (NT Home Ownership) .....	234
Chart 11: Expenses (NT Home Ownership) .....	234



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